

SUBJECT: regarding 1206 oceania n waldport
FROM: Sarah <sarahjanedesigns@msn.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 30/10/2017 12:53
ATTACHMENTS (20171030-125322-0000203): ["Breeze October 2017.pdf"](#)

Hi Kerry -

Just forwarding along the FOURTH communicaon fr om Bayshore to the community regarding rentals here in our neighborhood. See the first few pages -Peter and Theresa do receive these emails from The Bayshore Breeze; So - they are HIGHLY aware of the procedures :)

If you want to add this to their "file" it might be helpful in that there are many ways that they are being contacted regarding proper procedures - and yet - they sll ar e not licensed.

Thanks, Sarah

From: Bayshore Beach Club <baybeach@peak.org>
Sent: Monday, October 30, 2017 11:21 AM
To: Bayshore Beach Club
Subject: FW: October Breeze

From your Communications Committee . . .

Bayshore Beach Club, Inc.
Phone: [541-563-3040](tel:541-563-3040)
Fax: [541-563-6489](tel:541-563-6489)
Email: baybeach@peak.org
Website: www.pioneer.net/~baybeach
Office Hours: Monday-Friday, 11:00 am – 3:00 pm

1/13/2021

SUBJECT: RE: Short Term Rental Complaints
FROM: Bruce Trent <DBSalmonBake@outlook.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 23/05/2019 09:47

Kerry,

Thank you for the response. My only question is on how to pay any fee's. The form doesn't allow for that. Does that mean I can not do any other submission other than in person? Since my records request doesn't have a case number looks like it would be a minimum of \$15.

Thank you,

Bruce

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing

Sent: Wednesday, May 22, 2019 2:22 PM

To: Bruce Trent <DBSalmonBake@outlook.com>

Subject: Re: Short Term Rental Complaints

Hi Bruce,

When a neighbor has a complaint, they are advised to call the local contact/management company. Ideally within an hour or as soon as possible, the local contact addresses the issue (noise, parking, garbage, etc.) and returns the call from the complainant. If the problem is not addressed appropriately, the complainant can follow-up with a written communication to the local contact and/or owner. If there is still an unresolved problem, the complainant can fill out a complaint form (attached), send it to our office, and include a copy of the written communication they sent to the local contact. Presumably, most complaints are addressed within the first hour and the Sheriff's Office is not involved or notified. We would have no record of these complaints.

Please see our website to fill out a records request form if you would like our office to conduct a search of records like the one you have described:

https://www.co.lincoln.or.us/sites/default/files/file_attachments/sheriff039s_office/page/868/records_request_form_fillable

Feel free to contact me if you would like further clarification (541) 265-0671.

Best regards,

Kerry

Kerry de Lisser

Support Services Specialist

On Wed, May 22, 2019 at 12:18 PM Bruce Trent <DBSalmonBake@outlook.com> wrote:

Good afternoon,

My name is Bruce Trent and I live in the Miroco district of Lincoln County. I also own a licensed short term rental here. A few of my neighbors have indicated they are not in favor of STR's and that they have caused issues in our neighborhood. I am trying to understand if there is a tenant problem or not, I have never received a complaint on any of our rentals.

I am hoping that the Sheriffs office can provide me an indication or specific knowledge of complaints filed against the four rentals I am aware of in Miroco. Mine, managed by Oregon Beach Vacations, two others managed by Vacasa and the last self-managed I believe.

Property Addresses:

3425 Rocky Creek Ave.
3510 Rocky Creek Ave.
3751 Rocky Creek Ave.
3771 Rocky Creek Ave.

Thank you!

Bruce Trent
3425 Rocky Creek Ave.
Depoe Bay, OR 97341

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Short Term Rental Licensing

Lincoln County Sheriff's Office
225 W. Olive Street, Ste. 203
Newport, OR 97365-3867
Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Traci Burks via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 24/01/2020 11:42

Your First and Last Name: Traci Burks

Your Email: 2Beverlybeachbums@gmail.com

Your Phone Number: 503-559-6024

Address of Short Term Rental: 11493 NE Avery ST Newport

Complaint Category: Posting/Signage Violation

Description of Complaint: 1/17/2020 I attempted to call the local contact posted on the sign on the front of the STR. Sign says "emergency contact Ehrich 541-283-2483. When voice came on stated this is not a working number. I had previously sent the owner (it's a VRBO) an email to report signage was in violation of LC ordinance #509 but never got a return reply. Two other times I tried to notify their housekeepers that this home and the other one owned by Anna Baltrush of Creswell Oregon (other property is 116 NE 115th Newport) both had non-working local contacts on signage and does not meet size and readability requirements but never got any response. I looked up the local contact on the LC STR report and found both homes are managed by Erich Knudson of the business Mr. Wizard located in Waldport. I had to look up the phone number online because LC report fails to include phone numbers. When I called I left a very detailed message with my phone number and asked that the signage

be corrected and to report that the house located at 11493 NE Avery had STRs renters recently with an RV and was parked across the street on the single lane road with an extension cord running to the STR. I explained this is in violation of LC STR code and asked that the advertising include NO RVs allowed. Roads are narrow and maintained by homeowners in area not the county. My 2 notifications to the housekeepers were also to advise the property management that roof shingles had blown off the house at 11493 NE Avery and were in the roadway. Please make sure these violations are recorded with each address.

Submitted on Friday, January 24, 2020 - 11:42am

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Traci Burks <webmaster@co.lincoln.or.us>
DATE: 27/01/2020 09:38

Thank you for the information, Traci. I will follow up with noncompliance notices today.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Fri, Jan 24, 2020 at 11:42 AM Traci Burks via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

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Phone 541-265-4912
www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
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SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: traci burks <2Beverlybeachbums@gmail.com>
DATE: 31/01/2020 10:46

Traci,

Below is the email that Kerry initially sent. I will further look into the local contact information complaint followup.

Lisa Combs

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Jan 27, 2020 at 10:38 AM
Subject: Re: Form submission from: Short Term Rental Complaint Form
To: Traci Burks <webmaster@co.lincoln.or.us>

Hi Traci,

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Best,
Kerry

On Mon, Jan 27, 2020 at 9:38 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Thank you for the information, Traci. I will follow up with noncompliance notices today.

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Kerry

Kerry de Lisser
Support Services Specialist

On Fri, Jan 24, 2020 at 11:42 AM Traci Burks via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

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Submitted on Friday, January 24, 2020 - 11:42am



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SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 31/01/2020 10:50

Kerry,

On these new online complaint submissions, you have to use the person's email address as outlined in their email. You did a reply on this one which just went back to the County's webmaster instead of the citizen. I forwarded to Traci your reply email, by chance did you follow up with owner regarding bad numbers for local contact?

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Jan 27, 2020 at 10:38 AM
Subject: Re: Form submission from: Short Term Rental Complaint Form
To: Traci Burks <webmaster@co.lincoln.or.us>

Hi Traci,

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Best,
Kerry

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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: traci burks <2Beverlybeachbums@gmail.com>
DATE: 10/02/2020 10:39

Hi Traci,

Just to follow up with you, your complaint indicated the property sign says, "emergency contact Ehrich 541-283-2483. When voice came on stated this is not a working number." While I had the same result when I called that number, I looked at the phone numbers listed number on the applications dating back to 2018. The number on the applications and notices sent to the neighbors within 250 feet of each property is listed as "541-283-2485" - which is a working number for Mr. Wizard. Due to your concern, Erich Knudson/Mr. Wizard has installed signs on both properties with his cell phone of 541-961-2244.

Also please note, as of January 31, 2020, to the best of our knowledge, 11493 NE Avery St. has not been operating as a short term rental. It may operate in the future after approval from our office.

116 NE 115th St. is currently a short term rental and it is now posted with Erich Knudson/Mr/ Wizard's number, 541-961-2244.

Best regards,
Kerry

Support Services Specialist
Kerry de Lisser

On Fri, Jan 31, 2020 at 10:46 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Traci,

Below is the email that Kerry initially sent. I will further look into the local contact information complaint followup.

Lisa Combs

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From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>

Date: Mon, Jan 27, 2020 at 10:38 AM

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To: Traci Burks <webmaster@co.lincoln.or.us>

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Kerry

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Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Fri, Jan 24, 2020 at 11:42 AM Traci Burks via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Traci Burks

Your Email: 2Beverlybeachbums@gmail.com

Your Phone Number: 503-559-6024

Address of Short Term Rental: 11493 NE Avery ST Newport

Complaint Category: Posting/Signage Violation

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FROM: traci burks <2beverlybeachbums@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 10/02/2020 12:21

As of Saturday I noticed the signs were finally corrected. Just so you are aware there were people staying at 11493 NE Avery this weekend. I am unaware if it was a renter, but they were there over the entire weekend. Could you please send me a complete listing of all STRs within 250ft of my property located at 11345 NE Benton Newport, since some of the STRs existed prior to me moving there in 2016.

Also I flagged to Lisa that the STR report needs to include phone numbers for local contacts for the very reason I stated above. If someone moves to an area they are not sent the STR contacts within 250ft unless they are new licenses.

Thank you,
Traci Burks

On Feb 10, 2020, at 10:40 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: traci burks <2beverlybeachbums@gmail.com>
DATE: 10/02/2020 14:31

Traci,

We don't have the ability to run a report for all STRs within a 250 ft radius of your residence. The program we use to track STRs and the GIS program that allows us to capture residences within a 250 ft radius do not communicate with each other. Additionally, our software does not provide the phone numbers in report format.

If you have lived at your residence since 2016, then you have received all notices, since the program has only been in effect since December, 2016.

Lisa Combs

On Mon, Feb 10, 2020 at 12:21 PM traci burks <2beverlybeachbums@gmail.com> wrote:

As of Saturday I noticed the signs were finally corrected. Just so you are aware there were people staying at 11493 NE Avery this weekend. I am unaware if it was a renter, but they were there over the entire weekend. Could you please send me a complete listing of all STRs within 250ft of my property located at 11345 NE Benton Newport, since some of the STRs existed prior to me moving there in 2016.

Also I flagged to Lisa that the STR report needs to include phone numbers for local contacts for the very reason I stated above. If someone moves to an area they are not sent the STR contacts within 250ft unless they are new licenses.

Thank you,
Traci Burks

On Feb 10, 2020, at 10:40 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Traci,

Just to follow up with you, your complaint indicated the property sign says, "emergency contact Ehrich 541-283-2483. When voice came on stated this is not a working number." While I had the same result when I called that number, I looked at the phone numbers listed number on the applications dating back to 2018. The number on the applications and notices sent to the neighbors within 250 feet of each property is listed as "541-283-2485" - which is a working number for Mr. Wizard. Due to your concern, Erich Knudson/Mr. Wizard has installed signs on both properties with his cell phone of 541-961-2244.

Also please note, as of January 31, 2020, to the best of our knowledge, 11493 NE Avery St. has not been operating as a short term rental. It may operate in the future after approval from our office.

116 NE 115th St. is currently a short term rental and it is now posted with Erich Knudson/Mr/ Wizard's number, 541-961-2244.

Best regards,
Kerry

Support Services Specialist
Kerry de Lisser

On Fri, Jan 31, 2020 at 10:46 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Traci,
Below is the email that Kerry initially sent. I will further look into the local contact information complaint followup.

Lisa Combs

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Jan 27, 2020 at 10:38 AM
Subject: Re: Form submission from: Short Term Rental Complaint Form
To: Traci Burks <webmaster@co.lincoln.or.us>

Hi Traci,
I did want to clarify, while we do not issue licenses for motor homes, the current STR code does not specifically prohibit a motor home from being parked at the property or on the street (legally). If the motor home/RV/trailer is blocking the roadway or would prohibit the passage of an emergency vehicle, you could contact dispatch (541) 265-0777 to have a deputy respond and address the issue. Also, the Lincoln County Planning Department indicates a property owner can store an RV/motor home on their property; however, they cannot live in it or have people live in it.

Best,
Kerry

On Mon, Jan 27, 2020 at 9:38 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Thank you for the information, Traci. I will follow up with noncompliance notices today.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Fri, Jan 24, 2020 at 11:42 AM Traci Burks via Lincoln County Oregon

<webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Traci Burks

Your Email: 2Beverlybeachbums@gmail.com

Your Phone Number: 503-559-6024

Address of Short Term Rental: 11493 NE Avery ST Newport

Complaint Category: Posting/Signage Violation

Description of Complaint: 1/17/2020 I attempted to call the local contact posted on the sign on the front of the STR. Sign says "emergency contact Ehrich 541-283-2483. When voice came on stated this is not a working number. I had previously sent the owner (it's a VRBO) an email to report signage was in violation of LC ordinance #509 but never got a return reply. Two other times I tried to notify their housekeepers that this home and the other one owned by Anna Baltrush of Creswell Oregon (other property is 116 NE 115th Newport) both had non-working local contacts on signage and does not meet size and readability requirements but never got any response. I looked up the local contact on the LC STR report and found both homes are managed by Erich Knudson of the business Mr. Wizard located in Waldport. I had to look up the phone number online because LC report fails to include phone numbers. When I called I left a very detailed message with my phone number and asked that the signage

be corrected and to report that the house located at 11493 NE Avery had STRs renters recently with an RV and was parked across the street on the single lane road with an extension cord running to the STR. I explained this is in violation of LC STR code and asked that the advertising include NO RVs allowed. Roads are narrow and maintained by homeowners in area not the county. My 2 notifications to the housekeepers were also to advise the property management that roof shingles had blown off the house at 11493 NE Avery and were in the roadway. Please make sure these violations are recorded with each address.

Submitted on Friday, January 24, 2020 - 11:42am



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SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Janeece Martenson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 15/02/2020 12:43

Your First and Last Name: Janeece Martenson
Your Email: jmcmartenson@gmail.com
Your Phone Number: 5037061683
Address of Short Term Rental: 8690 SW Marine View ST South Beach 97366
Complaint Category: Other
Description of Complaint: 4 cars - limit should be 3. Pictures available.

Submitted on Saturday, February 15, 2020 - 12:43pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 18/02/2020 05:17

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3773 Ross Avenue

Complaint Category: Other

Description of Complaint:

An STR license should not be issued to this property. According to Ordinance 509 unless a property has a Septic permit it requires an ESER. In reviewing the septic file, I discovered a diagram of the septic system. I am not certain that it is an "as built" as required or whether the property has a valid septic permit if an "as built" is not included.

The diagram shows the septic drain field extending under the Goat Trail, a one-way dirt access road into Miroco. It is a road frequented by 2 ton trucks that are engaged in construction projects to turn around without having to navigate the narrow turns around the chip-sealed loop road on the south end of Rocky Creek Ave.

Begin forwarded message:

From: Monica Kirk <monicakirk@mac.com>

Subject: 3773 Ross Ave

Date: February 10, 2020 at 12:28:36 PM PST

To: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>, bcrawford@co.lincoln.or.us

Cc: "Wayne Belmont, Esq" <wbeltmont@co.lincoln.or.us>, James E & Francoise Peterson
<jamesepeterson@gmail.com>

Dear Lisa & Brian,

An STR license should not be issued to this property.

According to Ordinance 509 unless a property has a Septic permit it requires an ESER. This property has no permit in its County file.

Attached is the most recent document in the property's file. It is not a Permit. If it were, a drain field is likely under the Goat Trail, a one way road Into the Miroco.

The property was built in 1962 before permits were required for septic.

Best Regards,
Monica Kirk

Submitted on Tuesday, February 18, 2020 - 5:17am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 18/02/2020 05:43

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3773 Ross Avenue

Complaint Category: Operating Without A License

Description of Complaint:

On February 6, 2020, prior to licensing, a Vacasa sign was posted at this property. At that time, we saw that the property was being advertised online. My property line is within 250 feet of this property, but I have not received an Approval License. The Vacasa sign is still posted as of February 17, 2020, the date of this Complaint.

The Owner is aware of the STR licensing requirement as is Vacasa. On February 20, 2019, a Turnkey signed was posted at the property. I reported it to STR Licensing who determined. STR Licensing followed up and advised me, in email dated March 11, 2019 that they had (1) spoken with the Owner and the Owner intended to operate as a long-term rental and (2) the Owner "realizes that she needs a license to operate as an STR."

Submitted on Tuesday, February 18, 2020 - 5:43am

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 19/02/2020 12:22
ATTACHMENTS (20200219-122218-0000207): ["3773 Ross Ave, Depoe Bay.pdf"](#)

Monica,

The attached letter is going out today.

Lisa Combs

On Tue, Feb 18, 2020 at 5:17 AM Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503-515-6149
Address of Short Term Rental: 3773 Ross Avenue
Complaint Category: Other
Description of Complaint:

An STR license should not be issued to this property. According to Ordinance 509 unless a property has a Septic permit it requires an ESER. In reviewing the septic file, I discovered a diagram of the septic system. I am not certain that it is an "as built" as required or whether the property has a valid septic permit if an "as built" is not included.

The diagram shows the septic drain field extending under the Goat Trail, a one-way dirt access road into Miroco. It is a road frequented by 2 ton trucks that are engaged in construction projects to turn around without having to navigate the narrow turns around the chip-sealed loop road on the south end of Rocky Creek Ave.

Begin forwarded message:

From: Monica Kirk <monicakirk@mac.com>
Subject: 3773 Ross Ave
Date: February 10, 2020 at 12:28:36 PM PST
To: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>, bcrawford@co.lincoln.or.us
Cc: "Wayne Belmont, Esq" <wbelmont@co.lincoln.or.us>, James E & Francoise Peterson <jamesepeterson@gmail.com>

Dear Lisa & Brian,

An STR license should not be issued to this property.

According to Ordinance 509 unless a property has a Septic permit it requires an ESER. This property has no permit in its County file.

Attached is the most recent document in the property's file. It is not a Permit. If it were, a drain field is likely

under the Goat Trail, a one way road Into the Miroco.

The property was built in 1962 before permits were required for septic.

Best Regards,
Monica Kirk

Submitted on Tuesday, February 18, 2020 - 5:17am



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Short Term Rental Licensing

Phone 541-265-4912

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Monica Kirk <monicakirk@mac.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 19/02/2020 12:48

Thank you, Lisa.
Monica

"The most wasted of all days is one without laughter." ee cummings

On Feb 19, 2020, at 12:22 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica,

The attached letter is going out today.

Lisa Combs

On Tue, Feb 18, 2020 at 5:17 AM Monica Kirk via Lincoln County Oregon
<webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3773 Ross Avenue

Complaint Category: Other

Description of Complaint:

An STR license should not be issued to this property. According to Ordinance 509 unless a property has a Septic permit it requires an ESER. In reviewing the septic file, I discovered a diagram of the septic system. I am not certain that it is an "as built" as required or whether the property has a valid septic permit if an "as built" is not included.

The diagram shows the septic drain field extending under the Goat Trail, a one-way dirt access road into Miroco. It is a road frequented by 2 ton trucks that are engaged in construction projects to turn around without having to navigate the narrow turns around the chip-sealed loop road on the south end of Rocky Creek Ave.

Begin forwarded message:

From: Monica Kirk <monicakirk@mac.com>

Subject: 3773 Ross Ave

Date: February 10, 2020 at 12:28:36 PM PST

To: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>, bcrawford@co.lincoln.or.us

Cc: "Wayne Belmont, Esq" <wbelmont@co.lincoln.or.us>, James E & Francoise Peterson
<jamesepeterson@gmail.com>

Dear Lisa & Brian,

An STR license should not be issued to this property.

According to Ordinance 509 unless a property has a Septic permit it requires an ESER. This property has no permit in its County file.

Attached is the most recent document in the property's file. It is not a Permit. If it were, a drain field is likely under the Goat Trail, a one way road Into the Miroco.

The property was built in 1962 before permits were required for septic.

Best Regards,
Monica Kirk

Submitted on Tuesday, February 18, 2020 - 5:17am



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<3773 Ross Ave, Depoe Bay.pdf>

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Traci Burks via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 29/02/2020 17:24

Your First and Last Name: Traci Burks

Your Email: 2Beverlybeachbums@gmail.com

Your Phone Number: 503-559-6024

Address of Short Term Rental: 11813 Beverly DR Newport

Complaint Category: Posting/Signage Violation

Description of Complaint:

This vacation rental is in violation of LC ordinance #509. They do not have a local contact sign posted.

I would also like to know why they received a license without inspection that includes making sure the local contact sign is posted and meets the new requirements for size 12"x12" and able to be read from the public roadway in front of the house.

Submitted on Saturday, February 29, 2020 - 5:24pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: traci burks <2beverlybeachbums@gmail.com>
DATE: 04/03/2020 08:49

Traci,

The home is not licensed and would not have received an inspection after 9/20/2018. Our office was advised by Vacasa on 7/5/2019 that 11813 NE Beverly Drive was no longer operating as a short term rental. We received information that the new owner is utilizing it as a second home. If you have information contrary to this, please advise.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Traci Burks via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Sat, Feb 29, 2020 at 5:24 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Traci Burks

Your Email: 2Beverlybeachbums@gmail.com

Your Phone Number: 503-559-6024

Address of Short Term Rental: 11813 Beverly DR Newport

Complaint Category: Posting/Signage Violation

Description of Complaint:

This vacation rental is in violation of LC ordinance #509. They do not have a local contact sign posted. I would also like to know why they received a license without inspection that includes making sure the local contact sign is posted and meets the new requirements for size 12"x12" and able to be read from the public roadway in front of the house.

Submitted on Saturday, February 29, 2020 - 5:24pm

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Short Term Rental Licensing

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225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: traci burks <2beverlybeachbums@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 04/03/2020 12:22

Hi Kerry,

The property is listed on VRBO property#1063220. If you log into www.vrbo.com/1063220 it brings you to the page. When I called vrbo and asked to make a reservation (fake) twice they hung up on me. I met the property owner last year and know he's from California and told me he was planning to rent it as an STR. Just want to make sure he's being honest because there was a Washington license plate there last weekend. Again just trying to make sure everyone is legal.

Traci Burks

> On Mar 4, 2020, at 8:50 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
>

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 04/03/2020 14:52

Hi Bob,
Please stop by 11813 NE Beverly Drive for a knock & talk, please.

Thank you,
Kerry

----- Forwarded message -----

From: **traci burks** <2beverlybeachbums@gmail.com>
Date: Wed, Mar 4, 2020 at 12:22 PM
Subject: Re: Form submission from: Short Term Rental Complaint Form
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Hi Kerry,
The property is listed on VRBO property#1063220. If you log into www.vrbo.com/1063220 it brings you to the page. When I called vrbo and asked to make a reservation (fake) twice they hung up on me. I met the property owner last year and know he's from California and told me he was planning to rent it as an STR. Just want to make sure he's being honest because there was a Washington license plate there last weekend. Again just trying to make sure everyone is legal.

Traci Burks

> On Mar 4, 2020, at 8:50 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: traci burks <2beverlybeachbums@gmail.com>
DATE: 04/03/2020 14:53

Thank you, Traci. I have forwarded the information to our compliance deputy for investigation.

Kerry

On Wed, Mar 4, 2020 at 12:22 PM traci burks <2beverlybeachbums@gmail.com> wrote:

Hi Kerry,

The property is listed on VRBO property#1063220. If you log into www.vrbo.com/1063220 it brings you to the page. When I called vrbo and asked to make a reservation (fake) twice they hung up on me. I met the property owner last year and know he's from California and told me he was planning to rent it as an STR. Just want to make sure he's being honest because there was a Washington license plate there last weekend. Again just trying to make sure everyone is legal.

Traci Burks

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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: traci burks <2beverlybeachbums@gmail.com>
DATE: 09/03/2020 12:45

Hi Traci,

The vehicle with the Washington plate is a rental. The owner and his family are renovating the home. The vrbo is the old Vacasa ad and it shows the property with no available dates. This may be for marketing purposes; when you try to enter dates at the top of the page for this property, it shows you other options to rent.

Kerry

On Wed, Mar 4, 2020 at 2:53 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Thank you, Traci. I have forwarded the information to our compliance deputy for investigation.

Kerry

On Wed, Mar 4, 2020 at 12:22 PM traci burks <2beverlybeachbums@gmail.com> wrote:

Hi Kerry,

The property is listed on VRBO property#1063220. If you log into www.vrbo.com/1063220 it brings you to the page. When I called vrbo and asked to make a reservation (fake) twice they hung up on me. I met the property owner last year and know he's from California and told me he was planning to rent it as an STR. Just want to make sure he's being honest because there was a Washington license plate there last weekend. Again just trying to make sure everyone is legal.

Traci Burks

> On Mar 4, 2020, at 8:50 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
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Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: traci burks <2beverlybeachbums@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/03/2020 14:00

Thanks for verifying.

Traci Burks

On Mar 9, 2020, at 12:45 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Traci,

The vehicle with the Washington plate is a rental. The owner and his family are renovating the home. The vrbo is the old Vacasa ad and it shows the property with no available dates. This may be for marketing purposes; when you try to enter dates at the top of the page for this property, it shows you other options to rent.

Kerry

On Wed, Mar 4, 2020 at 2:53 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Thank you, Traci. I have forwarded the information to our compliance deputy for investigation.

Kerry

On Wed, Mar 4, 2020 at 12:22 PM traci burks <2beverlybeachbums@gmail.com> wrote:

Hi Kerry,

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Traci Burks

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wrote:
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Lincoln County Sheriff's Office
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225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 14/03/2020 18:11

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3774 Ross Ave, Depoe Bay OR 97341

Complaint Category: Operating Without A License

Description of Complaint:

Between February 19, 2019 and February 10, 2020, I have filed three Complaints about this Owner Operating without a License. The STR Licensing Program (STR Licensing) has notified this Owner in writing about the STR licensing requirement, including allegedly one Notice of Violation, three times as documented below.

TODAY's VIOLATION:

On March 14, 2020, I discovered that the Owner is advertising and accepting reservations on the AirBnB website. The dwelling is unlicensed. The weblink from today (March 14, 202) is attached. Photos are available.

PAST VIOLATIONS:

1. OPERATING WITHOUT A LICENSE by the Owner and VACASA (@ January 30, 2020)

On January 28, 2020, I noticed a VACASA sign was posted at this dwelling. Because the dwelling was not listed as licensed on the STR Planning Report, dated Jan 30, 2020, I filed a Complaint via email alleging that the dwelling was operating without a License by advertising both online and by yard signage. I did not try to make a reservation and did not allege that VACASA was receiving reservations.

Because I am the Complainant, the STR Program notified me on February 10, 2020, that a Notice of Noncompliance was sent to the Owner on February 3, 2020 and that the STR Program had followed up with VACASA on February 7, 2020 via email as follows: "The property absolutely cannot advertise and operate as a short term rental until the license has been approved. I clearly can go into the site and attempt to reserve the house" to which VACASA replied: "I'm working on getting the home blocked out pending license approval, we just got this one back with us earlier this month with only staff at the home getting it ready, we have not had any renters. Have you received the application and payment?"

After confirming the receipt by STR Licensing of the Owner's STR Application and fees, dated February 5, STR Licensing decided that the VACASA yard sign could remain in place because a field inspection was imminent, but that VACASA could not advertise online and accept reservations until a License was issued. Although I was not consulted, I did not oppose this Resolution because it was reasonable. STR Licensing was prompt, transparent about the process, and forthcoming with the correspondence. I considered the Complaint resolved until I learned today that this Owner advertises on AirBnB.

Therefore, the Complaint that both VACASA and the Owner have been operating (by advertising signage) continuously without a license for 43 days (from February 1, 2020, through today, March 15, 2020) is UNRESOLVED.

2. OPERATING WITHOUT A LICENSE by the Owner (February 10, 2020)

On February 10, 2020, I filed a Complaint via the Online Form that a License should not be issued to this Applicant because the dwelling did not have the septic system permit required by Ordinance 509. I attached a photo of the noncompliant Permit.

On February 19, 2020, STR Licensing notified that Owner by letter as follows: "Your short term rental license will not be approved until the ESER requirements have been met" and "You may not operate this property as a short term rental until a license has been issued. Unfortunately, it appears you are advertising and accepting reservations on the Vacasa website at (link provided)."

Although I was not consulted, I did not oppose this Resolution. STR Licensing's response was prompt and the letter gave the Owner written notice of the potential of enforcement for future noncompliance. Although STR Licensing did not assess a penalty, I was willing to see whether it would achieve compliance. I considered the Complaint resolved until I learned today that this Owner advertises on AirBnB.

Therefore, the Complaint that the Owner is knowingly operating (advertising and receiving reservations online) without a license is UNRESOLVED.

Had a Notice of Noncompliance been issued on February 3, 2020, as I was led to believe, the February 19, 2020 letter should referenced this. Were that the case, the February 19 letter should have assessed some kind of penalty. Regardless of whether the Owner was warned on Feb 3 or on Feb 19, this is what the County can expect unless a penalty is assessed with the initial Notification (unless the Code explicitly gives violators "one free bite" ... does it?) Does the Application include a copy or citation to the STR Code? That should be enough notice.

3. On February 21, 2019, I alerted the STR Licensing by email Complaint that the dwelling was be advertising by Turnkey. A photo was attached. Because I am the Complainant, STR Licensing notified me that the Owner had decided to discontinue renting short-term rather than obtain a STR license. This resolved the Complaint.

[https://www.airbnb.com/rooms/41884956?](https://www.airbnb.com/rooms/41884956?location=3773%20Ross%20Avenue%2C%20Depoe%20Bay%2C%20OR%2C%20USA&adults=1&check_in=2020-04-06&check_out=2020-04-08&source_impression_id=p3_1584223357_fGx8uo%2FnQtst1UpN)

[location=3773%20Ross%20Avenue%2C%20Depoe%20Bay%2C%20OR%2C%20USA&adults=1&check_in=2020-04-06&check_out=2020-04-08&source_impression_id=p3_1584223357_fGx8uo%2FnQtst1UpN](https://www.airbnb.com/rooms/41884956?location=3773%20Ross%20Avenue%2C%20Depoe%20Bay%2C%20OR%2C%20USA&adults=1&check_in=2020-04-06&check_out=2020-04-08&source_impression_id=p3_1584223357_fGx8uo%2FnQtst1UpN)

Submitted on Saturday, March 14, 2020 - 6:11pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 23/03/2020 21:47

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503-515-6149
Address of Short Term Rental: 3773 Ross Ave, Depoe Bay
Complaint Category: Other
Description of Complaint:
Alleged Operation without a License.

The inside lights have been on since 5:30 pm. It is 9:30 pm. I do not recognize the car. I do not know whether the occupant is the resident or owner. I am self-isolating.

I do not need to remain anonymous. I agree to appear as a witness, when necessary.

Please keep me advised, in writing, of all contacts with Owner/Manager associated with this Complaint.
Forwarding email correspondence and threads meets my needs.

Submitted on Monday, March 23, 2020 - 9:47pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 24/03/2020 15:07

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Mar 23, 2020 at 9:47 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503-515-6149
Address of Short Term Rental: 3773 Ross Ave, Depoe Bay
Complaint Category: Other
Description of Complaint:
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Please keep me advised, in writing, of all contacts with Owner/Manager associated with this Complaint. Forwarding email correspondence and threads meets my needs.

Submitted on Monday, March 23, 2020 - 9:47pm

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Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 26/03/2020 11:42

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3773 Ross Ave, Depoe Bay

Complaint Category: Other

Description of Complaint:

A woman with 2 children and a black SUV are parked in the driveway. I called Vacasa then Jack when the wait was 60 minutes and I was 41st in line.

Jack said until the House is licensed, they are not even advertising it. He will check with staff to see if anyone is there, but it is doubtful if we saw kids. The home is blocked out by owner. He said she may be planning to sell it, but didn't really know.

Submitted on Thursday, March 26, 2020 - 11:42am

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 27/03/2020 09:04

We checked it this morning and no one is there.

Lisa Combs

On Thu, Mar 26, 2020 at 11:42 AM Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3773 Ross Ave, Depoe Bay

Complaint Category: Other

Description of Complaint:

A woman with 2 children and a black SUV are parked in the driveway. I called Vacasa then Jack when the wait was 60 minutes and I was 41st in line.

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Submitted on Thursday, March 26, 2020 - 11:42am



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Monica Kirk <monicakirk@mac.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 27/03/2020 09:55

Thanks. Case Closed.
Monica

On Mar 27, 2020, at 9:04 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

We checked it this morning and no one is there.

Lisa Combs

On Thu, Mar 26, 2020 at 11:42 AM Monica Kirk via Lincoln County Oregon
<webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

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Submitted on Thursday, March 26, 2020 - 11:42am

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Carla Perry via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 28/03/2020 19:11

Your First and Last Name: Carla Perry

Your Email: perry.carla@gmail.com

Your Phone Number: 541-574-7708

Address of Short Term Rental: 522 & 526 NW 16th Street (duplex)

Complaint Category: Occupancy Violation

Description of Complaint:

Paying guests are staying at the timeshare located at 526 & 522 NW Spring Street in Newport. The house is divided into an upper and lower, hence the two addresses.

A very rude man, driving a very large white SUV with black trim and a license plate from somewhere that uses black letters on a white field, is staying there. Perhaps with others. I caught only a glimpse of his license when the man passed me on the street, but I think the license plate might have been from Texas. I had been out taking a walk in my neighborhood and was just a short distance from my house. That was about 6:30 p.m.

The man yelled at me in a threatening voice asking what I was doing. I mumbled something and he drove on, then stopped his vehicle in front of my house, got out, and walked back towards me on NW 16th street, yelling. Being big and angry with his arms raised as if to strike. He asked if I was the woman he'd talked with yesterday. I said no, I'd never spoken to him in my life.

(NOTE: I am aware that this rude man had a conversation yesterday with my neighbor, who informed him that short-term rentals were prohibited due to the Lincoln County Emergency Order. She said the man had used rude language and threatened her and yelled out that he'd paid for his time and was going to take it. The exchange left my neighbor rattled. We are both in our 70s.)

It took a minute for the man to decide I was probably telling the truth, because he eventually stopped yelling at me and walked back to his vehicle, got in, crossed Oceanview Drive and continued east on 16th Street.

As I typed this complaint submission, I watched the man's vehicle drive west in front of my house and continue on towards the timeshare. Perhaps someone could investigate. The house has garages, so no cars are visible from the street.

The man scared me even though I'd done nothing. Now that I've submitted this report, I fear retaliation. Please be sensitive to the fact that if he sees me and makes the connection with officers showing up, I will not be safe. Please let me know how this resolves.

Submitted on Saturday, March 28, 2020 - 7:11pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Carla Perry via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 28/03/2020 19:34

Your First and Last Name: Carla Perry

Your Email: perry.carla@gmail.com

Your Phone Number: 541-574-7708

Address of Short Term Rental: 522 & 526 NW 16th Street, Newport

Complaint Category: Occupancy Violation

Description of Complaint:

I just submitted a complaint about 522 & 526 NW 16 in Newport. I meant to include the reason why I submitted the complaint to the County rather than to the City of Newport. When I inquired and submitted a complaint to the City, I was told by Mayor Swanson that TIMESHARES are not covered by the City's Emergency Order. This opinion was validated by Derrick Tokos. But I believe all rentals for under 30 days are prohibited under the County's Order. I hope so.

Thank you.

Submitted on Saturday, March 28, 2020 - 7:34pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Beth Chaput via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 29/03/2020 13:13

Your First and Last Name: Beth Chaput
Your Email: beth@cyclegrind.com
Your Phone Number: 5413518208
Address of Short Term Rental: 105 NW 77th court Newport Oregon
Complaint Category: Occupancy Violation
Description of Complaint: There are people from out of state staying in an airbnb during the corona virus quarantine

Submitted on Sunday, March 29, 2020 - 1:13pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: beth@cyclegrind.com
DATE: 30/03/2020 08:51

Hi Beth,

The home you are reporting is in the City of Newport's jurisdiction. Please submit your information to Newport Police Department at (541) 265-4231 so they may assign the proper personnel to address this.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Beth Chaput via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Sun, Mar 29, 2020 at 1:13 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Beth Chaput

Your Email: beth@cyclegrind.com

Your Phone Number: 5413518208

Address of Short Term Rental: 105 NW 77th court Newport Oregon

Complaint Category: Occupancy Violation

Description of Complaint: There are people from out of state staying in an airbnb during the corona virus quarantine

Submitted on Sunday, March 29, 2020 - 1:13pm

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Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



1/13/2021

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: j.folmar@newportpolice.net, j.ballentine@newportpolice.net
CC: Elisabeth Combs <ecombs@co.lincoln.or.us>, Robert Jozwiak <rjozwiak@co.lincoln.or.us>, Jesse Hess <jhess@co.lincoln.or.us>
DATE: 30/03/2020 09:25

Hi Jim, Jovita et al,
I'm thinking timeshares are considered owner occupied... and therefore not regular vacation rentals/short term rentals for the purpose of the order. Thoughts, anyone? <https://www.co.lincoln.or.us/boc/page/order-3-23-85-minimize-effects-covid-19-emergency>

Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Carla Perry via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Sat, Mar 28, 2020 at 7:34 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Carla Perry

Your Email: perry.carla@gmail.com

Your Phone Number: 541-574-7708

Address of Short Term Rental: 522 & 526 NW 16th Street, Newport

Complaint Category: Occupancy Violation

Description of Complaint:

I just submitted a complaint about 522 & 526 NW 16 in Newport. I meant to include the reason why I submitted the complaint to the County rather than to the City of Newport. When I inquired and submitted a complaint to the City, I was told by Mayor Swanson that TIMESHARES are not covered by the City's Emergency Order. This opinion was validated by Derrick Tokos. But I believe all rentals for under 30 days are prohibited under the County's Order. I hope so.

Thank you.

Submitted on Saturday, March 28, 2020 - 7:34pm

Carla Perry via Lincoln County Oregon <webmaster@co.lincoln.or.us>

Mar 28, 2020, 7:11 PM (2 days ago)

to me ▾

Your First and Last Name: Carla Perry

Your Email: perry.carla@gmail.com

Your Phone Number: 541-574-7708

Address of Short Term Rental: 522 & 526 NW 16th Street (duplex)

Complaint Category: Occupancy Violation

Description of Complaint:

Paying guests are staying at the timeshare located at 526 & 522 NW Spring Street in Newport. The house is divided into an upper and lower, hence the two addresses.

A very rude man, driving a very large white SUV with black trim and a license plate from somewhere that uses black letters on a white field, is staying there. Perhaps with others. I caught only a glimpse of his license when the man passed me on the street, but I think the license plate might have been from Texas. I had been out taking a walk in my neighborhood and was just a short distance from my house. That was about 6:30 p.m.

The man yelled at me in a threatening voice asking what I was doing. I mumbled something and he drove on, then stopped his vehicle in front of my house, got out, and walked back towards me on NW 16th street, yelling. Being big and angry with his arms raised as if to strike. He asked if I was the woman he'd talked with yesterday. I said no, I'd never spoken to him in my life.

(NOTE: I am aware that this rude man had a conversation yesterday with my neighbor, who informed him that short-term rentals were prohibited due to the Lincoln County Emergency Order. She said the man had used rude language and threatened her and yelled out that he'd paid for his time and was going to take it. The exchange left my neighbor rattled. We are both in our 70s.)

It took a minute for the man to decide I was probably telling the truth, because he eventually stopped yelling at me and walked back to his vehicle, got in, crossed Oceanview Drive and continued east on 16th Street.

As I typed this complaint submission, I watched the man's vehicle drive west in front of my house and continue on towards the timeshare. Perhaps someone could investigate. The house has garages, so no cars are visible from the street.

The man scared me even though I'd done nothing. Now that I've submitted this report, I fear retaliation. Please be sensitive to the fact that if he sees me and makes the connection with officers showing up, I will not be safe. Please let me know how this resolves.

Submitted on Saturday, March 28, 2020 - 7:11pm



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



1/13/2021

SUBJECT: RE: Form submission from: Short Term Rental Complaint Form
FROM: Jovita Ballentine <J.Ballentine@NewportPolice.net>
TO: 'sheriff strlicensing' <sheriffstrlicensing@co.lincoln.or.us>
DATE: 30/03/2020 12:37

Thank you Kerry

Jovita

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, March 30, 2020 9:26 AM
To: Jim Folmar <J.Folmar@NewportPolice.net>; Jovita Ballen ne <J.Ballen ne@NewportPolice.net>
Cc: Elisabeth Combs <ecombs@co.lincoln.or.us>; Robert Jozwiak <rjozwiak@co.lincoln.or.us>; Jesse Hess <jhess@co.lincoln.or.us>
Subject: Fwd: Form submission from: Short Term Rental Complaint Form

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Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: Carla Perry via Lincoln County Oregon <webmaster@co.lincoln.or.us>
Date: Sat, Mar 28, 2020 at 7:34 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Carla Perry
Your Email: perry.carla@gmail.com
Your Phone Number: 541-574-7708
Address of Short Term Rental: 522 & 526 NW 16th Street, Newport
Complaint Category: Occupancy Violation
Description of Complaint:

I just submitted a complaint about 522 & 526 NW 16 in Newport. I meant to include the reason why I submitted the complaint to the County rather than to the City of Newport. When I inquired and submitted a complaint to the City, I was told by Mayor Swanson that TIMESHARES are not covered by the City's Emergency Order. This opinion was validated by Derrick Tokos. But I believe all rentals for under 30 days are prohibited under the County's Order. I hope so.
Thank you.

Submitted on Saturday, March 28, 2020 - 7:34pm

Carla Perry via Lincoln County Oregon <webmaster@co.lincoln.or.us>
to me

Mar 28, 2020, 7:11 PM (2 days ago)

Your First and Last Name: Carla Perry
Your Email: perry.carla@gmail.com
Your Phone Number: 541-574-7708
Address of Short Term Rental: 522 & 526 NW 16th Street (duplex)
Complaint Category: Occupancy Violation
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(NOTE: I am aware that this rude man had a conversation yesterday with my neighbor, who informed him that short-term rentals were prohibited due to the Lincoln County Emergency Order. She said the man had used rude language and threatened her and yelled out that he'd paid for his time and was going to take it. The exchange left my neighbor rattled. We are both in our 70s.)

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file:///C:/User

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Submitted on Saturday, March 28, 2020 - 7:11pm

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Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



1/13/2021

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jovita Ballentine <J.Ballentine@newportpolice.net>
DATE: 30/03/2020 14:12

No problem, Jovita. I understand her concern, but I believe time shares are a unique situation & I haven't heard otherwise...

On Mon, Mar 30, 2020 at 12:37 PM Jovita Ballentine <J.Ballentine@newportpolice.net> wrote:

Thank you Kerry

Jovita

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, March 30, 2020 9:26 AM
To: Jim Folmar <J.Folmar@NewportPolice.net>; Jovita Ballentine <J.Ballentine@NewportPolice.net>
Cc: Elisabeth Combs <ecombs@co.lincoln.or.us>; Robert Jozwiak <rjozwiak@co.lincoln.or.us>; Jesse Hess <jhess@co.lincoln.or.us>
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Kerry

Kerry de Lisser

Support Services Specialist

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Your Email: perry.carla@gmail.com

Your Phone Number: 541-574-7708

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Complaint Category: Occupancy Violation

Description of Complaint:

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Carla Perry via Lincoln County Oregon <webmaster@co.lincoln.or.us>

Mar 28, 2020, 7:11 PM (2 days ago)

to me

Your First and Last Name: Carla Perry

Your Email: perry.carla@gmail.com

Your Phone Number: 541-574-7708

Address of Short Term Rental: 522 & 526 NW 16th Street (duplex)

Complaint Category: Occupancy Violation

Description of Complaint:

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Submitted on Saturday, March 28, 2020 - 7:11pm

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Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



Lincoln County Sheriff's Office

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Phone 541-265-0675

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225 W. Olive St. Newport, OR 97365



1/13/2021

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FROM: Jovita Ballentine <J.Ballentine@NewportPolice.net>

TO: 'sheriff strlicensing' <sheriffstrlicensing@co.lincoln.or.us>

DATE: 30/03/2020 16:11

You are correct 😊

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, March 30, 2020 2:12 PM
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Subject: Re: Form submission from: Short Term Rental Complaint Form

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From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, March 30, 2020 9:26 AM
To: Jim Folmar <J.Folmar@NewportPolice.net>; Jovita Ballen ne <J.Ballen_ne@NewportPolice.net>
Cc: Elisabeth Combs <ecombs@co.lincoln.or.us>; Robert Jozwiak <rjozwiak@co.lincoln.or.us>; Jesse Hess <jhess@co.lincoln.or.us>
Subject: Fwd: Form submission from: Short Term Rental Complaint Form

Hi Jim, Jovita et al,
I'm thinking timeshares are considered owner occupied... and therefore not regular vacation rentals/short term rentals for the purpose of the order. Thoughts, anyone? <https://www.co.lincoln.or.us/boc/page/order-3-23-85-minimize-effects-covid-19-emergency>

Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: Carla Perry via Lincoln County Oregon <webmaster@co.lincoln.or.us>
Date: Sat, Mar 28, 2020 at 7:34 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Carla Perry
Your Email: perry.carla@gmail.com
Your Phone Number: 541-574-7708
Address of Short Term Rental: 522 & 526 NW 16th Street, Newport
Complaint Category: Occupancy Violation
Description of Complaint:

I just submitted a complaint about 522 & 526 NW 16 in Newport. I meant to include the reason why I submitted the complaint to the County rather than to the City of Newport. When I inquired and submitted a complaint to the City, I was told by Mayor Swanson that TIMESHARES are not covered by the City's Emergency Order. This opinion was validated by Derrick Tokos. But I believe all rentals for under 30 days are prohibited under the County's Order. I hope so.
Thank you.

Submitted on Saturday, March 28, 2020 - 7:34pm

Carla Perry via Lincoln County Oregon <webmaster@co.lincoln.or.us>
to me

Mar 28, 2020, 7:11 PM (2 days ago)

Your First and Last Name: Carla Perry
Your Email: perry.carla@gmail.com
Your Phone Number: 541-574-7708
Address of Short Term Rental: 522 & 526 NW 16th Street (duplex)
Complaint Category: Occupancy Violation
Description of Complaint:

Paying guests are staying at the timeshare located at 526 & 522 NW Spring Street in Newport. The house is divided into an upper and lower, hence the two addresses.

A very rude man, driving a very large white SUV with black trim and a license plate from somewhere that uses black letters on a white field, is staying there. Perhaps with others. I caught only a glimpse of his license when the man passed me on the street, but I think the license plate might have been from Texas. I had been out taking a walk in my neighborhood and was just a short distance from my house. That was about 6:30 p.m.

