

PUBLICATIONS ORDER FORM



The National Flood Insurance Program (NFIP) offers a variety of resources to help policyholders, agents and the public. Topics range from navigating flood insurance policies to guidance before, during and after a disaster. Printed copies of these publications can be ordered for free from FEMA's Publications Warehouse using this form, which is updated on a monthly basis. Visit floodsmart.gov/puborderform to ensure you complete and submit our most recent version.

Enter your requested quantity in the blank spaces below. Detailed descriptions of each publication are included after the order form, beginning on page 3.

POLICY DOCUMENTS


	English	Quantity	Spanish	Quantity
NFIP Claims Handbook	F-687	_____	F-687S	_____
NFIP Summary of Coverage	P-2144	_____	P-2144S	_____
NFIP Summary of Coverage Commercial Property	F-778	_____	F-778S	_____
NFIP Summary of Coverage Residential Condominium Buildings	P-2180	_____	P-2180S	_____

QUICK REFERENCE MATERIALS

Condo Associations Protect Your Condominium Community with Flood Insurance from the NFIP Brochure	F-029	_____		
NFIP Flood Insurance for Renters Brochure 	P-2108	_____	P-2108S	_____
NFIP Map Changes and Flood Insurance: What Property Owners Need to Know	F-P2019	_____	F-P2019S	_____
NFIP Questions & Answers Flood Insurance for Real Estate Professionals	F-435	_____	F-435S	_____
NFIP Why Do I Need Flood Insurance? Brochure 	F-002	_____	F-002S	_____

PROMOTIONAL RESOURCES

Condo Owners Protect the Life You've Built with Flood Insurance Postcard	P-2081	_____		
Most Homeowners Insurance Does Not Cover Flood Damage Postcard	F-061	_____	F-061S	_____
NFIP Pocket Folder	F-010	_____		
Protect the Life You've Built with Flood Insurance Door Hanger	P-2076	_____		
Resources for Marketing & Selling Flood Insurance from the NFIP Postcard	F-2053	_____		

 This publication is available in the following additional languages: Traditional Chinese (TC), Simplified Chinese (SC), Korean (K) and Vietnamese (V). If you would like to order copies of these, please note the publication number with the aforementioned language code in the [Notes](#) field of the order form.





AFTER A FLOOD

	English	Quantity	Spanish	Quantity
Flood Insurance Requirements for Recipients of Federal Disaster Assistance	F-695	_____	F-695S	_____
Increased Cost of Compliance Brochure	F-663	_____		

TECHNICAL & LONG-FORM PUBLICATIONS

Answers to Questions About the NFIP	F-084	_____
Answers to Questions About Substantially Improved/ Substantially Damaged Buildings	F-213	_____
Homeowner's Guide to Retrofitting	P-312	_____
NFIP Flood Insurance Agent Field Guide	P-2075	_____
Protecting Building Utility Systems from Flood Damage	P-348	_____
Substantial Improvement/Substantial Damage Desk Reference	P-758	_____

To request your complimentary materials, fill out this form. Submit it to the FEMA Publications Warehouse using any of the following channels:

 <p>EMAIL FEMAPubs@gpo.gov</p>	 <p>MAILING ADDRESS FEMA Publications Warehouse 31451 United Avenue Pueblo, CO 81001</p>	 <p>FAX 719-948-9724</p>  <p>PHONE 800-480-2520</p>
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PUBLICATION DETAILS

Review the descriptions and links below to learn more about each resource you can order. Details include an overview of each item, its publish date and the target audience(s).

Additionally, a wide variety of downloadable, printable resources are also available for free at agents.floodsmart.gov/resourcelibrary.

NFIP Claims Handbook

DESCRIPTION Learn how policyholders can prepare for a flood event, file a claim and more. English published April 2022, Spanish published May 2022.

AUDIENCE Insurance Agents, Policyholders

ENGLISH floodsmart.gov/nfip-claims-handbook_policyholders

SPANISH agents.floodsmart.gov/manual-reclamaciones



F-687
F-687S

NFIP Summary of Coverage

DESCRIPTION Review the details of a Standard Flood Insurance Policy (SFIP) for policyholders, including what is and is not covered and how items are valued at the time of loss. English published September 2021, Spanish published November 2021.

