



# LINCOLN ALERTS WELLNESS CHECK IS YOUR PROFILE UP TO DATE?

## ACCESS:

- Need a profile? It takes less than 10 minutes to create. Check out our user guides to get started.
- Have you forgotten your username or password? Reset from the log in page.
- Does every Member in your household, who has their own mobile device, - have their own profile?
- No longer live in Lincoln County - want to remove your profile? You can delete you profile when logging in or email us and we'll delete it for you.

## ADDRESS:

- Is your street address correct? Do NOT list PO Boxes.
- Did your address geo-code to the correct location?
- Did you know you can list more than one address? A family member's home, where you work or another property you may own.

## CONTACT INFORMATION:

- Is your information up to date? New mobile phone? Removed a landline? Removed duplicate phone numbers - list each number only once.
- Did you fill out the SMS Text# field with your mobile number if you want to receive notifications via text?
- Is your email up to date? We use email to notify of preparedness info, actions to take during response and recovery resources after the event.
- Is your information in the order you want to be contacted? (e.g. text, mobile voice call, landline voice call, email).
- Did you select Everbridge Push App in your profile to receive notifications to the app?

## MOBILE APP:

- Have you downloaded the mobile app powered by Everbridge?
- You can update your contact information from the mobile app.
- You can see the history of notices sent to you.

## SUBSCRIPTIONS:

- Have you subscribed to our new Automated Weather Alerts features? You can set "don't contact me between hours of X and X."
- Confirm the flood notifications you actually want to receive; you will receive voice calls for all of those that you have checked in your profile.

**STILL HAVE  
QUESTIONS?**

Give us a call or email anytime.