The man yelled at me in a threatening voice asking what I was doing. I mumbled something and he drove on, then stopped his vehicle in front of my house, got out and walked back towards me on NW 16th street, yelling. Being big and angry with his arms raised as if to strike. He asked if I was the woman he'd talked with yesterday. I said no, I'd never spoken to him in my life.

(NOTE: I am aware that this rude man had a conversation yesterday with my neighbor, who informed him that short-term rentals were prohibited due to the Lincoln County Emergency Order. She said the man had used rude language and threatened her and yelled out that he'd paid for his time and was going to take it. The

It took a minute for the man to decide I was probably telling the truth, because he eventually stopped yelling at me and walked back to his vehicle, got in, crossed Oceanview Drive and continued east on 16th Street.

As I typed this complaint submission, I watched the man's vehicle drive west in front of my house and continue on towards the timeshare. Perhaps someone could investigate. The house has garages, so no cars are visible from the street.

The man scared me even though I'd done nothing. Now that I've submitted this report, I fear retaliation. Please be sensitive to the fact that if he sees me and makes connection with officers showing up, I will not be safe. Please let me know how this resolves.

Submitted on Saturday, March 28, 2020 - 7:11pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



1/13/2021

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jovita Ballentine <J.Ballentine@newportpolice.net>
DATE: 30/03/2020 16:17

TY!

On Mon, Mar 30, 2020 at 4:11 PM Jovita Ballentine <J.Ballentine@newportpolice.net> wrote:

You are correct ☺

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, March 30, 2020 2:12 PM
To: Jovita Ballentine <J.Ballentine@newportpolice.net>
Subject: Re: Form submission from: Short Term Rental Complaint Form

No problem, Jovita. I understand her concern, but I believe time shares are a unique situation & I haven't heard otherwise...

On Mon, Mar 30, 2020 at 12:37 PM Jovita Ballentine <J.Ballentine@newportpolice.net> wrote:

Thank you Kerry

Jovita

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, March 30, 2020 9:26 AM
To: Jim Folmar <J.Folmar@NewportPolice.net>; Jovita Ballentine <J.Ballentine@NewportPolice.net>
Cc: Elisabeth Combs <ecombs@co.lincoln.or.us>; Robert Jozwiak <rjozwiak@co.lincoln.or.us>; Jesse Hess <jhess@co.lincoln.or.us>
Subject: Fwd: Form submission from: Short Term Rental Complaint Form

Hi Jim, Jovita et al,

I'm thinking timeshares are considered owner occupied... and therefore not regular vacation rentals/short term rentals for the purpose of the order. Thoughts, anyone? <https://www.co.lincoln.or.us/boc/page/order-3-23-85-minimize-effects-covid-19-emergency>.

Kerry

Kerry de Lisser

Support Services Specialist

----- Forwarded message -----

From: Carla Perry via Lincoln County Oregon <webmaster@co.lincoln.or.us>
Date: Sat, Mar 28, 2020 at 7:34 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Carla Perry
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Thank you.

Submitted on Saturday, March 28, 2020 - 7:34pm

Carla Perry via Lincoln County Oregon <webmaster@co.lincoln.or.us>

Mar 28, 2020, 7:11 PM (2 days ago)

to me

Your First and Last Name: Carla Perry

Your Email: perry.carla@gmail.com

Your Phone Number: 541-574-7708

Address of Short Term Rental: 522 & 526 NW 16th Street (duplex)

Complaint Category: Occupancy Violation

Description of Complaint:

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A very rude man, driving a very large white SUV with black trim and a license plate from somewhere that uses black letters on a white field, is staying there. Perhaps with others. I caught only a glimpse of his license when the man passed me on the street, but I think the license plate might have been from Texas. I had been out taking a walk in my neighborhood and was just a short distance from my house. That was about 6:30 p.m.

The man yelled at me in a threatening voice asking what I was doing. I mumbled something and he drove on, then stopped his vehicle in front of my house, got out, and walked back towards me on NW 16th street, yelling. Being big and angry with his arms raised as if to strike. He asked if I was the woman he'd talked with yesterday. I said no, I'd never spoken to him in my life.

(NOTE: I am aware that this rude man had a conversation yesterday with my neighbor, who informed him that short-term rentals were prohibited due to the Lincoln County Emergency Order. She said the man had used rude language and threatened her and yelled out that he'd paid for his time and was going to take it. The exchange left my neighbor rattled. We are both in our 70s.)

It took a minute for the man to decide I was probably telling the truth, because he eventually stopped yelling at me and walked back to his vehicle, got in, crossed Oceanview Drive and continued east on 16th Street.

As I typed this complaint submission, I watched the man's vehicle drive west in front of my house and continue on towards the timeshare. Perhaps someone could investigate. The house has garages, so no cars are visible from the street.

The man scared me even though I'd done nothing. Now that I've submitted this report, I fear retaliation. Please be sensitive to the fact that if he sees me and makes the connection with officers showing up, I will not be safe. Please let me know how this resolves.

Submitted on Saturday, March 28, 2020 - 7:11pm

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



Lincoln County Sheriff's Office

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Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Garry Digitale via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 30/03/2020 18:24

Your First and Last Name: Garry Digitale

Your Email: agdigitale1@comcast.net

Your Phone Number: 5035775766

Address of Short Term Rental: 16953 SE SPRAY AVE

Complaint Category: Other

Description of Complaint: Because of the order of the governor and the order from Lincoln County to end short term rentals, I am owed a refund for the taxes I paid on my short term rental. I rented from a property management company and prepaid my rent, fees, and taxes. I lost one night on my rental. I can get paid back from my property manager for my rent and fees, but I was told I would have to contact Lincoln County to get paid back for my taxes. Do I need fill out any form to get my taxes paid back. Garry Digitale

Submitted on Monday, March 30, 2020 - 6:24pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kimberly Herring <kaherring@co.lincoln.or.us>
DATE: 31/03/2020 11:01

----- Forwarded message -----

From: **Garry Digitale via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Mar 30, 2020 at 6:24 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Garry Digitale

Your Email: agdigitale1@comcast.net

Your Phone Number: 5035775766

Address of Short Term Rental: 16953 SE SPRAY AVE

Complaint Category: Other

Description of Complaint: Because of the order of the governor and the order from Lincoln County to end short term rentals, I am owed a refund for the taxes I paid on my short term rental. I rented from a property management company and prepaid my rent, fees, and taxes. I lost one night on my rental. I can get paid back from my property manager for my rent and fees, but I was told I would have to contact Lincoln County to get paid back for my taxes. Do I need fill out any form to get my taxes paid back. Garry Digitale

Submitted on Monday, March 30, 2020 - 6:24pm

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Kristie Bowman via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 24/04/2020 10:34

Your First and Last Name: Kristie Bowman

Your Email: bowmank060@gmail.com

Your Phone Number: 9258489028

Address of Short Term Rental: 1020 NE Commercial St

Complaint Category: Other

Description of Complaint: I thought short term rentals were banned due to Covid 19. This Vacasa rental has had new renters weekly for at least the last month.

Submitted on Friday, April 24, 2020 - 10:34am

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: bowmank060@gmail.com
DATE: 24/04/2020 10:53

Kristie,

Vacasa notified our office that the owners would be staying in their home for several weeks as of April 7, 2020.

Lisa Combs

On Fri, Apr 24, 2020 at 10:34 AM Kristie Bowman via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Kristie Bowman

Your Email: bowmank060@gmail.com

Your Phone Number: 9258489028

Address of Short Term Rental: 1020 NE Commercial St

Complaint Category: Other

Description of Complaint: I thought short term rentals were banned due to Covid 19. This Vacasa rental has had new renters weekly for at least the last month.

Submitted on Friday, April 24, 2020 - 10:34am



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Kristie Bowman <bowmank060@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 24/04/2020 10:55

It has not been the owners. Different people every week.

On Fri, Apr 24, 2020, 10:54 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Kristie,

Vacasa notified our office that the owners would be staying in their home for several weeks as of April 7, 2020.

Lisa Combs

On Fri, Apr 24, 2020 at 10:34 AM Kristie Bowman via Lincoln County Oregon
<webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Kristie Bowman

Your Email: bowmank060@gmail.com

Your Phone Number: 9258489028

Address of Short Term Rental: 1020 NE Commercial St

Complaint Category: Other

Description of Complaint: I thought short term rentals were banned due to Covid 19. This Vacasa rental has had new renters weekly for at least the last month.

Submitted on Friday, April 24, 2020 - 10:34am

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kristie Bowman <bowmank060@gmail.com>
DATE: 24/04/2020 13:31

Hi Kristie,

The owner has had friends at the home working on the house. Because the owners are not charging them, it is not being operated as a short term rental and there is no action that can be taken by our office.

Kerry

Kerry de Lisser
Support Services Specialist

On Fri, Apr 24, 2020 at 10:55 AM Kristie Bowman <bowmank060@gmail.com> wrote:
It has not been the owners. Different people every week.

On Fri, Apr 24, 2020, 10:54 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Kristie,

Vacasa notified our office that the owners would be staying in their home for several weeks as of April 7, 2020.

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On Fri, Apr 24, 2020 at 10:34 AM Kristie Bowman via Lincoln County Oregon
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Your Email: bowmank060@gmail.com

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Address of Short Term Rental: 1020 NE Commercial St

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--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

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225 W. Olive St. Newport, OR 97365



--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Kristie Bowman <bowmank060@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 24/04/2020 13:51

Well they're lying to you but I understand the position you're in.
Thank you for your response.

Stay safe!!
Kristie

On Fri, Apr 24, 2020, 1:32 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Kristie,

The owner has had friends at the home working on the house. Because the owners are not charging them, it is not being operated as a short term rental and there is no action that can be taken by our office.

Kerry

Kerry de Lisser
Support Services Specialist

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Your Email: bowmank060@gmail.com

Your Phone Number: 9258489028

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Submitted on Friday, April 24, 2020 - 10:34am

--

Lincoln County Sheriff's Office
Short Term Rental Licensing



Phone 541-265-0675
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225 W. Olive St. Newport, OR 97365



--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "R Hill via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 08/05/2020 17:07

Your First and Last Name: R Hill

Your Email: rhilk@peak.org

Your Phone Number: 5419610323

Address of Short Term Rental: nW Sandy. Seal Rock

Complaint Category: Occupancy Violation

Description of Complaint: The Jack West vacation rental on NW Sandy in Seal Rock continues to have renters in spite of virus restriction.

Submitted on Friday, May 8, 2020 - 5:07pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jesse Hess <jhess@co.lincoln.or.us>
CC: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 11/05/2020 08:35
ATTACHMENTS (20200511-083546-0000204): ["4926.pdf"](#)

Hi Jesse,

"The Jack West" https://www.airbnb.com/rooms/4872354?source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1

4926 NW Sandy Drive, Seal Rock

Owner David Wesley: (206) 529-4403

Note: This property uses the address "4936" for their garbage service & home address even though the legal address is 4926 per the Assessor's Office.

----- Forwarded message -----

From: **R Hill via Lincoln County Oregon** <webmaster@co.lincoln.or.us>

Date: Fri, May 8, 2020 at 5:07 PM

Subject: Form submission from: Short Term Rental Complaint Form

To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: R Hill

Your Email: rhilk@peak.org

Your Phone Number: 5419610323

Address of Short Term Rental: nW Sandy. Seal Rock

Complaint Category: Occupancy Violation

Description of Complaint: The Jack West vacation rental on NW Sandy in Seal Rock continues to have renters in spite of virus restriction.

Submitted on Friday, May 8, 2020 - 5:07pm

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jesse Hess <jhess@co.lincoln.or.us>
CC: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 11/05/2020 08:36

Thanks,
Kerry
Support Services

On Mon, May 11, 2020 at 8:35 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Jesse,
"The Jack West" https://www.airbnb.com/rooms/4872354?source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1
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To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: R Hill
Your Email: rhilk@peak.org
Your Phone Number: 5419610323
Address of Short Term Rental: nW Sandy. Seal Rock
Complaint Category: Occupancy Violation
Description of Complaint: The Jack West vacation rental on NW Sandy in Seal Rock continues to have renters in spite of virus restriction.

Submitted on Friday, May 8, 2020 - 5:07pm

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Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Jesse Hess <jhess@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 11/05/2020 10:23

I'll take a look this afternoon.

Thanks!

On Mon, May 11, 2020 at 8:36 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Jesse,
"The Jack West" [https://www.airbnb.com/rooms/4872354?](https://www.airbnb.com/rooms/4872354?source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1)
[source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1](https://www.airbnb.com/rooms/4872354?source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1)
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Owner David Wesley: (206) 529-4403
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To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: R Hill
Your Email: rhilk@peak.org
Your Phone Number: 5419610323
Address of Short Term Rental: nW Sandy. Seal Rock
Complaint Category: Occupancy Violation
Description of Complaint: The Jack West vacation rental on NW Sandy in Seal Rock continues to have renters in spite of virus restriction.

Submitted on Friday, May 8, 2020 - 5:07pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
[225 W. Olive St. Newport, OR 97365](#)



--

Jesse Hess
Lincoln County Sheriff's Office
Community Services Deputy



Phone 541-270-8991

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Jesse Hess <jhess@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 11/05/2020 12:16

The property was vacant upon inspection.

Let me know if you need anything else. Thanks!



Jesse Hess
Lincoln County Sheriff's Office
Community Services Deputy
Phone 541-270-8991
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



On Mon, May 11, 2020 at 8:36 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Jesse,

"The Jack West" [https://www.airbnb.com/rooms/4872354?](https://www.airbnb.com/rooms/4872354?source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1)

[source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1](https://www.airbnb.com/rooms/4872354?source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1)

4926 NW Sandy Drive, Seal Rock

Owner David Wesley: (206) 529-4403

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Date: Fri, May 8, 2020 at 5:07 PM

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Your Phone Number: 5419610323

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Lincoln County Sheriff's Office
Short Term Rental Licensing



Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jesse Hess <jhess@co.lincoln.or.us>
DATE: 11/05/2020 13:10

Thank you!

On Mon, May 11, 2020 at 12:17 PM Jesse Hess <jhess@co.lincoln.or.us> wrote:

The property was vacant upon inspection.

Let me know if you need anything else. Thanks!



Jesse Hess
Lincoln County Sheriff's Office
Community Services Deputy
Phone 541-270-8991
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



On Mon, May 11, 2020 at 8:36 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Jesse,

"The Jack West" [https://www.airbnb.com/rooms/4872354?](https://www.airbnb.com/rooms/4872354?source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1)

[source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1](https://www.airbnb.com/rooms/4872354?source_impression_id=p3_1589210918_Hqgb7a7HKU6A3S4V&guests=1&adults=1)

4926 NW Sandy Drive, Seal Rock

Owner David Wesley: (206) 529-4403

Note: This property uses the address "4936" for their garbage service & home address even though the legal address is 4926 per the Assessor's Office.

----- Forwarded message -----

From: **R Hill via Lincoln County Oregon** <webmaster@co.lincoln.or.us>

Date: Fri, May 8, 2020 at 5:07 PM

Subject: Form submission from: Short Term Rental Complaint Form

To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: R Hill

Your Email: rhilk@peak.org

Your Phone Number: 5419610323

Address of Short Term Rental: nW Sandy. Seal Rock

Complaint Category: Occupancy Violation

Description of Complaint: The Jack West vacation rental on NW Sandy in Seal Rock continues to have renters in spite of virus restriction.

Submitted on Friday, May 8, 2020 - 5:07pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



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Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Chris Iverson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 18/05/2020 17:05

Your First and Last Name: Chris Iverson

Your Email: cai6978@gmail.com

Your Phone Number: 9712315084

Address of Short Term Rental: 535 NW Inlet Ave, Lincoln City, OR 97367

Complaint Category: Occupancy Violation

Description of Complaint: Allowed non essential worker travel regular reservations and short term stays against the order. Their sister company Comfort inn turned down travelers to stay compliant and the GM and owner allowed them to stay at Best western knowing they were in violation. They required workers to have on call call-in days with no pay and reprimanding them for not feeling safe violating the stay order and allowing non essential travel and allowing vacation family travel. They had upwards of 9 to 15 check outs daily of non essential travelers/family vacationers from all over including hotspots of the Covid 19 areas.

Submitted on Monday, May 18, 2020 - 5:05pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: amyers@lincolncity.org
DATE: 19/05/2020 13:23

Hi Amy,

Per our conversation, please find the complaint we received regarding Best Western

https://www.bestwestern.com/en_US/book/hotels-in-lincoln-city/best-western-plus-lincoln-sands-oceanfront-suites/propertyCode.38099.html

Thanks,

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Chris Iverson via Lincoln County Oregon** <webmaster@co.lincoln.or.us>

Date: Mon, May 18, 2020 at 5:05 PM

Subject: Form submission from: Short Term Rental Complaint Form

To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Chris Iverson

Your Email: cai6978@gmail.com

Your Phone Number: 9712315084

Address of Short Term Rental: 535 NW Inlet Ave, Lincoln City, OR 97367

Complaint Category: Occupancy Violation

Description of Complaint: Allowed non essential worker travel regular reservations and short term stays against the order. Their sister company Comfort inn turned down travelers to stay compliant and the GM and owner allowed them to stay at Best western knowing they were in violation. They required workers to have on call call-in days with no pay and reprimanding them for not feeling safe violating the stay order and allowing non essential travel and allowing vacation family travel. They had upwards of 9 to 15 check outs daily of non essential travelers/family vacationers from all over including hotspots of the Covid 19 areas.

Submitted on Monday, May 18, 2020 - 5:05pm

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: cai6978@gmail.com
DATE: 19/05/2020 13:29

Mr. Iverson,

Thank you for your communication. I have forwarded your complaint to the Lincoln City Police Department, as the Best Western is located in their jurisdiction.

Best regards,

Kerry de Lisser
Support Services Specialist

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



Your First and Last Name: Chris Iverson

Your Email: cai6978@gmail.com

Your Phone Number: 9712315084

Address of Short Term Rental: 535 NW Inlet Ave, Lincoln City, OR 97367

Complaint Category: Occupancy Violation

Description of Complaint: Allowed non essential worker travel regular reservations and short term stays against the order. Their sister company Comfort inn turned down travelers to stay compliant and the GM and owner allowed them to stay at Best western knowing they were in violation. They required workers to have on call call-in days with no pay and reprimanding them for not feeling safe violating the stay order and allowing non essential travel and allowing vacation family travel. They had upwards of 9 to 15 check outs daily of non essential travelers/family vacationers from all over including hotspots of the Covid 19 areas.

Submitted on Monday, May 18, 2020 - 5:05pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 21/05/2020 20:32

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 5035156149
Address of Short Term Rental: 3625 Rocky Creek Ave
Complaint Category: Other
Description of Complaint:
There may be a rental of the County's STR Ban.

An unknown car with WA license plate is in the driveway if this licensed STR.

The Owners live in Lakewood, CA. I called the Nonemergency Sheriffs' number.

Submitted on Thursday, May 21, 2020 - 8:32pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 22/05/2020 08:20

Bob,
Do you have time to check this residence and see if they are operating? Sorry ...

Lisa

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Thu, May 21, 2020 at 8:32 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 5035156149
Address of Short Term Rental: 3625 Rocky Creek Ave
Complaint Category: Other
Description of Complaint:
There may be a rental of the County's STR Ban.

An unknown car with WA license plate is in the driveway if this licensed STR.

The Owners live in Lakewood, CA. I called the Nonemergency Sheriffs' number.

Submitted on Thursday, May 21, 2020 - 8:32pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 22/05/2020 08:40

Yes, I will check.

On Fri, May 22, 2020 at 8:21 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Bob,

Do you have time to check this residence and see if they are operating? Sorry ...

Lisa

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Thu, May 21, 2020 at 8:32 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 5035156149
Address of Short Term Rental: 3625 Rocky Creek Ave
Complaint Category: Other
Description of Complaint:
There may be a rental of the County's STR Ban.

An unknown car with WA license plate is in the driveway if this licensed STR.

The Owners live in Lakewood, CA. I called the Nonemergency Sheriffs' number.

Submitted on Thursday, May 21, 2020 - 8:32pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



--

Deputy Bob Jozwiak
LCSO Short Term Rental Division
225 W Olive St, Newport, OR 97365

1/13/2021

541-270-7980

SUBJECT: Re: Questions on reopening framework
FROM: Patrick Ryan <patrick.ryan@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 22/05/2020 09:53

Hi Lisa,

Do Hotel/Motels in Lincoln CITY require a county application or just the City one?

Best,



Patrick Ryan | Director of Operations - Oregon

m: 541-921-9069

Patrick.Ryan@Vacasa.com

[Vacasa.com](https://www.vacasa.com)

On Wed, May 20, 2020 at 4:25 PM Patrick Ryan <patrick.ryan@vacasa.com> wrote:

Thanks, Lisa!



Patrick Ryan | Director of Operations - Oregon

m: 541-921-9069

Patrick.Ryan@Vacasa.com

[Vacasa.com](https://www.vacasa.com)

On Wed, May 20, 2020 at 3:18 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

You're right, I think the City of Newport and the City of Waldport are doing their own thing (no application and possibly no restrictions). Please check with the City of Lincoln City on their process. You may be able to use our online application process and we can just forward the data to them.

Lisa Combs

On Wed, May 20, 2020 at 2:10 PM Patrick Ryan <patrick.ryan@vacasa.com> wrote:

Thanks, Lisa.

I know Newport is slightly doing their own thing (No application that I am aware of) Do you know if Lincoln city is requiring one?

The application form strictly says unincorporated areas only, so I'm wondering if that is the case, or if its those areas + those who are aligned with the county? (all except Newport and Waldport, it would seem)

Best,



Patrick Ryan | Director of Operations - Oregon

m: 541-921-9069

Patrick.Ryan@Vacasa.com

Vacasa.com

On Wed, May 20, 2020 at 2:08 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
 Sorry, we need a submission for each property. It's the only way we can track compliance.

Lisa Combs

On Wed, May 20, 2020 at 1:54 PM Patrick Ryan <patrick.ryan@vacasa.com> wrote:
 Awesome! This is exactly what I was looking for.

Regarding the applications, do we need one PER property, or, can we submit one application with a list of our addresses? We manage quite a few, the latter would be easiest, of course, but we can do whichever.

Best.



Patrick Ryan | Director of Operations - Oregon

m: 541-921-9069

Patrick.Ryan@Vacasa.com

Vacasa.com

On Wed, May 20, 2020 at 11:28 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Patrick,

My responses are in red below.

Lisa Combs

On Wed, May 20, 2020 at 9:09 AM Patrick Ryan <patrick.ryan@vacasa.com> wrote:
 Hi Lisa,

I've got a few questions I am looking for some clarification on. I'm not sure if you are the individual who can help me, but if not - could you point me in the right direction?

Questions I have on the requirements:

- Linens washed **with approved disinfectant chemicals** at correct temperatures
 - The CDC guidelines for laundry are to wash per manufacturer's instructions on the highest heat setting. There are not "approved disinfecting chemicals" for laundry per the CDC guidelines. Can you provide additional insight on this?
Washing laundry normally (normal laundry detergents) in addition to CDC's guidelines is fine per our Health and Human Services Department.
- COVID health signage posted on the front entrance. Sign templates to be provided. - I am seeing 4 signs in total on the website. They appear to be 2 signs, one in English, 1 in Spanish. Do all 4 need to be posted? Any suggestions on how we should post them by the front doors? ie, can we place them on a ring, or do they need to all be posted facing outward? **All signage needs to be posted, including "how to wear a mask" on the interior entrance of**

the home. I would say facing outward since the intent is to be immediately visible to the guest.

- remove and exchange all **unused** linen and terry - Do they need to be removed and laundered I'm assuming meeting the same guidelines? **Same laundry guidelines.** Do you launder them onsite normally? I would say as long as they are being laundered, it doesn't matter if you are using the washer/dryer in the home or doing it offsite. Does that answer your question?
- removal of paper products - Can you expand on this, please? **You can still provide toilet paper, paper towels, etc. Instructions, guest books, etc. that are frequently re-used by guests should be laminated and cleaned (or replaced). Reading books (e.g., paper back books) do not need to be removed.**

Thanks!

--



Patrick Ryan | Director of Operations - Oregon

m: 541-921-9069

Patrick.Ryan@Vacasa.com

Vacasa.com



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



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--



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225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 22/05/2020 10:04

This is owner occupied, no violation.

Lisa Combs

On Thu, May 21, 2020 at 8:32 PM Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 5035156149
Address of Short Term Rental: 3625 Rocky Creek Ave
Complaint Category: Other
Description of Complaint:
There may be a rental of the County's STR Ban.

An unknown car with WA license plate is in the driveway if this licensed STR.

The Owners live in Lakewood, CA. I called the Nonemergency Sheriffs' number.

Submitted on Thursday, May 21, 2020 - 8:32pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Monica Kirk <monicakirk@mac.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 22/05/2020 10:16

Thanks.
Monica

"The most wasted of all days is one without laughter." ee cummings

On May 22, 2020, at 10:04 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

This is owner occupied, no violation.

Lisa Combs

On Thu, May 21, 2020 at 8:32 PM Monica Kirk via Lincoln County Oregon
<webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 5035156149
Address of Short Term Rental: 3625 Rocky Creek Ave
Complaint Category: Other
Description of Complaint:
There may be a rental of the County's STR Ban.

An unknown car with WA license plate is in the driveway if this licensed STR.

The Owners live in Lakewood, CA. I called the Nonemergency Sheriffs' number.

Submitted on Thursday, May 21, 2020 - 8:32pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Mike Vest via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 24/05/2020 07:30

Your First and Last Name: Mike Vest

Your Email: mike@thevests.org

Your Phone Number: 8587744553

Address of Short Term Rental: 222 Oceania Drive, Waldport (Bayshore)

Complaint Category: Other

Description of Complaint: Short term renters in property in violation of COVID ban prior to June 1. 2nd set of guests this week.

Submitted on Sunday, May 24, 2020 - 7:30am

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 26/05/2020 08:16

Bob,
Do you want to follow up on this or have me give it to Jesse?

Lisa

----- Forwarded message -----

From: **Mike Vest via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Sun, May 24, 2020 at 7:30 AM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Mike Vest
Your Email: mike@thevests.org
Your Phone Number: 8587744553
Address of Short Term Rental: 222 Oceania Drive, Waldport (Bayshore)
Complaint Category: Other
Description of Complaint: Short term renters in property in violation of COVID ban prior to June 1. 2nd set of guests this week.

Submitted on Sunday, May 24, 2020 - 7:30am

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 26/05/2020 08:27

I just called the owner, who stated it was family at the residence. Disregard.

Lisa

On Tue, May 26, 2020 at 8:16 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Bob,

Do you want to follow up on this or have me give it to Jesse?

Lisa

----- Forwarded message -----

From: **Mike Vest via Lincoln County Oregon** <webmaster@co.lincoln.or.us>

Date: Sun, May 24, 2020 at 7:30 AM

Subject: Form submission from: Short Term Rental Complaint Form

To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Mike Vest

Your Email: mike@thevests.org

Your Phone Number: 8587744553

Address of Short Term Rental: 222 Oceania Drive, Waldport (Bayshore)

Complaint Category: Other

Description of Complaint: Short term renters in property in violation of COVID ban prior to June 1. 2nd set of guests this week.

Submitted on Sunday, May 24, 2020 - 7:30am

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: mike@thevests.org
DATE: 26/05/2020 08:28

Mr. Vest,

The owner has family staying at the residence.

Lisa Combs

On Sun, May 24, 2020 at 7:30 AM Mike Vest via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Mike Vest

Your Email: mike@thevests.org

Your Phone Number: 8587744553

Address of Short Term Rental: 222 Oceania Drive, Waldport (Bayshore)

Complaint Category: Other

Description of Complaint: Short term renters in property in violation of COVID ban prior to June 1. 2nd set of guests this week.

Submitted on Sunday, May 24, 2020 - 7:30am



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 27/05/2020 15:04

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay

Complaint Category: Other

Description of Complaint:

1. LOCAL CONTACT and SIGNAGE: I don't know whether this property is licensed. The Vacasa signage was removed when a month-to-month tenant moved in. No signage is posted today.

2. OCCUPANCY EXCEEDANCE: On May 27, 2020, I photographed 6 adults and 2 children over two on the patio. I saw other adults moving around in the house. Under the STR licensed, the occupancy was reduced from 11 to 8 because the septic record was for 2 bedrooms. They arrived on May 26 and told me they will be here overnight. I did not see the Owner who lives in Washington, but he may have come after I left.

3. COVID Order: They are not a 'household'. One woman said she was from Lincoln City and the others were from out of the area celebrating the children's birthday.

Please reply with a copy of my Complaint.

Submitted on Wednesday, May 27, 2020 - 3:04pm

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 27/05/2020 17:02

Monica, the property is occupied by the owner's family members and is not being operated as a short term rental. The property is currently licensed and I'm sure when Mr. Beard starts operating again as a short term rental he will put his signage back up. Neither the lack of signage nor occupancy would be considered a violation when the owner(s) are not operating as short term rentals.

Lisa Combs

On Wed, May 27, 2020 at 3:04 PM Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay

Complaint Category: Other

Description of Complaint:

1. LOCAL CONTACT and SIGNAGE: I don't know whether this property is licensed. The Vacasa signage was removed when a month-to-month tenant moved in. No signage is posted today.

2. OCCUPANCY EXCEEDANCE: On May 27, 2020, I photographed 6 adults and 2 children over two on the patio. I saw other adults moving around in the house. Under the STR licensed, the occupancy was reduced from 11 to 8 because the septic record was for 2 bedrooms. They arrived on May 26 and told me they will be here overnight. I did not see the Owner who lives in Washington, but he may have come after I left.

3. COVID Order: They are not a 'household'. One woman said she was from Lincoln City and the others were from out of the area celebrating the children's birthday.

Please reply with a copy of my Complaint.

Submitted on Wednesday, May 27, 2020 - 3:04pm



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Monica Kirk <monicakirk@mac.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 27/05/2020 17:05

Thanks, Lisa.

M

”The most wasted of all days is one without laughter.” ee cummings

On May 27, 2020, at 5:02 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica, the property is occupied by the owner's family members and is not being operated as a short term rental. The property is currently licensed and I'm sure when Mr. Beard starts operating again as a short term rental he will put his signage back up. Neither the lack of signage nor occupancy would be considered a violation when the owner(s) are not operating as short term rentals.

Lisa Combs

On Wed, May 27, 2020 at 3:04 PM Monica Kirk via Lincoln County Oregon
<webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay

Complaint Category: Other

Description of Complaint:

1. LOCAL CONTACT and SIGNAGE: I don't know whether this property is licensed. The Vacasa signage was removed when a month-to-month tenant moved in. No signage is posted today.

2. OCCUPANCY EXCEEDANCE: On May 27, 2020, I photographed 6 adults and 2 children over two on the patio. I saw other adults moving around in the house. Under the STR licensed, the occupancy was reduced from 11 to 8 because the septic record was for 2 bedrooms. They arrived on May 26 and told me they will be here overnight. I did not see the Owner who lives in Washington, but he may have come after I left.

3. COVID Order: They are not a 'household'. One woman said she was from Lincoln City and the others were from out of the area celebrating the children's birthday.

Please reply with a copy of my Complaint.

Submitted on Wednesday, May 27, 2020 - 3:04pm



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 11/06/2020 14:10

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503.515.6149
Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay
Complaint Category: Posting/Signage Violation
Description of Complaint:
Is this property still licensed? If so, there is no signage.
Thanks.
Monica

Submitted on Thursday, June 11, 2020 - 2:10pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 11/06/2020 14:11

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503.515.6149
Address of Short Term Rental: 3773 Ross
Complaint Category: Posting/Signage Violation
Description of Complaint: Is this property still licensed? If so, there is no sign. Thanks.

Submitted on Thursday, June 11, 2020 - 2:11pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 12/06/2020 07:00

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Thu, Jun 11, 2020 at 2:10 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503.515.6149
Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay
Complaint Category: Posting/Signage Violation
Description of Complaint:
Is this property still licensed? If so, there is no signage.
Thanks.
Monica

Submitted on Thursday, June 11, 2020 - 2:10pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 12/06/2020 07:59

Monica,

I spoke with Travis Beard and he has family staying at this home right now. We discussed the required outside signage and he plans to get that updated and posted before he starts operating as a short term rental again.

Lisa

On Thu, Jun 11, 2020 at 2:10 PM Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503.515.6149
Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay
Complaint Category: Posting/Signage Violation
Description of Complaint:
Is this property still licensed? If so, there is no signage.
Thanks.
Monica

Submitted on Thursday, June 11, 2020 - 2:10pm



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jack Larcade <jack.larcade@vacasa.com>
DATE: 12/06/2020 08:00

Jack,

Is 3773 Ross your property? If yes, it needs outside posting ASAP.

Lisa Combs

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Thu, Jun 11, 2020 at 2:11 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503.515.6149
Address of Short Term Rental: 3773 Ross
Complaint Category: Posting/Signage Violation
Description of Complaint: Is this property still licensed? If so, there is no sign. Thanks.

Submitted on Thursday, June 11, 2020 - 2:11pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Monica Kirk <monicakirk@mac.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 12/06/2020 10:06

Lisa,

Because he has no sign, and is licensed, please confirm this counts as a strike.

What is the Local Contact name and number for this license and the number of approved bedrooms?

Did his license application include a written septic approval? When does his license expire?

Thanks.

Monica

"The most wasted of all days is one without laughter." ee cummings

On Jun 12, 2020, at 7:59 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica,

I spoke with Travis Beard and he has family staying at this home right now. We discussed the required outside signage and he plans to get that updated and posted before he starts operating as a short term rental again.

Lisa

On Thu, Jun 11, 2020 at 2:10 PM Monica Kirk via Lincoln County Oregon
<webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503.515.6149
Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay
Complaint Category: Posting/Signage Violation
Description of Complaint:
Is this property still licensed? If so, there is no signage.
Thanks.
Monica

Submitted on Thursday, June 11, 2020 - 2:10pm



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Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 12/06/2020 10:29

Monica,

No violation on the signage, as he has not started operating again since the County lifted the suspension. Residence approved for 2 bedrooms and a maximum occupancy of 8. License expires on August 13, 2020. You'd have to check with Planning on the septic documents, we just get notified that they are approved for 2 bedroom septic.

Lisa

On Fri, Jun 12, 2020 at 10:06 AM Monica Kirk <monicakirk@mac.com> wrote:

Lisa,

Because he has no sign, and is licensed, please confirm this counts as a strike.

What is the Local Contact name and number for this license and the number of approved bedrooms?

Did his license application include a written septic approval? When does his license expire?

Thanks.

Monica

"The most wasted of all days is one without laughter." ee cummings

On Jun 12, 2020, at 7:59 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica,

I spoke with Travis Beard and he has family staying at this home right now. We discussed the required outside signage and he plans to get that updated and posted before he starts operating as a short term rental again.

Lisa

On Thu, Jun 11, 2020 at 2:10 PM Monica Kirk via Lincoln County Oregon

<webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503.515.6149

Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay

Complaint Category: Posting/Signage Violation

Description of Complaint:

Is this property still licensed? If so, there is no signage.

Thanks.

Monica

Submitted on Thursday, June 11, 2020 - 2:10pm



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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 12/06/2020 10:33

Local contact is Kim Blackerby, who lives in Lincoln City. PH/303-517-3081

On Fri, Jun 12, 2020 at 10:29 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica,

No violation on the signage, as he has not started operating again since the County lifted the suspension. Residence approved for 2 bedrooms and a maximum occupancy of 8. License expires on August 13, 2020. You'd have to check with Planning on the septic documents, we just get notified that they are approved for 2 bedroom septic.

Lisa

On Fri, Jun 12, 2020 at 10:06 AM Monica Kirk <monicakirk@mac.com> wrote:

Lisa,

Because he has no sign, and is licensed, please confirm this counts as a strike.

What is the Local Contact name and number for this license and the number of approved bedrooms?

Did his license application include a written septic approval? When does his license expire?

Thanks.

Monica

"The most wasted of all days is one without laughter." ee cummings

On Jun 12, 2020, at 7:59 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica,

I spoke with Travis Beard and he has family staying at this home right now. We discussed the required outside signage and he plans to get that updated and posted before he starts operating as a short term rental again.

Lisa

On Thu, Jun 11, 2020 at 2:10 PM Monica Kirk via Lincoln County Oregon
<webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503.515.6149

Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay

Complaint Category: Posting/Signage Violation

Description of Complaint:

Is this property still licensed? If so, there is no signage.

Thanks.

Monica

Submitted on Thursday, June 11, 2020 - 2:10pm



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225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 12/06/2020 11:21

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave., Depoe Bay

Complaint Category: Noise Violation

Description of Complaint: On Wednesday June 10th a large group of young people arrived at the property. There were at least three vehicles, sometimes four. After dark, there was a lot of jockeying of vehicles in the driveway and loud voices, yelling on the decks and in the driveway with all house and exterior lights on, and vehicles pulling in and out of the driveway. One of the vehicles was a black pickup truck, which made several loops around the neighborhood at a high rate of speed. The driver was a young male who was driving erratically, gunning the engine, squealing tires and hitting the horn. We could hear him up on Otter Crest doing the same things. He drove over the berm at the end of the driveway at 3773 Ross. This went on for an hour or more, and things quieted down when the pickup departed. He returned, and there was more yelling and lights. The vehicle, eventually left again around midnight honking the horn. Early the next morning, we saw that this vehicle/driver evidently spent the night camping on Rodea Point.

Submitted on Friday, June 12, 2020 - 11:21am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 12/06/2020 11:28

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave., Depoe Bay

Complaint Category: Occupancy Violation

Description of Complaint: On June 10th, a large group of kids arrived and had a loud party as reported in the noise complaint that I submitted. There were three to four vehicles at all times with people departing, and new people arriving. On the morning of June 12th, we saw that eight people had checked out. According to Vacasa this property should have no more than six occupants.

Submitted on Friday, June 12, 2020 - 11:28am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 12/06/2020 11:48

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave., Depoe Bay

Complaint Category: Posting/Signage Violation

Description of Complaint: On June 10th, a large group of kids arrived at the property. In the evening, we were disturbed by a loud party, and a vehicle speeding through our neighborhood. We had a morning appointment on June 11th and didn't get much sleep. We were unaware that this house is a vacation rental, as the County failed to notify us when the license was approved. Our house at 3768 Rocky Creek is directly across the street from this property. According to Google Maps we are 191.80 feet from the property. We should have been notified as we are definitely a close neighbor and impacted by what happens at this property. The house has been for sale, but the sale signs were recently taken down. There is no signage whatsoever indicating that this is a vacation rental, or who to call for problems. Once again, neighbors are left to fend for ourselves with rowdy "guests." My husband went over there on the 11th and advised them that the events of June 10th were unacceptable and any further problems would result in a call to the Sheriff.

Submitted on Friday, June 12, 2020 - 11:48am

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: susanf@easystreet.net
DATE: 12/06/2020 12:25
ATTACHMENTS (20200612-122514-0000202): ["LC_GIS.PNG"](#)

Ms. Florentino,

Noise and driving complaints should always be called into the non-emergency number for our dispatch center (541-265-0777) at the time they are occurring, so a deputy can respond and follow-up. The owner and property management company (Vacasa) have already been contacted regarding their lack of signage as well as the disturbance from the evening of June 10th. We will be following up to make sure signage is posted ASAP. On a side note, the owner indicated she plans to rent long-term starting mid-August, so it doesn't appear this property will continue to be utilized as a short term rental for much longer.

Our office uses the County's GIS Map Search Tool in order to obtain the addresses within 250 feet of any given short term rental. It appears your mailing address is showing up as general delivery in this database (see attached screen shot). I can only assume this is why you did not receive our postcard notification. Please follow up with the Assessor's Office regarding this anomaly, so they can get a correct mailing address for you.

If you have additional questions, please feel free to reach out to us again.

Regards,

Lisa Combs

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



On Fri, Jun 12, 2020 at 11:48 AM Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave., Depoe Bay

Complaint Category: Posting/Signage Violation

Description of Complaint: On June 10th, a large group of kids arrived at the property. In the evening, we were disturbed by a loud party, and a vehicle speeding through our neighborhood. We had a morning appointment on June 11th and didn't get much sleep. We were unaware that this house is a vacation rental, as the County failed to notify us when the the license was approved. Our house at 3768 Rocky Creek is directly across the street from this property. According to Google Maps we are 191.80 feet from the property. We should have been notified as we are definitely a close neighbor and impacted by what happens at this property. The house has been for sale, but the sale signs were recently taken down. There is no signage whatsoever indicating that this is a vacation rental, or who to call for problems. Once again, neighbors are left to fend for ourselves with rowdy "guests." My husband went over there on the 11th and advised them that the events of June 10th were

unacceptable and
if any further problems would result in a call to the Sheriff.

Submitted on Friday, June 12, 2020 - 11:48am

1/13/2021

SUBJECT: RE: Form submission from: Short Term Rental Complaint Form
FROM: Susan Florentino <susanf@easystreet.net>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 12/06/2020 12:53

Lisa,

Thanks for your prompt response. I will share the information with other neighbors who were impacted by this. I have two follow up questions:

1. Could I please get a copy of my complaints?
2. I tried to get the website corrected with our accurate address. When I called the Assessor's office in December and again in February, they informed me that they only update the website annually but assured me that County tax records reflect our address, which is 3768 Rocky Creek Ave Depoe Bay OR 97341. When notifying homeowners of such important information, why would you rely on a website that is only updated annually?

Thanks again,

Susan Florentino
3768 Rocky Creek Ave
503-307-7982

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing

Sent: Friday, June 12, 2020 12:25 PM

To: Susan Floren no <susanf@easystreet.net>

Subject: Re: Form submission from: Short Term Rental Complaint Form

Ms. Floren no,

Noise and driving complaints should always be called into the non-emergency number for our dispatch center (541-265-0777) at the time they are occurring, so a deputy can respond and follow-up. The owner and property management company (Vacasa) have already been contacted regarding their lack of signage as well as the disturbance from the evening of June 10th. We will be following up to make sure signage is posted ASAP. On a side note, the owner indicated she plans to rent long-term starting mid-August, so it doesn't appear this property will continue to be utilized as a short term rental for much longer.

Our office uses the County's GIS Map Search Tool in order to obtain the addresses within 250 feet of any given short term rental. It appears your mailing address is showing up as general delivery in this database (see attached screen shot). I can only assume this is why you did not receive our postcard notification. Please follow up with the Assessor's Office regarding this anomaly, so they can get a correct mailing address for you.

If you have additional questions, please feel free to reach out to us again.

Regards,

Lisa Combs

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



On Fri, Jun 12, 2020 at 11:48 AM Susan Floren no via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Susan Floren no

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave., Depoe Bay

Complaint Category: Posting/Signage Violation

Description of Complaint: On June 10th, a large group of kids arrived at the property. In the evening, we were disturbed by a loud party, and a vehicle speeding through our neighborhood. We had a morning appointment on June 11th and didn't get much sleep. We were unaware that this house is a vacation rental, as the County failed to notify us when the license was approved. Our house at 3768 Rocky Creek is directly across the street from this property. According to Google Maps we are 191.80 feet from the property. We should have been notified as we are definitely a close neighbor and impacted by what happens at this property. The house has been for sale, but the sale signs were recently taken down. There is no signage whatsoever indicating that this is a vacation rental, or who to call for problems. Once again, neighbors are left to fend for ourselves with rowdy "guests." My husband went over there on the 11th and advised them that the events of June 10th were unacceptable and any further problems would result in a call to the Sheriff.

Submitted on Friday, June 12, 2020 - 11:48am

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Susan Florentino <susanf@easystreet.net>
DATE: 12/06/2020 13:11

Susan,

Your complaint is attached to this email chain. Did you have additional complaints, and if so, when did you submit them?

Unfortunately, the GIS map search tool is the only database available to us that has the ability to pull the addresses within the 250 foot radius. No other county database has that capability, believe me, I've asked repeatedly.

Lisa Combs

On Fri, Jun 12, 2020 at 12:53 PM Susan Florentino <susanf@easystreet.net> wrote:

Lisa,

Thanks for your prompt response. I will share the information with other neighbors who were impacted by this. I have two follow up questions:

1. Could I please get a copy of my complaints?
2. I tried to get the website corrected with our accurate address. When I called the Assesor's office in December and again in February, they informed me that they only update the website annually but assured me that County tax records reflect our address, which is 3768 Rocky Creek Ave Depoe Bay OR 97341. When notifying homeowners of such important information, why would you rely on a website that is only updated annually?

Thanks again,

Susan Florentino

3768 Rocky Creek Ave

503-307-7982

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Friday, June 12, 2020 12:25 PM

To: Susan Florentino <susanf@easystreet.net>

Subject: Re: Form submission from: Short Term Rental Complaint Form

Ms. Florentino,

Noise and driving complaints should always be called into the non-emergency number for our dispatch center (541-265-0777) at the time they are occurring, so a deputy can respond and follow-up. The owner and property management company (Vacasa) have already been contacted regarding their lack of signage as well as the disturbance from the evening of June 10th. We will be following up to make sure signage is posted ASAP. On a side note, the owner indicated she plans to rent long-term starting mid-August, so it doesn't appear this property will continue to be utilized as a short term rental for much longer.

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If you have additional questions, please feel free to reach out to us again.

Regards,

Lisa Combs

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



On Fri, Jun 12, 2020 at 11:48 AM Susan Florentino via Lincoln County Oregon

<webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave., Depoe Bay

Complaint Category: Posting/Signage Violation

Description of Complaint: On June 10th, a large group of kids arrived at the property. In the evening, we were disturbed by a loud party, and a vehicle speeding through our neighborhood. We had a morning appointment on June 11th and didn't get much sleep. We were unaware that this house is a vacation rental, as the County failed to notify us when the license was approved. Our house at 3768 Rocky Creek is directly across the street from this property. According to Google Maps we are 191.80 feet from the property. We should have been notified as we are definitely a close neighbor and impacted by what happens at this property. The house has been for sale, but the sale signs were recently taken down. There is no signage whatsoever indicating that this is a vacation rental, or who to call for problems. Once again, neighbors are left to fend for ourselves with rowdy "guests." My husband went over there on the 11th and advised them that the events of June 10th were unacceptable and any further problems would result in a call to the Sheriff.