AUDIENCE Insurance Agents, Policyholders

ENGLISH floodsmart.gov/nfip-summary-of-coverage

SPANISH agents.floodsmart.gov/nfip-summary-of-coverage_spanish



P-2144
P-2144S

NFIP Summary of Coverage Commercial Property

DESCRIPTION Help policyholders understand their commercial property's deductible, what is and is not covered and how items are valued at the time of loss. English published September 2021, Spanish published October 2021.

AUDIENCE Insurance Agents, Policyholders

ENGLISH floodsmart.gov/commercial-summary

SPANISH agents.floodsmart.gov/commercial-summary-of-coverage_spanish



F-778
F-778S

NFIP Summary of Coverage Residential Condominium Buildings

DESCRIPTION Educate policyholders on the details of their Residential Condominium Building Association Policy (RCBAP). English and Spanish published October 2021.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/rcbap-summary-of-coverage

SPANISH agents.floodsmart.gov/rcbap-summary-of-coverage_spanish



P-2180
P-2180S

Condo Associations Protect Your Condominium Community with Flood Insurance from the NFIP Brochure

DESCRIPTION Communicate the details of flood insurance coverage to condominium associations with this brochure. Published November 2019.

AUDIENCE Insurance Agents, Real Estate Agents, Public



F-029

NFIP Flood Insurance for Renters Brochure

DESCRIPTION	Speak to renters about flood insurance for rented properties. English published February 2022; Spanish published March 2022; Chinese, Korean and Vietnamese published April 2022.
AUDIENCE	Insurance Agents, Policyholders, Public
ENGLISH	agents.floodsmart.gov/flood-insurance-renters
SPANISH	agents.floodsmart.gov/seguro-contra-inundaciones-inquilinos
CHINESE (Simplified)	agents.floodsmart.gov/sites/default/files/femanfip-租房者洪水保☒.pdf
CHINESE (Traditional)	agents.floodsmart.gov/sites/default/files/femanfip-租戶洪水保險.pdf
KOREAN	agents.floodsmart.gov/sites/default/files/femanfip-세입자를-위한-홍수보험.pdf
VIETNAMESE	agents.floodsmart.gov/sites/default/files/femanfip-à-hiém-lũ-lựt-cho-những-người-thuê-nhà.pdf



P-2108
P-2108S
P-2108SC
P-2108TC
P-2108K
P-2108V

NFIP Map Changes and Flood Insurance: What Property Owners Need to Know

DESCRIPTION	Understand flood maps, why they change and how they can affect flood insurance requirements and premiums. English and Spanish published October 2021.
AUDIENCE	Insurance Agents, Policyholders, Real Estate Agents, Public
ENGLISH	agents.floodsmart.gov/map-changes-brochure
SPANISH	agents.floodsmart.gov/map-changes-brochure_spanish



F-P2019
F-P2019S

NFIP Questions & Answers Flood Insurance for Real Estate Professionals

DESCRIPTION	Browse questions real estate professionals should know when talking with their clients about flood insurance. English published October 2021, Spanish published January 2022.
AUDIENCE	Real Estate Agents
ENGLISH	agents.floodsmart.gov/q&a-real-estate
SPANISH	agents.floodsmart.gov/q&a-real-estate_spanish



F-435
F-435S

NFIP Why Do I Need Flood Insurance? Brochure

DESCRIPTION	Explore flood risks and the value of flood insurance. English published July 2021; Spanish published September 2021; Chinese, Korean and Vietnamese published April 2022.
AUDIENCE	Insurance Agents, Policyholders, Public
ENGLISH	agents.floodsmart.gov/you-need-flood-insurance
SPANISH	agents.floodsmart.gov/you-need-flood-insurance_spanish
CHINESE (Simplified)	agents.floodsmart.gov/sites/default/files/femanfip-NFIP-租☒洪水保☒手册.pdf
CHINESE (Traditional)	agents.floodsmart.gov/sites/default/files/femanfip-NFIP-防汛保險租戶宣傳冊.pdf
KOREAN	agents.floodsmart.gov/sites/default/files/femanfip-홍수-보험-브로슈어.pdf
VIETNAMESE	agents.floodsmart.gov/sites/default/files/femanfip-tài-liệu-giới-thiệu-về-bảo-hiém-lũ-lựt-NFIP-cho-người-thuê-nhà.pdf