Submitted on Friday, June 12, 2020 - 11:48am



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: RE: Form submission from: Short Term Rental Complaint Form
FROM: Susan Florentino <susanf@easystreet.net>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 12/06/2020 13:17

Lisa,
Thank you.

I also submitted an Occupancy Complaint and a Signage Complaint at the same time.

If you did not receive them, I will resubmit them. BTW, according to Google Maps we are 191.80 feet from the subject property.

Susan

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Friday, June 12, 2020 1:12 PM
To: Susan Floren no <susanf@easystreet.net>
Subject: Re: Form submission from: Short Term Rental Complaint Form

Susan,

Your complaint is attached to this email chain. Did you have additional complaints, and if so, when did you submit them?

Unfortunately, the GIS map search tool is the only database available to us that has the ability to pull the addresses within the 250 foot radius. No other county database has that capability, believe me, I've asked repeatedly.

Lisa Combs

On Fri, Jun 12, 2020 at 12:53 PM Susan Floren no <susanf@easystreet.net> wrote:

Lisa,
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Thanks again,

Susan Florentino
3768 Rocky Creek Ave
503-307-7982

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Friday, June 12, 2020 12:25 PM
To: Susan Floren no <susanf@easystreet.net>
Subject: Re: Form submission from: Short Term Rental Complaint Form

Noise and driving complaints should always be called into the non-emergency number for our dispatch center (541-265-0777) at the time they are occurring, so a deputy can respond and follow-up. The owner and property management company (Vacasa) have already been contacted regarding their lack of signage as well as the disturbance from the evening of June 10th. We will be following up to make sure signage is posted ASAP. On a side note, the owner indicated she plans to rent long-term starting mid-August, so it doesn't appear this property will continue to be utilized as a short term rental for much longer.

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If you have additional questions, please feel free to reach out to us again.

Regards,

Lisa Combs

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



On Fri, Jun 12, 2020 at 11:48 AM Susan Florenino via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Susan Florenino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave., Depoe Bay

Complaint Category: Posting/Signage Violation

Description of Complaint: On June 10th, a large group of kids arrived at the property. In the evening, we were disturbed by a loud party, and a vehicle speeding through our neighborhood. We had a morning appointment on June 11th and didn't get much sleep. We were unaware that this house is a vacation rental, as the County failed to notify us when the license was approved. Our house at 3768 Rocky Creek is directly across the street from this property. According to Google Maps we are 191.80 feet from the property. We should have been notified as we are definitely a close neighbor and impacted by what happens at this property. The house has been for sale, but the sale signs were recently taken down. There is no signage whatsoever indicating that this is a vacation rental, or where to call for problems. Once again, neighbors are left to fend for ourselves with rowdy "guests." My husband went over there on the 11th and advised them that the events of June 10th were unacceptable and any further problems would result in a call to the Sheriff.

Submitted on Friday, June 12, 2020 - 11:48am



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Susan Florentino <susanf@easystreet.net>
DATE: 12/06/2020 13:24

Susan,

I found the occupancy complaint. Under the County's occupancy calculation, a 2 bedroom home would be approved for 8 occupants. The owner; however, only wants 6 people. We currently do not have any regulations in place for gatherings at short term rentals.

Lisa Combs

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Fri, Jun 12, 2020 at 11:28 AM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave., Depoe Bay

Complaint Category: Occupancy Violation

Description of Complaint: On June 10th, a large group of kids arrived and had a loud party as reported in the noise complaint that I submitted. There were three to four vehicles at all times with people departing, and new people arriving. On the morning of June 12th, we saw that eight people had checked out. According to Vacasa this property should have no more than six occupants.

Submitted on Friday, June 12, 2020 - 11:28am

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Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Susan Florentino <susanf@easystreet.net>
DATE: 12/06/2020 13:24

Here is the signage complaint.

Lisa

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Fri, Jun 12, 2020 at 11:48 AM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave., Depoe Bay

Complaint Category: Posting/Signage Violation

Description of Complaint: On June 10th, a large group of kids arrived at the property. In the evening, we were disturbed by a loud party, and a vehicle speeding through our neighborhood. We had a morning appointment on June 11th and didn't get much sleep. We were unaware that this house is a vacation rental, as the County failed to notify us when the license was approved. Our house at 3768 Rocky Creek is directly across the street from this property. According to Google Maps we are 191.80 feet from the property. We should have been notified as we are definitely a close neighbor and impacted by what happens at this property. The house has been for sale, but the sale signs were recently taken down. There is no signage whatsoever indicating that this is a vacation rental, or who to call for problems. Once again, neighbors are left to fend for ourselves with rowdy "guests." My husband went over there on the 11th and advised them that the events of June 10th were unacceptable and

any further problems would result in a call to the Sheriff.

Submitted on Friday, June 12, 2020 - 11:48am

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: RE: Form submission from: Short Term Rental Complaint Form
FROM: Susan Florentino <susanf@easystreet.net>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 12/06/2020 13:27

Thank you, Lisa.

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Friday, June 12, 2020 1:25 PM
To: Susan Floren no <susanf@easystreet.net>
Subject: Fwd: Form submission from: Short Term Rental Complaint Form

Here is the signage complaint.

Lisa

----- Forwarded message -----

From: **Susan Floren no via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Fri, Jun 12, 2020 at 11:48 AM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Floren no

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave., Depoe Bay

Complaint Category: Pos ng/Signage Viola on

Descrip on of Complaint: On June 10th, a large group of kids arrived at the property. In the evening, we were disturbed by a loud party, and a vehicle speeding through our neighborhood. We had a morning appointment on June 11th and didn't get much sleep. We were unaware that this house is a vaca on rental, as the County failed to no fy us when the the license was approved. Our house at 3768 Rocky Creek is directly across the street from this property. According to Google Maps we are 191.80 feet from the property. We should have been no fied as we are definitely a close neighbor and impacted by what happens at this property. The house has been for sale, but the sale signs were recently taken down. There is no signage whatsoever indica ng that this is a vaca on rental, or who to call for problems. Once again, neighbors are le. to fend for ourselves with rowdy "guests." My husband went over there on the 11th and advised the that the events of June 10th were unacceptable and any further problems would result in a call to the Sheriff.

Submitted on Friday, June 12, 2020 - 11:48am

--



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Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Jack Larcade <jack.larcade@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 15/06/2020 11:07
ATTACHMENTS (20200615-110745-0000201): ["IMG_1144.jpg"](#)

Hello Lisa,

Pardon - out this weekend, we did receive this email and a call from Monica Kirk the night prior and updated the sign Friday morning 6/12. Monica phoned my cell at 8pm Thursday evening to ask if Travis Beards property was still with us and passingly noted this home's sign was missing.

Thank you,



Jack Larcade | General Manager - Lincoln City, Neskowin, and Pacific City OR

o: 503-345-9399 c: 541-921-9109

[vacasa.com](https://www.vacasa.com)

On Fri, Jun 12, 2020 at 8:00 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Jack,

Is 3773 Ross your property? If yes, it needs outside posting ASAP.

Lisa Combs

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>

Date: Thu, Jun 11, 2020 at 2:11 PM

Subject: Form submission from: Short Term Rental Complaint Form

To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503.515.6149

Address of Short Term Rental: 3773 Ross

Complaint Category: Posting/Signage Violation

Description of Complaint: Is this property still licensed? If so, there is no sign. Thanks.

Submitted on Thursday, June 11, 2020 - 2:11pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675

www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jack Larcade <jack.larcade@vacasa.com>
DATE: 15/06/2020 12:58

Very good. Thanks!

Lisa

On Mon, Jun 15, 2020 at 11:07 AM Jack Larcade <jack.larcade@vacasa.com> wrote:
Hello Lisa,

Pardon - out this weekend, we did receive this email and a call from Monica Kirk the night prior and updated the sign Friday morning 6/12. Monica phoned my cell at 8pm Thursday evening to ask if Travis Beards property was still with us and passingly noted this home's sign was missing.

Thank you,



Jack Larcade | General Manager - Lincoln City, Neskowin, and Pacific City OR

o: 503-345-9399 c: 541-921-9109

vacasa.com

On Fri, Jun 12, 2020 at 8:00 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Jack,

Is 3773 Ross your property? If yes, it needs outside posting ASAP.

Lisa Combs

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Thu, Jun 11, 2020 at 2:11 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503.515.6149

Address of Short Term Rental: 3773 Ross

Complaint Category: Posting/Signage Violation

Description of Complaint: Is this property still licensed? If so, there is no sign. Thanks.

Submitted on Thursday, June 11, 2020 - 2:11pm

--



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225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Russ Webb via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 26/06/2020 18:49

Your First and Last Name: Russ Webb
Your Email: russ.webb@mail.com
Your Phone Number: 3605137517
Address of Short Term Rental: 1824 nw 37 st Lincoln city.
Complaint Category: Illegal Parking Complaint
Description of Complaint: Parking on street and no 24 hours between rents

Submitted on Friday, June 26, 2020 - 6:49pm

1/13/2021

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: russ.webb@gmail.com, russ.webb@mail.com
DATE: 29/06/2020 09:40

Mr. Webb,

Both cities of Lincoln City & Depoe Bay have rescinded the 24 hour rule. https://www.lincolncity.org/index.asp?SEC=B14682C2-5B25-4C8F-8277-43023548C40E&DE=78A1698B-558D-4058-85BA-4294226DEAB3&Type=B_PR

Parking issues related to vacation rentals in the City of Lincoln City may be directed to Lincoln City Police or Lincoln City Planning. [https://www.lincolncity.org/vertical/sites/%7BDDC39B4D-9F7A-4251-AEA0-F594E7F89DDB%7D/uploads/Draft_customer_comment_fillable_form\(1\).pdf](https://www.lincolncity.org/vertical/sites/%7BDDC39B4D-9F7A-4251-AEA0-F594E7F89DDB%7D/uploads/Draft_customer_comment_fillable_form(1).pdf)

Russ Webb via Lincoln County Oregon <webmaster@co.lincoln.or.us>

Fri, Jun 26, 6:49 PM (3 days ago)

to me ▾

Your First and Last Name: Russ Webb

Your Email: russ.webb@mail.com

Your Phone Number: 3605137517

Address of Short Term Rental: 1824 nw 37 st Lincoln city.

Complaint Category: Illegal Parking Complaint

Description of Complaint: Parking on street and no 24 hours between rents

Submitted on Friday, June 26, 2020 - 6:49pm

Best Regards,

*Kerry de Lisser
Support Services Specialist*

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "linda hanson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 29/06/2020 13:39

Your First and Last Name: linda hanson

Your Email: willowfarm1@msn.com

Your Phone Number: 541-992-3292

Address of Short Term Rental: 3925 Mina Place

Complaint Category: Occupancy Violation

Description of Complaint:

Over the weekend ending Monday 2/29/2020 over occupancy of more than 15 people.

4 cars full of adults and children. Garbage complaint as well. I have asked them to increase can capacity in the past, due to crows, seagulls and rodent concern and garbage strewn about. Today 8 or more large garbage bag outside since yesterday in addition to regular can, can be verified with N Lincoln and I have photos. Pick up did not take everything probably because it was not bagged. This is more garbage than my family of 2 produces in a month. I also have to write "no trespassing by rentals" on my garbage can otherwise they will cram garbage into it.

They also had workers inside the house in between stays without regard for 24 hour rule. One was a white jeep, man entered house shortly after renters left.

White jeep I believe was Friday 6/26/2020.

Over occupancy has happened in the past, Vacasa does not check.

Also dog in house, I understood animals are not allowed.

Submitted on Monday, June 29, 2020 - 1:39pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: willowfarm1@msn.com
DATE: 29/06/2020 14:07

Linda,

We are in receipt of your complaint from 3925 Mina Place, Depoe Bay. You may send the photos to this email address. Please advise the date, time, and name of the Vacasa representative you spoke to. The first step in a complaint like over-occupancy and strewn garbage is to contact Vacasa first to give them the opportunity to correct the issue. If this step was taken, please advise the response and the amount of time it took for Vacasa to rectify the issues. With this information, we can reach out to the owner and the management company to make them aware the issue(s) have not been addressed.

Thank you,

Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **linda hanson via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jun 29, 2020 at 1:39 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: linda hanson

Your Email: willowfarm1@msn.com

Your Phone Number: 541-992-3292

Address of Short Term Rental: 3925 Mina Place

Complaint Category: Occupancy Violation

Description of Complaint:

Over the weekend ending Monday 2/29/2020 over occupancy of more than 15 people.

4 cars full of adults and children. Garbage complaint as well. I have asked them to increase can capacity in the past, due to crows, seagulls and rodent concern and garbage strewn about. Today 8 or more large garbage bag outside since yesterday in addition to regular can, can be verified with N Lincoln and I have photos. Pick up did not take everything probably because it was not bagged. This is more garbage than my family of 2 produces in a month. I also have to write "no trespassing by rentals" on my garbage can otherwise they will cram garbage into it.

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Over occupancy has happened in the past, Vacasa does not check.

Also dog in house, I understood animals are not allowed.

Submitted on Monday, June 29, 2020 - 1:39pm

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 29/06/2020 14:43

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Jun 29, 2020 at 2:07 PM
Subject: Fwd: Form submission from: Short Term Rental Complaint Form
To: <willowfarm1@msn.com>

Linda,

We are in receipt of your complaint from 3925 Mina Place, Depoe Bay. You may send the photos to this email address. Please advise the date, time, and name of the Vacasa representative you spoke to. The first step in a complaint like over-occupancy and strewn garbage is to contact Vacasa first to give them the opportunity to correct the issue. If this step was taken, please advise the response and the amount of time it took for Vacasa to rectify the issues. With this information, we can reach out to the owner and the management company to make them aware the issue(s) have not been addressed.

Thank you,

Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **linda hanson via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jun 29, 2020 at 1:39 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: linda hanson
Your Email: willowfarm1@msn.com
Your Phone Number: 541-992-3292
Address of Short Term Rental: 3925 Mina Place
Complaint Category: Occupancy Violation
Description of Complaint:

Over the weekend ending Monday 2/29/2020 over occupancy of more than 15 people.

4 cars full of adults and children. Garbage complaint as well. I have asked them to increase can capacity in the past, due to crows, seagulls and rodent concern and garbage strewn about. Today 8 or more large garbage bag outside since yesterday in addition to regular can, can be verified with N Lincoln and I have photos. Pick up did not take everything probably because it was not bagged. This is more garbage than my family of 2 produces in a month. I also have to write "no trespassing by rentals" on my garbage can otherwise they will cram garbage into it.

They also had workers inside the house in between stays without regard for 24 hour rule. One was a white jeep,

1/13/2021

man entered house shortly after renters left.
White jeep I believe was Friday 6/26/2020.
Over occupancy has happened in the past, Vacasa does not check.
Also dog in house, I understood animals are not allowed.

Submitted on Monday, June 29, 2020 - 1:39pm

--



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--



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225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jack Larcade <jack.larcade@vacasa.com>
DATE: 29/06/2020 14:47

Hi Jack,
Please see the garbage and occupancy complaint below.

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Jun 29, 2020 at 2:43 PM
Subject: Fwd: Form submission from: Short Term Rental Complaint Form
To: Robert Jozwiak <rjozwiak@co.lincoln.or.us>

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Jun 29, 2020 at 2:07 PM
Subject: Fwd: Form submission from: Short Term Rental Complaint Form
To: <willowfarm1@msn.com>

Linda,
We are in receipt of your complaint from 3925 Mina Place, Depoe Bay. You may send the photos to this email address. Please advise the date, time, and name of the Vacasa representative you spoke to. The first step in a complaint like over-occupancy and strewn garbage is to contact Vacasa first to give them the opportunity to correct the issue. If this step was taken, please advise the response and the amount of time it took for Vacasa to rectify the issues. With this information, we can reach out to the owner and the management company to make them aware the issue(s) have not been addressed.

Thank you,

Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **linda hanson via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jun 29, 2020 at 1:39 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: linda hanson

Your Email: willowfarm1@msn.com

Your Phone Number: 541-992-3292

Address of Short Term Rental: 3925 Mina Place

Complaint Category: Occupancy Violation

Description of Complaint:

Over the weekend ending Monday 2/29/2020 over occupancy of more than 15 people.

4 cars full of adults and children. Garbage complaint as well. I have asked them to increase can capacity in the past, due to crows, seagulls and rodent concern and garbage strewn about. Today 8 or more large garbage bag outside since yesterday in addition to regular can, can be verified with N Lincoln and I have photos. Pick up did not take everything probably because it was not bagged. This is more garbage than my family of 2 produces in a month. I also have to write "no trespassing by rentals" on my garbage can otherwise they will cram garbage into it.

They also had workers inside the house in between stays without regard for 24 hour rule. One was a white jeep, man entered house shortly after renters left.

White jeep I believe was Friday 6/26/2020.

Over occupancy has happened in the past, Vacasa does not check.

Also dog in house, I understood animals are not allowed.

Submitted on Monday, June 29, 2020 - 1:39pm

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|

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: willowfarm1@msn.com
DATE: 29/06/2020 15:53

To keep you updated, Vacasa is sending a representative out to pick up the strewn trash. You are still welcome to send photos for the record and potential future hearing.

Thank you,
Kerry

On Mon, Jun 29, 2020 at 2:07 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Linda,

We are in receipt of your complaint from 3925 Mina Place, Depoe Bay. You may send the photos to this email address. Please advise the date, time, and name of the Vacasa representative you spoke to. The first step in a complaint like over-occupancy and strewn garbage is to contact Vacasa first to give them the opportunity to correct the issue. If this step was taken, please advise the response and the amount of time it took for Vacasa to rectify the issues. With this information, we can reach out to the owner and the management company to make them aware the issue(s) have not been addressed.

Thank you,

Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **linda hanson via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jun 29, 2020 at 1:39 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: linda hanson

Your Email: willowfarm1@msn.com

Your Phone Number: 541-992-3292

Address of Short Term Rental: 3925 Mina Place

Complaint Category: Occupancy Violation

Description of Complaint:

Over the weekend ending Monday 2/29/2020 over occupancy of more than 15 people.

4 cars full of adults and children. Garbage complaint as well. I have asked them to increase can capacity in the past, due to crows, seagulls and rodent concern and garbage strewn about. Today 8 or more large garbage bag outside since yesterday in addition to regular can, can be verified with N Lincoln and I have photos. Pick up did not take everything probably because it was not bagged. This is more garbage than my family of 2 produces in a month. I also have to write "no trespassing by rentals" on my garbage can otherwise they will cram garbage into it.

They also had workers inside the house in between stays without regard for 24 hour rule. One was a white jeep, man entered house shortly after renters left.

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Over occupancy has happened in the past, Vacasa does not check.
Also dog in house, I understood animals are not allowed.

Submitted on Monday, June 29, 2020 - 1:39pm

--



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--



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SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Richard Bostwick via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 30/06/2020 08:48

Your First and Last Name: Richard Bostwick

Your Email: skyranchvine@comcast.net

Your Phone Number: 206-799-3260

Address of Short Term Rental: 388 Bella Beach Drive

Complaint Category: Garbage Violation

Description of Complaint: After being reported on Friday for overflowing can on Thursday. The garbage problem continued to pile up on Saturday and Sunday. We were told the homeowner was going to get an additional can on Monday. This did not happen so I called Lincoln County Sanitary Service. They told me that an additional can had not been ordered and actually there garbage service was every other week. This is for a rental with an occupancy of 14 people. I have pictures and have a complaint letter to our HOA that explains what happened over the weekend.

Submitted on Tuesday, June 30, 2020 - 8:48am

SUBJECT: 388 Bella Beach Dr - Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Rick Bostwick <skyranchvine@comcast.net>
CC: Robert Jozwiak <rjozwiak@co.lincoln.or.us>, Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 30/06/2020 16:14

Mr. Bostwick,

Thank you for your communication. The owner of 388 Bella Beach Drive advised he has ordered two 96 gallon bins to be picked up weekly during the busy season. Please contact Meredith Lodging if you find this has not rectified the problem. If additional issues are not addressed by the management company in a timely manner, please let our office know.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

Your First and Last Name: Richard Bostwick

Your Email: skyranchvine@comcast.net

Your Phone Number: 206-799-3260

Address of Short Term Rental: 388 Bella Beach Drive

Complaint Category: Garbage Violation

Description of Complaint: After being reported on Friday for overflowing can on Thursday. The garbage problem continued to pile up on Saturday and Sunday. We were told the homeowner was going to get an additional can on Monday. This did not happen so I called Lincoln County Sanitary Service. They told me that an additional can had not been ordered and actually there garbage service was every other week. This is for a rental with an occupancy of 14 people. I have pictures and have a complaint letter to our HOA that explains what happened over the weekend.

Submitted on Tuesday, June 30, 2020 - 8:48am

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: 388 Bella Beach Dr - Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Rick Bostwick <skyranchvine@comcast.net>
DATE: 01/07/2020 16:56

Hi Rick,

I advised the owner that if he is planning to have guests over the 4th of July weekend and his bins are not being delivered until July 6th, it is probable that he will have an overflow of garbage and additional complaints.

Thanks,
Kerry

On Tue, Jun 30, 2020 at 4:14 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Mr. Bostwick,

Thank you for your communication. The owner of 388 Bella Beach Drive advised he has ordered two 96 gallon bins to be picked up weekly during the busy season. Please contact Meredith Lodging if you find this has not rectified the problem. If additional issues are not addressed by the management company in a timely manner, please let our office know.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

Your First and Last Name: Richard Bostwick

Your Email: skyranchvine@comcast.net

Your Phone Number: 206-799-3260

Address of Short Term Rental: 388 Bella Beach Drive

Complaint Category: Garbage Violation

Description of Complaint: After being reported on Friday for overflowing can on Thursday. The garbage problem continued to pile up on Saturday and Sunday. We were told the homeowner was going to get an additional can on Monday. This did not happen so I called Lincoln County Sanitary Service. They told me that an additional can had not been ordered and actually there garbage service was every other week. This is for a rental with an occupancy of 14 people. I have pictures and have a complaint letter to our HOA that explains what happened over the weekend.

Submitted on Tuesday, June 30, 2020 - 8:48am

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Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "linda hanson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 03/07/2020 16:55

Your First and Last Name: linda hanson
Your Email: willowfarm1@msn.com
Your Phone Number: 5419923292
Address of Short Term Rental: 3925
Complaint Category: Occupancy Violation
Description of Complaint:
Occupancy is 10. More than 10 people today again. July 3rd 2020 5PM.
Please monitor this rental, because it is clear Vacasa will not or does not care to.

Submitted on Friday, July 3, 2020 - 4:55pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "linda hanson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 05/07/2020 11:22

Your First and Last Name: linda hanson

Your Email: willowfarm1@msn.com

Your Phone Number: 5419923292

Address of Short Term Rental: 3925 Mina Place

Complaint Category: Garbage Violation

Description of Complaint:

Garbage capacity is not enough. Approximately another 8 bags of garbage in addition to full over stuffed can sitting out on my street Sunday July 5th at 11AM when renters leave.

Pick up is not until Monday. You can verify with N Lincoln Sanitary and I have also photos

This continues to be a problem, 2 weeks in a row. It brings crows, seagulls and rodents into my area.

This has to stop immediately. I have asked more than once.

Submitted on Sunday, July 5, 2020 - 11:22am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Jeff Anderson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 05/07/2020 11:35

Your First and Last Name: Jeff Anderson

Your Email: jeff.anderson@noaa.gov

Your Phone Number: 954-471-5015

Address of Short Term Rental: 165 NE 122nd St.; Newport, OR

Complaint Category: Noise Violation

Description of Complaint: Hello. The occupants of the short term rental on July 4, 2020 continued to be partying loudly, playing music loudly, well beyond 10:00 p.m., approaching midnight. The partying, music, and carrying-on were loud enough to hear inside my home with all the windows shut. This partying was a continuation of loud music and partying all throughout the afternoon.

Submitted on Sunday, July 5, 2020 - 11:35am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "linda hanson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 06/07/2020 06:13

Your First and Last Name: linda hanson
Your Email: willowfarm1@msn.com
Your Phone Number: 5419923292
Address of Short Term Rental: 3925 Mina Place
Complaint Category: Garbage Violation
Description of Complaint:
Re to my complaint July 5th:
Vacasa actually came and picked up excess garbage yesterday afternoon. Thank you.

Submitted on Monday, July 6, 2020 - 6:13am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 09/07/2020 12:24

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave

Complaint Category: Noise Violation

Description of Complaint: Renters were on the decks with loud voices and occasional yelling that could be heard at adjacent properties. We closed our windows and could still hear it. Noise continued until 12:55 AM. We tried calling the posted number and it was a Vacasa main office phone tree warning of excessive hold times.

Submitted on Thursday, July 9, 2020 - 12:24pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 09/07/2020 12:31

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Avenue

Complaint Category: Posting/Signage Violation

Description of Complaint: We submitted a prior complaint about lack of signage at this property. Following our complaint, Vacasa put up a sign with a phone number 503-345-9399. We have tried calling this number regarding guest behavior, and it goes to a phone tree that appears to be a Vacasa main office. The recorded message warns that callers will experience extended hold times. There is no name or other local contact information on the signage. If the previous complaint was cleared and considered resolved, it should not have been. The posted signage does not appear to meet the requirement.

Submitted on Thursday, July 9, 2020 - 12:31pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 09/07/2020 14:12

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Thu, Jul 9, 2020 at 12:24 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave

Complaint Category: Noise Violation

Description of Complaint: Renters were on the decks with loud voices and occasional yelling that could be heard at adjacent properties. We closed our windows and could still hear it. Noise continued until 12:55 AM. We tried calling the posted number and it was a Vacasa main office phone tree warning of excessive hold times.

Submitted on Thursday, July 9, 2020 - 12:24pm

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 09/07/2020 14:12

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Thu, Jul 9, 2020 at 12:31 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Avenue

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Description of Complaint: We submitted a prior complaint about lack of signage at this property. Following our complaint, Vacasa put up a sign with a phone number 503-345-9399. We have tried calling this number regarding guest behavior, and it goes to a phone tree that appears to be a Vacasa main office. The recorded message warns that callers will experience extended hold times. There is no name or other local contact information on the signage. If the previous complaint was cleared and considered resolved, it should not have been. The posted signage does not appear to meet the requirement.

Submitted on Thursday, July 9, 2020 - 12:31pm

--



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225 W. Olive St. Newport, OR 97365



SUBJECT: STR Complaints - 3773 Ross Ave
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Tina Badalian <tina.badalian@gmail.com>, Jack Larcade <jack.larcade@vacasa.com>
DATE: 10/07/2020 07:00
ATTACHMENTS (20200710-070007-0000196): ["Complaint.pdf"](#)

Tina and Jack,

Our office received the attached complaints. Jack, please follow up with Vacasa regarding the inability for the complainant to get to a real person or have someone respond to the complaint. Lincoln County Code requires a response within an hour and it sounds like they got nothing which is not acceptable if they left a message.

Tina, we have a request from this neighborhood to revoke your short term rental license. If the Board decides to hold an informal hearing regarding the matter, I will let you know, so you can provide any necessary documentation in the matter.

Lisa Combs



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
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225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Susan Florentino <susanf@easystreet.net>
DATE: 10/07/2020 07:01

Susan,

Our office will follow up with both the owner and the property management company this morning. Is there a reason why you chose not to call the non-emergency dispatch number regarding the noise complaint?

Regards,

Lisa Combs

On Thu, Jul 9, 2020 at 12:24 PM Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave

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Submitted on Thursday, July 9, 2020 - 12:24pm

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1/13/2021

SUBJECT: RE: Form submission from: Short Term Rental Complaint Form
FROM: Susan Florentino <susanf@easystreet.net>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 10/07/2020 09:25

Hi, Lisa,

Can you please send me copies of my complaints? Also, can you please let me know the process to request historical complaints on a property?

We were already in bed when the noise started.

FYI, we emailed the owner. She apologized but admitted that there is no way to legally screen out the parties. Also, she gave us the name and phone number of the local manager. We are irritated that in response to our previous complaint about signage, Vacasa just slapped up a sign with a useless phone number and no name. It is not clear why that complaint would be considered "resolved."

Thank you,
Susan

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing

Sent: Friday, July 10, 2020 7:02 AM

To: Susan Floren no <susanf@easystreet.net>

Subject: Re: Form submission from: Short Term Rental Complaint Form

Susan,

Our office will follow up with both the owner and the property management company this morning. Is there a reason why you chose not to call the non-emergency dispatch number regarding the noise complaint?

Regards,

Lisa Combs

On Thu, Jul 9, 2020 at 12:24 PM Susan Floren no via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Susan Floren no

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

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Submitted on Thursday, July 9, 2020 - 12:24pm



Lincoln County Sheriff's Office

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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Susan Florentino <susanf@easystreet.net>
DATE: 10/07/2020 09:42
ATTACHMENTS (20200710-094237-0000197): "[STR Records Request Form 2020.pdf](#)" , "[Complaint.pdf](#)"

Susan,

Attached is a copy of your complaint along with a records request form. Kerry de Lisser-Shanks would be processing your public records request and fees would be dependent upon the amount of time it would require her to search for the records you are requesting. Last year, Kerry's hourly wage was calculated at \$47.15 per hour. Once we receive a formal request, I can calculate actual charges.

Did you leave a message at the Vacasa phone number and no one responded?

Lisa Combs

On Fri, Jul 10, 2020 at 9:25 AM Susan Florentino <susanf@easystreet.net> wrote:

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Thank you,

Susan

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Sent: Friday, July 10, 2020 7:02 AM
To: Susan Florentino <susanf@easystreet.net>
Subject: Re: Form submission from: Short Term Rental Complaint Form

Susan,

Our office will follow up with both the owner and the property management company this morning. Is there a reason why you chose not to call the non-emergency dispatch number regarding the noise complaint?

Regards,

Lisa Combs

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Your Email: susanf@easystreet.net

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Submitted on Thursday, July 9, 2020 - 12:24pm



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--

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SUBJECT: RE: Form submission from: Short Term Rental Complaint Form
FROM: Susan Florentino <susanf@easystreet.net>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 10/07/2020 09:56

Lisa,

I also submitted a signage complaint. Did you receive it?

And no. I did not leave a message. The recorded information was long and detailed regarding people renting properties and a long description of why they cannot answer the phones in a timely matter. It did not seem pertinent, and I did not want to be subjected to a long hold time.

The owner has now given me the local manager's name and number, which should have been posted on the sign.

Thanks very much,
Susan

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Friday, July 10, 2020 9:43 AM
To: Susan Floren no <susanf@easystreet.net>
Subject: Re: Form submission from: Short Term Rental Complaint Form

Susan,

Attached is a copy of your complaint along with a records request form. Kerry de Lisser-Shanks would be processing your public records request and fees would be dependent upon the amount of time it would require her to search for the records you are requesting. Last year, Kerry's hourly wage was calculated at \$47.15 per hour. Once we receive a formal request, I can calculate actual charges.

Did you leave a message at the Vacasa phone number and no one responded?

Lisa Combs

On Fri, Jul 10, 2020 at 9:25 AM Susan Floren no <susanf@easystreet.net> wrote:

Hi, Lisa,

Can you please send me copies of my complaints? Also, can you please let me know the process to request historical complaints on a property?

We were already in bed when the noise started.

FYI, we emailed the owner. She apologized but admitted that there is no way to legally screen out the parties. Also, she gave us the name and phone number of the local manager. We are irritated that in response to our previous complaint about signage, Vacasa just slapped up a sign with a useless phone number and no name. It is not clear why that complaint would be considered "resolved."

Thank you,
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Sent: Friday, July 10, 2020 7:02 AM
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Subject: Re: Form submission from: Short Term Rental Complaint Form

Susan,

Our office will follow up with both the owner and the property management company this morning. Is there a reason why you chose not to call the non-emergency dispatch number regarding the noise complaint?

Regards,

Lisa Combs

On Thu, Jul 9, 2020 at 12:24 PM Susan Floren no via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Susan Floren no

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3773 Ross Ave

Complaint Category: Noise Violation

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Submitted on Thursday, July 9, 2020 - 12:24pm

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--



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SUBJECT: Question Re: Planning Report
FROM: Susan Florentino <susanf@easystreet.net>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 10/07/2020 10:01
ATTACHMENTS (20200710-100105-0000198): ["2020-07-09 STR Planning Report.xlsx"](#)

Lisa,

Can you please clarify why this report shows that occupancy for 3773 Ross is six persons? I understood that since it is a two bedroom, the County considers the occupancy to be eight.

Thanks again for your help,
Susan

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Friday, July 10, 2020 9:43 AM
To: Susan Floren no <susanf@easystreet.net>
Subject: Re: Form submission from: Short Term Rental Complaint Form

Susan,

Attached is a copy of your complaint along with a records request form. Kerry de Lisser-Shanks would be processing your public records request and fees would be dependent upon the amount of time it would require her to search for the records you are requesting. Last year, Kerry's hourly wage was calculated at \$47.15 per hour. Once we receive a formal request, I can calculate actual charges.

Did you leave a message at the Vacasa phone number and no one responded?

Lisa Combs

On Fri, Jul 10, 2020 at 9:25 AM Susan Floren no <susanf@easystreet.net> wrote:

Hi, Lisa,

Can you please send me copies of my complaints? Also, can you please let me know the process to request historical complaints on a property?

We were already in bed when the noise started.

FYI, we emailed the owner. She apologized but admitted that there is no way to legally screen out the parties. Also, she gave us the name and phone number of the local manager. We are irritated that in response to our previous complaint about signage, Vacasa just slapped up a sign with a useless phone number and no name. It is not clear why that complaint would be considered "resolved."

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Sent: Friday, July 10, 2020 7:02 AM
To: Susan Floren no <susanf@easystreet.net>
Subject: Re: Form submission from: Short Term Rental Complaint Form

Susan,

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Regards,

Lisa Combs

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Submi ed on Thursday, July 9, 2020 - 12:24pm

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225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Question Re: Planning Report
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Susan Florentino <susanf@easystreet.net>
DATE: 10/07/2020 10:42

The owner requested a maximum occupancy of 6. If the owner requests less than what the county allows, then we issue the license for what the owner requests.

Lisa Combs

On Fri, Jul 10, 2020 at 10:01 AM Susan Florentino <susanf@easystreet.net> wrote:

Lisa,

Can you please clarify why this report shows that occupancy for 3773 Ross is six persons? I understood that since it is a two bedroom, the County considers the occupancy to be eight.

Thanks again for your help,

Susan

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Friday, July 10, 2020 9:43 AM
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Subject: Re: Form submission from: Short Term Rental Complaint Form

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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Susan Florentino <susanf@easystreet.net>
DATE: 10/07/2020 10:43

Both complaints are part of the same pdf document.

Lisa

On Fri, Jul 10, 2020 at 9:56 AM Susan Florentino <susanf@easystreet.net> wrote:

Lisa,

I also submitted a signage complaint. Did you receive it?

And no. I did not leave a message. The recorded information was long and detailed regarding people renting properties and a long description of why they cannot answer the phones in a timely matter. It did not seem pertinent, and I did not want to be subjected to a long hold time.

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Subject: Re: Form submission from: Short Term Rental Complaint Form

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Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365





Lincoln County Sheriff's Office

Short Term Rental Licensing

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SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "linda hanson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 10/07/2020 14:34

Your First and Last Name: linda hanson

Your Email: willowfarm1@msn.com

Your Phone Number: 5419923292

Address of Short Term Rental: 3925 Mina Place

Complaint Category: Other

Description of Complaint:

Not obeying 24 hour pause between rental and cleaning.

Renters check out 11 AM cleaning person at house 10:30 AM. waiting for the people to leave. I have photos.

Cleaning person car is white compact Or plates 749 DFN

Submitted on Friday, July 10, 2020 - 2:34pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "linda hanson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 10/07/2020 16:13

Your First and Last Name: linda hanson
Your Email: willowfarm1@msn.com
Your Phone Number: 5419923292
Address of Short Term Rental: 3925 Mina Place
Complaint Category: Occupancy Violation
Description of Complaint:
Violating 24 hour delay in renting to new renters. Vacasa
7/10/2020 4 PM
Last renter checker out 10"30 7/10/2020
Cleaning started 10:30 and is still going on. at 4:12 PM.

Submitted on Friday, July 10, 2020 - 4:13pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Linda Leybovich via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 11/07/2020 22:34

Your First and Last Name: Linda Leybovich

Your Email: linda.leybovich@gmail.com

Your Phone Number: 360-210-4174

Address of Short Term Rental: 2532 SW Anemone Ave, Lincoln City, OR 97367

Complaint Category: Other

Description of Complaint:

This vacation rental I will be renting soon is not complying with Order #6-20-169_Lodging 24 Hour Cleaning Pause due to Covid-19. I informed Kristian of The Reservations Team of Meredith Lodging of the problem. I requested they change my reservation to accommodate the 24 hour hold on the rental and they said they were not operating under the 24 hour rule, stating it was lifted on June 15. As far as I can tell from this website this is not the case. Please investigate this rental as employees and guests are being put at risk due to their failure to comply with the law.

Thank you, Linda Leybovich

Submitted on Saturday, July 11, 2020 - 10:34pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 13/07/2020 16:12

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint: Large weekend group left overflowing garbage and multiple bags. Owner was notified, and someone removed the bags yesterday, but as of Monday afternoon large can is still overflowing. We have raccoons in the area so secure trash storage is a must.

Submitted on Monday, July 13, 2020 - 4:12pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Travis Beard <travisbeard1029@gmail.com>
DATE: 13/07/2020 16:58

Hi Travis,

Were you already notified about the overflowing garbage?

Lisa Combs

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jul 13, 2020 at 4:12 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint: Large weekend group left overflowing garbage and multiple bags. Owner was notified, and someone removed the bags yesterday, but as of Monday afternoon large can is still overflowing. We have raccoons in the area so secure trash storage is a must.

Submitted on Monday, July 13, 2020 - 4:12pm

--



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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Travis Beard <travisbeard1029@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 13/07/2020 17:03

Yes ma'am. It was handled yesterday.

On Mon, Jul 13, 2020 at 4:59 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Hi Travis,

Were you already notified about the overflowing garbage?

Lisa Combs

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jul 13, 2020 at 4:12 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint: Large weekend group left overflowing garbage and multiple bags. Owner was notified, and someone removed the bags yesterday, but as of Monday afternoon large can is still overflowing. We have raccoons in the area so secure trash storage is a must.

Submitted on Monday, July 13, 2020 - 4:12pm

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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Travis Beard <travisbeard1029@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 13/07/2020 17:04

Garbage day is Friday. I have no idea why the garbage people did not pick it up. Meant to call them today. I will be calling them tomorrow for a second trashcan and scold them for not picking up the garbage.

On Mon, Jul 13, 2020 at 4:59 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Hi Travis,

Were you already notified about the overflowing garbage?

Lisa Combs

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jul 13, 2020 at 4:12 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint: Large weekend group left overflowing garbage and multiple bags. Owner was notified, and someone removed the bags yesterday, but as of Monday afternoon large can is still overflowing. We have raccoons in the area so secure trash storage is a must.

Submitted on Monday, July 13, 2020 - 4:12pm

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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Travis Beard <travisbeard1029@gmail.com>
DATE: 14/07/2020 07:54

Got it. Thank you.

Lisa

On Mon, Jul 13, 2020 at 5:04 PM Travis Beard <travisbeard1029@gmail.com> wrote:

Garbage day is Friday. I have no idea why the garbage people did not pick it up. Meant to call them today. I will be calling them tomorrow for a second trashcan and scold them for not picking up the garbage.

On Mon, Jul 13, 2020 at 4:59 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Travis,

Were you already notified about the overflowing garbage?

Lisa Combs

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>

Date: Mon, Jul 13, 2020 at 4:12 PM

Subject: Form submission from: Short Term Rental Complaint Form

To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint: Large weekend group left overflowing garbage and multiple bags. Owner was notified, and someone removed the bags yesterday, but as of Monday afternoon large can is still overflowing. We have raccoons in the area so secure trash storage is a must.

Submitted on Monday, July 13, 2020 - 4:12pm

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SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 14/07/2020 08:00

Bob,
Would you please drive by and tell me what you see on this garbage issue? Owner advised he took care of it.
Just want to confirm no overflowing garbage bin.

Lisa

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jul 13, 2020 at 4:12 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint: Large weekend group left overflowing garbage and multiple bags. Owner was notified, and someone removed the bags yesterday, but as of Monday afternoon large can is still overflowing. We have raccoons in the area so secure trash storage is a must.

Submitted on Monday, July 13, 2020 - 4:12pm

--



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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 14/07/2020 09:41

The bin at Travis's home is full but it is strapped close. Unfortunately garbage day is Friday. Travis needs at least another 96 gallon receptacle.

Bob

On Tue, Jul 14, 2020, 8:01 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Bob,

Would you please drive by and tell me what you see on this garbage issue? Owner advised he took care of it. Just want to confirm no overflowing garbage bin.

Lisa

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>

Date: Mon, Jul 13, 2020 at 4:12 PM

Subject: Form submission from: Short Term Rental Complaint Form

To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint: Large weekend group left overflowing garbage and multiple bags. Owner was notified, and someone removed the bags yesterday, but as of Monday afternoon large can is still overflowing. We have raccoons in the area so secure trash storage is a must.

Submitted on Monday, July 13, 2020 - 4:12pm

--



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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Travis Beard <travisbeard1029@gmail.com>
DATE: 14/07/2020 10:42

Travis, it sounds like your garbage can is completely full right now, so it's not going to accommodate any more trash if you have more renters coming in before Friday, especially if North Lincoln doesn't provide another receptacle before then. Just trying to ward off additional complaints because you know we will get them.

Lisa Combs

On Tue, Jul 14, 2020 at 7:54 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Got it. Thank you.

Lisa

On Mon, Jul 13, 2020 at 5:04 PM Travis Beard <travisbeard1029@gmail.com> wrote:
Garbage day is Friday. I have no idea why the garbage people did not pick it up. Meant to call them today. I will be calling them tomorrow for a second trashcan and scold them for not picking up the garbage.

On Mon, Jul 13, 2020 at 4:59 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Hi Travis,

Were you already notified about the overflowing garbage?

Lisa Combs

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jul 13, 2020 at 4:12 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint: Large weekend group left overflowing garbage and multiple bags. Owner was notified, and someone removed the bags yesterday, but as of Monday afternoon large can is still overflowing. We have raccoons in the area so secure trash storage is a must.

Submitted on Monday, July 13, 2020 - 4:12pm

--

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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Travis Beard <travisbeard1029@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 14/07/2020 12:39

Thanks. I spoke with the garbage people and they are heading there tomorrow.

On Tue, Jul 14, 2020 at 10:42 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Travis, it sounds like your garbage can is completely full right now, so it's not going to accommodate any more trash if you have more renters coming in before Friday, especially if North Lincoln doesn't provide another receptacle before then. Just trying to ward off additional complaints because you know we will get them.

Lisa Combs

On Tue, Jul 14, 2020 at 7:54 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Got it. Thank you.

Lisa

On Mon, Jul 13, 2020 at 5:04 PM Travis Beard <travisbeard1029@gmail.com> wrote:

Garbage day is Friday. I have no idea why the garbage people did not pick it up. Meant to call them today. I will be calling them tomorrow for a second trashcan and scold them for not picking up the garbage.

On Mon, Jul 13, 2020 at 4:59 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Hi Travis,

Were you already notified about the overflowing garbage?

Lisa Combs

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jul 13, 2020 at 4:12 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: [3763 Rocky Creek Ave](#)

Complaint Category: Garbage Violation

Description of Complaint: Large weekend group left overflowing garbage and multiple bags. Owner was notified, and someone removed the bags yesterday, but as of Monday afternoon large can is still overflowing. We have raccoons in the area so secure trash storage is a must.

Submitted on Monday, July 13, 2020 - 4:12pm



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SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Travis Beard <travisbeard1029@gmail.com>
DATE: 14/07/2020 14:14

Very good.

Lisa

On Tue, Jul 14, 2020 at 12:39 PM Travis Beard <travisbeard1029@gmail.com> wrote:
Thanks. I spoke with the garbage people and they are heading there tomorrow.

On Tue, Jul 14, 2020 at 10:42 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Travis, it sounds like your garbage can is completely full right now, so it's not going to accommodate any more trash if you have more renters coming in before Friday, especially if North Lincoln doesn't provide another receptacle before then. Just trying to ward off additional complaints because you know we will get them.

Lisa Combs

On Tue, Jul 14, 2020 at 7:54 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Got it. Thank you.

Lisa

On Mon, Jul 13, 2020 at 5:04 PM Travis Beard <travisbeard1029@gmail.com> wrote:
Garbage day is Friday. I have no idea why the garbage people did not pick it up. Meant to call them today. I will be calling them tomorrow for a second trashcan and scold them for not picking up the garbage.

On Mon, Jul 13, 2020 at 4:59 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Hi Travis,

Were you already notified about the overflowing garbage?

Lisa Combs

----- Forwarded message -----

From: **Susan Florentino via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Jul 13, 2020 at 4:12 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: [3763 Rocky Creek Ave](#)

Complaint Category: Garbage Violation

Description of Complaint: Large weekend group left overflowing garbage and multiple bags. Owner was notified, and someone removed the bags yesterday, but as of Monday afternoon large can is still overflowing. We have raccoons in the area so secure trash storage is a must.

Submitted on Monday, July 13, 2020 - 4:12pm



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SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Maureen Chaplain via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 26/07/2020 17:52

Your First and Last Name: Maureen Chaplain

Your Email: mola48@icloud.com

Your Phone Number: 480 694 8385

Address of Short Term Rental: The Edgewater, 5075 West Bell Circle, Bella Beach, Depoe Bay 97341

Complaint Category: Other

Description of Complaint:

Sunday, July 26, 2020

I walked my dog around the neighborhood several times during the day. This morning I observed the current tenants, who have been there a week, packing and preparing to leave at about 9 AM. At about 1:30 in the afternoon I noticed the cleaning ladies were there.

At about 5 o'clock this afternoon I noticed there was an entirely new group unloading their cars. I believe this violates the 24 hour hold between check out and the time room is cleaned, and put out for rental again.

Submitted on Sunday, July 26, 2020 - 5:52pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Dick Chaplain via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 26/07/2020 18:06

Your First and Last Name: Dick Chaplain
Your Email: rjchaplain@earthlink.net
Your Phone Number: 480/694-8378
Address of Short Term Rental: 258 Bunchberry Way. Depoe Bay 98341
Complaint Category: Other
Description of Complaint:
Violation of 24 hour pause between renters today Sun Jul 26.
No more than 4 hours between renting groups

Submitted on Sunday, July 26, 2020 - 6:06pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 30/07/2020 14:39

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint:

Violation of Ordinance 509 requirement that the owner "maintain adequate garbage service, with all garbage fitting inside required secure containers." Ordinance 509 goes one to require that the service "must be at a level commensurate with the garbage generated at the dwelling." Local waste management recommends 96 gals (minimum) for eight occupants. The smallest metal-enclosed "dumpster" is equivalent to two 96 gals plastic bins. The Local Contact responded when I called.

After a complaint was filed on July 7, 2019 when he had one 64 gal plastic bin (photo available), he provided two 64 gal bins. Now that he reduced service to one 64 gal, the problem has recurred.

On June 26, 2020 his one 64 gal bin was overflowing and one plastic kitchen garbage bag was beside it.

On July 12, 2020 (this Complaint), his one 64 gal bin was overflowing and five plastic kitchen garbage bags were beside it. I called the Local Contact on each occasion.

n July 24, his one 64 gal plastic bin was tipped over and in the street. The sanitation worker picked it up before I called the Local Contact. On July 30, he still has one 64 gal bin

The Owner has known since the first complaint on July 7, 2009 that one 64 gal plastic bin is inadequate for his licensed occupancy. Since June 26, 2020, this STR has had overflowing, tipped over, and extra bags three times, namely, June 26, July 12, and July 24.

Submitted on Thursday, July 30, 2020 - 2:39pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 30/07/2020 14:40

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503-515-6149
Address of Short Term Rental: 3763 Rocky Creek Ave
Complaint Category: Garbage Violation
Description of Complaint:
Please email me a copy of this Complaint. Thank you.

Violation of Ordinance 509 requirement that the owner "maintain adequate garbage service, with all garbage fitting inside required secure containers." Ordinance 509 goes one to require that the service "must be at a level commensurate with the garbage generated at the dwelling." Local waste management recommends 96 gals (minimum) for eight occupants. The smallest metal-enclosed "dumpster" is equivalent to two 96 gals plastic bins. The Local Contact responded when I called.

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The Owner has known since the first complaint on July 7, 2009 that one 64 gal plastic bin is inadequate for his licensed occupancy. Since June 26, 2020, this STR has had overflowing, tipped over, and extra bags three times, namely, June 26, July 12, and July 24.

Submitted on Thursday, July 30, 2020 - 2:40pm

1/13/2021

SUBJECT: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 30/07/2020 15:11

Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

2:39 F

to me ▾

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint:

Violation of Ordinance 509 requirement that the owner "maintain adequate garbage service, with all garbage fitting inside required secure containers." Ordinance 509 goes one to require that t commensurate with the garbage generated at the dwelling." Local waste management recommends 96 gals (minimum) for eight occupants. The smallest metal-enclosed "dumpster" is equivale Contact responded when I called.

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The Owner has known since the first complaint on July 7, 2009 that one 64 gal plastic bin is inadequate for his licensed occupancy. Since June 26, 2020, this STR has had overflowing, tipped c June 26, July 12, and July 24.

Submitted on Thursday, July 30, 2020 - 2:39pm



Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▾

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint:

Please email me a copy of this Complaint. Thank you.

Violation of Ordinance 509 requirement that the owner "maintain adequate garbage service, with all garbage fitting inside required secure containers." Ordinance 509 goes one to commensurate with the garbage generated at the dwelling." Local waste management recommends 96 gals (minimum) for eight occupants. The smallest metal-enclosed "dumpste Contact responded when I called.

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On July 12, 2020 (this Complaint), his one 64 gal bin was overflowing and five plastic kitchen garbage bags were beside it. I called the Local Contact on each occasion.

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The Owner has known since the first complaint on July 7, 2009 that one 64 gal plastic bin is inadequate for his licensed occupancy. Since June 26, 2020, this STR has had overflow June 26, July 12, and July 24.

Submitted on Thursday, July 30, 2020 - 2:40pm

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



1/13/2021

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 30/07/2020 15:56

Monica,

The owner just spoke with North Lincoln Sanitary. Roughly 3 weeks ago, he called them to have a second can delivered. They are showing on the records that it was delivered and there should be two cans on premises; they have two serial numbers in their system and confirmation of delivery. They will send someone over tomorrow to confirm and they will get back to the owner.

Kerry de Lisser
Support Services Specialist

On Thu, Jul 30, 2020 at 3:11 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

2:31

to me ▾

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint:

Violation of Ordinance 509 requirement that the owner "maintain adequate garbage service, with all garbage fitting inside required secure containers." Ordinance 509 goes one to require the commensurate with the garbage generated at the dwelling." Local waste management recommends 96 gals (minimum) for eight occupants. The smallest metal-enclosed "dumpster" is equiv: Contact responded when I called.

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Submitted on Thursday, July 30, 2020 - 2:39pm



Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▾

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

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Submitted on Thursday, July 30, 2020 - 2:40pm



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1/13/2021

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 31/07/2020 09:53
ATTACHMENTS (20200731-095341-0000146): "IMG_4908.jpeg"

Monica,

Travis has two garbage cans at his residence and we confirmed that this morning (see attached photo).

Lisa Combs

On Thu, Jul 30, 2020 at 3:56 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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to me ▾

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Your Phone Number: 503-515-6149

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Submitted on Thursday, July 30, 2020 - 2:39pm



Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▾

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Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

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Description of Complaint:

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The Owner has known since the first complaint on July 7, 2009 that one 64 gal plastic bin is inadequate for his licensed occupancy. Since June 26, 2020, this STR has had over 100 guests. The Owner has not been notified of this violation since June 26, 2020, this STR has had over 100 guests on June 26, July 12, and July 24.

Submitted on Thursday, July 30, 2020 - 2:40pm



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SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: James Holmes <jholmes@co.lincoln.or.us>, Jesse Hess <jhess@co.lincoln.or.us>
DATE: 31/07/2020 09:56
ATTACHMENTS (20200731-095651-0000195): "IMG_4908.jpeg"

Would you two be willing to go to this address in Miroco (3763 Rocky Creek) on Monday morning before the garbage is picked up and take pictures? I do not believe the neighbors. James it would be great if you could do this for several weeks and just document your findings.

Lisa Combs

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Fri, Jul 31, 2020 at 9:53 AM
Subject: Re: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave
To: Monica Kirk <monicakirk@mac.com>

Monica,

Travis has two garbage cans at his residence and we confirmed that this morning (see attached photo).

Lisa Combs

On Thu, Jul 30, 2020 at 3:56 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Kerry de Lisser
Support Services Specialist

On Thu, Jul 30, 2020 at 3:11 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

2

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint:

Violation of Ordinance 509 requirement that the owner "maintain adequate garbage service, with all garbage fitting inside required secure containers." Ordinance 509 goes on to require that the service be commensurate with the garbage generated at the dwelling." Local waste management recommends 96 gals (minimum) for eight occupants. The smallest metal-enclosed "dumpster" is equivalent to 96 gals. Local Contact responded when I called.

After a complaint was filed on July 7, 2019 when he had one 64 gal plastic bin (photo available), he provided two 64 gal bins. Now that he reduced service to one 64 gal, the problem has returned.

On June 26, 2020 his one 64 gal bin was overflowing and one plastic kitchen garbage bag was beside it.

On July 12, 2020 (this Complaint), his one 64 gal bin was overflowing and five plastic kitchen garbage bags were beside it. I called the Local Contact on each occasion.

On July 24, his one 64 gal plastic bin was tipped over and in the street. The sanitation worker picked it up before I called the Local Contact. On July 30, he still has one 64 gal bin.

The Owner has known since the first complaint on July 7, 2009 that one 64 gal plastic bin is inadequate for his licensed occupancy. Since June 26, 2020, this STR has had overflowing, tipped over, and on street. On June 26, July 12, and July 24.

Submitted on Thursday, July 30, 2020 - 2:39pm



Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

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Submitted on Thursday, July 30, 2020 - 2:40pm



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1/13/2021

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave
FROM: Monica Kirk <monicakirk@mac.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 31/07/2020 15:29

Hi Lisa,

Our recycling bins look exactly the same as our garbage bins, but there is a label on top. I did not look at the label when I took the photo. There is a rental party there now.

I am curious. I'll look later. I apologize, if I am wrong.

Turning to another issue, sometime ago we suggested that the County revise its STR application. In 2019, Onno Husing referred us to Clatsop County's STR application package. It has a bigger role for Planning, including both building and septic inspections.

Is Lincoln County revising its application process? I checked and found the 1 pager on the website: https://www.co.lincoln.or.us/sites/default/files/fileattachments/sheriff039s_office/page/4612/short_term_rental_license_new_application_2019_08.pdf

Thanks,
Monica

On Jul 31, 2020, at 9:53 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica,

Travis has two garbage cans at his residence and we confirmed that this morning (see attached photo).

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Kerry de Lisser
Support Services Specialist

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Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▾

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave

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Submitted on Thursday, July 30, 2020 - 2:39pm



Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▾

Your First and Last Name: Monica Kirk
Your Email: monicakirk@mac.com
Your Phone Number: 503-515-6149
Address of Short Term Rental: 3763 Rocky Creek Ave
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<IMG_4908.jpeg>

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "linda hanson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 31/07/2020 16:25

Your First and Last Name: linda hanson
Your Email: willowfarm1@msn.com
Your Phone Number: 5419923292
Address of Short Term Rental: 3905 Mina Place
Complaint Category: Other
Description of Complaint:
Check out today 7/31
Cleaning by 2: pm
Not abiding by the 24 hour pause rules.
Cleaning people no masks.
Meredith Rental

Submitted on Friday, July 31, 2020 - 4:25pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "linda hanson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 31/07/2020 17:34

Your First and Last Name: linda hanson
Your Email: willowfarm1@msn.com
Your Phone Number: 5419923292
Address of Short Term Rental: 3905 Mina Place
Complaint Category: Occupancy Violation
Description of Complaint:
Back to back rentals, no pause per rules on COVID 19.
Check out 7/31, cleaning 7/31 and renters moving in by 5:30 7/31.
Meredith rental.
This has happened more than once.

Submitted on Friday, July 31, 2020 - 5:34pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "linda hanson via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 31/07/2020 17:34

Your First and Last Name: linda hanson
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Your Phone Number: 5419923292
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Submitted on Friday, July 31, 2020 - 5:34pm

1/13/2021

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 03/08/2020 06:52

I'm not aware that we will be changing our application at this time.

Lisa

On Fri, Jul 31, 2020 at 3:29 PM Monica Kirk <monicakirk@mac.com> wrote:

Hi Lisa,

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Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

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Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▾

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 Your Email: monicakirk@mac.com
 Your Phone Number: 503-515-6149
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<IMG_4908.jpeg>



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1/13/2021

SUBJECT: 3905 Mina Place - 24 Hour Waiting Period
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: willowfarm1@msn.com
DATE: 03/08/2020 08:22

The Lincoln County Dispatch Center, WVCC, is directing COVID-19 related complaints to:
<https://www4.cbs.state.or.us/exs/osha/hazrep/>

We are collecting this information as it comes in as well and contacting the management companies and owners regarding reopening complaints.

Kerry de Lisser
Support Services Specialist

Form submission from: Short Term Rental Complaint Form Inbox



linda hanson via Lincoln County Oregon <webmaster@co.lincoln.or.us>
to me ▾

Your First and Last Name: linda hanson
Your Email: willowfarm1@msn.com
Your Phone Number: 5419923292
Address of Short Term Rental: 3905 Mina Place
Complaint Category: Other
Description of Complaint:
Check out today 7/31
Cleaning by 2: pm
Not abiding by the 24 hour pause rules.
Cleaning people no masks.
Meredith Rental

Submitted on Friday, July 31, 2020 - 4:25pm



linda hanson via Lincoln County Oregon <webmaster@co.lincoln.or.us>
to me ▾

Your First and Last Name: linda hanson
Your Email: willowfarm1@msn.com
Your Phone Number: 5419923292
Address of Short Term Rental: 3905 Mina Place
Complaint Category: Occupancy Violation
Description of Complaint:
Back to back rentals, no pause per rules on COVID 19.
Check out 7/31, cleaning 7/31 and renters moving in by 5:30 7/31.
Meredith rental.
This has happened more than once.

Submitted on Friday, July 31, 2020 - 5:34pm



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 03/08/2020 10:18

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Illegal Parking Complaint

Description of Complaint: On Saturday August 1st, this address had 4-5 vehicles parked in the street adjacent to the house.

Submitted on Monday, August 3, 2020 - 10:18am

1/13/2021

SUBJECT: 3763 Rocky Creek Ave - Parking Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Susan Florentino <susanf@easystreet.net>
DATE: 03/08/2020 10:23

Susan,

For clarification, was this issue addressed and rectified?

Kerry de Lisser

Support Services Specialist

Form submission from: Short Term Rental Complaint Form Inbox



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▾

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Illegal Parking Complaint

Description of Complaint: On Saturday August 1st, this address had 4-5 vehicles parked in the street adjacent to the house.

Submitted on Monday, August 3, 2020 - 10:18am



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 03/08/2020 10:24

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Noise Violation

Description of Complaint: After 1AM this address had a large group/party of more than 12 people screaming and hollering on the deck. They also had sound equipment and a light show. We called the Sheriff non-emergency at 130 AM but no one showed up. I also emailed the owner. My husband Eric Meyer yelled at them to shut up and finally they turned down the music. But the disruption continued for another two hours, with more cars showing up, people running up and down the street with flashlights, and multiple instances of car alarms being triggered and car horns.

Submitted on Monday, August 3, 2020 - 10:24am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 03/08/2020 10:26

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Occupancy Violation

Description of Complaint: There were at least 12 people at this address during the night. When the Sheriff came in the morning there were still 10. After midnight people kept showing up.

Submitted on Monday, August 3, 2020 - 10:26am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 03/08/2020 10:29

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Other

Description of Complaint: There were nine to ten vehicles at this address. Many of them accessed the address on the small private road from Otter Crest, and ran the stop sign at the bottom of the hill.

Submitted on Monday, August 3, 2020 - 10:29am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Susan Florentino via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 03/08/2020 10:29

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Other

Description of Complaint: There were nine to ten vehicles at this address. Many of them accessed the address on the small private road from Otter Crest, and ran the stop sign at the bottom of the hill.

Submitted on Monday, August 3, 2020 - 10:29am

1/13/2021

SUBJECT: RE: 3763 Rocky Creek Ave - Parking Complaint
FROM: Susan Florentino <susanf@easystreet.net>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 03/08/2020 10:45

Only when the people eventually left and checked out.

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, August 03, 2020 10:23 AM
To: Susan Floren no <susanf@easystreet.net>
Subject: 3763 Rocky Creek Ave - Parking Complaint

Susan,

For clarification, was this issue addressed and rectified?

Kerry de Lisser
Support Services Specialist

Form submission from: Short Term Rental Complaint Form

Inbox



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Susan Florentino
Your Email: susanf@easystreet.net
Your Phone Number: 5033077982
Address of Short Term Rental: 3763 Rocky Creek Ave
Complaint Category: Illegal Parking Complaint
Description of Complaint: On Saturday August 1st, this address had 4-5 vehicles parked in the street adjacent to the house.

Submitted on Monday, August 3, 2020 - 10:18am

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



1/13/2021

SUBJECT: RE: 3763 Rocky Creek Ave - Parking Complaint
FROM: Susan Florentino <susanf@easystreet.net>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 03/08/2020 10:55

Good Morning Kerry,
Could you please send me a copy of the complaints I filed today?

Also, I filed a garbage complaint on this address last week and would appreciate a copy.

Thanks very Much,
Susan Florentino

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, August 03, 2020 10:23 AM
To: Susan Floren no <susanf@easystreet.net>
Subject: 3763 Rocky Creek Ave - Parking Complaint

Susan,

For clarification, was this issue addressed and rectified?

Kerry de Lisser
Support Services Specialist

Form submission from: Short Term Rental Complaint Form

Inbox



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Susan Florentino
Your Email: susanf@easystreet.net
Your Phone Number: 5033077982
Address of Short Term Rental: 3763 Rocky Creek Ave
Complaint Category: Illegal Parking Complaint
Description of Complaint: On Saturday August 1st, this address had 4-5 vehicles parked in the street adjacent to the house.

Submitted on Monday, August 3, 2020 - 10:18am

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Susan Florentino <susanf@easystreet.net>
DATE: 03/08/2020 11:21



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▼

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Illegal Parking Complaint

Description of Complaint: On Saturday August 1st, this address had 4-5 vehicles parked in the street adjacent

Submitted on Monday, August 3, 2020 - 10:18am



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▼

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Noise Violation

Description of Complaint: After 1AM this address had a large group/party of more than 12 people screaming all night long. I called the police at 1:30 AM but no one showed up. I also emailed the owner. My husband Eric Meyer yelled at them to shut up and finally they left. I was running up and down the street with flashlights, and multiple instances of car alarms being triggered and car horns being honked.

Submitted on Monday, August 3, 2020 - 10:24am



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675

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225 W. Olive St. Newport, OR 97365



1/13/2021

SUBJECT: RE: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave, Depoe Bay

FROM: Susan Florentino <susanf@easystreet.net>

TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

DATE: 03/08/2020 11:46

Thanks, Kerry..

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, August 03, 2020 11:21 AM
To: Susan Floren no <susanf@easystreet.net>
Subject: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave, Depoe Bay

Form submission from: Short Term Rental Complaint Form



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Susan Florentino
Your Email: susanf@easystreet.net
Your Phone Number: 5033077982
Address of Short Term Rental: 3763 Rocky Creek Ave
Complaint Category: Illegal Parking Complaint
Description of Complaint: On Saturday August 1st, this address had 4-5 vehicles parked in the street adjacent to the house.

Submitted on Monday, August 3, 2020 - 10:18am



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Susan Florentino
Your Email: susanf@easystreet.net
Your Phone Number: 5033077982
Address of Short Term Rental: 3763 Rocky Creek Ave
Complaint Category: Noise Violation
Description of Complaint: After 1AM this address had a large group/party of more than 12 people screaming and hollering on the deck. They also had s
Sheriff non-emergency at 130 AM but no one showed up. I also emailed the owner. My husband Eric Meyer yelled at them to shut up and finally they tu
continued for another two hours, with more cars showing up, people running up and down the street with flashlights, and multiple instances of car alarm

Submitted on Monday, August 3, 2020 - 10:24am



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Susan Florentino
Your Email: susanf@easystreet.net
Your Phone Number: 5033077982
Address of Short Term Rental: 3763 Rocky Creek Ave
Complaint Category: Occupancy Violation
Description of Complaint: There were at least 12 people at this address during the night. When the Sheriff came in the morning there were still 10. After
midnight people kept showing up.

Submitted on Monday, August 3, 2020 - 10:26am



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Susan Florentino
Your Email: susanf@easystreet.net
Your Phone Number: 5033077982
Address of Short Term Rental: 3763 Rocky Creek Ave
Complaint Category: Other

and ran the stop sign at the bottom of the hill.

Submitted on Monday, August 3, 2020 - 10:29am



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225 W. Olive St. Newport, OR 97365



1/13/2021

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Susan Florentino <susanf@easystreet.net>
DATE: 03/08/2020 11:56

You're welcome, Susan!

On Mon, Aug 3, 2020 at 11:46 AM Susan Florentino <susanf@easystreet.net> wrote:

Thanks, Kerry..

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, August 03, 2020 11:21 AM
To: Susan Florentino <susanf@easystreet.net>
Subject: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave, Depoe Bay

Form submission from: Short Term Rental Complaint Form



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Susan Florentino
Your Email: susanf@easystreet.net
Your Phone Number: 5033077982
Address of Short Term Rental: 3763 Rocky Creek Ave
Complaint Category: Illegal Parking Complaint
Description of Complaint: On Saturday August 1st, this address had 4-5 vehicles parked in the street adjacent to the house.

Submitted on Monday, August 3, 2020 - 10:18am



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Susan Florentino
Your Email: susanf@easystreet.net
Your Phone Number: 5033077982
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continued for another two hours, with more cars showing up, people running up and down the street with flashlights, and multiple instances of car alarms t

Submitted on Monday, August 3, 2020 - 10:24am



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Occupancy Violation

Description of Complaint: There were at least 12 people at this address during the night. When the Sheriff came in the morning there were still 10. After midnight people kept showing up.

Submitted on Monday, August 3, 2020 - 10:26am



Susan Florentino via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me

Your First and Last Name: Susan Florentino

Your Email: susanf@easystreet.net

Your Phone Number: 5033077982

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Other

Description of Complaint: There were nine to ten vehicles at this address. Many of them accessed the address on the small private road from Otter Crest, and ran the stop sign at the bottom of the hill.

Submitted on Monday, August 3, 2020 - 10:29am



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

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Lincoln County Sheriff's Office

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225 W. Olive St. Newport, OR 97365



1/13/2021

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form - 3763 Rocky Creek Ave
FROM: Monica Kirk <monicakirk@mac.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 03/08/2020 17:25

Thank you.

On Jul 31, 2020, at 9:53 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica,

Travis has two garbage cans at his residence and we confirmed that this morning (see attached photo).

Lisa Combs

On Thu, Jul 30, 2020 at 3:56 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica,

The owner just spoke with North Lincoln Sanitary. Roughly 3 weeks ago, he called them to have a second can delivered. They are showing on the records that it was delivered and there should be two cans on premises; they have two serial numbers in their system and confirmation of delivery. They will send someone over tomorrow to confirm and they will get back to the owner.

Kerry de Lisser
Support Services Specialist

On Thu, Jul 30, 2020 at 3:11 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▾

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint:

Violation of Ordinance 509 requirement that the owner "maintain adequate garbage service, with all garbage fitting inside required secure containers." Ordinance 509 goes one to r commensurate with the garbage generated at the dwelling." Local waste management recommends 96 gals (minimum) for eight occupants. The smallest metal-enclosed "dumpster Contact responded when I called.

After a complaint was filed on July 7, 2019 when he had one 64 gal plastic bin (photo available), he provided two 64 gal bins. Now that he reduced service to one 64 gal, the problem

On June 26, 2020 his one 64 gal bin was overflowing and one plastic kitchen garbage bag was beside it.

On July 12, 2020 (this Complaint), his one 64 gal bin was overflowing and five plastic kitchen garbage bags were beside it. I called the Local Contact on each occasion.

On July 24, his one 64 gal plastic bin was tipped over and in the street. The sanitation worker picked it up before I called the Local Contact. On July 30, he still has one 64 gal bin

The Owner has known since the first complaint on July 7, 2009 that one 64 gal plastic bin is inadequate for his licensed occupancy. Since June 26, 2020, this STR has had overflow June 26, July 12, and July 24.

Submitted on Thursday, July 30, 2020 - 2:39pm



Monica Kirk via Lincoln County Oregon <webmaster@co.lincoln.or.us>

to me ▾

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave

Complaint Category: Garbage Violation

Description of Complaint:

Please email me a copy of this Complaint. Thank you.

Violation of Ordinance 509 requirement that the owner "maintain adequate garbage service, with all garbage fitting inside required secure containers." Ordinance 509 goes one to r commensurate with the garbage generated at the dwelling." Local waste management recommends 96 gals (minimum) for eight occupants. The smallest metal-enclosed "dumpster Contact responded when I called.

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On June 26, 2020 his one 64 gal bin was overflowing and one plastic kitchen garbage bag was beside it.

On July 12, 2020 (this Complaint), his one 64 gal bin was overflowing and five plastic kitchen garbage bags were beside it. I called the Local Contact on each occasion.

n July 24, his one 64 gal plastic bin was tipped over and in the street. The sanitation worker picked it up before I called the Local Contact. On July 30, he still has one 6-

The Owner has known since the first complaint on July 7, 2009 that one 64 gal plastic bin is inadequate for his licensed occupancy. Since June 26, 2020, this STR has June 26, July 12, and July 24.

Submitted on Thursday, July 30, 2020 - 2:40pm

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Lincoln County Sheriff's Office
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<IMG_4908.jpeg>

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Monica Kirk via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 03/08/2020 17:34

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay

Complaint Category: Other

Description of Complaint: During the morning of July 31, a group of renters left. These renters had surfboards. During the late afternoon of July 31, a different group of renters arrived. These renters had a double stacked amp. The Deputy who responded to unrelated violations talked with the renters about the COVID 24-hour Hold. She said when she came over before the main group the house was cleaned. The Deputy made a note of this in her Incident Report.

Submitted on Monday, August 3, 2020 - 5:34pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Jeff Bryan via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 06/08/2020 15:58

Your First and Last Name: Jeff Bryan

Your Email: jeffbryan1951@gmail.com

Your Phone Number: 480-296-4791

Address of Short Term Rental: 1981 NW Admiralty Circle, Waldport, OR 97394

Complaint Category: Occupancy Violation

Description of Complaint: This vacation rental has had and continues to have large numbers of people (8 or more at a time) in a very small house; large number of vehicles (in and out) and street parked; open tent trailers; excessive noise; dogs which are let loose; and trash. It appears that this rental takes one night stays from over-the-road truckers. There have been numerous construction vehicles with heavy equipment, including roofers that have had large trailers with roofing debris (not great for tires). Many trailers with farm equipment as well. This greatly increases home owner security for this residential area. I understand the owners of this vacation rental have NO Management Company to supervise this rental property.

Submitted on Thursday, August 6, 2020 - 3:58pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "David Meadows via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 09/08/2020 13:10

Your First and Last Name: David Meadows
Your Email: david@audereaudio.com
Your Phone Number: 5033338811
Address of Short Term Rental: 3625 Rocky Creek Ave, Depoe Bay
Complaint Category: Other
Description of Complaint:
Order #6-20-169, Lodging 24 Hour Cleaning Pause

The cleaning person and security both arrived and entered the property before 1:00 pm the morning of the last occupant departed on 8/9/2020. In addition at least the male security person entered the house with no mask on. I have pictures of the autos but see no way to attach them.

Submitted on Sunday, August 9, 2020 - 1:10pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Bill Ten Pas via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 10/08/2020 08:43

Your First and Last Name: Bill Ten Pas

Your Email: william.tenpas@gmail.com

Your Phone Number: 503 880-9797

Address of Short Term Rental: 6885 Neptune, Gleneden Beach

Complaint Category: Noise Violation

Description of Complaint: August 7&8. House had cars parked on no parking zone on overlook to beach. Sheriff responded and told them not to park there but they continued to park there. The STR allows for 5 cars but there were 8. At 12:25 AM on the 8th they started setting off fire works. I called the emergency number at 8:30. An answering machine picked up with no identification and I left a message with my call back number. No response back. I then called the owner. She said she was sorry but didn't know what she could do. This rental has been a nuisance so it is time for a formal complaint. I told the owner I was going to make it.

Submitted on Monday, August 10, 2020 - 8:43am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Mary Lou Morris via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 10/08/2020 13:26

Your First and Last Name: Mary Lou Morris

Your Email: gmlmorris@casco.net

Your Phone Number: 541-563-3143

Address of Short Term Rental: 1618 N.W. Bayshore Dr.

Complaint Category: Occupancy Violation

Description of Complaint:

This property is managed through Meredith Lodging. We live directly above this vacation rental. In at less the last month, as soon as one group checks out and the house is cleaned, another group arrives. This can be from late morning to finish cleaning with another group in by late afternoon or early evening of the same day. Yesterday the cleaning was done by noon and the next group arrived about 4pm. Approximately two weeks ago, one group didn't leave until after 3pm, the cleaning took place while they were packing and the next group was parked outside waiting to go into the home as soon as the cleaning crew left. We have had people staying in the house from WA, CA, ID, UT and MT as well as OR.

Meredith has been good about responding to concerns in the past but we think the 24hr time frame between one group leaving and another arriving should be observed if that is LC requirement.

Submitted on Monday, August 10, 2020 - 1:26pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Reba Lovelady via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 11/08/2020 09:05

Your First and Last Name: Reba Lovelady
Your Email: drengeldorf@yahoo.com
Your Phone Number: 503-522-5364
Address of Short Term Rental: 1813 Bayshore Drive, Waldport, Or 97394
Complaint Category: Other
Description of Complaint: New house operating under Vacasa signage. I'm wondering if they have a license since it was just built and there is a moratorium on new licenses?

Submitted on Tuesday, August 11, 2020 - 9:05am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Maureen Chaplain via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 16/08/2020 15:51

Your First and Last Name: Maureen Chaplain

Your Email: mola48@icloud.com

Your Phone Number: 480-694-8385

Address of Short Term Rental: 5120 Cavalier Avenue

Complaint Category: Illegal Parking Complaint

Description of Complaint:

At 9:30 am today 8/16/20, a car was parked in an area that was clearly marked "no parking at any time". It is where the fire lane coming from Lancer Street comes into Bella Beach. when I returned an hour later it was still there. I have informed the Bella beach neighborhood HOA , and I think that they will replace the current sign with one that clearly states it's a fire lane and a tow away zone.

Thanks for all you are doing to keep our neighborhood safe.

Maureen Chaplain

Submitted on Sunday, August 16, 2020 - 3:51pm

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 18/08/2020 08:17

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Aug 3, 2020 at 5:34 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay

Complaint Category: Other

Description of Complaint: During the morning of July 31, a group of renters left. These renters had surfboards. During the late afternoon of July 31, a different group of renters arrived. These renters had a double stacked amp. The Deputy who responded to unrelated violations talked with the renters about the COVID 24-hour Hold. She said when she came over before the main group the house was cleaned. The Deputy made a note of this in her Incident Report.

Submitted on Monday, August 3, 2020 - 5:34pm

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Maureen Chaplain via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 18/08/2020 08:25

Your First and Last Name: Maureen Chaplain

Your Email: mola48@icloud.com

Your Phone Number: 4806948385

Address of Short Term Rental: 5120 Cavalier

Complaint Category: Occupancy Violation

Description of Complaint:

While walking my dog to the beach on Sunday morning, August 18, (approximately 10:30 am) I witnessed renters packing up to leave 5120 Cavalier/The Driftwood.

Later in the afternoon, I saw that new occupants had moved in (c.5 pm).

Thank you for your interest.

Maureen Chaplain

Submitted on Tuesday, August 18, 2020 - 8:25am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Dick Chaplain via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 18/08/2020 11:32

Your First and Last Name: Dick Chaplain
Your Email: rjchaplain@earthlink.net
Your Phone Number: (489)694-8378
Address of Short Term Rental: 290 Bunchberry Way
Complaint Category: Garbage Violation
Description of Complaint: Overflowing private garbage cans (3) in driveway, not the Lincoln Sanitary container

Submitted on Tuesday, August 18, 2020 - 11:32am

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: Monica Kirk <monicakirk@mac.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 18/08/2020 11:49

Lisa,

There was also a complaint for parking, occupancy and noise filed by either me or Susan Florentino. It has been over 2 weeks and a lot has happened.

I cannot ask Susan. She has been with her husband Eric Meyers at OHSU. He fell, struck his head, has had several complicating episodes, and is in a coma.

If you do not have one from Susan Florentino or Eric Meyers, I will file it one today.

Thank you.
Monica

On Aug 18, 2020, at 8:17 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Aug 3, 2020 at 5:34 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay

Complaint Category: Other

Description of Complaint: During the morning of July 31, a group of renters left. These renters had surfboards. During the late afternoon of July 31, a different group of renters arrived. These renters had a double stacked amp. The Deputy who responded to unrelated violations talked with the renters about the COVID 24-hour Hold. She said when she came over before the main group the house was cleaned. The Deputy made a note of this in her Incident Report.

Submitted on Monday, August 3, 2020 - 5:34pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 18/08/2020 11:51

I will look for those complaints shortly.

Lisa

On Tue, Aug 18, 2020 at 11:49 AM Monica Kirk <monicakirk@mac.com> wrote:

Lisa,

There was also a complaint for parking, occupancy and noise filed by either me or Susan Florentino. It has been over 2 weeks and a lot has happened.

I cannot ask Susan. She has been with her husband Eric Meyers at OHSU. He fell, struck his head, has had several complicating episodes, and is in a coma.

If you do not have one from Susan Florentino or Eric Meyers, I will file it one today.

Thank you.
Monica

On Aug 18, 2020, at 8:17 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>

Date: Mon, Aug 3, 2020 at 5:34 PM

Subject: Form submission from: Short Term Rental Complaint Form

To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay

Complaint Category: Other

Description of Complaint: During the morning of July 31, a group of renters left. These renters had surfboards. During the late afternoon of July 31, a different group of renters arrived. These renters had a double stacked amp. The Deputy who responded to unrelated violations talked with the renters about the COVID 24-hour Hold. She said when she came over before the main group the house was cleaned. The Deputy made a note of this in her Incident Report.

Submitted on Monday, August 3, 2020 - 5:34pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
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Lincoln County Sheriff's Office
Short Term Rental Licensing
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225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 18/08/2020 12:38
ATTACHMENTS (20200818-123859-0000200): "[20200818123644.pdf](#)"

Please see attached.

Lisa

On Tue, Aug 18, 2020 at 11:51 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
I will look for those complaints shortly.

Lisa

On Tue, Aug 18, 2020 at 11:49 AM Monica Kirk <monicakirk@mac.com> wrote:
Lisa,

There was also a complaint for parking, occupancy and noise filed by either me or Susan Florentino. It has been over 2 weeks and a lot has happened.

I cannot ask Susan. She has been with her husband Eric Meyers at OHSU. He fell, struck his head, has had several complicating episodes, and is in a coma.

If you do not have one from Susan Florentino or Eric Meyers, I will file it one today.

Thank you.
Monica

On Aug 18, 2020, at 8:17 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

----- Forwarded message -----

From: **Monica Kirk via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Mon, Aug 3, 2020 at 5:34 PM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Monica Kirk

Your Email: monicakirk@mac.com

Your Phone Number: 503-515-6149

Address of Short Term Rental: 3763 Rocky Creek Ave, Depoe Bay

Complaint Category: Other

Description of Complaint: During the morning of July 31, a group of renters left. These renters had surfboards. During the late afternoon of July 31, a different group of renters arrived. These renters had a double stacked amp. The Deputy who responded to unrelated violations talked with the renters about the COVID 24-hour Hold. She said when she came over before the main group the house was cleaned. The Deputy made a note of this in her Incident Report.

Submitted on Monday, August 3, 2020 - 5:34pm

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
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SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Traci Burks via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 22/08/2020 20:06

Your First and Last Name: Traci Burks

Your Email: 2Beverlybeachbums@gmail.com

Your Phone Number: 503-559-6024

Address of Short Term Rental: 12169 Benton ST Newport

Complaint Category: Posting/Signage Violation

Description of Complaint: This STR is in violation of Lincoln County operating code 4.440. There is absolutely no outside local contact signage. When was this STR license renewed? Your department is not making sure that the codes are being enforced. Why are licenses renewed without inspection?

Submitted on Saturday, August 22, 2020 - 8:06pm

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 23/08/2020 13:44
ATTACHMENTS (20200823-134459-0000209): "[20200823_091303.jpg](#)"

Hello,

I went out on this one earlier today and found the sign, prominently posted next to the driveway. I have attached the photos just because. I did not contact the complainant, but consider the complaint closed. Please let me know if you have any questions. Thanks!

On Sat, Aug 22, 2020 at 8:06 PM Traci Burks via Lincoln County Oregon <webmaster@co.lincoln.or.us> wrote:

Your First and Last Name: Traci Burks

Your Email: 2Beverlybeachbums@gmail.com

Your Phone Number: 503-559-6024

Address of Short Term Rental: 12169 Benton ST Newport

Complaint Category: Posting/Signage Violation

Description of Complaint: This STR is in violation of Lincoln County operating code 4.440. There is absolutely no outside local contact signage. When was this STR license renewed? Your department is not making sure that the codes are being enforced. Why are licenses renewed without inspection?

Submitted on Saturday, August 22, 2020 - 8:06pm



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Diane Koehnen via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 25/08/2020 11:25

Your First and Last Name: Diane Koehnen
Your Email: diakoe1952@gmail.com
Your Phone Number: 5413519012
Address of Short Term Rental: 2921 NW Bayshore Loop, Waldport, Oregon.
Complaint Category: Operating Without A License
Description of Complaint: They are NOT registered with the county. Also there is NO signage. Their address is 2921 NW Bayshore Loop, Waldport, Oregon.

Submitted on Tuesday, August 25, 2020 - 11:25am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Rita Koehnen via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 25/08/2020 12:31

Your First and Last Name: Rita Koehnen

Your Email: rita58ocean@gmail.com

Your Phone Number: 5413511354

Address of Short Term Rental: 2921 NW Bayshore Loop

Complaint Category: Operating Without A License

Description of Complaint: Garbage overflowing and not registered with the County. Not adhering to the 24 hours between tenants, sometimes it's only an hour or two.

Submitted on Tuesday, August 25, 2020 - 12:31pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Rita Koehnen via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 25/08/2020 12:32

Your First and Last Name: Rita Koehnen
Your Email: rita58ocean@gmail.com
Your Phone Number: 5413511354
Address of Short Term Rental: 2318 NW Bayshore Loop
Complaint Category: Operating Without A License
Description of Complaint: Not registered with the County.

Submitted on Tuesday, August 25, 2020 - 12:32pm

SUBJECT: Fwd: Form submission from: Contact Us
FROM: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 25/08/2020 13:21

----- Forwarded message -----

From: **Casey Miller** <clmiller@co.lincoln.or.us>
Date: Tue, Aug 25, 2020 at 10:13 AM
Subject: Fwd: Form submission from: Contact Us
To: <zydecowueen@live.com>

Geri -

I will forward Sheriff Civil.

However, knowing the exact address of the locations would be helpful.

Thank you,

Casey Miller

Public Information Officer
Lincoln County Board of Commissioners
w. 541.265.0211
c. 541.961.1627

clmiller@co.lincoln.or.us

----- Forwarded message -----

From: **Lincoln County Oregon via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Tue, Aug 25, 2020 at 7:35 AM
Subject: Form submission from: Contact Us
To: <webmaster@co.lincoln.or.us>

Submitted on Tuesday, August 25, 2020 - 7:35am

Submitted by anonymous user: 47.25.200.198

Submitted values are:

==CONTACT INFORMATION==

Full Name: Geri Campbell

Email: zydecowueen@live.com

Phone Number: 541-921-2903

Question/Comment:

I would prefer if my name was not used, but we have vacation rental houses on both sides of us, and I know for a fact that

they are not being cleaned between visitors. A family leaves at 11:00 am and a new one moves in at 1:00 pm and there have been no cleaning people there in between. This bothers me ver much!

The results of this submission may be viewed at:

<https://www.co.lincoln.or.us/node/7/submission/19931>



Kerry de Lisser

Lincoln County Sheriff's Office

Support Services Specialist

Phone 541-265-4912

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Contact Us
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 25/08/2020 15:49

Hi Ms. Kerry,

Just as an FYI, I called and left a message for the complaint. Doesn't appear to be enough info (i.e. address) for me to respond.

On Tue, Aug 25, 2020 at 1:22 PM Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> wrote:

----- Forwarded message -----

From: **Casey Miller** <clmiller@co.lincoln.or.us>
Date: Tue, Aug 25, 2020 at 10:13 AM
Subject: Fwd: Form submission from: Contact Us
To: <zydecowueen@live.com>

Geri -

I will forward Sheriff Civil.

However, knowing the exact address of the locations would be helpful.

Thank you,

Casey Miller

Public Information Officer
Lincoln County Board of Commissioners
w. 541.265.0211
c. 541.961.1627
clmiller@co.lincoln.or.us

----- Forwarded message -----

From: **Lincoln County Oregon via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Tue, Aug 25, 2020 at 7:35 AM
Subject: Form submission from: Contact Us
To: <webmaster@co.lincoln.or.us>

Submitted on Tuesday, August 25, 2020 - 7:35am
Submitted by anonymous user: 47.25.200.198
Submitted values are:

==CONTACT INFORMATION==

Full Name: Geri Campbell
Email: zydecowueen@live.com
Phone Number: 541-921-2903

Question/Comment:

I would prefer if my name was not used, but we have vacation rental houses on both sides of us, and I know

for a fact that

they are not being cleaned between visitors. A family leaves at 11:00 am and a new one moves in at 1:00 pm and there have been no cleaning people there in between. This bothers me ver much!

The results of this submission may be viewed at:

<https://www.co.lincoln.or.us/node/7/submission/19931>

--



Kerry de Lisser

Lincoln County Sheriff's Office

Support Services Specialist

Phone 541-265-4912

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



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Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Kathleen & Michael Davis via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 25/08/2020 16:53

Your First and Last Name: Kathleen & Michael Davis

Your Email: coastal@pobox.com

Your Phone Number: 5415636659

Address of Short Term Rental: 2318 NW Bayshore Loop

Complaint Category: Operating Without A License

Description of Complaint: Since 2016 this house has been an unlicensed short term rental. There is no local contact posted. There is a constant parade of strangers renting the house. This summer, people check out in the morning, the cleaning people come and new people arrive all in the same day in violation of COVID-19 rules. There are parking issues, unwanted noise and sometimes very bright outside lights left on all night.

Submitted on Tuesday, August 25, 2020 - 4:53pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Diane Koehnen via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 25/08/2020 17:15

Your First and Last Name: Diane Koehnen
Your Email: diakoe1952@gmail.com
Your Phone Number: 5413519012
Address of Short Term Rental: 2318 NW Bayshore Loop, Waldport, Oregon
Complaint Category: Operating Without A License
Description of Complaint: There is also no 24 hours in between one rental leaving and the next rental coming in.

Submitted on Tuesday, August 25, 2020 - 5:15pm

SUBJECT: Re: Form submission from: Contact Us
FROM: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 26/08/2020 11:08

TY, James!

Kerry

On Tue, Aug 25, 2020 at 3:49 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Hi Ms. Kerry,

Just as an FYI, I called and left a message for the complaint. Doesn't appear to be enough info (i.e. address) for me to respond.

On Tue, Aug 25, 2020 at 1:22 PM Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> wrote:

----- Forwarded message -----

From: **Casey Miller** <clmiller@co.lincoln.or.us>
Date: Tue, Aug 25, 2020 at 10:13 AM
Subject: Fwd: Form submission from: Contact Us
To: <zydecowueen@live.com>

Geri -

I will forward Sheriff Civil.

However, knowing the exact address of the locations would be helpful.

Thank you,

Casey Miller
Public Information Officer
Lincoln County Board of Commissioners
w. 541.265.0211
c. 541.961.1627
clmiller@co.lincoln.or.us

----- Forwarded message -----

From: **Lincoln County Oregon via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Tue, Aug 25, 2020 at 7:35 AM
Subject: Form submission from: Contact Us
To: <webmaster@co.lincoln.or.us>

Submitted on Tuesday, August 25, 2020 - 7:35am
Submitted by anonymous user: 47.25.200.198
Submitted values are:

==CONTACT INFORMATION==
Full Name: Geri Campbell
Email: zydecowueen@live.com

Phone Number: 541-921-2903

Question/Comment:

I would prefer if my name was not used, but we have vacation rental houses on both sides of us, and I know for a fact that they are not being cleaned between visitors. A family leaves at 11:00 am and a new one moves in at 1:00 pm and there have been no cleaning people there in between. This bothers me ver much!

The results of this submission may be viewed at:

<https://www.co.lincoln.or.us/node/7/submission/19931>

--



Kerry de Lisser

Lincoln County Sheriff's Office

Support Services Specialist

Phone 541-265-4912

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



--



Kerry de Lisser

Lincoln County Sheriff's Office

Support Services Specialist

Phone 541-265-4912

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225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Judith J. McNeil via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 26/08/2020 11:34

Your First and Last Name: Judith J. McNeil

Your Email: jmcneil41@gmail.com

Your Phone Number: 5419611998

Address of Short Term Rental: 2405 NW Bayshore Loop

Complaint Category: Operating Without A License

Description of Complaint:

Property: 2318 NW Bayshore Loop, Waldport - Vacation Rental Unit

I am concerned that this house is not Licensed. There have been up to 6 cars there at one time, Garbage has overflowed the garbage cans, and there has NOT been the required 24 hours between occupancies as required by the Covid 19 regulations.

Submitted on Wednesday, August 26, 2020 - 11:34am

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Nancy Hale via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 27/08/2020 10:27

Your First and Last Name: Nancy Hale

Your Email: nhale@co.lincoln.or.us

Your Phone Number: 5412650458

Address of Short Term Rental: 36 SW Nye Street

Complaint Category: Other

Description of Complaint: Lincoln County Environmental Health received a complaint on 8/24/2020 from Kevin Stewart a resident at 34 Bella Beach, Depoe Bay (503) 515-8335. He indicates that along with other neighbors who live in the neighborhood, they have noticed the short term rentals not adhering to the 24 hour hold before allowing others to come in since June. This has been documented by a number of the residents in the neighborhood. The company doing this is Meredith Lodging. The onsite location for them is 24 Bella Beach, Depoe Bay.

Submitted on Thursday, August 27, 2020 - 10:27am

SUBJECT: Fwd: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: James Holmes <jholmes@co.lincoln.or.us>
DATE: 27/08/2020 11:40

Hi James,
I contacted Nancy. I did not contact Kevin Stewart or Meredith Lodging.

Kerry

----- Forwarded message -----

From: **Nancy Hale via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Thu, Aug 27, 2020 at 10:27 AM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Nancy Hale

Your Email: nhale@co.lincoln.or.us

Your Phone Number: 5412650458

Address of Short Term Rental: 36 SW Nye Street

Complaint Category: Other

Description of Complaint: Lincoln County Environmental Health received a complaint on 8/24/2020 from Kevin Stewart a resident at 34 Bella Beach, Depoe Bay (503) 515-8335. He indicates that along with other neighbors who live in the neighborhood, they have noticed the short term rentals not adhering to the 24 hour hold before allowing others to come in since June. This has been documented by a number of the residents in the neighborhood. The company doing this is Meredith Lodging. The onsite location for them is 24 Bella Beach, Depoe Bay.