F-002
F-002S
F-002SC
F-002TC
F-002K
F-002V

Condo Owners Protect the Life You've Built with Flood Insurance Postcard

DESCRIPTION	Highlight coverage options for condominium residents with this postcard. Published October 2020.
AUDIENCE	Insurance Agents, Real Estate Agents, Public



P-2081

Most Homeowners Insurance Does Not Cover Flood Damage Postcard

DESCRIPTION Dispel common misconceptions regarding homeowners insurance and flood damage. English published January 2022, Spanish published February 2022.

AUDIENCE Insurance Agents, Real Estate Agents, Public

ENGLISH agents.floodsmart.gov/homeowners-insurance-postcard

SPANISH agents.floodsmart.gov/homeowners-insurance-postcard_spanish



F-061
F-061S

NFIP Pocket Folder

DESCRIPTION Utilize this pocket folder to organize or package resources.

AUDIENCE Insurance Agents, Real Estate Agents



F-010

Protect the Life You've Built with Flood Insurance Door Hanger

DESCRIPTION Utilize the NFIP door hanger to inform clients about the importance of flood insurance. Published November 2019.

AUDIENCE Insurance Agents, Real Estate Agents

ENGLISH agents.floodsmart.gov/nfip-door-hanger



P-2076

Resources for Marketing & Selling Flood Insurance from the NFIP Postcard

DESCRIPTION Promote NFIP resources to agents and WYO companies for marketing and selling flood insurance. Published July 2019.

AUDIENCE Insurance Agents

ENGLISH agents.floodsmart.gov/agent-resources-postcard



F-2053

Flood Insurance Requirement for Recipients of Federal Disaster Assistance

DESCRIPTION Learn what is required of survivors to apply for and receive federal aid. English published March 2022, Spanish published April 2022.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement

SPANISH agents.floodsmart.gov/asistencia-federal-desastre-requisito



F-695
F-695S

Increased Cost of Compliance Brochure

DESCRIPTION Read up on Increased Cost of Compliance coverage policyholders can apply for if they need additional help rebuilding after a flood. English published September 2017.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/icc-brochure



F-663

Answers to Questions About the NFIP

DESCRIPTION Get acquainted with the NFIP by reviewing answers to frequently asked questions. English published April 2022. *Note: This is an in-depth document, not appropriate for introducing survivors or agents to the program.*

AUDIENCE Insurance Agents, Real Estate Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/nfip-answers-to-questions



F-084

Answers to Questions About Substantially Improved/Substantially Damaged Buildings

DESCRIPTION Get information on the minimum NFIP regulations and FEMA's guidance and policies on substantial improvement (SI) and substantial damage (SD). Published August 2018.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/si-sd-answers-to-questions



F-213

Homeowner's Guide to Retrofitting

DESCRIPTION Use this detailed guide to learn how to protect homes from flooding. Published June 2014.

AUDIENCE Policyholders, Public

ENGLISH agents.floodsmart.gov/resources/homeowners-guide-retrofitting



P-312

NFIP Flood Insurance Agent Field Guide

DESCRIPTION Help agents understand the basics of flood insurance. Published July 2020.

AUDIENCE Insurance Agents

ENGLISH agents.floodsmart.gov/agent-field-guide



P-2075

Protecting Building Utility Systems from Flood Damage

DESCRIPTION Understand the design and construction of flood-resistant building utility systems. Published February 2017.

AUDIENCE Policyholders, Public

ENGLISH agents.floodsmart.gov/protecting-utility-systems-flood



P-348

Substantial Improvement/Substantial Damage Desk Reference

DESCRIPTION Learn practical guidance and suggested procedures to implement the NFIP requirements for SI/SD structures. Published May 2010.

AUDIENCE Insurance Agents

ENGLISH agents.floodsmart.gov/si-sd-desk-reference



P-758

A wide variety of downloadable, printable resources are also available for free at agents.floodsmart.gov/resourcelibrary.



FEMA