Submitted on Thursday, August 27, 2020 - 10:27am

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Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Traci Burks via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 30/08/2020 11:38

Your First and Last Name: Traci Burks
Your Email: 2Beverlybeachbums@gmail.com
Your Phone Number: 503-559-6024
Address of Short Term Rental: 12169 NE Benton St Newport
Complaint Category: Posting/Signage Violation
Description of Complaint:
Deputy Holmes,

Thank you for your response to my complaint regarding the local contact sign for this STR. I stand corrected that there is a sign on the property. I represent many homeowners in the Beverly Beach area that are hoping to see stronger enforcement of STR violations given the fact that the county has refused to put a cap on the number allowed in residential neighborhoods. I have walked by this STR every week for the last 4 years and never saw the sign. It is not clearly visible when a person is heading south on NE Benton or when a person is facing the STR directly in front of the house. In accordance with ordinance 509 4.440 operating standards, drafted September 2019 states:

Signage clearly displaying contact person's name and working phone number is required for all short term rental properties. The sign must be a minimum size of 12" x 12" and be visually accessible by the public from the street. Visually accessible means information in a format and size that shall be readable by a person standing in the public area viewing the sign on the property. The signage must be updated immediately with any changes in information.

The purpose of this is so nearby homeowners know who to contact in the event of problems associated with said STRs. New STR licenses in recent years notify homeowners within 250' of the STR with written local contact information. However, if an STR changes local contact information nearby homeowners are not notified in writing. Additionally if new persons move into a neighborhood with STRs they are not provided with STR local contact information in writing, therefore are reliant on local contact signage to follow LC code and be kept up to date. If you patrol neighborhoods you will see there is a wide range of how this information is displayed and many are not readable from the public roadway.

Thank you for your help. In the future if you would have notified me the day you went to this property it would have helped to know my on-line complaint was addressed. Our neighborhood and others in unincorporated LC inundated by STRs look forward to stricter enforcement of codes violations.

Submitted on Sunday, August 30, 2020 - 11:38am

SUBJECT: Re: Form submission from: Short Term Rental Complaint Form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 31/08/2020 09:51

I attempted to call Kevin Stewart and requested a call back. I will reach out to Meredith today. Thanks, Kerry!

On Thu, Aug 27, 2020 at 11:40 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi James,
I contacted Nancy. I did not contact Kevin Stewart or Meredith Lodging.

Kerry

----- Forwarded message -----

From: **Nancy Hale via Lincoln County Oregon** <webmaster@co.lincoln.or.us>
Date: Thu, Aug 27, 2020 at 10:27 AM
Subject: Form submission from: Short Term Rental Complaint Form
To: <sheriffstrlicensing@co.lincoln.or.us>

Your First and Last Name: Nancy Hale

Your Email: nhale@co.lincoln.or.us

Your Phone Number: 5412650458

Address of Short Term Rental: 36 SW Nye Street

Complaint Category: Other

Description of Complaint: Lincoln County Environmental Health received a complaint on 8/24/2020 from Kevin Stewart a resident at 34 Bella Beach, Depoe Bay (503) 515-8335. He indicates that along with other neighbors who live in the neighborhood, they have noticed the short term rentals not adhering to the 24 hour hold before allowing others to come in since June. This has been documented by a number of the residents in the neighborhood. The company doing this is Meredith Lodging. The onsite location for them is 24 Bella Beach, Depoe Bay.

Submitted on Thursday, August 27, 2020 - 10:27am

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Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



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Lincoln County Sheriff's Office
Short Term Rental Licensing

1/13/2021



Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "larry holt via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 03/09/2020 15:22

Your First and Last Name: larry holt

Your Email: larryholt18@gmail.com

Your Phone Number: 541 765-4599

Address of Short Term Rental: 3583 Rocky Creek Ave Depoe Bay, OR 97431

Complaint Category: Garbage Violation

Description of Complaint: The large garbage can on the front porch is over flowing. This morning the crows were picking through it and have continued to do so. It has been that way since Wednesday.

Submitted on Thursday, September 3, 2020 - 3:22pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Michael Davis via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 04/09/2020 18:19

Your First and Last Name: Michael Davis

Your Email: Coastal@pobox.com

Your Phone Number: 541-563-6659

Address of Short Term Rental: 2402 NW Bayshore Loop

Complaint Category: Other

Description of Complaint:

This property is managed by Meredith Lodging. In violation of "Order 8-20-253 Extending Orders 8-20-239, 7-20-190 and 6-20-169 Framework Reopening Plan Lodging 8.24.20. Final

The 24-hour hold back of property before cleaning personnel may enter to clean the property remains in effect through September 29, 2020." This property has had less than 1 hour between check out and the cleaners arrival on multiple occasions. With new occupants arriving the same day as check out.

8-18-2020 Tue: New occupants arrived. 8-22-2020 Sat 10:45AM Departed. 11:00AM Cleaner arrived.

8-22-2020 Sat 16:55PM New occupants arrived, 8-29-2020 Sat 08:20AM Departed. 11:05AM Cleaner arrived.

8-29-2020 Sat 17:50PM New occupants arrived. 9-1-2020 Tue 10:30AM departed. 11:02AM Cleaner arrived.

9-1-2020 Tue 17:13 New occupants arrived. 9-4-2020 Fri 10:00AM Departed. 11:05AM Cleaner arrived.

9-4-2020 18:14 new occupants arrived.

This property is directly across the street from me. Contact me if you need additional information.

Submitted on Friday, September 4, 2020 - 6:19pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Michael J Davis via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 07/09/2020 16:05

Your First and Last Name: Michael J Davis
Your Email: coastal@pobox.com
Your Phone Number: 5415636659
Address of Short Term Rental: 2318 NW Bayshore Loop
Complaint Category: Operating Without A License
Description of Complaint: 2 cars with Idaho license plates arrived this afternoon. The owners live in Oregon.

Submitted on Monday, September 7, 2020 - 4:05pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Michael J Davis via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 22/09/2020 17:57

Your First and Last Name: Michael J Davis

Your Email: coastal@pobox.com

Your Phone Number: 5415636659

Address of Short Term Rental: 2318 NW Bayshore Lp

Complaint Category: Operating Without A License

Description of Complaint: Tonight there are 5 cars staying at the house. None of them are the owner. This stay started with 3 cars Monday 9/21/2020. Very crowded with many strangers coming & going. We have pictures of the vehicles if you need them.

Submitted on Tuesday, September 22, 2020 - 5:57pm

SUBJECT: Form submission from: Short Term Rental Complaint Form
FROM: "Ernest (Jeff) and Janice McElhannon via Lincoln County Oregon" <webmaster@co.lincoln.or.us>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 23/09/2020 18:01

Your First and Last Name: Ernest (Jeff) and Janice McElhannon

Your Email: rsbg.1993@gmail.com

Your Phone Number: 5415801503

Address of Short Term Rental: 1703 NW Oceanic Loop

Complaint Category: Occupancy Violation

Description of Complaint:

We saw renters leave this residence, and not return this morning, Wed Sep 23rd, at 10:43 a.m. By 4p.m there was someone else in the home, in a different vehicle. We observe on a daily basis renters leaving and someone different there later the same day. It seems there isn't even time to clean the home between renters, much less that the 24 hour rule is being followed before cleaning people even go in.

The other complaint we have about this STR is that they allow dogs, but apparently cannot accommodate dogs needs on this property. The majority of renters with their dogs walk down our street and the dogs do their business on the surrounding neighbors yards. Our yard is frequently being used as a doggie toilet and this is unacceptable to us. Granted, most (but not all) pick up after their dogs, but even so, they did not rent our property, or any other property and shouldn't be using our properties for their dogs needs.

We have submitted a complaint to Bayshore HOA and was advised to give a written complaint to you. We also talked by phone to someone in your office this morning. We would like to see our neighborhood return to a quiet residential area instead of a hotel lobby.

Submitted on Wednesday, September 23, 2020 - 6:01pm

SUBJECT: STR Complaint - 1703 NW Oceanic Lp, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: rsbg.1993@gmail.com
CC: James Holmes <jholmes@co.lincoln.or.us>
DATE: 24/09/2020 16:59

Jeff & Janice,

The complaint portion of your submission form has been forwarded to the owners of this property, the management company of this STR, and our compliance deputy for their information and hopefully a positive resolution through education and communication with future guests. Please be advised, the 24 hour cleaning pause is no longer in effect for short term rentals in Lincoln County.

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>. While the dog issue is not regulated by the short term rental licensing ordinance, it may be considered offensive littering as dog owners as responsible for cleaning up after their dogs.

Your First and Last Name: Ernest (Jeff) and Janice McElhannon

Your Email: rsbg.1993@gmail.com

Your Phone Number: 5415801503

Address of Short Term Rental: 1703 NW Oceanic Loop

Complaint Category: Occupancy Violation

Description of Complaint:

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We have submitted a complaint to Bayshore HOA and was advised to give a written complaint to you. We also talked by phone to someone in your office this morning. We would like to see our neighborhood return to a quiet residential area instead of a hotel lobby.

Submitted on Wednesday, September 23, 2020 - 6:01pm

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Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Contact Us
FROM: Casey Miller <clmiller@co.lincoln.or.us>
TO: millard.will13@gmail.com
CC: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 02/10/2020 11:37

William -

If you have questions regarding the ordinance or licensing requirements related to the operation of a short term rental in your neighborhood, please contact us by telephone at 541-265-0675 or by email at sheriffstrlicensing@co.lincoln.or.us

Thank you,

Casey Miller

Public Information Officer
Lincoln County Board of Commissioners
w. 541.265.0211
c. 541.961.1627
clmiller@co.lincoln.or.us

Wildfire and COVID-19 Information and Resources

Call Center: 541-265-0621 (lincolncallcenter@co.lincoln.or.us)

Wildfire: <https://www.co.lincoln.or.us/emergencymanagement/page/seasonal-hazards-wildfire>

Wildfire Facebook: <https://www.facebook.com/lcemergencymanagement>

COVID: www.co.lincoln.or.us/hhs/page/2019-novel-coronavirus

COVID Facebook: www.facebook.com/LincolnPublicHealth/

On Fri, Oct 2, 2020 at 11:13 AM Lincoln County Oregon via Lincoln County Oregon

<webmaster@co.lincoln.or.us> wrote:

Submitted on Friday, October 2, 2020 - 11:04am

Submitted by anonymous user: 68.186.15.206

Submitted values are:

==CONTACT INFORMATION==

Full Name: William Millard

Email: millard.will13@gmail.com

Phone Number: 503-828-7713

Question/Comment:

I was looking to rent a property as a vacation rental.

How do I go about doing this?

I saw a note about your office not currently accepting new applications for short-term rentals. If this is the case, can I submit an application or inquiry regarding a vacation rental now to be processed later?

Thanks,
Will Millard

The results of this submission may be viewed at:

<https://www.co.lincoln.or.us/node/7/submission/22781>

SUBJECT: Re: Form submission from: Contact Us
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Casey Miller <clmiller@co.lincoln.or.us>
DATE: 02/10/2020 13:15

Gave him a call- all good!

Kerry

On Fri, Oct 2, 2020 at 11:37 AM Casey Miller <clmiller@co.lincoln.or.us> wrote:

William -

If you have questions regarding the ordinance or licensing requirements related to the operation of a short term rental in your neighborhood, please contact us by telephone at 541-265-0675 or by email at sheriffstrlicensing@co.lincoln.or.us

Thank you,

Casey Miller

Public Information Officer
Lincoln County Board of Commissioners
w. 541.265.0211
c. 541.961.1627
clmiller@co.lincoln.or.us

Wildfire and COVID-19 Information and Resources

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Wildfire: <https://www.co.lincoln.or.us/emergencymanagement/page/seasonal-hazards-wildfire>

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On Fri, Oct 2, 2020 at 11:13 AM Lincoln County Oregon via Lincoln County Oregon

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Submitted on Friday, October 2, 2020 - 11:04am

Submitted by anonymous user: 68.186.15.206

Submitted values are:

==CONTACT INFORMATION==

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Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-0675
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Form submission from: Contact Us
FROM: Casey Miller <clmiller@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 02/10/2020 13:17

Copy that. :)

Casey Miller

Public Information Officer
Lincoln County Board of Commissioners
w. 541.265.0211
c. 541.961.1627
clmiller@co.lincoln.or.us

Wildfire and COVID-19 Information and Resources

Call Center: 541-265-0621 (lincolncallcenter@co.lincoln.or.us)

Wildfire: <https://www.co.lincoln.or.us/emergencymanagement/page/seasonal-hazards-wildfire>

Wildfire Facebook: <https://www.facebook.com/lcemergencymanagement>

COVID: www.co.lincoln.or.us/hhs/page/2019-novel-coronavirus

COVID Facebook: www.facebook.com/LincolnPublicHealth/

On Fri, Oct 2, 2020 at 1:15 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Gave him a call- all good!

Kerry

On Fri, Oct 2, 2020 at 11:37 AM Casey Miller <clmiller@co.lincoln.or.us> wrote:

William -

If you have questions regarding the ordinance or licensing requirements related to the operation of a short term rental in your neighborhood, please contact us by telephone at 541-265-0675 or by email at sheriffstrlicensing@co.lincoln.or.us

Thank you,

Casey Miller

Public Information Officer
Lincoln County Board of Commissioners
w. 541.265.0211
c. 541.961.1627
clmiller@co.lincoln.or.us

Wildfire and COVID-19 Information and Resources

Call Center: 541-265-0621 (lincolncallcenter@co.lincoln.or.us)

Wildfire: <https://www.co.lincoln.or.us/emergencymanagement/page/seasonal-hazards-wildfire>

Wildfire Facebook: <https://www.facebook.com/lcemergencymanagement>

COVID: www.co.lincoln.or.us/hhs/page/2019-novel-coronavirus

COVID Facebook: www.facebook.com/LincolnPublicHealth/

On Fri, Oct 2, 2020 at 11:13 AM Lincoln County Oregon via Lincoln County Oregon

<webmaster@co.lincoln.or.us> wrote:

Submitted on Friday, October 2, 2020 - 11:04am

Submitted by anonymous user: 68.186.15.206

Submitted values are:

==CONTACT INFORMATION==

Full Name: William Millard

Email: millard.will13@gmail.com

Phone Number: 503-828-7713

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How do I go about doing this?

I saw a note about your office not currently accepting new applications for short-term rentals. If this is the case, can I submit an application or inquiry regarding a vacation rental now to be processed later?

Thanks,

Will Millard

The results of this submission may be viewed at:

<https://www.co.lincoln.or.us/node/7/submission/22781>



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-0675

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Short Term Rental License Application / 260 Wesler
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: perrincj@gmail.com
DATE: 12/01/2017 10:15
ATTACHMENTS (20170112-101525-0000801): "[20170112095908.pdf](#)" ,
"[ordinance_487_short_term_rental_of_dwelling.pdf](#)"

Ms. Perrin,

I received your application (see attached) and noticed that you stated you only have one sleeping area, but your maximum occupancy is 8. The operating standards outlined in the Lincoln County Ordinance would limit your occupancy to 5 based on one sleeping area. I have also attached a copy of the ordinance for your review.

I just want to make sure that you still want us to move forward in processing your application knowing that we would be reducing your maximum occupancy to 5.

Please either respond to my email or call our office at 541-265-4912. Thank you.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Email: ecombs@co.lincoln.or.us

SUBJECT: Fwd: Iisa
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Janet Harrison <jharrison@co.lincoln.or.us>
DATE: 20/04/2017 11:45
ATTACHMENTS (20170420-114549-0000809): ["IMG_1331.JPG"](#) , ["IMG_1332.JPG"](#) , ["IMG_1328.JPG"](#) , ["IMG_1329.JPG"](#)

This is for the STR located at 6625 Neptune, Gleneden Beach. Parking complaint from Carol. Thanks, Janet.

----- Forwarded message -----

From: **Carol** <carollee@cablespeed.com>
Date: Thu, Apr 20, 2017 at 11:23 AM
Subject: Iisa
To: sheriffstrlicensing@co.lincoln.or.us

I

Sent from my iPhone

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Short Term Rental / 6715 Salal Pl Unit A, Gleneden Beach
FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>
TO: veronica@vacasa.com, jackl@vacasa.com
CC: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 20/04/2017 11:48

Veronica and/or Jack,

I have received a complaint regarding the short term rental located at the above referenced address. The complainant stated the garbage cans have been parked out on the street waiting for pick-up for several days.

The ordinance doesn't really speak to this issue and the Sheriff's Office will not be taking any action, but I thought I would bring it to your attention. The real goal of the ordinance in regulating short term rentals is to respect and protect the livability of the neighborhoods where these rentals exist.

I believe most of the garbage companies will provide a "curbside" option wherein they will get out and pull the cans out to empty them and then return them to the outside of the house. Just a thought -- maintaining good relationships with the neighbors can make such a difference.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

SUBJECT: Re: Iisa
FROM: Janet Harrison <jharrison@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 20/04/2017 12:13

Thanks!

Thanks for your interest in Lincoln County!

**Janet Harrison, Paralegal
Lincoln County Counsel's Office/Risk Management
225 West Olive St, Room 110
Newport, OR 97365
541-265-4108 - phone
541-265-4176 - fax**

On Thu, Apr 20, 2017 at 11:45 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
This is for the STR located at 6625 Neptune, Gleneden Beach. Parking complaint from Carol. Thanks, Janet.

----- Forwarded message -----

From: **Carol** <carollee@cablespeed.com>
Date: Thu, Apr 20, 2017 at 11:23 AM
Subject: Iisa
To: sheriffstrlicensing@co.lincoln.or.us

I

Sent from my iPhone

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

12/30/2020

| Tel: (541) 265-4912

SUBJECT: Re: Short Term Rental / 6715 Salal Pl Unit A, Gleneden Beach
FROM: Jack Larcade <jackl@vacasa.com>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>
CC: Veronica Deis-Moritz <veronica@vacasa.com>, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 20/04/2017 12:26
ATTACHMENTS (20170420-122656-0000814): ["IMG_1906.JPG"](#)

Hi Lisa,

I've attached a photo of the bin location, they have been in this same location since I started working in the area almost 3 years ago. They are situated between the duplex to allow both sides use and there really is nowhere else they can go that makes sense. They are off the street however.

I have tried to connect with this neighbor, she's called in to let us know she intended to report to the Sheriff but only hangs up on me and told me not to call again. Maintaining good relations with our neighbors is a high priority, there doesn't seem to be a real problem here though. We will attempt to connect with her again and see if we can find a solution that works for everyone.

Best,

Jack Larcade | *Local Operations Manager*

[541.921.9109](tel:541.921.9109)

jack@vacasa.com

vacasa.com

Vacation rentals made easy®

On Thu, Apr 20, 2017 at 11:48 AM, Elisabeth Combs <ecombs@co.lincoln.or.us> wrote:

Veronica and/or Jack,

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I believe most of the garbage companies will provide a "curbside" option wherein they will get out and pull the cans out to empty them and then return them to the outside of the house. Just a thought -- maintaining good relationships with the neighbors can make such a difference.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

SUBJECT: Re: Short Term Rental / 6715 Salal Pl Unit A, Gleneden Beach
FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>
TO: Jack Larcade <jackl@vacasa.com>
CC: Veronica Deis-Moritz <veronica@vacasa.com>, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 20/04/2017 12:49

Thanks, Jack, for the information and the picture. We will retain for our records, so we can respond accordingly to the complainant. They are clearly off the street and the garbage is contained.

Thanks for the quick response.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

On Thu, Apr 20, 2017 at 12:26 PM, Jack Larcade <jackl@vacasa.com> wrote:

Hi Lisa,

I've attached a photo of the bin location, they have been in this same location since I started working in the area almost 3 years ago. They are situated between the duplex to allow both sides use and there really is nowhere else they can go that makes sense. They are off the street however.

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Best,

Jack Larcade | *Local Operations Manager*
[541.921.9109](tel:541.921.9109)
jackl@vacasa.com
vacasa.com

Vacation rentals made easy®

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Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

12/30/2020

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

SUBJECT: Complaint Form
FROM: Tracy King <tking@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 08/05/2017 10:49
ATTACHMENTS (20170508-104913-0000813): ["short_term_rental_license_complaint_form_2017_01.docx"](#)

must include initial complaint to local contact

--

Tracy King | Support Services Specialist
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365-3867
Tel: (541) 265-0671 | Fax: (541) 265-4917
Email: tking@co.lincoln.or.us

SUBJECT: Re: Surfland Status

FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

TO: Surfland HOA President <president@surflandhoa.org>

DATE: 02/06/2017 10:06

ATTACHMENTS (20170602-100641-0000817): "[ordinance_487_short_term_rental_of_dwelling.pdf](#)" , "[ordinance_490_amendment_to_ordinance_487.pdf](#)"

7858 has not applied. I gave you all the addresses for which I have received an application. I think there was a miscommunication in that I wasn't clear that I would send them notice that they must be licensed to operate as a short term rental, and by our records, they are not. We will be enforcing against those operating without a license in the near future (as soon as we get caught up on applications). We will be hunting down the unlicensed short term rentals through referrals from neighbors, advertising, etc.

And thanks for the notice about the on-street parking. I'll make sure our compliance officer knows that so he doesn't take on street parking into consideration when calculating parking spaces in Surfland.

I'm attaching a copy of the ordinance (and the tiny amendment) for your reading pleasure. Let me know if you have any questions. But, note that the parking calculation is in the ordinance, but what is considered a "parking space" was clarified through discussions and meetings afterward. So, if you would like more clarification on that, just let me know.

Michelle

On Fri, Jun 2, 2017 at 9:52 AM, Surfland HOA President <president@surflandhoa.org> wrote:

Hi Michelle,

Wow and oops. I remembered the 5-car rule from the public hearings. Things must have been tweaked after that. Thank you for the heads up. Yes, I would love to see all the licensing details. Me thinks I should study those very thoroughly before our annual meeting!

Has 7858 applied for a license? I don't see them on the list you just sent. Is there a second list? I need to know everyone who has applied to your office or I could be in deep doo-doo when I try to enforce our new CCR! I (personally) don't see any reason that you would be responsible for reminding them of Lincoln County law unless you and they have been in contact already. Also, on-street parking is not allowed in Surfland. We have narrow streets and only a few areas with shoulders. d

On 6/2/2017 9:40 AM, sheriff strlicensing wrote:

Denise,

Thanks for the update. Keep me posted on the vote. Of course I'll mention the cap if I see someone from Surfland dropping off an application, but we get most of our applications by mail.

And just to clarify, there is no "five car rule". ;-) Our inspector determines the number of parking spaces, which requires a width enough to fit a standard sedan, by assessing property spaces/driveways, available on street parking or nearby public parking areas & garage space (if available). Stacking of vehicles in long driveways is not counted toward the total. Parking spaces are only counted "one car deep". If you want further explanation, I'd be happy to provide. We'd also be happy to send a little letter to 7858 reminding them they must be licensed as soon as we finally get around to enforcement. They are on our list, and we're almost there.

M

On Fri, Jun 2, 2017 at 9:33 AM, Surfland HOA President <president@surflandhoa.org> wrote:

Thank you!

:-) I would never expect you to do our dirty work. If it passes, our new CCR will stipulate that a property has to have been issued a license to be put on the Association's waiting list for the twelve places available in the neighborhood, so your office is doing exactly the right thing as far as I'm concerned. If you are comfortable doing so, I certainly wouldn't mind you mentioning Surfland's cap (if it passes, of course, and I will let you know on June 12), but it goes without saying that it's optional on your part.

I will be emailing you once a month to see what the latest list is. The Association will need to keep clear tabs on it so that we can monitor our properties. Two, in particular, have been operating for years with heavy usage and they aren't on your license list. Two weeks ago, 7858 had twelve cars in their driveway all weekend. I think it's likely that they believe staying unlicensed exempts them from the five car rule. It's not in my nature to be an enforcer, but I suspect I'll have to learn.

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Hi Denise!

Here's the list of what I have received thus far.

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A little discussion about the future: If we receive any further applications from Surfland properties, we will not be checking for compliance with HOA rules and regulations. We will take their money and issue a license as we would any other property. We will then leave it up to them to duke it out with you. ;-). Hopefully, this will not be an issue, but I just want to make sure you're not expecting anything different from us!

Happy Friday!
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Hi Michelle,

June 2 already! The Surfland Board is meeting today to plan our annual meeting. If it's convenient for you this morning, could you email me the final tally of licenses and license applications? If you can't get to it, no worries, but I will need the complete list before June 10. Thank you. Your efforts are greatly appreciated. The County taking on vacation rental licensing was a very good thing to do. I hope it's calmed down a bit and the job is feeling do'able!

Best of days, d

On 5/27/2017 11:27 AM, sheriff strlicensing wrote:

Denise,

That's perfect. I know that Tracy was trying to accommodate the late applications, but she couldn't answer what it was, exactly, that they needed from us to "beat" the deadline. So, I'm happy to tally up what we've got later in the week and let you know everyone that got an application in by the deadline.

I have a couple ready for license here in my stack, but I won't rush it to make the deadline, since they're covered.

I hope you're having a great holiday weekend! I like to hide on holiday weekends and avoid all the visitors in town. ;-)

Michelle

On Sat, May 27, 2017 at 11:20 AM, Surfland HOA President
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Hi Michelle,

Should I say "congratulations" or "condolences"? :-)) It has been a pleasure working with you, so I'm glad.

Thank you for the update. I understand the backlog you've got going on. If someone has submitted a complete application, and they can get some kind of simple proof from you regarding their application, the Association will count that in good faith. We aren't planning on playing gotcha with our members.

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Hi Denise,

We had someone come in a take over the short term rental licensing program a couple of months ago (Tracy King). I think you may have corresponded with her once. She left us this week and the STR program has been returned to me.

I just wanted to check in with you regarding the deadline the HOA has imposed on prospective short term rentals in Surfland. Does the June 1st deadline require a license in hand, or does it just require a submitted application?

We received applications this month (so far) from:

7718 SW Surfland St
7904 SW Surfland St
7610 SW Surfland St
7440 SW Surfland St

Per the ordinance, we have 60 days to issue a license from the date of a filed complete application (assuming the owner cooperates with all inspection requirements). I think we're going to have a few properties with applications on file, that are not going to have a license by the June 1st deadline.

So, I just want to clarify what will be required by the deadline, so I can make sure we aren't going to be the cause of an owner running afoul of the HOA.

Thank you for your assistance and your cooperation in this process!

Sincerely,
Michelle

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TO: Surfland HOA President <president@surflandhoa.org>
DATE: 07/06/2017 09:17

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If the parking is violating county ordinance or state statute, you can always call that in to our non-emergency dispatch line and they can send a deputy to check on it and ticket/tow, as necessary. Non emergency dispatch is 541-265-4231.

I know this isn't the information you were hoping for. But, there really is no way for us to enforce the number of cars parked at a property using the Short Term Rental Ordinance. The ordinance provides only:

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Questions? :-)

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And thanks for the notice about the on-street parking. I'll make sure our compliance officer knows that so he doesn't take on street parking into consideration when calculating parking spaces in Surfland.

I'm attaching a copy of the ordinance (and the tiny amendment) for your reading pleasure. Let me know if you have any questions. But, note that the parking calculation is in the ordinance, but what is considered a "parking space" was clarified through discussions and meetings afterward. So, if you would like more clarification on that, just let me know.

Michelle

On Fri, Jun 2, 2017 at 9:52 AM, Surfland HOA President
<president@surflandhoa.org> wrote:

Hi Michelle,

Wow and oops. I remembered the 5-car rule from the public hearings. Things must have been tweaked after that. Thank you for the heads up. Yes, I would love to see all the licensing details. Me thinks I should study those very thoroughly before our annual meeting!

Has 7858 applied for a license? I don't see them on the list you just sent. Is there a second list? I need to know everyone who has applied to your office or I could be in deep doo-doo when I try to enforce our new CCR! I (personally) don't see any reason that you would be responsible for reminding them of Lincoln

County law unless you and they have been in contact already. Also, on-street parking is not allowed in Surfland. We have narrow streets and only a few areas with shoulders. d

On 6/2/2017 9:40 AM, sheriff strlicensing wrote:

Denise,

Thanks for the update. Keep me posted on the vote. Of course I'll mention the cap if I see someone from Surfland dropping off an application, but we get most of our applications by mail.

And just to clarify, there is no "five car rule". :-) Our inspector determines the number of parking spaces, which requires a width enough to fit a standard sedan, by assessing property spaces/driveways, available on street parking or nearby public parking areas & garage space (if available). Stacking of vehicles in long driveways is not counted toward the total. Parking spaces are only counted "one car deep". If you want further explanation, I'd be happy to provide. We'd also be happy to send a little letter to 7858 reminding them they must be licensed as soon as we finally get around to enforcement. They are on our list, and we're almost there.

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SUBJECT: Re: Surfland Status
FROM: Surfland HOA President <president@surflandhoa.org>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/06/2017 10:57

Thank you. That helps a lot. I'm going to be on the hot seat Saturday during our annual meeting. People are going to be asking pointed questions (Surfland is a great community that way!) and I don't want to misrepresent so much as a comma of the law. Too many lawyers in my family to not feel like that's practically a sin :-).

The take-home I'm going to be trying to leave with people is to ignore cars that are parked in driveways, but that no cars should be parked on the street. I will tell our members that the Sheriff's office knows there is no on-street parking allowed in Surfland and that fact is being taken into consideration when licensing properties.

Let me know if there is anything else you'd like the residents of Surfland to understand that will make their potential interactions with your office easier -- for them and for you. I understand that the first level of complaint goes to the property manager, but it is likely that with some properties, at some point, that will not be sufficient.

Best of days, Denise

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doesn't take on street parking into consideration when calculating parking spaces in Surfland.

I'm attaching a copy of the ordinance (and the tiny amendment) for your reading pleasure. Let me know if you have any questions. But, note that the parking calculation is in the ordinance, but what is considered a "parking space" was clarified through discussions and meetings afterward. So, if you would like more clarification on that, just let me know.

Michelle

On Fri, Jun 2, 2017 at 9:52 AM, Surfland HOA President <president@surflandhoa.org> wrote:

Hi Michelle,

Wow and oops. I remembered the 5-car rule from the public hearings. Things must have been tweaked after that. Thank you for the heads up. Yes, I would love to see all the licensing details. Me thinks I should study those very thoroughly before our annual meeting!

Has 7858 applied for a license? I don't see them on the list you just sent. Is there a second list? I need to know everyone who has applied to your office or I could be in deep doo-doo when I try to enforce our new CCR! I (personally) don't see any reason that you would be responsible for reminding them of Lincoln County law unless you and they have been in contact already. Also, on-street parking is not allowed in Surfland. We have narrow streets and only a few areas with shoulders. d

On 6/2/2017 9:40 AM, sheriff strlicensing wrote:

Denise,

Thanks for the update. Keep me posted on the vote. Of course I'll mention the cap if I see someone from Surfland dropping off an application, but we get most of our applications by mail.

And just to clarify, there is no "five car rule". ;-) Our inspector determines the number of parking spaces, which requires a width enough to fit a standard sedan, by assessing property spaces/driveways, available on street

parking or nearby public parking areas & garage space (if available). Stacking of vehicles in long driveways is not counted toward the total. Parking spaces are only counted "one car deep". If you want further explanation, I'd be happy to provide. We'd also be happy to send a little letter to 7858 reminding them they must be licensed as soon as we finally get around to enforcement. They are on our list, and we're almost there.

M

On Fri, Jun 2, 2017 at 9:33 AM, SurfLand HOA President

<president@surflandhoa.org> wrote:

Thank you!

:-) I would never expect you to do our dirty work. If it passes, our new CCR will stipulate that a property has to have been issued a license to be put on the Association's waiting list for the twelve places available in the neighborhood, so your office is doing exactly the right thing as far as I'm concerned. If you are comfortable doing so, I certainly wouldn't mind you mentioning SurfLand's cap (if it passes, of course, and I will let you know on June 12), but it goes without saying that it's optional on your part.

I will be emailing you once a month to see what the latest list is. The Association will need to keep clear tabs on it so that we can monitor our properties. Two, in particular, have been operating for years with heavy usage and they aren't on your license list. Two weeks ago, 7858 had twelve cars in their driveway all weekend. I think it's likely that they believe staying unlicensed exempts them from the five car rule. It's not in my nature to be an enforcer, but I suspect I'll have to learn.

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On 6/2/2017 9:14 AM, sheriff strlicensing wrote:

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Here's the list of what I have received thus far.

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A little discussion about the future: If we receive any further applications from Surfland properties, we will not be checking for compliance with HOA rules and regulations. We will take their money and issue a license as we would any other property. We will then leave it up to them to duke it out with you. ;-). Hopefully, this will not be an issue, but I just want to make sure you're not expecting anything different from us!

Happy Friday!
 Michelle

On Fri, Jun 2, 2017 at 8:52 AM, Surfland HOA President
 <president@surflandhoa.org>
 wrote:

Hi Michelle,

June 2 already! The Surfland Board is meeting today to plan our annual meeting. If it's convenient for you this morning, could you email me the final tally of licenses and license applications? If you can't get to it, no worries, but I will need the complete list before June 10. Thank you. Your efforts are greatly appreciated. The County taking on vacation rental licensing was a very good thing to

do. I hope it's calmed
down a bit and the job is
feeling do'able!

Best of days, d

On 5/27/2017 11:27
AM, sheriff strlicensing
wrote:

Denise,

That's
perfect. I
know that
Tracy was
trying to
accommodate
the late
applications,
but she
couldn't
answer
what it was,
exactly, that
they needed
from us to
"beat" the
deadline.
So, I'm
happy to
tally up
what we've
got later in
the week
and let you
know
everyone
that got an
application
in by the
deadline.

I have a
couple
ready for
license here
in my stack,
but I won't
rush it to
make the
deadline,
since

they're
covered.

I hope
you're
having a
great
holiday
weekend! I
like to hide
on holiday
weekends
and avoid
all the
visitors in
town. ;-)

Michelle

On Sat,
May 27,
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11:20 AM,
Surfland
HOA
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<president@surflandhoa.org>
wrote:

Hi
Michelle,

Should I
say
"congratulations"
or
"condolences"?
:-) It has
been a
pleasure
working
with you,
so I'm
glad.

Thank
you for
the
update.
I
understand
the
backlog
you've

got going on. If someone has submitted a complete application, and they can get some kind of simple proof from you regarding their application, the Association will count that in good faith. We aren't planning on playing gotcha with our members.

I will email you on June 2 to get the final tally of completed licenses and applications.

I hope you get a chance to enjoy the holiday weekend!

Best, d

On
5/27/2017
11:00
AM,
sheriff
strlicensing
wrote:

Hi
Denise,

We
had
someone
come
in
a
take
over
the
short
term
rental
licensing
program
a
couple
of
months
ago
(Tracy
King).
I
think
you
may
have
corresponded
with
her
once.
She
left
us
this
week
and
the
STR
program
has
been
returned
to

me.

I
just
wanted
to
check
in
with
you
regarding
the
deadline
the
HOA
has
imposed
on
prospective
short
term
rentals
in
Surfland.
Does
the
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We
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month
(so
far)
from:

7718
SW
Surfland
St
7904
SW
Surfland
St
7610
SW
Surfland
St
7440
SW
Surfland
St

Per
the
ordinance,
we
have
60
days
to
issue
a
license
from
the
date
of
a
filed
complete
application
(assuming
the
owner
cooperates
with
all
inspection
requirements).
I
think
we're
going
to
have
a
few
properties
with

applications
on
file,
that
are
not
going
to
have
a
license
by
the
June
1st
deadline.

So,
I
just
want
to
clarify
what
will
be
required
by
the
deadline,
so
I
can
make
sure
we
aren't
going
to
be
the
cause
of
an
owner
running
afoul
of
the
HOA.

Thank
you
for

your
assistance
and
your
cooperation
in
this
process!

Sincerely,
Michelle

-
-

**Short
Term
Rental
Licensing
Lincoln
County
Sheriff's
Office**

225
W.
Olive
Street |
Room
203
Newport,
OR
97365-
3867

Tel: [\(541\)
265-
4912](tel:(541)265-4912)

--

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SUBJECT: Re: Surfland Status
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Surfland HOA President <president@surflandhoa.org>
DATE: 07/06/2017 11:35
ATTACHMENTS (20170607-113504-0000816): ["Short Term Rental License_Complaint Form_Fillable_2017_01.pdf"](#)

I wish you the best of luck at Saturday's meeting. I am always happy to field any, and all, questions. So, if things come up on Saturday, please let me know. Although, I won't be responding until Monday. ;-)

I have informed our inspectors regarding Surfland's no-on-street-parking policy, and it will factor into inspections and calculations. Please encourage everyone to first attempt to resolve issues with the property owners/managers. But, if they continue to have issues despite their best attempts at resolutions, we will entertain formal complaints. I am attaching a copy of that complaint for so you know what it looks like. Note that it requires proof of at least one written complaint/notification to the owner/manager of the property. That complaint form is available on our website for public use.

Let me know how things went when you have time after the meeting!

Sincerely,
Michelle

On Wed, Jun 7, 2017 at 10:57 AM, Surfland HOA President <president@surflandhoa.org> wrote:

Thank you. That helps a lot. I'm going to be on the hot seat Saturday during our annual meeting. People are going to be asking pointed questions (Surfland is a great community that way!) and I don't want to misrepresent so much as a comma of the law. Too many lawyers in my family to not feel like that's practically a sin :-).

The take-home I'm going to be trying to leave with people is to ignore cars that are parked in driveways, but that no cars should be parked on the street. I will tell our members that the Sheriff's office knows there is no on-street parking allowed in Surfland and that fact is being taken into consideration when licensing properties.

Let me know if there is anything else you'd like the residents of Surfland to understand that will make their potential interactions with your office easier -- for them and for you. I understand that the first level of complaint goes to the property manager, but it is likely that with some properties, at some point, that will not be sufficient.

Best of days, Denise

On 6/7/2017 9:17 AM, sheriff strlicensing wrote:

D,

Neighbors won't know "if the numbers of cars exceeds what the property is licensed for" because we don't license the property with a maximum number of cars, therefore there is no maximum to exceed. A vehicle maximum would be unenforceable because the number of parking spaces required under the ordinance may be made up of any combination of off-street, on-street and community/public parking areas. We can't track what cars belong to which properties. What is enforced is violations of any county ordinance or state laws, such as parking that restricts emergency vehicle access, parking in "no-parking" zones, unauthorized parking on county/state/federal property, etc.

I understand your concern, but I don't think that what you are wanting out of "parking" enforcement, is under the purview of the Short Term Rental Ordinance. Parking enforcement is, as it has been previously, under other county ordinances and state statutes. The only thing that the Short Term Rental Ordinance added to anything related to parking is that each STR dwelling must provide one parking space, again made up of any combination of off-street, on-street and community/public parking areas, per sleeping area, plus one additional space. And even that is flexible to a point, i.e, if a dwelling does not have enough parking spaces to meet the requirements of the ordinance, the owners of the property can voluntarily lower their maximum occupancy to a level equivalent to the number of sleeping areas that would be allowed based on the number of available parking spaces.

However, you are right that we do get a lot of parking complaints. Our recommendation thus far has been to alert the property owner/manager (using the information on the notice of short term rental license approval) that there is an issue. Document the issues/instances, while attempting to reach a resolution with the property owner/manager. In the event that the property owner/manager is not taking sufficient steps to regulate the parking situation, and the situation is on-going, then it rises to the level of a formal complaint (which procedure/form information is available on our website). The Sheriff's Office would then seek to assist in the dispute (initially as an informal mediator).

If the parking is violating county ordinance or state statute, you can always call that in to our non-emergency dispatch line and they can send a deputy to check on it and ticket/tow, as necessary. Non emergency dispatch is [541-265-4231](tel:541-265-4231).

I know this isn't the information you were hoping for. But, there really is no way for us to enforce the number of cars parked at a property using the Short Term Rental Ordinance. The ordinance provides only:

"(4) Parking. The owner must provide one (1) parking space for each approved sleeping area in a short term rental, plus one (1) additional parking space per unit. For dwellings constructed on or after July 1, 2016 all required parking shall be provided off street. For dwellings constructed prior to July 1, 2016, off-street parking must be used if physically available. If a sufficient number of off-street parking spaces are not available for the authorized number of vehicles, then on-street parking may be used unless otherwise prohibited. Parking shall not, under any circumstances, hinder the path of any emergency vehicle. Renters may be cited and fined under existing State or County law in the event they park illegally. Repeated violations of prohibited parking by renters of the short term rental may be grounds for enforcement against the Owners under LCC 4.460. The owner or contact person shall notify every renter in writing of the required off-street parking and other parking spaces available to serve the short term rental."

It does add the requirement that the the property owner/manager notify the renters regarding the parking spaces available. So, that piece is "enforceable" in theory. Our compliance officers do require the requisite posting inside the dwelling with this information and they do check its existence before approving the property for licensing.

Questions? :-)

-Michelle

On Wed, Jun 7, 2017 at 8:05 AM, Surfland HOA President <president@surflandhoa.org> wrote:

Hi,

Thank you for the speedy reply. Yes, I can understand that from your perspective. Question, however. How do neighbors know if the number of cars exceeds what the property is licensed for? Since "number of cars" was perhaps the major complaint (by a long mile!) at the public hearing leading up to adoption, and supposedly neighbors are encouraged to report non-compliance, how do we know what constitutes non-compliance? You are going to have neighbors throughout the County calling the properties contact numbers at all hours to complain. I can imagine much unhappiness. I hope that makes sense.

d

On 6/7/2017 7:56 AM, sheriff strlicensing wrote:

Hi Denise,

I understand your request, however, we do not have any numbers of how many cars can be parked at each residence. Our inspectors determine that there are an adequate number of spaces based on the number of "sleeping areas" in each dwelling. Those parking spaces may be made up of any combination of off-street, on-street and community/public parking areas. That is why parking space information is not provided on the notices, as it would create a large amount of confusion. We don't monitor the number of cars "allowed" per dwelling. Our concern is the the identification that enough parking spaces are provided to meet the requirements of the ordinance. We don't assign a maximum number of cars the way we do an maximum person occupancy.

Does that make sense?

Let me know if you would like to discuss for clarification.

Sincerely,
Michelle

On Wed, Jun 7, 2017 at 7:07 AM, Surfland HOA President
<president@surflandhoa.org> wrote:

Hi Michelle,

I have one more favor to ask. At your convenience, can you provide the number of cars allowed at each of Surfland's licensed vacation rentals? I know that you are still in the process of the licensing, but that information is necessary in order for affected neighbors to fairly monitor the properties. My husband and I (as neighbors) got your notification letter regarding 7150 SW Surfland. The letter provides the contact info and owner's name, but not the number of cars allowed in the driveway. That would be excellent information to go into each neighbor notification letter. Thanks. d

On 6/2/2017 10:20 AM, sheriff strlicensing wrote:

I just thought of one more thing that might be helpful. I'm attaching a copy of our Inspection Checklist that the compliance officers use. It's pretty basic, and doesn't provide the actual calculations, but it does show what it is they are looking at.

M

On Fri, Jun 2, 2017 at 10:16 AM, Surfland HOA President
<president@surflandhoa.org> wrote:

Thanks! Yes, you were clear. The fuzzies were on my end. I was having trouble coordinating in my head the Sheriff's office point of view with Surfland's. You have to make sure that all properties operating as STRs are licensed. I really don't "care" at this point because 7858 will not be allowed to operate in Surfland until a spot on our waiting list opens up! It will be confusing at the very start, but I think everything will work out (again, assuming our new CCR is approved by the membership.)

And thank you for the attachments. I have read #487, but the #490 amendment slipped under my radar. d

On 6/2/2017 10:06 AM, sheriff strlicensing wrote:

7858 has not applied. I gave you all the addresses for which I have received an application. I think there was a miscommunication in that I wasn't clear that I would send them notice that they must be licensed to operate as a short term rental, and by our records, they are not. We will be enforcing against those operating without a license in the near future (as soon as we get caught up on applications). We will be hunting down the unlicensed short term rentals through referrals from neighbors, advertising, etc.

And thanks for the notice about the on-street parking. I'll make sure our compliance officer knows that so he doesn't take on street parking into consideration when calculating parking spaces in Surfland.

I'm attaching a copy of the ordinance (and the tiny amendment) for your reading pleasure. Let me know if you have any questions. But, note that the parking calculation is in the ordinance, but what is considered a "parking space" was clarified through discussions and meetings afterward. So, if you would like more clarification on that, just let me know.

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And just to clarify, there is no "five car rule". ;-) Our inspector determines the number of parking spaces, which requires a width enough to fit a standard sedan, by assessing property spaces/driveways, available on street parking or nearby public parking areas & garage space (if available). Stacking of vehicles in long driveways is not counted toward the total. Parking spaces are only counted "one car deep". If you want further explanation, I'd be happy to provide. We'd also be happy to send a little letter to 7858 reminding them they must be licensed as soon as we finally get around to enforcement. They are on our list, and we're almost there.

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Happy Friday!
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Per
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owner
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I
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make
sure
we
aren't
going
to
be
the
cause
of
an
owner
running
afoul
of
the
HOA.

Thank
you
for
your
assistance
and
your
cooperation
in

this
process!

Sincerely,
Michelle

-
-

**Short
Term
Rental
Licensing
Lincoln
County
Sheriff's
Office**

225
W.
Olive
Street |
Room
203
Newport,
OR
97365-
3867

Tel: [\(541\)
265-
4912](tel:(541)265-4912)

--

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Short Term Rental Licensing
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Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Surfland Status
FROM: Surfland HOA President <president@surflandhoa.org>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/06/2017 11:45

Thank you. I'll be glad when the meeting is behind me.

I will let people know about the complaint form and the process of addressing any problems with rentals. It's a learning curve, but I am grateful for the County's actions and your support and help.

Denise

On 6/7/2017 11:35 AM, sheriff strlicensing wrote:

I wish you the best of luck at Saturday's meeting. I am always happy to field any, and all, questions. So, if things come up on Saturday, please let me know. Although, I won't be responding until Monday. ;-)

I have informed our inspectors regarding Surfland's no-on-street-parking policy, and it will factor into inspections and calculations. Please encourage everyone to first attempt to resolve issues with the property owners/managers. But, if they continue to have issues despite their best attempts at resolutions, we will entertain formal complaints. I am attaching a copy of that complaint for so you know what it looks like. Note that it requires proof of at least one written complaint/notification to the owner/manager of the property. That complaint form is available on our website for public use.

Let me know how things went when you have time after the meeting!

Sincerely,
Michelle

On Wed, Jun 7, 2017 at 10:57 AM, Surfland HOA President <president@surflandhoa.org> wrote:

Thank you. That helps a lot. I'm going to be on the hot seat Saturday during our annual meeting. People are going to be asking pointed questions (Surfland is a great community that way!) and I don't want to misrepresent so much as a comma of the law. Too many lawyers in my family to not feel like that's practically a sin :-).

The take-home I'm going to be trying to leave with people is to ignore cars that are parked in driveways, but that no cars should be parked on the street. I will tell our members that the Sheriff's office knows there is no on-street parking allowed in Surfland and that fact is being taken into consideration when licensing properties.

Let me know if there is anything else you'd like the residents of Surfland to understand that will make their potential interactions with your office easier -- for them and for you. I understand that the first level of complaint goes to the property manager, but it is likely that with some properties, at some point, that will not be sufficient.

Best of days, Denise

On 6/7/2017 9:17 AM, sheriff strlicensing wrote:

D,

Neighbors won't know "if the numbers of cars exceeds what the property is licensed for" because we don't license the property with a maximum number of cars, therefore there is no maximum to exceed. A vehicle maximum would be unenforceable because the number of parking spaces required under the ordinance may be made up of any combination of off-street, on-street and community/public parking areas. We can't track what cars belong to which properties. What is enforced is violations of any county ordinance or state laws, such as parking that restricts emergency vehicle access, parking in "no-parking" zones, unauthorized parking on county/state/federal property, etc.

I understand your concern, but I don't think that what you are wanting out of "parking" enforcement, is under the purview of the Short Term Rental Ordinance. Parking enforcement is, as it has been previously, under other county ordinances and state statutes. The only thing that the Short Term Rental Ordinance added to anything related to parking is that each STR dwelling must provide one parking space, again made up of any combination of off-street, on-street and community/public parking areas, per sleeping area, plus one additional space. And even that is flexible to a point, i.e, if a dwelling does not have enough parking spaces to meet the requirements of the ordinance, the owners of the property can voluntarily lower their maximum occupancy to a level equivalent to the number of sleeping areas that would be allowed based on the number of available parking spaces.

However, you are right that we do get a lot of parking complaints. Our recommendation thus far has been to alert the property owner/manager (using the information on the notice of short term rental license approval) that there is an issue. Document the issues/instances, while attempting to reach a resolution with the property owner/manager. In the event that the property owner/manager is not taking sufficient steps to regulate the parking situation, and the situation is on-going, then it rises to the level of a formal complaint (which procedure/form information is available on our website). The Sheriff's Office would then seek to assist in the dispute (initially as an informal mediator).

If the parking is violating county ordinance or state statute, you can always call that in to our non-emergency dispatch line and they can send a deputy to check on it and ticket/tow, as necessary. Non emergency dispatch is [541-265-4231](tel:541-265-4231).

I know this isn't the information you were hoping for. But, there really is no way for us to enforce the number of cars parked at a property using the Short Term Rental Ordinance. The ordinance provides only:

"(4) Parking. The owner must provide one (1) parking space for each approved sleeping area in a short term rental, plus one (1) additional parking space per unit. For dwellings constructed on or after July 1, 2016 all required parking shall be provided off street. For dwellings constructed prior to July 1, 2016, off-street parking must be used if physically available. If a sufficient number of off-street parking spaces are not available for the authorized number of vehicles, then on-street parking may be used unless otherwise prohibited. Parking shall not, under any circumstances, hinder the path of any emergency vehicle. Renters may be cited and fined under existing State or County law in the event they park illegally. Repeated violations of prohibited parking by renters of the short term rental may be grounds for enforcement against the Owners under LCC 4.460. The owner or contact person shall notify every renter in writing of the required off-street parking and other parking spaces available to serve the short term rental."

It does add the requirement that the the property owner/manager notify the renters regarding the parking spaces available. So, that piece is "enforceable" in theory. Our compliance officers do require the requisite posting inside the dwelling with this information and they do check its existence before approving the property for licensing.

Questions? :-)

-Michelle

On Wed, Jun 7, 2017 at 8:05 AM, Surfland HOA President
<president@surflandhoa.org> wrote:

Hi,

Thank you for the speedy reply. Yes, I can understand that from your perspective. Question, however. How do neighbors know if the number of cars exceeds what the property is licensed for? Since "number of cars" was perhaps the major compliant (by a long mile!) at the public hearing leading up to adoption, and supposedly neighbors are encouraged to report non-compliance, how do we know what constitutes non-compliance? You are going to have neighbors throughout the County calling the properties contact numbers at all hours to complain. I can imagine much unhappiness. I hope that makes sense.

d

On 6/7/2017 7:56 AM, sheriff strlicensing wrote:

Hi Denise,

I understand your request, however, we do not have any numbers of how many cars can be parked at each residence. Our inspectors determine that there are an adequate number of spaces based on the number of "sleeping areas" in each dwelling. Those parking spaces may be made up of any combination of off-street, on-street and community/public parking areas. That is why parking space information is not provided on the notices, as it would create a large amount of confusion. We don't monitor the number of cars "allowed" per dwelling. Our concern is the the identification that enough parking spaces are provided to meet the requirements of the ordinance. We don't assign a maximum number of cars the way we do an maximum person occupancy.

Does that make sense?

Let me know if you would like to discuss for clarification.

Sincerely,
Michelle

On Wed, Jun 7, 2017 at 7:07 AM, Surfland HOA President
<president@surflandhoa.org> wrote:

Hi Michelle,

I have one more favor to ask. At your convenience, can you provide the number of cars allowed at each of Surfland's licensed vacation rentals? I know that you are still in the process of the licensing, but that information is necessary in order for affected neighbors to fairly monitor the properties. My husband and I (as neighbors) got your notification letter regarding 7150 SW Surfland. The letter provides the contact info and owner's name, but not the number of cars allowed in the driveway. That would be excellent information to go into each neighbor notification letter. Thanks. d

On 6/2/2017 10:20 AM, sheriff strlicensing wrote:

I just thought of one more thing that might be helpful. I'm attaching a copy of our Inspection Checklist that the compliance officers use. It's pretty basic, and doesn't provide the actual calculations, but it does show what it is they are looking at.

M

On Fri, Jun 2, 2017 at 10:16 AM, Surfland HOA President <president@surflandhoa.org> wrote:

Thanks! Yes, you were clear. The fuzzies were on my end. I was having trouble coordinating in my head the Sheriff's office point of view with Surfland's. You have to make sure that all properties operating as STRs are licensed. I really don't "care" at this point because 7858 will not be allowed to operate in Surfland until a spot on our waiting list opens up! It will be confusing at the very start, but I think everything will work out (again, assuming our new CCR is approved by the membership.)

And thank you for the attachments. I have read #487, but the #490 amendment slipped under my radar. d

On 6/2/2017 10:06 AM, sheriff strlicensing wrote:

7858 has not applied. I gave you all the addresses for which I have received an application. I think there was a miscommunication in that I wasn't clear that I would send them notice that they must be licensed to operate as a short term rental, and by our records, they are not. We will be enforcing against those operating without a license in the near future (as soon as we get caught up on applications). We will be hunting down the unlicensed short term rentals through referrals from neighbors, advertising, etc.

And thanks for the notice about the on-street parking. I'll make sure our compliance officer knows that so he doesn't take on street parking into consideration when calculating parking spaces in Surfland.

I'm attaching a copy of the ordinance (and the tiny amendment) for your reading pleasure. Let me know if you

have any questions. But, note that the parking calculation is in the ordinance, but what is considered a "parking space" was clarified through discussions and meetings afterward. So, if you would like more clarification on that, just let me know.

Michelle

On Fri, Jun 2, 2017 at 9:52 AM, Surfland HOA President

<president@surflandhoa.org> wrote:

Hi Michelle,

Wow and oops. I remembered the 5-car rule from the public hearings. Things must have been tweaked after that. Thank you for the heads up. Yes, I would love to see all the licensing details. Me thinks I should study those very thoroughly before our annual meeting!

Has 7858 applied for a license? I don't see them on the list you just sent. Is there a second list? I need to know everyone who has applied to your office or I could be in deep doo-doo when I try to enforce our new CCR! I (personally) don't see any reason that you would be responsible for reminding them of Lincoln County law unless you and they have been in contact already. Also, on-street parking is not allowed in Surfland. We have narrow streets and only a few areas with shoulders. d

On 6/2/2017 9:40 AM, sheriff strlicensing wrote:

Denise,

Thanks for the update. Keep me posted on the vote. Of course I'll mention the cap if I see someone from Surfland dropping off an application, but we get

most of our applications
by mail.

And just to clarify, there is no "five car rule". ;-) Our inspector determines the number of parking spaces, which requires a width enough to fit a standard sedan, by assessing property spaces/driveways, available on street parking or nearby public parking areas & garage space (if available). Stacking of vehicles in long driveways is not counted toward the total. Parking spaces are only counted "one car deep". If you want further explanation, I'd be happy to provide. We'd also be happy to send a little letter to 7858 reminding them they must be licensed as soon as we finally get around to enforcement. They are on our list, and we're almost there.

M

On Fri, Jun 2, 2017 at
9:33 AM, Surfland HOA
President
<president@surflandhoa.org>
wrote:

Thank you!

:-) I would never expect you to do our dirty work. If it passes, our new CCR will stipulate that a property has to have been issued a license to be put on the Association's waiting list for the twelve places available in the neighborhood, so your office is doing exactly the right thing as far as

I'm concerned. If you are comfortable doing so, I certainly wouldn't mind you mentioning Surfland's cap (if it passes, of course, and I will let you know on June 12), but it goes without saying that it's optional on your part.

I will be emailing you once a month to see what the latest list is. The Association will need to keep clear tabs on it so that we can monitor our properties. Two, in particular, have been operating for years with heavy usage and they aren't on your license list. Two weeks ago, 7858 had twelve cars in their driveway all weekend. I think it's likely that they believe staying unlicensed exempts them from the five car rule. It's not in my nature to be an enforcer, but I suspect I'll have to learn.

d

On 6/2/2017 9:14 AM,
sheriff strlicensing
wrote:

Hi Denise!

Here's the list
of what I have
received thus
far.

7470 SW
Surfland St
(License
Issued)
7766 SW Surfland St (License Issued)
7234 SW Surfland St (License Issued)
7816 SW Surfland St (License Issued)
7732 SW Surfland St

7150 SW Surfland St (License Issued)

7718 SW Surfland St
7904 SW Surfland St
7610 SW Surfland St
7440 SW Surfland St
7509 SW Surfland St
130 NW Surfland Ct

A little discussion about the future: If we receive any further applications from Surfland properties, we will not be checking for compliance with HOA rules and regulations. We will take their money and issue a license as we would any other property. We will then leave it up to them to duke it out with you. ;-). Hopefully, this will not be an issue, but I just want to make sure you're not expecting anything different from us!

Happy Friday!
Michelle

On Fri, Jun
2, 2017 at
8:52 AM,
Surfland
HOA
President
<president@surflandhoa.org>
wrote:

Hi
Michelle,

June 2
already!
The
Surfland
Board is
meeting
today to
plan our
annual
meeting.
If it's
convenient
for you
this
morning,
could you
email me
the final
tally of
licenses
and
license
applications?
If you

can't get
to it, no
worries,
but I will
need the
complete
list
before
June 10.
Thank
you. Your
efforts
are
greatly
appreciated.
The
County
taking on
vacation
rental
licensing
was a
very
good
thing to
do. I
hope it's
calmed
down a
bit and
the job is
feeling
do'able!

Best of
days, d

On
5/27/2017
11:27
AM,
sheriff
strlicensing
wrote:

Denise,

That's
perfect.
I
know
that
Tracy

was
trying
to
accommodate
the
late
applications,
but
she
couldn't
answer
what
it
was,
exactly,
that
they
needed
from
us
to
"beat"
the
deadline.
So,
I'm
happy
to
tally
up
what
we've
got
later
in
the
week
and
let
you
know
everyone
that
got
an
application
in
by
the
deadline.

I
have
a

couple
ready
for
license
here
in
my
stack,
but
I
won't
rush
it
to
make
the
deadline,
since
they're
covered.

I
hope
you're
having
a
great
holiday
weekend!
I
like
to
hide
on
holiday
weekends
and
avoid
all
the
visitors
in
town.
;-)

Michelle

On
Sat,
May
27,
2017
at
11:20

AM,
Surfland
HOA
President
<president@surflandhoa.org>
wrote:

Hi
Michelle,

Should
I
say
"congratulations"
or
"condolences"?
:-)
It
has
been
a
pleasure
working
with
you,
so
I'm
glad.

Thank
you
for
the
update.
I
understand
the
backlog
you've
got
going
on.
If
someone
has
submitted
a
complete
application,
and
they
can
get
some

kind
of
simple
proof
from
you
regarding
their
application,
the
Association
will
count
that
in
good
faith.
We
aren't
planning
on
playing
gotcha
with
our
members.

I
will
email
you
on
June
2
to
get
the
final
tally
of
completed
licenses
and
applications.

I
hope
you
get
a
chance
to
enjoy
the

holiday
weekend!

Best,
d

On
5/27/2017
11:00
AM,
sheriff
strlicensing
wrote:

Hi
Denise,

We
had
someone
come
in
a
take
over
the
short
term
rental
licensing
program
a
couple
of
months
ago
(Tracy
King).
I
think
you
may
have
corresponded
with
her
once.
She
left
us
this
week
and

the
STR
program
has
been
returned
to
me.

I
just
wanted
to
check
in
with
you
regarding
the
deadline
the
HOA
has
imposed
on
prospective
short
term
rentals
in
Surfland.
Does
the
June
1st
deadline
require
a
license
in
hand,
or
does
it
just
require
a
submitted
application?

We
received
applications

this
month
(so
far)
from:

7718
SW
Surfland
St
7904
SW
Surfland
St
7610
SW
Surfland
St
7440
SW
Surfland
St

Per
the
ordinance,
we
have
60
days
to
issue
a
license
from
the
date
of
a
filed
complete
application
(assuming
the
owner
cooperates
with
all
inspection
requirements).
I
think
we're
going

to
have
a
few
properties
with
applications
on
file,
that
are
not
going
to
have
a
license
by
the
June
1st
deadline.

So,
I
just
want
to
clarify
what
will
be
required
by
the
deadline,
so
I
can
make
sure
we
aren't
going
to
be
the
cause
of
an
owner
running
afoul
of

the
HOA.

Thank
you
for
your
assistance
and
your
cooperation
in
this
process!

Sincerely,
Michelle

-
-

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**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Short term rental requirements
FROM: Mike Green <wheresgwenandmike@yahoo.com>
TO: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 03/07/2017 11:38

Hello, My name is Mike Green and I am the president of the Pacific Shores Homeowners Association in South Beach, Or. Recently I received a complaint from a homeowner that some residences in our association were posting business signs on the respective buildings or landscaping, as this is a violation of our CC&Rs I contacted the owners of the signs and requested the removal. I was informed by one business that the signs were now required by the licensing authority for short term rentals in Lincoln County. I had our legal council review the ordinance and he is in agreement that the licensing authority does have the ability to set requirements for licensing and that posting a sign may be a requirement even though the ordinance says IF a sign is posted. What I would be most appreciative in learning is what requirements are there for the signs, size? what information is required? Is the rental agency required to be mentioned or just a contact person?

Any help in clarifying this situation would be most welcome as it may be that we may have to amend our CC&Rs in order to comply with county laws (Not an easy option, as you can imagine)

Thank you, Mike Green, President Pacific Shores Homeowners association .

SUBJECT: Re: Short term rental requirements
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Mike Green <wheresgwenandmike@yahoo.com>
DATE: 03/07/2017 14:54
ATTACHMENTS (20170703-145438-0000800): ["Sample Outside Posting.jpg"](#)

Hi Mike,

I understand your situation, as you are not the only HOA to come up against the signage requirement.

The ordinance states:

(1) Contact Person(s). The name and phone number of the contact person(s) shall be posted, provided and updated in the following manner:

(a) If the short term rental has a sign identifying it as a short term rental, then the current name and phone number of the contact person shall either appear ' on the sign or otherwise be conspicuously posted near the sign so that it is visible from the street and from outside the front entrance of the short term rental.

We understand the "If" language is confusing; however, the licensing authority and Lincoln County Counsel are interpreting the ordinance as requiring the outside signage and county ordinance will supersede the CC&Rs of HOAs.

The ordinance does not prescribe the size or appearance of the signage. It requires the sign contain the name & contact number of the local contact person or agency, and that it be readable from the street. Owners whose houses are near to the street may post their signs in windows or attach them to the structure. Signs may be placed in yards or entrances to driveways. If the goal is the least obtrusive signage, some home owners have placed very small placards at the entrance to their driveway. See attached photo example. Again, the requirement is that the sign be readable from the street.

Feel free to contact me if you need further clarification or have any additional questions.

Sincerely,
Kerry de Lisser
Support Services Specialist

On Mon, Jul 3, 2017 at 11:38 AM, Mike Green <wheresgwenandmike@yahoo.com> wrote:

Hello, My name is Mike Green and I am the president of the Pacific Shores Homeowners Association in South Beach, Or. Recently I received a complaint from a homeowner that some residences in our association were posting business signs on the respective buildings or landscaping, as this is a violation of our CC&Rs I contacted the owners of the signs and requested the removal. I was informed by one business that the signs were now required by the licensing authority for short term rentals in Lincoln County. I had our legal council review the ordinance and he is in agreement that the licensing authority does have the ability to set requirements for licensing and that posting a sign may be a requirement even though the ordinance says IF a sign is posted. What I would be most appreciative in learning is what requirements are there for the signs, size? what information is required? Is the rental agency required to be mentioned or just a contact person?

Any help in clarifying this situation would be most welcome as it may be that we may have to amend our CC&Rs in order to comply with county laws (Not an easy option, as you can imagine)

Thank you, Mike Green, President Pacific Shores Homeowners association .

12/30/2020

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 7766 SW Surfland St
FROM: Surfland HOA President <president@surflandhoa.org>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>, Jim Kaldy <zostera1@gmail.com>
DATE: 07/08/2017 11:32

Hi Michelle,

I hope your summer is going well!

I am forwarding this email (with the author's permission) to you, minus the cc's. Perhaps you can give us some guidelines about how better to report licensing violations to the County. Mr Kaldy tried a number of times throughout the night to reach the property's contact person. Surfland roads cannot handle the traffic we saw this past weekend. At the worst of it, an emergency vehicle would have been unable to turn around.

Sincerely,
Denise Ross, Surfland Residents Association.

----- Forwarded Message -----

Subject: 7766 SW Surfland St

Date: Sun, 6 Aug 2017 02:33:32 -0700

From: Jim Kaldy <zostera1@gmail.com>

So I am going to make a stink about this... yesterday at 7766 SW Surfland there were over a dozen cars (they are permitted 4 on the property) that were parked in the driveway as well as at least 6 tents out on the "front lawn". So I called the rental company since they were not supposed to have that many people at the house to complain. It took over a half hour to get in touch with a real live person to actually file a complaint. Further, the problem was not rectified within an hour after the call. As we left for evening plans there had been no change in the situation. When we returned home around 11 pm I went down to the beach access and discovered that there were 10 vehicles taking up the entire parking area. All of them had been previously parked in the drive way of 7766 SW Surfland. I have photographs and vehicle license plate #. At this point I called the rental company again to complain and I called the sheriff's office. I had decided to block in their vehicles with my truck. After talking with a deputy I decided that this was not an avenue I wanted to pursue. Anyway, the sheriff said that there wasn't anything they could do since it was a civil matter and not a criminal matter. Finally at about 0200 I spoke with the property manager, who was trying to get in contact with the sheriff deputy who had responded earlier. If the deputies were able to determine that they were in violation of the guest # then they would evict. otherwise, they didn't feel like this was in their jurisdiction.

SUBJECT: Fwd: 7766 SW Surfland St
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>, Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 08/08/2017 08:24

Hi Lisa,

Please see the email below from Denise at Surfland. Would an email with this information be sufficient to count as a "strike" against the property? Should we maybe consider a warning letter (detailing number of strikes) to be sent to the property owner/manager when these events occur, so they are aware they are being watched? Are we responsible for investigating/substantiating the claims made? I'll be happy to respond to Denise, since she and I have a "relationship", I just want to make sure we have all of our ducks in a row before I do.

M

----- Forwarded message -----

From: **Surfland HOA President** <president@surflandhoa.org>
Date: Mon, Aug 7, 2017 at 11:32 AM
Subject: Fwd: 7766 SW Surfland St
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>, Jim Kaldy <zosteral@gmail.com>

Hi Michelle,

I hope your summer is going well!

I am forwarding this email (with the author's permission) to you, minus the cc's. Perhaps you can give us some guidelines about how better to report licensing violations to the County. Mr Kaldy tried a number of times throughout the night to reach the property's contact person. Surfland roads cannot handle the traffic we saw this past weekend. At the worst of it, an emergency vehicle would have been unable to turn around.

Sincerely,
Denise Ross, Surfland Residents Association.

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12/30/2020

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 7766 SW Surfland St
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Surfland HOA President <president@surflandhoa.org>
DATE: 08/08/2017 08:26

Hi Denise,

I just wanted to drop a quick note to let you know that I got your email this morning (I was out on vacation yesterday). I have some questions I'm getting answered on my end before I respond substantively, so I will get back to you on this matter as soon as possible.

Sincerely,
Michelle

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Lincoln County Sheriff's Office

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Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 7766 SW Surfland St
FROM: Surfland HOA President <president@surflandhoa.org>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 08/08/2017 12:09

Thank you. Hope you had a great vacation!

d

On 8/8/2017 8:26 AM, sheriff strlicensing wrote:

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FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Surfland HOA President <president@surflandhoa.org>
DATE: 08/08/2017 15:25

Denise,

We noted several potential violations in Jim's email.

First, with regard to how you should respond and when to get the Sheriff's Office involved. First and foremost, the property manager should be contacted and they should be given a "reasonable" amount of time to respond (we use one hour as a basic measure of reasonableness, but circumstances may dictate a short or longer response time). If any ordinances are being violated the non emergency dispatch number can be contacted and deputies should be dispatched IF they are available (these types of calls are of a lower priority than most calls). Issues such as illegal parking (blocking emergency vehicle access), noise violations and any illegal activity should be reported to non emergency dispatch (541-265-0777) and also to the property manager, unless it is an actual emergency (i.e. fire), in which case you should immediately call 911. Deputies are receiving further training regarding issues relating specifically to Short Term Rentals.

If you do not receive a reasonable response from the property manager, but the issue did not rise to the level of requiring deputy response, you can contact this office by email, just as you have done in this instance. We track property complaints and when we receive ongoing complaints regarding a specific property, we can sanction the property up to, and including, revoking their license. In the instant case, we will be sending a letter or email to the property manager and owner, explaining the violation complaints we have received, informing them that we will be watching for any further complaints, and that their license may be revoked if they continue to fail to police their renters as required by the ordinance.

I do want to send along the reminder (in the hopes that you can pass it on to your homeowners when necessary) that we do not "permit" or "allow" a certain number of cars per rental dwelling. We require only that they are able to evidence a sufficient number of off street and on street parking to support the number of sleeping units in the dwelling. So, for this property, they have four sleeping areas, so they were required to show us that they could support parking for five vehicles. However, their maximum occupancy is 14, so if all 14 occupants drove their own vehicles, this is not an enforcement issue for us, unless it rises to an situation where the parking is illegal under another ordinance (i.e. blocking emergency vehicle access).

The investigation into a complaint regarding a rental exceeding its maximum occupancy is a little more difficult and we are still working out what such investigation might look like.

I hope this helps a little with regard to how to respond to violations. The basics are to always start with the property manager, unless the situation creates a danger (blocking vehicles, etc). If deputies respond, our office will be notified. If they do not, please send us an email detailing the violations. Violations will be tracked and problem properties will be sanctioned up to, and including, revocation of their license.

Please let me know if I can provide any further clarification or if you have any further questions.

Sincerely,
Michelle

On Tue, Aug 8, 2017 at 12:09 PM, Surfland HOA President <president@surflandhoa.org> wrote:

Thank you. Hope you had a great vacation!

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On 8/8/2017 8:26 AM, sheriff strlicensing wrote:

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FROM: Surfland HOA President <president@surflandhoa.org>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 08/08/2017 15:59

Thank you, Michelle,

Useful information. I will forward this to Jim and the other direct neighbors.

Best of days, d

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Lincoln County Sheriff's Office**

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Newport, OR 97365-3867

Tel: (541) 265-4912

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**Short Term Rental Licensing
Lincoln County Sheriff's Office**

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Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Events at 6885 Neptune, Gleneden Beach week ending 8/5
FROM: "Pam Berryhill" <centerconnect@powerc.net>
TO: <sheriffstrlicensing@co.lincoln.or.us>
CC: "Craig Berryhill" <cberryhill@powerc.net>
DATE: 09/08/2017 13:27

Hello

My husband and I are writing to make a formal complaint regarding renters who rented the property at 6885 Neptune, Gleneden Beach the week ending 8/5. The week in question involved 8 vehicles parked over the course of 5 – 7 days with 4 of those vehicles parked on the overlook next to the rental property all day and overnight for 4- nights. The overlook area is used primarily for pedestrian traffic with some very limited parking for utility (power / gas) vehicles or surrounding neighbors to load or unload passengers. It is marked by Lincoln County ordinance for no overnight parking.

As we walked our dogs in the area, my husband called out to two people at the rental property asking if they were the owners of the vehicles. One man responded rather rudely that “they were just guests” and blew us off. As dusk was approaching, my husband advised them at that time by County ordinance, no overnight parking was allowed. They ignored us.

When we returned to our home, my husband called the Sheriff’s office to report the situation (I seen to recall it was Tuesday, 8/1). A Sheriff’s deputy called back, advising he was in the area (we did not see him) and questioned my husband about the validity of the sign, placement, whether “home-made” or placed by the County, etc. When my husband answered all of his questions the deputy advised he would “speak to them”. However, 2 – 3 of the cars remained parked at the overlook for 24 hour periods for the next 2 – 3 days.

We do not know the owner of the property and it is certainly not our intent to impede anyone from renting their property as long as renters abide by regulations and are not a nuisance to others who live in the community. The activities of these particular renters obstructed anyone else who desired or needed to easily access the overlook either on foot or by vehicle. And it is our understanding it is not allowed by owner / renter arrangements. For the most part, renters in the area are respectful of others who actually live here. This was a rare occurrence, but certainly not the first time this has occurred at that particular address.

We would also like to inquire how to petition the County to post a “No Parking Anytime” sign or at the least, move the “No Overnight Parking” sign to a more visible site at the entrance to the overlook.

Respectfully submitted
Pam and Craig Berryhill

SUBJECT: Re: Events at 6885 Neptune, Gleneden Beach week ending 8/5
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Pam Berryhill <centerconnect@powerc.net>
CC: Craig Berryhill <cberryhill@powerc.net>
DATE: 09/08/2017 16:28

Pam & Craig,

Thank you for your communication regarding 6885 Neptune, Gleneden Beach. This residence has not been issued a Short Term Rental License and we are investigating the potential violation of Lincoln County Ordinance 487.

My understanding is that you may contact the Lincoln County Road Department at (541) 265-5747 or the Board of Commissioners' Office at (541) 265-4100 to pursue changes in county signage/county ordinances.

Best Regards,
Kerry de Lisser
Support Services Specialist

On Wed, Aug 9, 2017 at 1:27 PM, Pam Berryhill <centerconnect@powerc.net> wrote:

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TO: "'sheriff strlicensing'" <sheriffstrlicensing@co.lincoln.or.us>
CC: "'Craig Berryhill'" <cberryhill@powerc.net>
DATE: 10/08/2017 07:15

Thank you for your quick response and suggestions.

Much appreciated
Pam and Craig Berryhill

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing
Sent: Wednesday, August 9, 2017 5:29 PM
To: Pam Berryhill
Cc: Craig Berryhill
Subject: Re: Events at 6885 Neptune, Gleneden Beach week ending 8/5

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225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Complaint form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Beelee Tobin <sandpiperblt@yahoo.com>
DATE: 26/09/2017 11:20

Hi Beelee,

The complaint form is the fifth supporting document at the bottom of this link <http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing> .

If you happen to identify a short term rental property operating without a license in your neighborhood, the home's address & link to the rental advertisement (on VRBO or Craig's List, for example), would be very helpful.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

On Sun, Sep 24, 2017 at 1:55 PM, Beelee Tobin <sandpiperblt@yahoo.com> wrote:

Do you have a complaint form on your web?

Thank you

Beelee Tobin

Sent from Yahoo Mail. [Get the app](#)

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 7858 SW Surfland St, South Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: zostera1@gmail.com
DATE: 02/10/2017 11:03

Mr. Kaldy,

Please see the short term rental license complaint form at this

link: <http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Per our conversation, I will request one of compliance officers check the residence for proper signage.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 7858 SW Surfland St, South Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 02/10/2017 11:09

Hi Tony,
Would you have a moment to swing by 7858 SW Surfland St. in South Beach (Residence of Ande Thollander/Managed by VACASA)? Neighbor Jim Kaldy advised there is no sign identifying the local contact for the home.

Thank you,
Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Oct 2, 2017 at 11:03 AM
Subject: 7858 SW Surfland St, South Beach
To: zoster1@gmail.com

Mr. Kaldy,
Please see the short term rental license complaint form at this link: <http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Per our conversation, I will request one of compliance officers check the residence for proper signage.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: VRD complaint - Surfland
FROM: Jim Kaldy <zostera1@gmail.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 04/10/2017 17:34
ATTACHMENTS (20171004-173450-0000825): ["7858 short_term_rental_license_complaint.docx"](#) ,
["7858 short_term_rent_Complaint_Prt2_photos.docx"](#)

Please find attached my formal complaint regarding activities at 7858 SW Surfland St. on 9/23/2017

Please let me know if I can be of further assistance.

Jim Kaldy

SUBJECT: VRD complaint - 7766 SW Surfland St.

FROM: Jim Kaldy <zostera1@gmail.com>

TO: sheriffstrlicensing@co.lincoln.or.us

DATE: 04/10/2017 17:36

ATTACHMENTS (20171004-173646-0000821): ["7766](#)

[short_term_rental_license_complaint_form_2017_01.docx"](#) , ["7766_short_trm_rent_complaint_Part2](#)
[photo.docx"](#)

Please find attached my formal complaint about activities at 7766 SW Surfland St. in August of 2017.

Please let me know if I can be of further assistance.

Jim Kaldy

SUBJECT: Re: VRD complaint - Surfland
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jim Kaldy <zosteral@gmail.com>
DATE: 05/10/2017 08:26

Thank you, Mr. Kaldy. I will refer your documentation to our compliance officers for review.

Kerry

Kerry de Lisser
Support Services Specialist

On Wed, Oct 4, 2017 at 5:34 PM, Jim Kaldy <zosteral@gmail.com> wrote:

Please find attached my formal complaint regarding activities at 7858 SW Surfland St. on 9/23/2017

Please let me know if I can be of further assistance.

Jim Kaldy

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: VRD complaint - Surfland
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>, Anthony Lorange <alorange@co.lincoln.or.us>
CC: Michelle Maresco <mmaresco@co.lincoln.or.us>
DATE: 05/10/2017 08:49
ATTACHMENTS (20171005-084901-0000827): "[7858 short term rental license complaint.docx](#)",
"[7858 short term rent Complaint_Prt2_photos.docx](#)"

FYI

I will work on drafting a letter. Tony will swing by to check for a sign. The property is licensed and has 4 sleeping units; max occupancy of 14; 5 off-street spaces available. The street parking situation, while it does appear narrow, does not necessarily appear to be too narrow for say, a fire truck to maneuver and it is not posted "no parking". Other than the potential lack of signage, I'm not sure this constitutes a violation. Thoughts?

Kerry

----- Forwarded message -----
From: **Jim Kaldy** <zoster1@gmail.com>
Date: Wed, Oct 4, 2017 at 5:34 PM
Subject: VRD complaint - Surfland
To: sheriffstrlicensing@co.lincoln.or.us

Please find attached my formal complaint regarding activities at 7858 SW Surfland St. on 9/23/2017

Please let me know if I can be of further assistance.

Jim Kaldy

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: VRD complaint - Surfland
FROM: Michelle Maresco <mmaresco@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: Elisabeth Combs <ecombs@co.lincoln.or.us>, Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 05/10/2017 08:55

No exterior signage would be a violation. I would wonder "who" says there is no on street parking. Is it the HOA or should there be county road signs posted, or is it just an unwritten rule of the community?

Michelle

Michelle Maresco | Support Services Specialist
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0663 | Fax: (541) 265-4917
Email: mmaresco@co.lincoln.or.us

On Thu, Oct 5, 2017 at 8:49 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
FYI

I will work on drafting a letter. Tony will swing by to check for a sign. The property is licensed and has 4 sleeping units; max occupancy of 14; 5 off-street spaces available. The street parking situation, while it does appear narrow, does not necessarily appear to be too narrow for say, a fire truck to maneuver and it is not posted "no parking". Other than the potential lack of signage, I'm not sure this constitutes a violation. Thoughts?

Kerry

----- Forwarded message -----

From: **Jim Kaldy** <zosteral@gmail.com>
Date: Wed, Oct 4, 2017 at 5:34 PM
Subject: VRD complaint - Surfland
To: sheriffstrlicensing@co.lincoln.or.us

Please find attached my formal complaint regarding activities at 7858 SW Surfland St. on 9/23/2017

Please let me know if I can be of further assistance.

Jim Kaldy

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867
Tel: (541) 265-4912

SUBJECT: Fwd: VRD complaint - 7766 SW Surfland St.
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>
CC: Michelle Maresco <mmaresco@co.lincoln.or.us>, Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 05/10/2017 09:25
ATTACHMENTS (20171005-092543-0000823): "[7766 short term rental license complaint form 2017_01.docx](#)", "[7766 short trm rent complaint Part2 photo.docx](#)"

Another complaint for the same property.

----- Forwarded message -----

From: **Jim Kaldy** <zoster1@gmail.com>
Date: Wed, Oct 4, 2017 at 5:36 PM
Subject: VRD complaint - 7766 SW Surfland St.
To: sheriffstrlicensing@co.lincoln.or.us

Please find attached my formal complaint about activities at 7766 SW Surfland St. in August of 2017.

Please let me know if I can be of further assistance.

Jim Kaldy

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: VRD complaint - 7766 SW Surfland St.
FROM: Michelle Maresco <mmaresco@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: Elisabeth Combs <ecombs@co.lincoln.or.us>, Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 05/10/2017 09:39

This was a complaint that came in previously, by phone, I think. We already went around with this one. Didn't we send a letter on this?

Michelle

Michelle Maresco | Support Services Specialist
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0663 | Fax: (541) 265-4917
Email: mmaresco@co.lincoln.or.us

On Thu, Oct 5, 2017 at 9:25 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Another complaint for the same property.

----- Forwarded message -----

From: **Jim Kaldy** <zosteral@gmail.com>
Date: Wed, Oct 4, 2017 at 5:36 PM
Subject: VRD complaint - 7766 SW Surfland St.
To: sheriffstrlicensing@co.lincoln.or.us

Please find attached my formal complaint about activities at 7766 SW Surfland St. in August of 2017.

Please let me know if I can be of further assistance.

Jim Kaldy

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: VRD complaint - 7766 SW Surfland St.
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Michelle Maresco <mmaresco@co.lincoln.or.us>
CC: Elisabeth Combs <ecombs@co.lincoln.or.us>, Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 05/10/2017 09:56

Ah, yes. I think complainant Mr. Kaldy just wanted to be sure he provided official documentation in the event it is needed at some point.

On Thu, Oct 5, 2017 at 9:39 AM, Michelle Maresco <mmaresco@co.lincoln.or.us> wrote:

This was a complaint that came in previously, by phone, I think. We already went around with this one. Didn't we send a letter on this?

Michelle

Michelle Maresco | Support Services Specialist
Lincoln County Sheriff's Office

[225 W. Olive Street | Newport, OR 97365](#)
Tel: (541) 265-0663 | Fax: (541) 265-4917
Email: mmaresco@co.lincoln.or.us

On Thu, Oct 5, 2017 at 9:25 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Another complaint for the same property.

----- Forwarded message -----

From: **Jim Kaldy** <zosteral@gmail.com>
Date: Wed, Oct 4, 2017 at 5:36 PM
Subject: VRD complaint - [7766 SW Surfland St.](#)
To: sheriffstrlicensing@co.lincoln.or.us

Please find attached my formal complaint about activities at [7766 SW Surfland St.](#) in August of 2017.

Please let me know if I can be of further assistance.

Jim Kaldy

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

12/30/2020

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: VRD complaint - 7766 SW Surfland St.
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jim Kaldy <zosteral@gmail.com>
DATE: 05/10/2017 10:01

Thank you, Mr. Kaldy. We have contacted the property management company and owner. Your documentation is greatly appreciated.

Kerry

On Wed, Oct 4, 2017 at 5:36 PM, Jim Kaldy <zosteral@gmail.com> wrote:

Please find attached my formal complaint about activities at 7766 SW Surfland St. in August of 2017.

Please let me know if I can be of further assistance.

Jim Kaldy

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: VRD complaint - 7766 SW Surfland St.
FROM: Jim Kaldy <zostera1@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 06/10/2017 09:06
ATTACHMENTS (20171006-090649-0000820): "[7766 short term rental license complaint form 2017_01_revised.docx](#)"

Hi Kerry. I was looking at my notes last night and realized that I had inadvertently identified the wrong property management company in my complaint. I had identified VACASA as the property manager. My notes and the sign at the property and the letter from Sheriff dept. indicate that the property manager is and was Oregon Beach Vacations. I don't know why I had Vacasa on my mind when I wrote the complaint but I was mistaken. I have corrected this in the revised complaint form attached to this email. I apologize for any inconvenience but wanted to set the record straight.

Thank You.

Jim Kaldy

On Thu, Oct 5, 2017 at 10:01 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Thank you, Mr. Kaldy. We have contacted the property management company and owner. Your documentation is greatly appreciated.

Kerry

On Wed, Oct 4, 2017 at 5:36 PM, Jim Kaldy <zostera1@gmail.com> wrote:

Please find attached my formal complaint about activities at [7766 SW Surfland St.](#) in August of 2017.

Please let me know if I can be of further assistance.

Jim Kaldy

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: VRD complaint - 7766 SW Surfland St.
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jim Kaldy <zosteral@gmail.com>
DATE: 06/10/2017 10:03

Hi Jim,
I corrected the file.

Thank you,
Kerry

On Fri, Oct 6, 2017 at 9:06 AM, Jim Kaldy <zosteral@gmail.com> wrote:

Hi Kerry. I was looking at my notes last night and realized that I had inadvertently identified the wrong property management company in my complaint. I had identified VACASA as the property manager. My notes and the sign at the property and the letter from Sheriff dept. indicate that the property manager is and was Oregon Beach Vacations. I don't know why I had Vacasa on my mind when I wrote the complaint but I was mistaken. I have corrected this in the revised complaint form attached to this email. I apologize for any inconvenience but wanted to set the record straight.

Thank You.

Jim Kaldy

On Thu, Oct 5, 2017 at 10:01 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Thank you, Mr. Kaldy. We have contacted the property management company and owner. Your documentation is greatly appreciated.

Kerry

On Wed, Oct 4, 2017 at 5:36 PM, Jim Kaldy <zosteral@gmail.com> wrote:

Please find attached my formal complaint about activities at [7766 SW Surfland St.](#) in August of 2017.

Please let me know if I can be of further assistance.

Jim Kaldy

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
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Tel: (541) 265-4912

--

12/30/2020

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 1206 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: sarahjanedesigns@msn.com
DATE: 09/10/2017 10:23

Hi Sarah,

Thank you for the phone call regarding the unlicensed rental. Please send me the link to their advertisement & I will take it from there.

You can find the complaint form at the bottom of this link, should issues come up again:

<http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1206 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: sarahjanedesigns@msn.com
DATE: 09/10/2017 10:52

I believe I found it:

<https://www.vrbo.com/513292>

On Mon, Oct 9, 2017 at 10:23 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Sarah,

Thank you for the phone call regarding the unlicensed rental. Please send me the link to their advertisement & I will take it from there.

You can find the complaint form at the bottom of this link, should issues come up again:

<http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1206 NW Oceania Drive, Waldport
FROM: Sarah <sarahjanedesigns@msn.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/10/2017 11:24

<https://www.vrbo.com/513292>



Beachfront Home Handicap Accessible With El... - VRBO

www.vrbo.com

Beachfront Home Handicap Accessible With Elevator, Hot Tub, Sauna and 2 Masters. This 2013 home has it all, sauna and hot tub, gourmet kitchen, elevator, mo...

Here is the link to the **unlicensed rental** 1206 NW Oceania Dr in Waldport .

Thank you for your me this morning. I really hope that it makes a difference and we can look forward to the posng of a local contact person - who we can call regarding noise issues a. er ten o'clock.

We will fill out the complaint form regarding this weekends issues -

Thank you again,

John and Sarah Smith

SUBJECT: complaint form
FROM: Sarah <sarahjanedesigns@msn.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/10/2017 12:45
ATTACHMENTS (20171009-124537-0000802): "[short_term_rental_license_complaint_form_2017_01.docx](#)"

Here is the completed complaint form - I am unclear where to send this - to you?
thank you again for all -
Sarah and John Smith

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Monday, October 9, 2017 10:52 AM
To: sarahjanedesigns@msn.com
Subject: Re: 1206 NW Oceania Drive, Waldport

I believe I found it:

[hp_s://www.vrbo.com/513292](http://www.vrbo.com/513292)



Beachfront Home Handicap Accessible With El... - VRBO

www.vrbo.com

Beachfront Home Handicap Accessible With Elevator, Hot Tub, Sauna and 2 Masters. This 2013 home has it all, sauna and hot tub, gourmet kitchen, elevator, mo...

On Mon, Oct 9, 2017 at 10:23 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Sarah,

Thank you for the phone call regarding the unlicensed rental. Please send me the link to their adversemen t & I will take it from there.

You can find the complaint form at the bo om of this link, should issues come up again:

[hp://w_ww.co.lincoln.or.us/sheriff/page/short-term-rental-licensing](http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing)

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: complaint form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Sarah <sarahjanedesigns@msn.com>
DATE: 09/10/2017 13:37

Thank you Sarah,
I have received your complaint form and I have sent a letter of non-compliance out to the listed owner of the unlicensed short term rental.

Thank you,
Kerry

On Mon, Oct 9, 2017 at 12:45 PM, Sarah <sarahjanedesigns@msn.com> wrote:

Here is the completed complaint form - I am unclear where to send this - to you?

thank you again for all -

Sarah and John Smith

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Monday, October 9, 2017 10:52 AM

To: sarahjanedesigns@msn.com

Subject: Re: 1206 NW Oceania Drive, Waldport

I believe I found it:

<http://www.vrbo.com/513292>



Beachfront Home Handicap Accessible
With El... - VRBO

www.vrbo.com

Beachfront Home Handicap Accessible With Elevator, Hot Tub, Sauna and 2 Masters. This 2013 home has it all, sauna and hot tub, gourmet kitchen, elevator, mo...

On Mon, Oct 9, 2017 at 10:23 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Sarah,

Thank you for the phone call regarding the unlicensed rental. Please send me the link to their adversemen t & I will take it from there.

You can find the complaint form at the bo om of this link, should issues come up again:

[hp://w ww.co.lincoln.or.us/sheriff/page/short-term-rental-licensing](http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing)

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

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--

Short Term Rental Licensing
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225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: complaint form
FROM: Sarah <sarahjanedesigns@msn.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/10/2017 13:51

Hoorah! Thank you!
Sarah

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Monday, October 9, 2017 1:37 PM
To: Sarah
Subject: Re: complaint form

Thank you Sarah,
I have received your complaint form and I have sent a letter of non-compliance out to the listed owner of the unlicensed short term rental.

Thank you,
Kerry

On Mon, Oct 9, 2017 at 12:45 PM, Sarah <sarahjanedesigns@msn.com> wrote:
Here is the completed complaint form - I am unclear where to send this - to you?
thank you again for all -
Sarah and John Smith

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Monday, October 9, 2017 10:52 AM
To: sarahjanedesigns@msn.com
Subject: Re: 1206 NW Oceania Drive, Waldport

I believe I found it:

<http://www.vrbo.com/513292>



Beachfront Home Handicap Accessible With El... - VRBO

www.vrbo.com

Beachfront Home Handicap Accessible With Elevator, Hot Tub, Sauna and 2 Masters. This 2013 home has it all, sauna and hot tub, gourmet kitchen, elevator, mo...

On Mon, Oct 9, 2017 at 10:23 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Sarah,

Thank you for the phone call regarding the unlicensed rental. Please send me the link to their adversement & I will take it from there.

You can find the complaint form at the bottom of this link, should issues come up again:

<http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

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Lincoln County Sheriff's Office
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Short Term Rental Licensing
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225 W. Olive Street | Room 203
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Tel: (541) 265-4912

12/30/2020

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: complaint form
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Sarah <sarahjanedesigns@msn.com>
DATE: 09/10/2017 14:01

No problem! I am hoping we get a positive resolution to this ongoing issue!

On Mon, Oct 9, 2017 at 1:51 PM, Sarah <sarahjanedesigns@msn.com> wrote:

Hoorah! Thank you!

Sarah

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Monday, October 9, 2017 1:37 PM

To: Sarah

Subject: Re: complaint form

Thank you Sarah,

I have received your complaint form and I have sent a letter of non-compliance out to the listed owner of the unlicensed short term rental.

Thank you,
Kerry

On Mon, Oct 9, 2017 at 12:45 PM, Sarah <sarahjanedesigns@msn.com> wrote:

Here is the completed complaint form - I am unclear where to send this - to you?

thank you again for all -

Sarah and John Smith

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Monday, October 9, 2017 10:52 AM

To: sarahjanedesigns@msn.com

Subject: Re: [1206 NW Oceania Drive, Waldport](#)

I believe I found it:

<https://www.vrbo.com/513292>



Beachfront Home Handicap Accessible With El... - VRBO

www.vrbo.com

Beachfront Home Handicap Accessible With Elevator, Hot Tub, Sauna and 2 Masters. This 2013 home has it all, sauna and hot tub, gourmet kitchen, elevator, mo...

On Mon, Oct 9, 2017 at 10:23 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Sarah,

Thank you for the phone call regarding the unlicensed rental. Please send me the link to their adversement & I will take it from there.

You can find the complaint form at the bottom of this link, should issues come up again:

<http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
[225 W. Olive Street | Room 203](#)
[Newport, OR 97365-3867](#)

Tel: (541) 265-4912

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12/30/2020

| Tel: (541) 265-4912

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**Short Term Rental Licensing
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SUBJECT: Re: Vacation rental problem Meredith Lodging at 210 Bella Beach Drive Depoe Bay Oregon
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Rick Bostwick <skyranchvine@comcast.net>
DATE: 16/10/2017 14:56

Hi Rick,

I received a call back from Jennifer/Meredith Lodging. Upon looking at the file for 210 Bella Beach Drive, she advised the renters were called promptly after they received the complaint on Saturday, 10/7, and asked to move their boats/trailers. She also advised Meredith Lodging would obtain a copy of Bella Beach HOA rules to ensure they properly communicate the rules to future renters.

Please let us know if you find they are not responsive in the future, should any new incidents arise.

Best Regards,
Kerry

On Thu, Oct 12, 2017 at 2:32 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

I attempted to talk to a manager at Meredith Lodging for the last two days with no success. I have forwarded my letter to the rental property owners and Meredith Lodging and documented the information in our records. I hope to get a written or verbal response from the property management company in the near future. We would, of course like concerns such as yours to be addressed by the local contact as soon as possible in-person or on the phone. I will advise you of what I find out about their current practices and plans for the future.

Thank you,
Kerry

On Wed, Oct 11, 2017 at 10:57 AM, Rick Bostwick <skyranchvine@comcast.net> wrote:

Thank you for following through on this. Could you please let me know what is the outcome of this so I can pass what changes will be done by the homeowner or management company to our HOA board.

Thanks again

Rick Bostwick

Sent from my iPhone Rick Bostwick

On Oct 10, 2017, at 3:11 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Thank you for the information, Mr. Bostwick. We will contact the property management company and property owner regarding this matter.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Tue, Oct 10, 2017 at 1:35 PM, Rick Bostwick <skyranchvine@comcast.net> wrote:

To whom it may concern:

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Meredith Lodging answered the phone and agreed to quickly resolve the problem. I reminded them that our HOA rules do not allow this and that the owner of the property could be fined \$250.00 for this violation of our CC&Rs. The next morning the boats were still there but moved to the house gravel driveway and detached from the trucks so they would fit in the driveway. I called Meredith Lodging again and they told me that they did email the renters and would look into it further. I gave them my email and told them I wanted to find out why the boats were still there and would be notifying the Bella Beach HOA board to see if action could be taken against the owner. As of today I have not received a reply.

One of the board members lives across the street from the rental house in question. So after calling I went to see him to find out if anyone came to talk to the renters on Saturday. He told me that someone else must have called the Sheriff's office because an officer arrived and told the renters that if the vehicles were not moved off the street that they would be cited. The officer believed that the boats being parked across the narrow street across from a fire hydrant created a hazard. Also during this time our security company patrol passed by but did not stop. He did not see anyone else come to the house.

I am a little surprised and disappointed by the response we received from Meredith Lodging. I do understand that the county does not enforce HOA rules. In this case the problem clearly went beyond just the HOA rules shown by the officer's actions. Also I feel Meredith did not follow through and make sure the problem was resolved.

Thank you for your help on this matter.

Richard Bostwick

[312 Bella Beach Drive](#)

| [206-799-3160](tel:206-799-3160)

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FROM: Rick Bostwick <skyranchvine@comcast.net>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 16/10/2017 18:13

Kerry,

Thanks. That is fine, but when I called Meredith the next morning after noticing that the boats were still there. I was told by them that Meredith's data base showed that they emailed the renters after receiving my complaint. This is the main reason I called you. I thought an email did not satisfy the response required by the county rules. So either the person who I talked to was wrong or Jennifer is wrong.

Either way, with their slow response to you and their poor results solving this shows they are not doing a very good job. I will forward this information to our HOA Board so they understand and are aware of this problem.

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Sent from my iPhone Rick Bostwick

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Sent from my iPhone Rick Bostwick

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Kerry

Kerry de Lisser
Support Services Specialist

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Thank you for your help on this matter.

Richard Bostwick

[312 Bella Beach Drive](#)

[206-799-3160](#)

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12/30/2020

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SUBJECT: Re: Vacation rental problem Meredith Lodging at 210 Bella Beach Drive Depoe Bay Oregon
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Rick Bostwick <skyranchvine@comcast.net>
DATE: 17/10/2017 09:06

Rick,

Indeed, I agree they were not timely in their response to me. It sounds as if the file has been handled by multiple people within their office at this point. For argument's sake, if Meredith Lodging did call the renters immediately (as Jennifer advised), perhaps the renters were not immediate in their response. Jennifer said it is not their practice to solely send an email to the renters when action needs to be taken. Either way, they did not follow through the day of the complaint and their explanations are not consistent, as evidenced by the contacts you and I had with their employees. The various accounts of what happened will be noted. Please let us know if you experience any further challenges with this rental/rental company.

Thank you,
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[312 Bella Beach Drive](#)

[206-799-3160](#)

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SUBJECT: Fwd: Vacation rental problem Meredith Lodging at 210 Bella Beach Drive Depoe Bay Oregon
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 17/10/2017 09:09

Jennifer at Meredith Lodging (541) 996-2955

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>

Date: Tue, Oct 17, 2017 at 9:06 AM

Subject: Re: Vacation rental problem Meredith Lodging at 210 Bella Beach Drive Depoe Bay Oregon

To: Rick Bostwick <skyranchvine@comcast.net>

Rick,

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SUBJECT: regarding 1206 oceania n waldport
FROM: Sarah <sarahjanedesigns@msn.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 30/10/2017 12:53
ATTACHMENTS (20171030-125322-0000806): "[Breeze October 2017.pdf](#)"

Hi Kerry -

Just forwarding along the FOURTH communicaon fr om Bayshore to the community regarding rentals here in our neighborhood. See the first few pages -Peter and Theresa do receive these emails from The Bayshore Breeze; So - they are HIGHLY aware of the procedures :)

If you want to add this to their "file" it might be helpful in that there are many ways that they are being contacted regarding proper procedures - and yet - they sll ar e not licensed.

Thanks, Sarah

From: Bayshore Beach Club <baybeach@peak.org>
Sent: Monday, October 30, 2017 11:21 AM
To: Bayshore Beach Club
Subject: FW: October Breeze

From your Communications Committee . . .

Bayshore Beach Club, Inc.
Phone: [541-563-3040](tel:541-563-3040)
Fax: [541-563-6489](tel:541-563-6489)
Email: baybeach@peak.org
Website: www.pioneer.net/~baybeach
Office Hours: Monday-Friday, 11:00 am – 3:00 pm

SUBJECT: Re: Copy of insurance for Moffett House needed
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Bayshore Rentals <bayrent@peak.org>
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 06/11/2017 14:57

Hi Lori,

Thanks for Kathy & Chuck Wilson's application (2205 NW Parker Ave.) you sent to us on 11/3. We received a complaint today, 11/6, that this property does not have an actual phone number on the outdoor sign and the property may be managed by Meredith Lodging (?). Would you mind checking your file to see if you can help clarify this for us, please?

On Mon, Nov 6, 2017 at 11:59 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Lori,

I have this one now so this works for us!

Thanks,
Kerry

On Fri, Nov 3, 2017 at 4:05 PM, <bayrent@peak.org> wrote:

Hi Kerry,

I thought I already sent Kathy Wilson's over...but here it is again.

From: "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us>
To: "Bayshore Rentals" <bayrent@peak.org>
Sent: Friday, November 3, 2017 9:49:59 AM
Subject: Re: Copy of insurance for Moffett House needed

Hi Lori,

Thanks for this signed application from Jamie Moffett. I just need signed apps from Kinsey Green & Kathy Wilson.

On Wed, Nov 1, 2017 at 3:57 PM, <bayrent@peak.org> wrote:

Hi Kerry,

I only have one more (Yay!!!) after this one.

Here is Jamie Moffett, 2213 NW Oceania Dr. Waldport, OR 97394

Thank you,

Lori Shea
Bayshore Rentals, LLC

From: "J Moffett" <jj2moffett89@gmail.com>
To: bayrent@peak.org
Sent: Wednesday, November 1, 2017 3:44:14 PM
Subject: RE: Copy of insurance for Moffett House needed

Hi Barbara, here's the Sheriff's document scanned with Jamie's signature. I emailed our insurance agency and asked them to send you the declaration page.

Hope you are enjoying the fall weather. It probably won't last much longer.

Thanks, JUdy

Sent from [Mail](#) for Windows 10

From: bayrent@peak.org
Sent: Friday, October 27, 2017 2:43 PM
To: jj2moffett89@gmail.com
Subject: Copy of insurance for Moffett House needed

Good afternoon Jamie & Judy,
We were checking over our files and noticed that we do not have a current copy of your declaration page for your insurance on the house. We were wondering if you could send over a copy or have your insurance company send a copy. We just need the declaration page only.

Thanks so much,

Barbara Fischer
Bayshore Rentals, LLC

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

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12/30/2020

**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Copy of insurance for Moffett House needed
FROM: bayrent@peak.org
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 06/11/2017 15:03

Hello Kerry,

All of our properties have signs with phone numbers. Can you relay the complaint to us and we will address.

Thank you,
Lori

From: "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us>
To: "Bayshore Rentals" <bayrent@peak.org>
Cc: "Anthony Lorange" <alorange@co.lincoln.or.us>
Sent: Monday, November 6, 2017 2:57:22 PM
Subject: Re: Copy of insurance for Moffett House needed

Hi Lori,
Thanks for Kathy & Chuck Wilson's application (2205 NW Parker Ave.) you sent to us on 11/3. We received a complaint today, 11/6, that this property does not have an actual phone number on the outdoor sign and the property may be managed by Meredith Lodging (?). Would you mind checking your file to see if you can help clarify this for us, please?

On Mon, Nov 6, 2017 at 11:59 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Hi Lori,
I have this one now so this works for us!

Thanks,
Kerry

On Fri, Nov 3, 2017 at 4:05 PM, <bayrent@peak.org> wrote:
Hi Kerry,

I thought I already sent Kathy Wilson's over...but here it is again.

From: "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us>
To: "Bayshore Rentals" <bayrent@peak.org>
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Subject: Re: Copy of insurance for Moffett House needed

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Thank you,

Lori Shea
Bayshore Rentals, LLC

From: "J Moffett" <jj2moffett89@gmail.com>
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Sent from [Mail](#) for Windows 10

From: bayrent@peak.org
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Thanks so much,

Barbara Fischer
Bayshore Rentals, LLC

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
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Tel: (541) 265-4912

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Short Term Rental Licensing
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Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Copy of insurance for Moffett House needed
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Bayshore Rentals <bayrent@peak.org>
DATE: 06/11/2017 15:24

Thanks, Lori. I will send each one to you with the address as the heading so we can keep track of the questions easily.

Kerry

On Mon, Nov 6, 2017 at 3:03 PM, <bayrent@peak.org> wrote:

Hello Kerry,

All of our properties have signs with phone numbers. Can you relay the complaint to us and we will address.

Thank you,
Lori

From: "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us>
To: "Bayshore Rentals" <bayrent@peak.org>
Cc: "Anthony Lorange" <alorange@co.lincoln.or.us>
Sent: Monday, November 6, 2017 2:57:22 PM

Subject: Re: Copy of insurance for Moffett House needed

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Hi Lori,

I have this one now so this works for us!

Thanks,
Kerry

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I thought I already sent Kathy Wilson's over...but here it is again.

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On Wed, Nov 1, 2017 at 3:57 PM, <bayrent@peak.org> wrote:
Hi Kerry,

I only have one more (Yay!!!) after this one.

Here is Jamie Moffett, [2213 NW Oceania Dr. Waldport, OR 97394](https://www.google.com/maps/place/2213+NW+Oceania+Dr.+Waldport,+OR+97394)

Thank you,

Lori Shea
Bayshore Rentals, LLC

From: "J Moffett" <jj2moffett89@gmail.com>
To: bayrent@peak.org
Sent: Wednesday, November 1, 2017 3:44:14 PM
Subject: RE: Copy of insurance for Moffett House needed

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Thanks, JUdy

Sent from [Mail](#) for Windows 10

From: bayrent@peak.org
Sent: Friday, October 27, 2017 2:43 PM
To: jj2moffett89@gmail.com
Subject: Copy of insurance for Moffett House needed

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We were checking over our files and noticed that we do not have a current copy of your declaration page for your insurance on the house. We were wondering if you could send over a copy or have your insurance company send a copy. We just need the declaration page only.

Thanks so much,

Barbara Fischer
Bayshore Rentals, LLC

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Short Term Rental Licensing
Lincoln County Sheriff's Office
[225 W. Olive Street](#) | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

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Short Term Rental Licensing
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Short Term Rental Licensing
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--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: yachats@ocean-odyssey.com
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 07/11/2017 10:13

Our office has received a complaint that the property located at 1910 NW Beachview Dr., Waldport, does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance, if at all possible.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 222 NW Oceania Dr., Waldport - Sandra Thompson
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: sandra-t1@live.com
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 07/11/2017 10:21

Our office has received a complaint that the property located at 222 NW Oceania Drive, Waldport, is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 222 NW Oceania Dr., Waldport - Sandra Thompson
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: info@waldportbeach.com
DATE: 07/11/2017 10:24

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Tue, Nov 7, 2017 at 10:21 AM
Subject: 222 NW Oceania Dr., Waldport - Sandra Thompson
To: sandra-t1@live.com
Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Our office has received a complaint that the property located at 222 NW Oceania Drive, Waldport, is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 302 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: sandra-t1@live.com, piloted@yahoo.com
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 07/11/2017 10:27

Our office has received a complaint that the property located at 302 NW Oceania Drive, Waldport, is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 306 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: sandra-t1@live.com, info@waldportbeach.com
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 07/11/2017 10:49

Our office has received a complaint that the property located at 306 NW Oceania Drive, Waldport, is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 302 NW Oceania Drive, Waldport
FROM: Sandra Thompson <sandra-t1@live.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/11/2017 10:50

The sign is in the window above the front door.

Sandra

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Tuesday, November 7, 2017 10:27 AM
To: sandra-t1@live.com; piloted@yahoo.com
Cc: Anthony Lorange
Subject: 302 NW Oceania Drive, Waldport

Our office has received a complaint that the property located at 302 NW Oceania Drive, Waldport, is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867
Tel: (541) 265-4912

SUBJECT: Fwd: 302 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 07/11/2017 11:06

Hi Tony,
Would you mind checking this out, please?

Kerry

----- Forwarded message -----

From: **Sandra Thompson** <sandra-t1@live.com>
Date: Tue, Nov 7, 2017 at 10:50 AM
Subject: Re: 302 NW Oceania Drive, Waldport
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

The sign is in the window above the front door.

Sandra

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Tuesday, November 7, 2017 10:27 AM
To: sandra-t1@live.com; piloted@yahoo.com
Cc: Anthony Lorange
Subject: [302 NW Oceania Drive, Waldport](#)

Our office has received a complaint that the property located at [302 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
[225 W. Olive Street | Room 203](#)
[Newport, OR 97365](#)-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 906 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: baymartcafe@gmail.com
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 07/11/2017 11:13

Our office has received a complaint that the property located at 906 NW Oceania Drive, Waldport, is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 2609 NW Parker Ave, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Bauman <rbauman@co.lincoln.or.us>
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 07/11/2017 11:17

Our office has received a complaint that the property located at 2609 NW Parker Ave., Waldport, is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 2609 NW Parker Ave., Waldport - VACASA
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: justin.bauman@vacasa.com
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 07/11/2017 15:41

Our office has received a complaint that the property located at 2609 NW Parker Ave., Waldport, is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 2609 NW Parker Ave., Waldport - VACASA
FROM: Justin Bauman <justin.bauman@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 07/11/2017 16:17





On Tue, Nov 7, 2017 at 3:42 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Our office has received a complaint that the property located at [2609 NW Parker Ave., Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)
[Newport, OR 97365](#)-3867

Tel: (541) 265-4912

--

Justin Bauman| Local Operations Manager-Waldport

C 541-360-8764 | D 541-902-3043

justin.bauman@vacasa.com

Vacasa.com

SUBJECT: Fwd: 2609 NW Parker Ave., Waldport - VACASA
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 07/11/2017 16:20

Hi Tony,

Is this sign in compliance/acceptable as being visible from the street?

Kerry

----- Forwarded message -----

From: **Justin Bauman** <justin.bauman@vacasa.com>
Date: Tue, Nov 7, 2017 at 4:17 PM
Subject: Re: 2609 NW Parker Ave., Waldport - VACASA
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Cc: Anthony Lorange <alorange@co.lincoln.or.us>





On Tue, Nov 7, 2017 at 3:42 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)
[Newport, OR 97365-3867](#)

Tel: (541) 265-4912

--

Justin Bauman| Local Operations Manager-Waldport

C [541-360-8764](tel:541-360-8764) | D [541-902-3043](tel:541-902-3043)

justin.bauman@vacasa.com

Vacasa.com

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 222 NW Oceania Dr., Waldport - Sandra Thompson
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: info@waldportbeach.com
DATE: 08/11/2017 10:42
ATTACHMENTS (20171108-104212-0000832): "[Sample Outside Posting.jpg](#)" , "[032116-Home & Business Security.pdf](#)" , "[101606-Business Security.pdf](#)"

Hi Kevin,

Per our conversation earlier, I've attached an example of a style of sign that may work for you. In addition, I've included a copy of two past Tips of the Week issued by our office that you may find helpful as you secure your investment in Bayshore.

Best Regards.

Kerry

On Tue, Nov 7, 2017 at 10:24 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>

Date: Tue, Nov 7, 2017 at 10:21 AM

Subject: 222 NW Oceania Dr., Waldport - Sandra Thompson

To: sandra-t1@live.com

Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Our office has received a complaint that the property located at 222 NW Oceania Drive, Waldport, is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

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Kerry de Lisser
Support Services Specialist

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Short Term Rental Licensing

Lincoln County Sheriff's Office

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Tel: (541) 265-4912

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

12/30/2020

Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 2609 NW Parker Ave, Waldport
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/11/2017 14:00

As illustrated in the photo provided by Justin Bauman, the management company's phone numbers are not "readable" from the driveway entrance. The POC placard is placed against the window, to the right of the 2nd level deck. If placed on the deck support or on a fixed object nearer to NW Parker, the problem would be elevated.

Tony Lorange

On Tue, Nov 7, 2017 at 3:39 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

I sent this to the incorrect Bauman. I am going to try this again with the correct one!

Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>

Date: Tue, Nov 7, 2017 at 11:17 AM

Subject: [2609 NW Parker Ave, Waldport](#)

To: Robert Bauman <rbauman@co.lincoln.or.us>

Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Our office has received a complaint that the property located at [2609 NW Parker Ave., Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

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Short Term Rental Licensing

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 222 NW Oceania Dr., Waldport - Sandra Thompson
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/11/2017 14:04

As of 110917 @ 1205, No outside POC signage visible from the roadway.

Tony Lorange

On Tue, Nov 7, 2017 at 10:21 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Our office has received a complaint that the property located at [222 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 306 NW Oceania Drive, Waldport
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/11/2017 14:05

As of 110917 @ 1400, no POC signage visible from the roadway.

Tony Lorange

On Tue, Nov 7, 2017 at 10:49 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Our office has received a complaint that the property located at [306 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 906 NW Oceania Drive, Waldport
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/11/2017 14:07

Unfounded, checked on 110917 at 1130, POC sign posted in a window above the garage door has phone numbers that are visible from the driveway entrance.

Tony Lorange

On Tue, Nov 7, 2017 at 11:13 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Our office has received a complaint that the property located at [906 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 906 NW Oceania Drive, Waldport
FROM: paul williams <baymartcafe@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 13/11/2017 19:03
ATTACHMENTS (20171113-190342-0000867): "[20171111_121929.jpg](#)"

The sign has been posted since January. See photo

On Nov 7, 2017 11:14 AM, "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us> wrote:

Our office has received a complaint that the property located at [906 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 906 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: paul williams <baymartcafe@gmail.com>
BCC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 14/11/2017 09:59

Thank you, Mr. Williams. I will advise the complainant you are, in fact, in compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, Nov 13, 2017 at 7:03 PM, paul williams <baymartcafe@gmail.com> wrote:
The sign has been posted since January. See photo

On Nov 7, 2017 11:14 AM, "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us> wrote:
Our office has received a complaint that the property located at [906 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Sign Complaint: 6735 Glen Ave, Gleneden Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Rick Gregory Shirey <gshirey@co.lincoln.or.us>
DATE: 16/11/2017 11:56

Hi Rick,

At your convenience, would you mind swinging by 6735 Glen Ave, Gleneden Beach?

I will just need the date you checked and confirmation that their sign with local contact info is not visible from the street.

TY,
Kerry

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Sign complaint: 6630 Neptune Ave, Gleneden Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Rick Gregory Shirey <gshirey@co.lincoln.or.us>
DATE: 16/11/2017 12:02

Hi Rick,

Would you mind checking 6630 Neptune, Gleneden Beach, please? I received a complaint that the sign is not visible from the street.

Please note the date you check it out. TY!

Kerry

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 16/11/2017 15:15

Hi Tony,

When you have time, would you mind checking this property for sign visibility, please? I'll use that date in an official notice I send to the owners.

TY,
Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Tue, Nov 7, 2017 at 10:13 AM
Subject: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
To: yachats@ocean-odyssey.com
Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Our office has received a complaint that the property located at 1910 NW Beachview Dr., Waldport, does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance, if at all possible.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 2206 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Ocean Odyssey <yachats@ocean-odyssey.com>
DATE: 16/11/2017 16:56

Please be advised we have received a complaint that the property located at 2206 NW Oceania Drive does not have a posted sign with your contact information. It has been windy (as usual!). Please check this property and let me know if this has been corrected.

Thanks,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: RE: 2206 NW Oceania Drive, Waldport
FROM: "Ocean Odyssey" <yachats@ocean-odyssey.com>
TO: "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 16/11/2017 16:58

We just did the inspection on that house and put the sign up. I will double check it.

Wendy Rush Knudson
Head of Guests Services
800~800~1915
Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing
Sent: Thursday, November 16, 2017 4:57 PM
To: Ocean Odyssey <yachats@ocean-odyssey.com>
Subject: 2206 NW Oceania Drive, Waldport

Please be advised we have received a complaint that the property located at 2206 NW Oceania Drive does not have a posted sign with your contact information. It has been windy (as usual!). Please check this property and let me know if this has been corrected.

Thanks,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Sign complaint: 6630 Neptune Ave, Gleneden Beach
FROM: Gregory Shirey <gshirey@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 17/11/2017 10:41

Good morning, Kerry.

I checked the signage at 6630 Neptune yesterday 11/16.

The Vacasa sign is in a front window of 6630 Neptune and has faded making it more difficult to see. I can contact the GM of Vacasa and have them place a yard sign.

Rick

On Thursday, November 16, 2017, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Rick,

Would you mind checking 6630 Neptune, Gleneden Beach, please? I received a complaint that the sign is not visible from the street.

Please note the date you check it out. TY!

Kerry

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

G. Rick Shirey
Lincoln Co. Sheriff's Department
Newport, OR
Admin. Services - 541-265-4912
cell - 541-270-8591
gshirey@co.Lincoln.or.us

SUBJECT: Re: Sign Complaint: 6735 Glen Ave, Gleneden Beach
FROM: Gregory Shirey <gshirey@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 17/11/2017 10:44

Good morning, Kerry.

I checked the property at 6735 Glen Av. Gleneden Beach yesterday afternoon, 11/16.

There was no signage, outdoor or in a front window, that I could see. There were no cars and nothing to indicate whether it is a STR or private residence. I can swing by on a weekend morning the way I have for some others and check for cars/visitors.

Rick

On Thu, Nov 16, 2017 at 11:56 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Rick,

At you convenience, would you mind swinging by [6735 Glen Ave, Gleneden Beach](#)?

I will just need the the date you checked and confirmation that their sign with local contact info is not visible from the street.

TY,
Kerry

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

G. Rick Shirey
Lincoln Co. Sheriff's Department
Newport, OR
Admin. Services - 541-265-4912
cell - 541-270-8591
gshirey@co.Lincoln.or.us

SUBJECT: Re: Sign Complaint: 6735 Glen Ave, Gleneden Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Gregory Shirey <gshirey@co.lincoln.or.us>
DATE: 17/11/2017 11:17
ATTACHMENTS (20171117-111718-0000807): "[2017-12-08 Deadline 6735 Glen-SWENSON.pdf](#)"

Hi Rick,
They have a license so I will send a notice (attached). Thanks for checking!

Kerry

On Fri, Nov 17, 2017 at 10:44 AM, Gregory Shirey <gshirey@co.lincoln.or.us> wrote:
Good morning, Kerry.

I checked the property at [6735 Glen Av. Gleneden Beach](#) yesterday afternoon, 11/16.

There was no signage, outdoor or in a front window, that I could see. There were no cars and nothing to indicate whether it is a STR or private residence. I can swing by on a weekend morning the way I have for some others and check for cars/visitors.

Rick

On Thu, Nov 16, 2017 at 11:56 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Rick,

At you convenience, would you mind swinging by [6735 Glen Ave, Gleneden Beach](#)?

I will just need the the date you checked and confirmation that their sign with local contact info is not visible from the street.

TY,
Kerry

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--
G. Rick Shirey
Lincoln Co. Sheriff's Department
Newport, OR
Admin. Services - [541-265-4912](tel:541-265-4912)
cell - [541-270-8591](tel:541-270-8591)
gshirey@co.Lincoln.or.us

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 6630 Neptune Gleneden Beach
FROM: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 17/11/2017 14:39

Kerry de Lisser-Shanks
Support Services
Lincoln County Sheriff's Office
225 West Olive Street, Suite #203
Newport, Oregon 97365
Office: (541) 265-0671
Fax: (541) 265-4917
E-mail: kdelisser-shanks@co.lincoln.or.us

[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

----- Forwarded message -----

From: **Jack Larcade** <jack.larcade@vacasa.com>
Date: Fri, Nov 17, 2017 at 12:03 PM
Subject: Re: 6630 Neptune Gleneden Beach
To: Gregory Shirey <gshirey@co.lincoln.or.us>
Cc: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>

Hi Rick,

Thank you, we'll have one placed tomorrow afternoon at the latest. I'll follow up with you once completed.

Best,

Jack Larcade | *General Manager - Lincoln City*
[541.921.9109](tel:541.921.9109)
jack.larcade@vacasa.com
vacasa.com
Vacation rentals made easy®

On Fri, Nov 17, 2017 at 11:56 AM, Gregory Shirey <gshirey@co.lincoln.or.us> wrote:
Good afternoon, Jack.

Administrative Services has received a complaint on the visibility of the signage at the above location. I drove by the residence and could see that there is still a 'Vacasa' sign in the window but it is difficult to read the information from the street.

It would be best if you could have one of your people place one of your yard-type signs in the parking area in front of the house at your earliest convenience. Let me know when the sign is in place so I can do a drive past or you can txt/email me a photo.

Thanks, Jack.

Rick Shirey

--
G. Rick Shirey

12/30/2020

Lincoln Co. Sheriff's Department
Newport, OR
Admin. Services - [541-265-4912](tel:541-265-4912)
cell - [541-270-8591](tel:541-270-8591)
gshirey@co.Lincoln.or.us

SUBJECT: Re: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 18/11/2017 11:58

Observed on 121617, that the problem with this property is that the sign is posted inside a window, near the front door, however it is not "readable" from the street. Needs to be enlarged or permanently posted closer to the street. Tony

On Thu, Nov 16, 2017 at 3:15 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

When you have time, would you mind checking this property for sign visibility, please? I'll use that date in an official notice I send to the owners.

TY,
Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>

Date: Tue, Nov 7, 2017 at 10:13 AM

Subject: [1910 NW Beachview Drive, Waldport](#) - Ocean Odyssey Vacation Rentals

To: yachats@ocean-odyssey.com

Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Our office has received a complaint that the property located at [1910 NW Beachview Dr., Waldport](#), does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance, if at all possible.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

12/30/2020

| Tel: (541) 265-4912

SUBJECT: Fwd: 6630 Neptune Gleneden Beach
FROM: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 21/11/2017 08:21

----- Forwarded message -----

From: **Jack Larcade** <jack.larcade@vacasa.com>
Date: Sat, Nov 18, 2017 at 2:34 PM
Subject: Re: 6630 Neptune Gleneden Beach
To: Gregory Shirey <gshirey@co.lincoln.or.us>
Cc: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>

Good afternoon,

I had Maria set a sign up yesterday and send you a photo via text, please let me know if there are any further concerns here.

Best,

Jack Larcade | *General Manager - Lincoln City*
[541.921.9109](tel:541.921.9109)
jack.larcade@vacasa.com
vacasa.com

Vacation rentals made easy®

On Fri, Nov 17, 2017 at 12:03 PM, Jack Larcade <jack.larcade@vacasa.com> wrote:

Hi Rick,

Thank you, we'll have one placed tomorrow afternoon at the latest. I'll follow up with you once completed.

Best,

Jack Larcade | *General Manager - Lincoln City*
[541.921.9109](tel:541.921.9109)
jack.larcade@vacasa.com
vacasa.com

Vacation rentals made easy®

On Fri, Nov 17, 2017 at 11:56 AM, Gregory Shirey <gshirey@co.lincoln.or.us> wrote:

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Administrative Services has received a complaint on the visibility of the signage at the above location. I drove by the residence and could see that there is still a 'Vacasa' sign in the window but it is difficult to read the information from the street.

It would be best if you could have one of your people place one of your yard-type signs in the parking area in front of the house at your earliest convenience. Let me know when the sign is in place so I can do a drive past or you can txt/email me a photo.

Thanks, Jack.

Rick Shirey

--

G. Rick Shirey
Lincoln Co. Sheriff's Department
Newport, OR
Admin. Services - [541-265-4912](tel:541-265-4912)
cell - [541-270-8591](tel:541-270-8591)
gshirey@co.Lincoln.or.us

SUBJECT: Re: 906 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 28/11/2017 16:12

Because this one is okay, a noncompliance notice was not sent.

Kerry

On Thu, Nov 9, 2017 at 2:07 PM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:

Unfounded, checked on 110917 at 1130, POC sign posted in a window above the garage door has phone numbers that are visible from the driveway entrance.

Tony Lorange

On Tue, Nov 7, 2017 at 11:13 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Our office has received a complaint that the property located at [906 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 28/11/2017 16:14
ATTACHMENTS (20171128-161449-0001089): ["2017-12-19 Deadline 1910 NW Beachview-THOMPSON.pdf"](#)

Hi Tony,

Because I did receive a response from Ocean Odyssey, I sent a notice to the owners.

On Sat, Nov 18, 2017 at 11:58 AM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:

Observed on 121617, that the problem with this property is that the sign is posted inside a window, near the front door, however it is not "readable" from the street. Needs to be enlarged or permanently posted closer to the street. Tony

On Thu, Nov 16, 2017 at 3:15 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

When you have time, would you mind checking this property for sign visibility, please? I'll use that date in an official notice I send to the owners.

TY,
Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Tue, Nov 7, 2017 at 10:13 AM
Subject: [1910 NW Beachview Drive, Waldport](#) - Ocean Odyssey Vacation Rentals
To: yachats@ocean-odyssey.com
Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Our office has received a complaint that the property located at [1910 NW Beachview Dr., Waldport](#), does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance, if at all possible.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 28/11/2017 16:21

(I meant: I did NOT get a response from Ocean Odyssey)

Kerry

On Tue, Nov 28, 2017 at 4:14 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Because I did receive a response from Ocean Odyssey, I sent a notice to the owners.

On Sat, Nov 18, 2017 at 11:58 AM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:

Observed on 121617, that the problem with this property is that the sign is posted inside a window, near the front door, however it is not "readable" from the street. Needs to be enlarged or permanently posted closer to the street. Tony

On Thu, Nov 16, 2017 at 3:15 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

When you have time, would you mind checking this property for sign visibility, please? I'll use that date in an official notice I send to the owners.

TY,

Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>

Date: Tue, Nov 7, 2017 at 10:13 AM

Subject: [1910 NW Beachview Drive, Waldport](#) - Ocean Odyssey Vacation Rentals

To: yachats@ocean-odyssey.com

Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Our office has received a complaint that the property located at [1910 NW Beachview Dr., Waldport](#), does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance, if at all possible.

Best Regards,

Kerry

Kerry de Lisser

Support Services Specialist

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

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--

**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 2609 NW Parker Ave, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 30/11/2017 08:36

Hi Tony,
Von Belk advised this sign has been installed. Would you mind checking at your convenience, please?

TY, Kerry

On Thu, Nov 9, 2017 at 2:00 PM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:

As illustrated in the photo provided by Justin Bauman, the management company's phone numbers are not "readable" from the driveway entrance. The POC placard is placed against the window, to the right of the 2nd level deck. If placed on the deck support or on a fixed object nearer to NW Parker, the problem would be elevated.

Tony Lorange

On Tue, Nov 7, 2017 at 3:39 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,
I sent this to the incorrect Bauman. I am going to try this again with the correct one!

Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Tue, Nov 7, 2017 at 11:17 AM
Subject: [2609 NW Parker Ave, Waldport](#)
To: Robert Bauman <rbauman@co.lincoln.or.us>
Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Our office has received a complaint that the property located at [2609 NW Parker Ave., Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

12/30/2020

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 03/12/2017 14:45

Copy I'll check it next week

On Tue, Nov 28, 2017 at 4:21 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
(I meant: I did NOT get a response from Ocean Odyssey)

Kerry

On Tue, Nov 28, 2017 at 4:14 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,
Because I did receive a response from Ocean Odyssey, I sent a notice to the owners.

On Sat, Nov 18, 2017 at 11:58 AM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:

Observed on 121617, that the problem with this property is that the sign is posted inside a window, near the front door, however it is not "readable" from the street. Needs to be enlarged or permanently posted closer to the street. Tony

On Thu, Nov 16, 2017 at 3:15 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,
When you have time, would you mind checking this property for sign visibility, please? I'll use that date in an official notice I send to the owners.

TY,
Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Tue, Nov 7, 2017 at 10:13 AM
Subject: [1910 NW Beachview Drive, Waldport](#) - Ocean Odyssey Vacation Rentals
To: yachats@ocean-odyssey.com
Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Our office has received a complaint that the property located at [1910 NW Beachview Dr., Waldport](#), does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance, if at all possible.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

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**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

**Short Term Rental Licensing
Lincoln County Sheriff's Office**

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**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 906 NW Oceania Drive, Waldport
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 03/12/2017 14:46

Copy

On Tue, Nov 28, 2017 at 4:12 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Because this one is okay, a noncompliance notice was not sent.

Kerry

On Thu, Nov 9, 2017 at 2:07 PM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:
Unfounded, checked on 110917 at 1130, POC sign posted in a window above the garage door has phone numbers that are visible from the driveway entrance.

Tony Lorange

On Tue, Nov 7, 2017 at 11:13 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Our office has received a complaint that the property located at [906 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

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--

Short Term Rental Licensing
Lincoln County Sheriff's Office
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Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 2609 NW Parker Ave, Waldport
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 04/12/2017 12:05

Re: 2609 NW Parker:

As of 120417 at 1145 AM, the above mentioned sign has not been removed to a location nearer to the public street. To allow the phone numbers to be readable.

Tony Lorange

On Thu, Nov 30, 2017 at 8:36 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Von Belk advised this sign has been installed. Would you mind checking at your convenience, please?

TY, Kerry

On Thu, Nov 9, 2017 at 2:00 PM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:

As illustrated in the photo provided by Justin Bauman, the management company's phone numbers are not "readable" from the driveway entrance. The POC placard is placed against the window, to the right of the 2nd level deck. If placed on the deck support or on a fixed object nearer to NW Parker, the problem would be elevated.

Tony Lorange

On Tue, Nov 7, 2017 at 3:39 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

I sent this to the incorrect Bauman. I am going to try this again with the correct one!

Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>

Date: Tue, Nov 7, 2017 at 11:17 AM

Subject: [2609 NW Parker Ave, Waldport](#)

To: Robert Bauman <rbauman@co.lincoln.or.us>

Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Our office has received a complaint that the property located at [2609 NW Parker Ave., Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

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Newport, OR 97365-3867

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: RE: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
FROM: "Ocean Odyssey" <yachats@ocean-odyssey.com>
TO: "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 06/12/2017 12:36
ATTACHMENTS (20171206-123626-0001090): ["IMG_20171206_101133346.jpg"](#) ,
["IMG_20171206_101146728.jpg"](#)

Please see attached a picture of the sign up in a location closer to the street for better viewing. Please let us know if this is acceptable.

Wendy Rush Knudson
Head of Guests Services
800~800~1915
Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing
Sent: Tuesday, November 07, 2017 10:13 AM
To: yachats@ocean-odyssey.com
Cc: Anthony Lorange <alorange@co.lincoln.or.us>
Subject: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals

Our office has received a complaint that the property located at 1910 NW Beachview Dr., Waldport, does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance, if at all possible.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
BCC: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 11/12/2017 11:20
ATTACHMENTS (20171211-112021-0001091): "[IMG_20171206_101133346.jpg](#)",
"[IMG_20171206_101146728.jpg](#)"

Hi Tony,
Please see attached photos & let me know if your consider this property now in compliance.

Thanks,
Kerry

----- Forwarded message -----

From: **Ocean Odyssey** <yachats@ocean-odyssey.com>
Date: Wed, Dec 6, 2017 at 12:36 PM
Subject: RE: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Please see attached a picture of the sign up in a location closer to the street for better viewing. Please let us know if this is acceptable.

Wendy Rush Knudson

Head of Guests Services

800~800~1915

Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing
Sent: Tuesday, November 07, 2017 10:13 AM
To: yachats@ocean-odyssey.com
Cc: Anthony Lorange <alorange@co.lincoln.or.us>
Subject: [1910 NW Beachview Drive, Waldport](#) - Ocean Odyssey Vacation Rentals

Our office has received a complaint that the property located at [1910 NW Beachview Dr., Waldport](#), does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance, if at all possible.

Best Regards,

12/30/2020

Kerry

Kerry de Lisser

Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)

[Newport, OR 97365](#)-3867

Tel: [\(541\) 265-4912](#)

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 15/12/2017 15:00

Hi Kerri,

Yes, the signage at this location is now in compliance.

Tony

On Mon, Dec 11, 2017 at 11:20 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Please see attached photos & let me know if you consider this property now in compliance.

Thanks,
Kerry

----- Forwarded message -----

From: **Ocean Odyssey** <yachats@ocean-odyssey.com>

Date: Wed, Dec 6, 2017 at 12:36 PM

Subject: RE: [1910 NW Beachview Drive, Waldport](#) - Ocean Odyssey Vacation Rentals

To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Please see attached a picture of the sign up in a location closer to the street for better viewing. Please let us know if this is acceptable.

Wendy Rush Knudson

Head of Guests Services

800~800~1915

Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing

Sent: Tuesday, November 07, 2017 10:13 AM

To: yachats@ocean-odyssey.com

Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Subject: [1910 NW Beachview Drive, Waldport](#) - Ocean Odyssey Vacation Rentals

Our office has received a complaint that the property located at [1910 NW Beachview Dr., Waldport](#), does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance, if at all possible.

Best Regards,

Kerry

Kerry de Lisser

Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

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Tel: [\(541\) 265-4912](#)

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Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street](#) | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1910 NW Beachview Drive, Waldport - Ocean Odyssey Vacation Rentals
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Ocean Odyssey <yachats@ocean-odyssey.com>
DATE: 18/12/2017 11:11

Thank you for the photos, Wendy. Our compliance deputy advised this property is now in compliance.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Wed, Dec 6, 2017 at 12:36 PM, Ocean Odyssey <yachats@ocean-odyssey.com> wrote:

Please see attached a picture of the sign up in a location closer to the street for better viewing. Please let us know if this is acceptable.

Wendy Rush Knudson

Head of Guests Services

800~800~1915

Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing

Sent: Tuesday, November 07, 2017 10:13 AM

To: yachats@ocean-odyssey.com

Cc: Anthony Lorange <alorange@co.lincoln.or.us>

Subject: [1910 NW Beachview Drive, Waldport](#) - Ocean Odyssey Vacation Rentals

Our office has received a complaint that the property located at [1910 NW Beachview Dr., Waldport](#), does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance, if at all possible.

Best Regards,

Kerry

Kerry de Lisser

Support Services Specialist

--

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 302 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 19/12/2017 15:50

Hi Tony,

Before I send an official letter to the owner, would you please check this sign & advise if it is readable from the street, please?

Thanks,
Kerry

On Tue, Nov 7, 2017 at 11:06 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Would you mind checking this out, please?

Kerry

----- Forwarded message -----

From: **Sandra Thompson** <sandra-t1@live.com>

Date: Tue, Nov 7, 2017 at 10:50 AM

Subject: Re: 302 NW Oceania Drive, Waldport

To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

The sign is in the window above the front door.

Sandra

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Tuesday, November 7, 2017 10:27 AM

To: sandra-t1@live.com; piloted@yahoo.com

Cc: Anthony Lorange

Subject: [302 NW Oceania Drive, Waldport](#)

Our office has received a complaint that the property located at [302 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser

Support Services Specialist

--

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[Newport, OR 97365-3867](#)

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 302 NW Oceania Drive, Waldport
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 28/12/2017 11:53

Kerry,

There is a sign posted in a window above the front door, however this is yet another case of where the sign is visible but not readable from the public roadway.
It needs to be moved closer to Oceania Drive.

Tony

On Tue, Dec 19, 2017 at 3:50 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Before I send an official letter to the owner, would you please check this sign & advise if it is readable from the street, please?

Thanks,
Kerry

On Tue, Nov 7, 2017 at 11:06 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Would you mind checking this out, please?

Kerry

----- Forwarded message -----

From: **Sandra Thompson** <sandra-t1@live.com>

Date: Tue, Nov 7, 2017 at 10:50 AM

Subject: Re: [302 NW Oceania Drive, Waldport](#)

To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

The sign is in the window above the front door.

Sandra

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Tuesday, November 7, 2017 10:27 AM

To: sandra-t1@live.com; piloted@yahoo.com

Cc: Anthony Lorange

Subject: [302 NW Oceania Drive, Waldport](#)

Our office has received a complaint that the property located at [302 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
[225 W. Olive Street | Room 203](#)
[Newport, OR 97365-3867](#)

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 302 NW Oceania Drive, Waldport
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 28/12/2017 12:14
ATTACHMENTS (20171228-121431-0001092): "[2017-12-22 16.00.15.jpg](#)", "[2017-12-22 16.00.24.jpg](#)"

On Thu, Dec 28, 2017 at 11:53 AM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:
Kerry,

There is a sign posted in a window above the front door, however this is yet another case of where the sign is visible but not readable from the public roadway.
It needs to be moved closer to Oceania Drive.

Tony

On Tue, Dec 19, 2017 at 3:50 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,
Before I send an official letter to the owner, would you please check this sign & advise if it is readable from the street, please?

Thanks,
Kerry

On Tue, Nov 7, 2017 at 11:06 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,
Would you mind checking this out, please?

Kerry

----- Forwarded message -----

From: **Sandra Thompson** <sandra-t1@live.com>
Date: Tue, Nov 7, 2017 at 10:50 AM
Subject: Re: [302 NW Oceania Drive, Waldport](#)
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

The sign is in the window above the front door.

Sandra

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Tuesday, November 7, 2017 10:27 AM
To: sandra-t1@live.com; piloted@yahoo.com

Cc: Anthony Lorange

Subject: [302 NW Oceania Drive, Waldport](#)

Our office has received a complaint that the property located at [302 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street](#) | [Room 203](#)
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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 2206 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Ocean Odyssey <yachats@ocean-odyssey.com>
DATE: 29/12/2017 16:22

Hi Wendy,
Just touching base on this property. My last notes from compliance indicate the sign was not posted at the property on 11/17.

Thanks,
Kerry

On Thu, Nov 16, 2017 at 4:58 PM, Ocean Odyssey <yachats@ocean-odyssey.com> wrote:

We just did the inspection on that house and put the sign up. I will double check it.

Wendy Rush Knudson

Head of Guests Services

800~800~1915

Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing

Sent: Thursday, November 16, 2017 4:57 PM

To: Ocean Odyssey <yachats@ocean-odyssey.com>

Subject: [2206 NW Oceania Drive, Waldport](#)

Please be advised we have received a complaint that the property located at 2206 NW Oceania Drive does not have a posted sign with your contact information. It has been windy (as usual!). Please check this property and let me know if this has been corrected.

Thanks,

Kerry

Kerry de Lisser

Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)

[Newport, OR 97365](#)-3867

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: RE: 2206 NW Oceania Drive, Waldport
FROM: "Ocean Odyssey" <yachats@ocean-odyssey.com>
TO: "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 02/01/2018 19:31

Hi Kerry,

I thought the owner was going to take care of this. I will see that it happens.

Wendy Rush Knudson
Head of Guests Services
800~800~1915
Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing
Sent: Friday, December 29, 2017 4:22 PM
To: Ocean Odyssey <yachats@ocean-odyssey.com>
Subject: Re: 2206 NW Oceania Drive, Waldport

Hi Wendy,

Just touching base on this property. My last notes from compliance indicate the sign was not posted at the property on 11/17.

Thanks,
Kerry

On Thu, Nov 16, 2017 at 4:58 PM, Ocean Odyssey <yachats@ocean-odyssey.com> wrote:

We just did the inspection on that house and put the sign up. I will double check it.

Wendy Rush Knudson
Head of Guests Services
800~800~1915
Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing
Sent: Thursday, November 16, 2017 4:57 PM
To: Ocean Odyssey <yachats@ocean-odyssey.com>
Subject: [2206 NW Oceania Drive, Waldport](#)

Please be advised we have received a complaint that the property located at 2206 NW Oceania Drive does not have a posted sign with your contact information. It has been windy (as usual!). Please check this property and let me know if this has been corrected.

Thanks,
Kerry

Kerry de Lisser
Support Services Specialist

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Short Term Rental Licensing
Lincoln County Sheriff's Office

| Tel: [\(541\) 265-4912](tel:(541)265-4912)

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 2206 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Ocean Odyssey <yachats@ocean-odyssey.com>
DATE: 03/01/2018 08:19

If you could just assure that the sign is readable from the street, that would be great.

Thanks, Wendy.

On Tue, Jan 2, 2018 at 7:31 PM, Ocean Odyssey <yachats@ocean-odyssey.com> wrote:

Hi Kerry,

I thought the owner was going to take care of this. I will see that it happens.

Wendy Rush Knudson

Head of Guests Services

800~800~1915

Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing

Sent: Friday, December 29, 2017 4:22 PM

To: Ocean Odyssey <yachats@ocean-odyssey.com>

Subject: Re: [2206 NW Oceania Drive, Waldport](#)

Hi Wendy,

Just touching base on this property. My last notes from compliance indicate the sign was not posted at the property on 11/17.

Thanks,

Kerry

On Thu, Nov 16, 2017 at 4:58 PM, Ocean Odyssey <yachats@ocean-odyssey.com> wrote:

We just did the inspection on that house and put the sign up. I will double check it.

Wendy Rush Knudson

Head of Guests Services

800~800~1915

Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing

Sent: Thursday, November 16, 2017 4:57 PM

To: Ocean Ody ssey <yachats@ocean-odyssey.com>

Subject: [2206 NW Oceania Drive, Waldport](#)

Please be advised we have received a complaint that the property located at 2206 NW Oceania Drive does not have a posted sign with your contact information. It has been windy (as usual!). Please check this property and let me know if this has been corrected.

Thanks,

Kerry

Kerry de Lisser

Support Services Specialist

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Lincoln County Sheriff's Office

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12/30/2020

Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)

[Newport, OR 97365](#)-3867

Tel: [\(541\) 265-4912](#)

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Signs at 306&222 nw Oceania Dr waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 05/01/2018 16:12

Hi Tony,

While we have not received a Change of Contact Form, Kevin Hester advised via email on 1/4/2018 that he is the new POC for 306 & 222 NW Oceania Drive.

Coincidentally, we received a complaint later the same day from a neighbor who advised the trash at 306 NW Oceania was overflowing and was being blown into the neighbor's yard. The complainant called us because the phone number on the sign did not reach the proper contact person.

1. The location of the sign at 222 was not readable from the street the last time you checked, 12/5/2017.
2. Both signs at 306 & 222 will need to be updated to an accurate local contact.
3. We are still trying to ascertain whether or not he qualifies as a local contact, as Assessor's records list his mailing address in Philomath and the 222 address he is saying is his residence is actually one of his rentals.

Kerry

On Fri, Dec 29, 2017 at 10:19 AM, Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> wrote:

Kerry de Lisser-Shanks
Support Services
Lincoln County Sheriff's Office
[225 West Olive Street, Suite #203](#)
[Newport, Oregon 97365](#)
Office: [\(541\) 265-0671](tel:(541)265-0671)
Fax: [\(541\) 265-4917](tel:(541)265-4917)
E-mail: kdelisser-shanks@co.lincoln.or.us

[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

----- Forwarded message -----

From: **Anthony Lorange** <alorange@co.lincoln.or.us>
Date: Thu, Dec 28, 2017 at 12:21 PM
Subject: Re: Signs at [306&222 nw Oceania Dr waldport](#)
To: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>

Photos of [222 NW Oceania](#)

On Tue, Dec 5, 2017 at 10:05 AM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:

Hi Kerry,

In response to your question:

[306 NW Oceania Drive](#) - The sign is posted in a window and readable from the public roadway (Oceania).

[222 NW Oceania Drive](#) - Though posted in a window next to the front door, the POC information sign is too far from the public roadway, rendering it it unreadable from the roadway.

Regards,

Tony Lorange

On Mon, Nov 27, 2017 at 10:16 AM, Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> wrote:

Hi Tony,

Can you advise if these are readable from the street, please?

Kerry de Lisser-Shanks
Support Services
Lincoln County Sheriff's Office
[225 West Olive Street, Suite #203](#)
[Newport, Oregon 97365](#)
[Office: \(541\) 265-0671](#)
[Fax: \(541\) 265-4917](#)
[E-mail: kdelisser-shanks@co.lincoln.or.us](mailto:kdelisser-shanks@co.lincoln.or.us)

[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

----- Forwarded message -----

From: **Management** <info@waldportbeach.com>
Date: Sat, Nov 25, 2017 at 2:18 AM
Subject: Signs at [306&222 nw Oceania Dr waldport](#)
To: kdelisser-shanks@co.lincoln.or.us

See attached.

Kevin Hester and Claudia Hase.
[541-829-3755](tel:541-829-3755)

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 2206 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 09/01/2018 13:28

Hi Tony,
Wendy advised the wind had taken this sign down; it is now up and visible from the street.

Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Wed, Jan 3, 2018 at 8:19 AM
Subject: Re: 2206 NW Oceania Drive, Waldport
To: Ocean Odyssey <yachats@ocean-odyssey.com>

If you could just assure that the sign is readable from the street, that would be great.

Thanks, Wendy.

On Tue, Jan 2, 2018 at 7:31 PM, Ocean Odyssey <yachats@ocean-odyssey.com> wrote:

Hi Kerry,

I thought the owner was going to take care of this. I will see that it happens.

Wendy Rush Knudson

Head of Guests Services

800~800~1915

Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing
Sent: Friday, December 29, 2017 4:22 PM
To: Ocean Odyssey <yachats@ocean-odyssey.com>
Subject: Re: [2206 NW Oceania Drive, Waldport](#)

Hi Wendy,

Just touching base on this property. My last notes from compliance indicate the sign was not posted at the property on 11/17.

Thanks,

Kerry

On Thu, Nov 16, 2017 at 4:58 PM, Ocean Odyssey <yachats@ocean-odyssey.com> wrote:

We just did the inspection on that house and put the sign up. I will double check it.

Wendy Rush Knudson

Head of Guests Services

800~800~1915

Ocean Odyssey Vacation Rentals

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing

Sent: Thursday, November 16, 2017 4:57 PM

To: Ocean Odyssey <yachats@ocean-odyssey.com>

Subject: [2206 NW Oceania Drive, Waldport](#)

Please be advised we have received a complaint that the property located at 2206 NW Oceania Drive does not have a posted sign with your contact information. It has been windy (as usual!). Please check this property and let me know if this has been corrected.

Thanks,

Kerry

Kerry de Lisser

Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

12/30/2020

[225 W. Olive Street | Room 203](#)

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Tel: [\(541\) 265-4912](#)

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Short Term Rental Licensing
Lincoln County Sheriff's Office

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Short Term Rental Licensing
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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 2206 NW Oceania Drive, Waldport
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/01/2018 13:40

Copy...thanks

On Tue, Jan 9, 2018 at 1:28 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Wendy advised the wind had taken this sign down; it is now up and visible from the street.

Kerry

----- Forwarded message -----

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800~800~1915

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Ocean Odyssey Vacation Rentals

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Sent: Thursday, November 16, 2017 4:57 PM

To: Ocean Ody ssey <yachats@ocean-odyssey.com>

Subject: [2206 NW Oceania Drive, Waldport](#)

Please be advised we have received a complaint that the property located at 2206 NW Oceania Drive does not have a posted sign with your contact information. It has been windy (as usual!). Please check this property and let me know if this has been corrected.

Thanks,

Kerry

Kerry de Lisser

Support Services Specialist

--

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Lincoln County Sheriff's Office

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Short Term Rental Licensing
Lincoln County Sheriff's Office

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Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 302 NW Oceania Drive, Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 16/01/2018 10:55

Hi Tony,
I spoke to a Stacey & she said she will have the sign fixed by 1/28/2018.

Kerry

On Thu, Dec 28, 2017 at 12:14 PM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:

On Thu, Dec 28, 2017 at 11:53 AM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:

Kerry,

There is a sign posted in a window above the front door, however this is yet another case of where the sign is visible but not readable from the public roadway.
It needs to be moved closer to Oceania Drive.

Tony

On Tue, Dec 19, 2017 at 3:50 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Before I send an official letter to the owner, would you please check this sign & advise if it is readable from the street, please?

Thanks,

Kerry

On Tue, Nov 7, 2017 at 11:06 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Would you mind checking this out, please?

Kerry

----- Forwarded message -----

From: **Sandra Thompson** <sandra-t1@live.com>

Date: Tue, Nov 7, 2017 at 10:50 AM

Subject: Re: [302 NW Oceania Drive, Waldport](#)

To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

The sign is in the window above the front door.

Sandra

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Tuesday, November 7, 2017 10:27 AM
To: sandra-t1@live.com; piloted@yahoo.com
Cc: Anthony Lorange
Subject: [302 NW Oceania Drive, Waldport](#)

Our office has received a complaint that the property located at [302 NW Oceania Drive, Waldport](#), is not in compliance with Lincoln County Ordinance #487 because it does not have a sign with the local contact and phone number visible from the street. Please respond at your earliest convenience with a photo confirming compliance.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

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Short Term Rental Licensing
Lincoln County Sheriff's Office

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Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 302 NW Oceania Drive, Waldport
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 16/01/2018 11:00

Copy

On Tue, Jan 16, 2018 at 10:55 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Kerry

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Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

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Short Term Rental Licensing
Lincoln County Sheriff's Office

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Tel: (541) 265-4912

SUBJECT: Re: 7858 SW Surfland St, South Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 16/01/2018 16:07

Hi Tony,

I don't have any notes indicating we confirmed signage. Can you let me know if this property has a readable sign, please?

Thanks,
Kerry

On Mon, Oct 2, 2017 at 11:09 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Would you have a moment to swing by 7858 SW Surfland St. in South Beach (Residence of Ande Thollander/Managed by VACASA)? Neighbor Jim Kaldy advised there is no sign identifying the local contact for the home.

Thank you,
Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>

Date: Mon, Oct 2, 2017 at 11:03 AM

Subject: 7858 SW Surfland St, South Beach

To: zosteral@gmail.com

Mr. Kaldy,

Please see the short term rental license complaint form at this link: <http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Per our conversation, I will request one of compliance officers check the residence for proper signage.

Best Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 7858 SW Surfland St, South Beach
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 16/01/2018 16:24

I'll check on my way to my SAR meeting tonight...I think this is the place where an unknown neighbor was removing the sign.

On Tue, Jan 16, 2018 at 4:07 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

I don't have any notes indicating we confirmed signage. Can you let me know if this property has a readable sign, please?

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Subject: [7858 SW Surfland St](#), South Beach
To: zosteral@gmail.com

Mr. Kaldy,

Please see the short term rental license complaint form at this link: <http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Per our conversation, I will request one of compliance officers check the residence for proper signage.

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Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

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Short Term Rental Licensing
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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 7858 SW Surfland St, South Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 16/01/2018 16:33

I see a note in the file indicating there was an issue of the sign disappearing at this address, so the sign was moved to the window next to the door.

On Tue, Jan 16, 2018 at 4:24 PM, Anthony Lorange <alorange@co.lincoln.or.us> wrote:

I'll check on my way to my SAR meeting tonight...I think this is the place where an unknown neighbor was removing the sign.

On Tue, Jan 16, 2018 at 4:07 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Thank you,
Kerry

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From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>

Date: Mon, Oct 2, 2017 at 11:03 AM

Subject: [7858 SW Surfland St](#), South Beach

To: zoster1@gmail.com

Mr. Kaldy,

Please see the short term rental license complaint form at this link: <http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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Kerry de Lisser
Support Services Specialist

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Tel: (541) 265-4912

12/30/2020

SUBJECT: Beverly Beach Non-Compliant complaint
FROM: Stacy Bridgman <sbridgman@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 05/02/2018 14:12

So, the one who complained about "all of her neighbors" not charging tax is at 116 NE 115th St. I pulled up VRBO and see a few others in her area. I don't know the addresses exactly but here is a link to the map. Just in case you wanted to let someone know or take a look at them. It looks like all but two listed on VRBO are managed by either Vacasa or Meredith lodging which both collect and pay room tax for their customers.

<https://www.vrbo.com/results?swLat=44.718404782083&swLong=-124.06147714288329&neLat=44.72329894328339&neLong=-124.05041571290587&q=Beverly%20Beach,%20OR,%20USA&zoon df0f-4f46-8be1-45a35cec84a2>

--

Stacy Bridgman
Lincoln County Treasurer's Office
225 West Olive Street, Room 206
Newport, Oregon 97365
Direct phone (541)265-0353
Department phone (541)265-4142
Fax (541) 265-5466

"The secret of change is to focus your energy not on fighting the old, but building the new" ~Socrates

SUBJECT: Re: Beverly Beach Non-Compliant complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Stacy Bridgman <sbridgman@co.lincoln.or.us>
DATE: 07/02/2018 16:02
ATTACHMENTS (20180207-160252-0001078): "[116 NE 115th St.pdf](#)" , "[11429 NE Avery St.pdf](#)"

Brad Balk from the Surveyor's Office figured out the one on Avery for me. It takes a village. Form letters will be sent :)

On Mon, Feb 5, 2018 at 2:12 PM, Stacy Bridgman <sbridgman@co.lincoln.or.us> wrote:

So, the one who complained about "all of her neighbors" not charging tax is at [116 NE 115th St.](#) I pulled up VRBO and see a few others in her area. I don't know the addresses exactly but here is a link to the map. Just in case you wanted to let someone know or take a look at them. It looks like all but two listed on VRBO are managed by either Vacasa or Meredith lodging which both collect and pay room tax for their customers.

<https://www.vrbo.com/results?swLat=44.718404782083&swLong=-124.06147714288329&neLat=44.72329894328339&neLong=-124.05041571290587&q=Beverly%20Beach,%20OR,%20USA&zoom=17&page=1&region=1&searchTermContext=ffb6500a-df0f-4f46-8be1-45a35cec84a2>

--

Stacy Bridgman
Lincoln County Treasurer's Office
[225 West Olive Street, Room 206](#)
[Newport, Oregon 97365](#)
Direct phone (541)265-0353
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"The secret of change is to focus your energy not on fighting the old, but building the new" ~Socrates

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Beverly Beach Non-Compliant complaint
FROM: Stacy Bridgman <sbridgman@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/02/2018 16:07

Oh good! So it wasn't "all" of her neighbors, just one it looks like. She thought that the ones using Vacasa didn't collect or pay taxes but I told her that wasn't true. So the one who complained "Sea Glass Seekers" doesn't have a short term rental license?! Oh she's really going to be peeved now! Too funny!

On Wed, Feb 7, 2018 at 4:02 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
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[Newport, Oregon 97365](#)
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12/30/2020

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FROM: Stacy Bridgman <sbridgman@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/02/2018 16:10

Oh my gosh, and the other one, the Lowry's totally pay their taxes, they have an account with me. So all her complaining has done is get her and her neighbor a form letter! Oops!

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FROM: Stacy Bridgman <sbridgman@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/02/2018 16:19

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FROM: Stacy Bridgman <sbridgman@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
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TO: Stacy Bridgman <sbridgman@co.lincoln.or.us>
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Tel: (541) 265-4912

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Stacy Bridgman

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[Newport, Oregon 97365](#)

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Department phone (541)265-4142
Fax (541) 265-5466

"The secret of change is to focus your energy not on fighting the old, but building the new" ~Socrates

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12/30/2020

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FROM: Stacy Bridgman <sbridgman@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/02/2018 16:35

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FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Stacy Bridgman <sbridgman@co.lincoln.or.us>
DATE: 07/02/2018 16:42

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FROM: Stacy Bridgman <sbridgman@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/02/2018 16:46

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SUBJECT: Re: question re 5318 SW Pacific Coast Hwy
 FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
 TO: Kathleen Koehnen <kkoehnen@hotmail.com>
 DATE: 08/02/2018 11:19
 ATTACHMENTS (20180208-111948-0001051): ["Short Term Rental License_Complaint Form_Fillable_2017_01.pdf"](#)

The scale of property management varies a great deal. The main phone number for Vacasa, and most property management companies, enables callers to both make reservations and file complaints, as needed. When issues arise, it is often very efficient to call a company with a phone line that is always answered by an employee that is on duty (much like a dispatch center). The intent of the ordinance is to have a person answer the phone when neighbors or emergency personnel need to have an issue addressed in a timely manner. Vacasa has in-county agents that can respond in-person if needed, a phone number that is answered 24/7, and signs that the County Licensing Authority has deemed sufficiently meet the requirements of the ordinance. Please verbalize as much information as you can to the person answering the phone so they have the opportunity to assist you as efficiently as possible. If you are not satisfied with the response, please complete the attached form so we can address the problem.

Thank you,
 Kerry

On Thu, Feb 8, 2018 at 9:36 AM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

I really appreciate your response. When I called the 855 number, the young woman said this was Vacasa reservations. I asked her if she was in Oregon and she said "no". Since it was a reservations call center and she wasn't in Lincoln County, I had no reason to think they could help with the local problem.

My understanding of the ordinance is that the number has to be a person who resides within Lincoln County and their residence cannot be the rental location. I didn't think I should have to call someone to get a number to call someone else. That doesn't really seem like it fulfills the requirements under the ordinance.

Vacasa regional manager told me recently he has 200 properties now in the Yachats-Waldport area. Surely that would be enough business to have someone in county, since individual owners must have someone in county. Another house in my neighborhood is a rental. Those two owners live in Philomath. Their posting has a woman/phone number in Yachats, which appears to be their way of complying with this ordinance since they do not live in the county.

I have a lot of admiration for you all at the Sheriff's department and am very happy with this ordinance. My son worked for the State Police in Salem. I am also very happy to do whatever is the way to follow this ordinance.

Thanks again, regards,

Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing
<sheriffstrlicensing@co.lincoln.or.us>

Sent: Thursday, February 8, 2018 9:20 AM

To: Kathleen Koehnen

Subject: Re: ques on re [5318 SW Pacific Coast Hwy](#)

Hello Kathy,

I understand you had an issue with a STR rental after hours yesterday. I was advised that Vacasa's call center # [855-448-1906](#) is answered 24/7. If there is a problem with the rental, the person answering the call center number is normally expected to contact the renters and/or local manager/representative to help rectify any problems within a reasonable amount of time. In order to figure out the events that led to the communication failure, please clarify: when you called the posted phone number yesterday, did you express your concern or question to the person answering Vacasa's phone? If so, do you have the name of the Vacasa representative?

Kerry

Kerry de Lisser
Support Services Specialist

On Wed, Feb 7, 2018 at 5:52 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Hello -

I am writing this Wednesday evening after hours and I hope you are enjoying your time at home.

The attached photo is the required posting for the Vacasa rental property at [5318 SW Pacific Coast Hwy](#). [855-448-1906](#) is the posted phone number. There is a problem the renters at that house right now, 5:30 PM. I called this number in accordance with the short term rental ordinance. This number is out of state, a reservation call center. It is not even in Oregon, not in Lincoln County as required.

I have called and texted all the Waldport and Yachats Vacasa numbers I know and no one is available. I called the Oregon Vacasa office and there is only an answering machine. I spoke with the renters, which is not my job to do, and the renters said they didn't care because they paid a lot of money to rent the house.

Would you be able to contact Vacasa and require them to post a number for someone in Lincoln County, to be able to respond as required, so this doesn't happen again. Is there any recourse since they did not fulfill this requirement tonight? I would appreciate some type of response so I will know what to expect in the future.

Thank you, regards,
Kathy Koehnen
[5304 SW Pacific Coast Hwy](#)

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12/30/2020

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SUBJECT: complaint form: 5318 SW Pacific Coast Hwy
FROM: Kathleen Koehnen <kkoehnen@hotmail.com>
TO: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 19/02/2018 22:38
ATTACHMENTS (20180219-223858-0001052): ["2018.2.19_complaint_5318 SW Pacific Coast Hwy.pdf"](#) ,
["Vacasa website 2.18.png"](#) , ["2018.1.27_email to Vacasa.png"](#) , ["2018.2.19_email to Vacasa 1.png"](#) ,
["2018.2.19_email to Vacasa 2.png"](#)

Hello -

Please find attached my complaint regarding renters at 5318 SW Pacific Coast Hwy. On the complaint form, I have suggested easy remedies that Vacasa management can do at your direction to solve the problem. My attempts to solve the problems (repeated) have resulted in NO CHANGE.

Thank you.
Kathleen Koehnen

SUBJECT: Fwd: complaint form: 5318 SW Pacific Coast Hwy
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 21/02/2018 10:40
ATTACHMENTS (20180221-104004-0001054): "[Vacasa website_2.18.png](#)" , "[2018.1.27_email to Vacasa.png](#)" , "[2018.2.19_email to Vacasa 1.png](#)" , "[2018.2.19_email to Vacasa 2.png](#)" , "[2018.2.19_complaint_5318 SW Pacific Coast Hwy.pdf](#)"

Hi Tony,

Please stop by at 5318 SW PCH, Waldport, to confirm the items listed in the complainant's "Request for Relief" section of the complaint form are appropriate, please.

Thanks,
Kerry

----- Forwarded message -----

From: **Kathleen Koehnen** <kkoehnen@hotmail.com>
Date: Mon, Feb 19, 2018 at 10:38 PM
Subject: complaint form: 5318 SW Pacific Coast Hwy
To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

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Thank you.

Kathleen Koehnen

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Short Term Rentals - Miroco
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: craigbryan_63@hotmail.com
BCC: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 22/02/2018 08:27
ATTACHMENTS (20180222-082748-0001050): ["Short Term Rental License Complaint Form_Fillable_2017_01.pdf"](#)

Hi Craig,

I understand you are experiencing negative impacts in the area between Otter Rock and Depoe Bay due to short term rentals. Is there a specific address or instance you would be able to document so we may be able to investigate further? I have attached a complaint form that will help us hopefully rectify the issues you are having. Once this is done I will be able to notify a compliance deputy and contact the home owner(s) if needed.

Feel free to contact me if you have any questions regarding this process.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Short Term Rentals - Miroco
FROM: craig bryan <craigbryan_63@hotmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 22/02/2018 12:56

Hi Kerry,

Thanks so much for responding to our concerns. As of now, things seem to be under control. Our neighbors have talk to the rental owners, as well as the rental company, have have seemed to come to an amiable understanding. We will keep your services in mind if things get out of control.

We here in Miroco just love your sheriff department. In mes of need, w e feel well looked a. er.

Thanks for all you do for us.

Bestest regards. Craig Bryan

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Thursday, February 22, 2018 4:27 PM
To: craigbryan_63@hotmail.com
Subject: Short Term Rentals - Miroco

Hi Craig,
I understand you are experiencing negative impacts in the area between Otter Rock and Depoe Bay due to short term rentals. Is there a specific address or instance you would be able to document so we may be able to investigate further? I have attached a complaint form that will help us hopefully rectify the issues you are having. Once this is done I will be able to notify a compliance deputy and contact the home owner(s) if needed.

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Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867
Tel: (541) 265-4912

SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kathleen Koehnen <kkoehnen@hotmail.com>
BCC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 22/02/2018 13:57

Hi Kathleen,

Thank you for your communication. Our compliance deputy visited the site yesterday and we will be reaching out to the necessary parties in an effort to come to a positive resolution promptly.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, Feb 19, 2018 at 10:38 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Hello -

Please find attached my complaint regarding renters at 5318 SW Pacific Coast Hwy. On the complaint form, I have suggested easy remedies that Vacasa management can do at your direction to solve the problem. My attempts to solve the problems (repeated) have resulted in NO CHANGE.

Thank you.

Kathleen Koehnen

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 5318 SW Pacific Coast Hwy, Waldport - Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: James Belk <james.belk@vacasa.com>
BCC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 23/02/2018 10:50
ATTACHMENTS (20180223-105024-0001049): ["5318 SW PCH.pdf"](#)

Hi Von,
Please see attached and advise if you can assist with coming to a resolution.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist
--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: Short Term Rentals - Miroco
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 23/02/2018 14:24

----- Forwarded message -----

From: **craig bryan** <craigbryan_63@hotmail.com>
Date: Thu, Feb 22, 2018 at 12:56 PM
Subject: Re: Short Term Rentals - Miroco
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Hi Kerry,

Thanks so much for responding to our concerns. As of now, things seem to be under control. Our neighbors have talk to the rental owners, as well as the rental company, have have seemed to come to an amiable understanding. We will keep your services in mind if things get out of control.

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Thanks for all you do for us.

Bestest regards. Craig Bryan

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Thursday, February 22, 2018 4:27 PM
To: craigbryan_63@hotmail.com
Subject: Short Term Rentals - Miroco

Hi Craig,
I understand you are experiencing negative impacts in the area between Otter Rock and Depoe Bay due to short term rentals. Is there a specific address or instance you would be able to document so we may be able to investigate further? I have attached a complaint form that will help us hopefully rectify the issues you are having. Once this is done I will be able to notify a compliance deputy and contact the home owner(s) if needed.

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Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

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12/30/2020

Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)
[Newport, OR 97365-3867](#)

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Short Term Rentals - Miroco
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: craig bryan <craigbryan_63@hotmail.com>
DATE: 23/02/2018 14:37

Hi Craig,

I am happy to hear things are currently going well. Our hope is that the local management companies have been responsive when incidents or concerns arise.

Feel free to contact us if you need anything further!

Best,
Kerry

On Thu, Feb 22, 2018 at 12:56 PM, craig bryan <craigbryan_63@hotmail.com> wrote:

Hi Kerry,

Thanks so much for responding to our concerns. As of now, things seem to be under control. Our neighbors have talk to the rental owners, as well as the rental company, have have seemed to come to an amiable understanding. We will keep your services in mind if things get out of control.

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From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Thursday, February 22, 2018 4:27 PM

To: craigbryan_63@hotmail.com

Subject: Short Term Rentals - Miroco

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Kerry

Kerry de Lisser
Support Services Specialist

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Short Term Rental Licensing
Lincoln County Sheriff's Office
[225 W. Olive Street | Room 203](#)
[Newport, OR 97365](#)-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 5318 SW Pacific Coast Hwy, Waldport - Complaint
FROM: David Wilson <david.wilson@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 02/03/2018 16:44

Hi Kerry,

I apologize for the delay. We have rebuilt the fence and put in our guest notes not to trespass to the neighbors yard. I am also trying to get the description changed.

Thanks,

David Wilson | General Manager Oregon Coast
My top priority is ensuring owner and guest happiness.



www.vacasa.com

David.Wilson@vacasa.com

[503-812-8148](tel:503-812-8148)

On Fri, Feb 23, 2018 at 10:50 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Von,

Please see attached and advise if you can assist with coming to a resolution.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 5318 SW Pacific Coast Hwy, Waldport - Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: David Wilson <david.wilson@vacasa.com>
DATE: 05/03/2018 08:40

Thanks so much for your response, David. I believe the information on your website for the home has been updated.

Best regards,
Kerry

On Fri, Mar 2, 2018 at 4:44 PM, David Wilson <david.wilson@vacasa.com> wrote:

Hi Kerry,

I apologize for the delay. We have rebuilt the fence and put in our guest notes not to trespass to the neighbors yard. I am also trying to get the description changed.

Thanks,

David Wilson | General Manager Oregon Coast
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www.vacasa.com
David.Wilson@vacasa.com
[503-812-8148](tel:503-812-8148)

On Fri, Feb 23, 2018 at 10:50 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Kerry de Lisser
Support Services Specialist

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

12/30/2020

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 5318 SW Pacific Coast Hwy, Waldport - Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 05/03/2018 08:41

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Mar 5, 2018 at 8:40 AM
Subject: Re: 5318 SW Pacific Coast Hwy, Waldport - Complaint
To: David Wilson <david.wilson@vacasa.com>

Thanks so much for your response, David. I believe the information on your website for the home has been updated.

Best regards,
Kerry

On Fri, Mar 2, 2018 at 4:44 PM, David Wilson <david.wilson@vacasa.com> wrote:
Hi Kerry,

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www.vacasa.com
David.Wilson@vacasa.com
[503-812-8148](tel:503-812-8148)

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Kerry de Lisser
Support Services Specialist

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kathleen Koehnen <kkoehnen@hotmail.com>
DATE: 05/03/2018 09:37

Hi Kathleen,

A Vacasa representative advised they have "rebuilt the fence and put in their guest notes not to trespass in the neighbor's yard." In addition, it appears they have modified the description of the property on their website.

Best regards,
Kerry

On Thu, Feb 22, 2018 at 1:57 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Kathleen,

Thank you for your communication. Our compliance deputy visited the site yesterday and we will be reaching out to the necessary parties in an effort to come to a positive resolution promptly.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, Feb 19, 2018 at 10:38 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Hello -

Please find attached my complaint regarding renters at 5318 SW Pacific Coast Hwy. On the complaint form, I have suggested easy remedies that Vacasa management can do at your direction to solve the problem. My attempts to solve the problems (repeated) have resulted in NO CHANGE.

Thank you.

Kathleen Koehnen

--

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Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

12/30/2020

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy
FROM: Kathleen Koehnen <kkoehnen@hotmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 05/03/2018 10:09
ATTACHMENTS (20180305-100923-0001046): ["2018.3.2_new Vacasa fence 2.jpg"](#)

Hi Kerry -

Thank you for this information and I really appreciate the help from you and the compliance officer. These are good steps, but the problems of danger and trespassing remain.

1 - Yes, they put in a very good quality fence on Friday. I spoke with the fence guys because I wanted to be sure their construction was not on my property, which I had surveyed last fall by Gary Nyus, a certified surveyor from Alsea. There is history in that the Vacasa people build their previous fence over onto my property by about 3 feet last September. I spoke with them at that time and I paid someone to remove their fence section/post off my property.

2 - This does not resolve the trespassing or danger issue in this way: Their fence (photo attached taken from my living room) has a nice gate on the ocean side. Rightfully renters see the gate and think it is beach access. They go out the gate and are standing at the drop-off. The only way down to the beach from there is to go left (onto 5330) or right (onto my property). Since the fence was put in, the renters have trespassed going left every single time, more often than before the fence, because the gate just puts them there. The owners at 5330 have "no trespassing" signs posted on their property but the renters just climb over these signs. I have seen the renters look and point at my property as a way down, but the one to the left is closer.

I asked the fence guys how the renters would get to the beach safely. One said there would be steps down, but they'd need a permit (yes from State Parks).

3 - Yes, I see that Vacasa has changed their website. This is a good step.

Thank you again for your help. I know you are very busy and do important work. The gate to no beach access still has to be resolved in some way so the trespassing and danger do not continue.

Regards,
Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Monday, March 5, 2018 9:37 AM
To: Kathleen Koehnen
Subject: Re: complaint form: 5318 SW Pacific Coast Hwy

Hi Kathleen,

A Vacasa representative advised they have "rebuilt the fence and put in their guest notes not to trespass in the neighbor's yard." In addition, it appears they have modified the description of the property on their website.

Best regards,

Kerry

On Thu, Feb 22, 2018 at 1:57 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Kathleen,

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Best regards,

Kerry

Kerry de Lisser

Support Services Specialist

On Mon, Feb 19, 2018 at 10:38 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

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Thank you.

Kathleen Koehnen

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867
Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867
Tel: (541) 265-4912

SUBJECT: Re: 5318 SW Pacific Coast Hwy, Waldport - Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: David Wilson <david.wilson@vacasa.com>
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 06/03/2018 09:18

Hi David,

Please see the communication below from a concerned neighbor and advise how Vacasa will be able to address the listed hazard and trespassing issues. I have cc'd our compliance deputy to keep him up to date on this complaint.

Thank you for this information and I really appreciate the help from you and the compliance officer. These are good steps, but the problems of danger and trespassing remain.

1 - Yes, they put in a very good quality fence on Friday. I spoke with the fence guys because I wanted to be sure their construction was not on my property, which I had surveyed last fall by Gary Nyus, a certified surveyor from Alsea. There is history in that the Vacasa people built their previous fence over onto my property by about 3 feet last September. I spoke with them at that time and I paid someone to remove their fence section/post off my property.

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I asked the fence guys how the renters would get to the beach safely. One said there would be steps down, but they'd need a permit (yes from State Parks).

3 - Yes, I see that Vacasa has changed their website. This is a good step.

Thank you again for your help. I know you are very busy and do important work. The gate to no beach access still has to be resolved in some way so the trespassing and danger do not continue.

Please respond at your earliest convenience.

Kerry
Support Services Specialist

On Fri, Mar 2, 2018 at 4:44 PM, David Wilson <david.wilson@vacasa.com> wrote:

Hi Kerry,

I apologize for the delay. We have rebuilt the fence and put in our guest notes not to trespass to the neighbors yard. I am also trying to get the description changed.

Thanks,

David Wilson | General Manager Oregon Coast

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www.vacasa.com

David.Wilson@vacasa.com

[503-812-8148](tel:503-812-8148)

On Fri, Feb 23, 2018 at 10:50 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Von,

Please see attached and advise if you can assist with coming to a resolution.

Best regards,

Kerry

Kerry de Lisser

Support Services Specialist

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 5318 SW Pacific Coast Hwy, Waldport - Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: David Wilson <david.wilson@vacasa.com>
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 06/03/2018 09:21
ATTACHMENTS (20180306-092104-0001036): "[2018.3.2_new Vacasa fence 2.jpg](#)"

(Photo attached)

On Tue, Mar 6, 2018 at 9:18 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi David,

Please see the communication below from a concerned neighbor and advise how Vacasa will be able to address the listed hazard and trespassing issues. I have cc'd our compliance deputy to keep him up to date on this complaint.

Thank you for this information and I really appreciate the help from you and the compliance officer. These are good steps, but the problems of danger and trespassing remain.

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www.vacasa.com

David.Wilson@vacasa.com

[503-812-8148](tel:503-812-8148)

On Fri, Feb 23, 2018 at 10:50 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Von,

Please see attached and advise if you can assist with coming to a resolution.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
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Tel: (541) 265-4912

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kathleen Koehnen <kkoehnen@hotmail.com>
DATE: 06/03/2018 09:26

Thank you for the information and photo, Kathleen. I have communicated with both Vacasa and our compliance deputy. I will let you know when I receive feedback to resolve the listed issues.

Kerry

On Mon, Mar 5, 2018 at 10:09 AM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Hi Kerry -

Thank you for this information and I really appreciate the help from you and the compliance officer. These are good steps, but the problems of danger and trespassing remain.

1 - Yes, they put in a very good quality fence on Friday. I spoke with the fence guys because I wanted to be sure their construction was not on my property, which I had surveyed last fall by Gary Nyus, a certified surveyor from Alsea. There is history in that the Vacasa people build their previous fence over onto my property by about 3 feet last September. I spoke with them at that time and I paid someone to remove their fence section/post off my property.

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Regards,
Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Monday, March 5, 2018 9:37 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#)

Hi Kathleen,

A Vacasa representative advised they have "rebuilt the fence and put in their guest notes not to trespass in the neighbor's yard." In addition, it appears they have modified the description of the property on their website.

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Kerry

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Kerry

Kerry de Lisser
Support Services Specialist

On Mon, Feb 19, 2018 at 10:38 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Hello -

Please find attached my complaint regarding renters at [5318 SW Pacific Coast Hwy.](#) On the complaint form, I have suggested easy remedies that Vacasa management can do at your direction to solve the problem. My attempts to solve the problems (repeated) have resulted in NO CHANGE.

Thank you.

Kathleen Koehnen

--

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[225 W. Olive Street | Room 203](#)
[Newport, OR 97365](#)-3867

Tel: (541) 265-4912

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SUBJECT: Re: 5318 SW Pacific Coast Hwy, Waldport - Complaint
FROM: David Wilson <david.wilson@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 06/03/2018 10:13

Hi All,

Thank you for the email with the concerns from the neighbor. We are working with the state parks to get a permit for guests to use the gate and get down safely to the beach. Right now we have no beach access listed on our website, and I will put a note inside the house as well to not use the gate. There will be a map inside the house showing where guests can access the beach. I would like to know where the property lines end towards the beach. If they end at her fence then guests walking on state land would not be trespassing. Is this correct?

Thank you,

David Wilson | General Manager Oregon Coast
My top priority is ensuring owner and guest happiness.



On Tue, Mar 6, 2018 at 9:21 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
(Photo attached)

On Tue, Mar 6, 2018 at 9:18 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi David,

Please see the communication below from a concerned neighbor and advise how Vacasa will be able to address the listed hazard and trespassing issues. I have cc'd our compliance deputy to keep him up to date on this complaint.

Thank you for this information and I really appreciate the help from you and the compliance officer. These are good steps, but the problems of danger and trespassing remain.

1 - Yes, they put in a very good quality fence on Friday. I spoke with the fence guys because I wanted to be sure their construction was not on my property, which I had surveyed last fall by Gary Nyus, a certified surveyor from Alsea. There is history in that the Vacasa people built their previous fence over onto my property by about 3 feet last September. I spoke with them at that time and I paid someone to remove their fence section/post off my property.

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3 - Yes, I see that Vacasa has changed their website. This is a good step.

Thank you again for your help. I know you are very busy and do important work. The gate to no beach access still has to be resolved in some way so the trespassing and danger do not continue.

Please respond at your earliest convenience.

Kerry
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On Fri, Mar 2, 2018 at 4:44 PM, David Wilson <david.wilson@vacasa.com> wrote:

Hi Kerry,

I apologize for the delay. We have rebuilt the fence and put in our guest notes not to trespass to the neighbors yard. I am also trying to get the description changed.

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www.vacasa.com

David.Wilson@vacasa.com

[503-812-8148](tel:503-812-8148)

On Fri, Feb 23, 2018 at 10:50 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Von,

Please see attached and advise if you can assist with coming to a resolution.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

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TO: David Wilson <david.wilson@vacasa.com>
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 06/03/2018 10:34

Thank you for the communication, David. I will document the steps you have taken and your continued efforts to come to a resolution. Compliance Deputy Lorange will reach out to you via (503) 812-8148 or email when he is on duty next to answer your question.

Best regards,
Kerry

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FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kathleen Koehnen <kkoehnen@hotmail.com>
BCC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 06/03/2018 11:27

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On Mon, Mar 5, 2018 at 10:09 AM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

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Regards,

Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Monday, March 5, 2018 9:37 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy.](#)

Hi Kathleen,

A Vacasa representative advised they have "rebuilt the fence and put in their guest notes not to trespass in the neighbor's yard." In addition, it appears they have modified the description of the property on their website.

Best regards,
Kerry

On Thu, Feb 22, 2018 at 1:57 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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12/30/2020

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FROM: Kathleen Koehnen <kkoehnen@hotmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 06/03/2018 21:55
ATTACHMENTS (20180306-215541-0001030): "[5318 PCH_2018.3.4_renter trespassing .jpg](#)"

Thank you for this update.

- I am very pleased to learn that Vacasa is pursuing the permit for steps to the beach. This is likely to eliminate (along with the fence) all the trespassing and danger.
- The notation and map inside the house should lead to increased safety in the meantime, and hopefully decrease the trespassing.
- I am glad to see Vacasa is interested in following all the direction you have given them, to completion.

For the record, there has been trespassing on my property within the last two days. I did not see the renters, but discovered these footprints on my property leading to the 5318 property. It is in an area where I do not ever walk.

You'all down there at the Civil Division are just great!

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Sent: Tuesday, March 6, 2018 11:27 AM
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DATE: 08/03/2018 08:52

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TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 08/03/2018 10:08

Kerry, thank you again. I expect permits take a while, which is no problem. The progress you have been able to make with Vacasa so that their renters are safe and can enjoy the property they are renting and I/my homeowner neighbors can enjoy our homes and properties without interference from renters is great! We are well on the way.

I know how hard you and the compliance deputy work. I want you to know that "out here" we are seeing better neighborhoods, better living for people who are here full time, based on your work.

Kindly forward my words to your supervisor so that she/he can see what good work you are doing.

Regards,
Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
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Best regards,
Kerry

On Tue, Mar 6, 2018 at 9:55 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Thank you for this update.

- I am very pleased to learn that Vacasa is pursuing the permit for steps to the beach. This is likely to eliminate (along with the fence) all the trespassing and danger.
- The notation and map inside the house should lead to increased safety in the meantime, and hopefully decrease the trespassing.
- I am glad to see Vacasa is interested in following all the direction you have given them, to completion.

For the record, there has been trespassing on my property within the last two days. I did not see the renters, but discovered these footprints on my property leading to the 5318 property. It is in an area where I do not ever walk.

You'all down there at the Civil Division are just great!

Regards, Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Tuesday, March 6, 2018 11:27 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#)

Hi Kathy,

I was advised Vacasa is working with the Oregon State Parks to get a permit for guests to use the gate and get down safely to the beach. Currently, they do not have "level beach path leads directly to the sand" listed on their website for this property. They advised they will put a note inside the house as well to not use the gate. There will be a map inside the house showing where guests can access the beach. They have expressed their desire to rectify the issues that have been brought to their attention.

Our compliance deputy will be working with them until the issues are resolved.

Best,
Kerry

On Tue, Mar 6, 2018 at 9:26 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Thank you for the information and photo, Kathleen. I have communicated with both Vacasa and our compliance deputy. I will let you know when I receive feedback to resolve the listed issues.

Kerry

On Mon, Mar 5, 2018 at 10:09 AM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Hi Kerry -

Thank you for this information and I really appreciate the help from you and the compliance officer. These are good steps, but the problems of danger and trespassing remain.

1 - Yes, they put in a very good quality fence on Friday. I spoke with the fence guys because I wanted to be sure their construction was not on my property, which I had surveyed last fall by Gary Nyus, a certified surveyor from Alsea. There is history in that the Vacasa people build their previous fence over onto my property by about 3 feet last September. I spoke with them at that time and I paid someone to remove their fence section/post off my property.

2 - This does not resolve the trespassing or danger issue in this way: Their fence (photo attached taken from my living room) has a nice gate on the ocean side. Rightfully renters see the gate and think it is beach access. They go out the gate and are standing at the drop-off. The only way down to the beach from there is to go left (onto 5330) or right (onto my property). Since the fence was put in, the renters have trespassed going left every single time, more often than before the fence, because the gate just puts them there. The owners at 5330 have "no trespassing" signs posted on their property but the renters just climb over these signs. I have seen the renters look and point at my property as a way down, but the one to the left is closer.

I asked the fence guys how the renters would get to the beach safely. One said there would be steps down, but they'd need a permit (yes from State Parks).

3 - Yes, I see that Vacasa has changed their website. This is a good step.

Thank you again for your help. I know you are very busy and do important work. The gate to no beach access still has to be resolved in some way so the trespassing and danger do not continue.

Regards,
Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Monday, March 5, 2018 9:37 AM
To: Kathleen Koehnen
Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#)

Hi Kathleen,
A Vacasa representative advised they have "rebuilt the fence and put in their guest notes not to trespass in the neighbor's yard." In addition, it appears they have modified the description of the property on their website.

Best regards,
Kerry

On Thu, Feb 22, 2018 at 1:57 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Kathleen,
Thank you for your communication. Our compliance deputy visited the site yesterday and we will be reaching out to the necessary parties in an effort to come to a positive resolution promptly.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, Feb 19, 2018 at 10:38 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Hello -

Please find attached my complaint regarding renters at [5318 SW Pacific Coast Hwy](#). On the complaint form, I have suggested easy remedies that Vacasa management can do at your direction to solve the problem. My attempts to solve the problems (repeated) have resulted in NO CHANGE.

Thank you.
Kathleen Koehnen

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Tel: (541) 265-4912

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867
Tel: (541) 265-4912

SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kathleen Koehnen <kkoehnen@hotmail.com>
CC: Anthony Lorange <alorange@co.lincoln.or.us>, Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 08/03/2018 10:23

Thank you, Kathy, for your kind words & excellent photographic evidence! As your community partners, we appreciate the clarity of both the issues you have brought forth, as well as your proposed solutions. We look forward to seeing a great final resolution in your area in the future.

Kerry

SUBJECT: Fwd: complaint form: 5318 SW Pacific Coast Hwy
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 08/03/2018 17:07

----- Forwarded message -----

From: **Kathleen Koehnen** <kkoehnen@hotmail.com>
Date: Thu, Mar 8, 2018 at 10:08 AM
Subject: Re: complaint form: 5318 SW Pacific Coast Hwy
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Kerry, thank you again. I expect permits take a while, which is no problem. The progress you have been able to make with Vacasa so that their renters are safe and can enjoy the property they are renting and I/my homeowner neighbors can enjoy our homes and properties without interference from renters is great! We are well on the way.

I know how hard you and the compliance deputy work. I want you to know that "out here" we are seeing better neighborhoods, better living for people who are here full time, based on your work.

Kindly forward my words to your supervisor so that she/he can see what good work you are doing.

Regards,
Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Thursday, March 8, 2018 8:52 AM

To: Kathleen Koehnen
Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#).

Thank you for the additional information, Kathy. I will notify our compliance deputy so he is aware of this as he communicates with Vacasa's representative.

I do not know how long the permitting process is expected to take; however, I will let you know as soon as I hear back from Vacasa.

Best regards,
Kerry

On Tue, Mar 6, 2018 at 9:55 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Thank you for this update.

- I am very pleased to learn that Vacasa is pursuing the permit for steps to the beach. This is likely to eliminate (along with the fence) all the trespassing and danger.
- The notation and map inside the house should lead to increased safety in the meantime, and hopefully decrease the trespassing.

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Sent: Tuesday, March 6, 2018 11:27 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#)

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From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Monday, March 5, 2018 9:37 AM

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Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#)

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Kerry de Lisser
Support Services Specialist

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Thank you.

Kathleen Koehnen

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225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: Kathleen Koehnen <kkoehnen@hotmail.com>
TO: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 10/03/2018 11:12
ATTACHMENTS (20180310-111236-0001039): ["5315 SW Pacific Coast Hwy_complaint form_3.10.18.pdf"](#) ,
["2018.3.9_current Vacasa renter_5318 PCH.jpg"](#) , ["2018.3.5_Vacasa employee blocking road.jpg"](#) , ["Vacasa required house posting.jpg"](#)

Hello -

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My efforts have not stopped the repeated problems.

Thank you,
Kathleen Koehnen

SUBJECT: Fw: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: Kathleen Koehnen <kkoehnen@hotmail.com>
TO: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 10/03/2018 11:15
ATTACHMENTS (20180310-111527-0001038): "[5315 SW Pacific Coast Hwy_complaint form_3.10.18.pdf](#)" , "[2018.3.9_current Vacasa renter_5318 PCH.jpg](#)" , "[2018.3.5_Vacasa employee blocking road.jpg](#)" , "[Vacasa required house posting.jpg](#)"

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Thank you,
Kathleen Koehnen

SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kathleen Koehnen <kkoehnen@hotmail.com>
BCC: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 12/03/2018 08:46

Ms. Koehnen,

Our office will follow-up directly with Vacasa regarding your complaints. I will have to take a look at the right-of-way in front of your residence. I would guess that if you do not own it, you cannot post "reserved parking."

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-4912 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

On Sat, Mar 10, 2018 at 11:12 AM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

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Please find attached a new complaint regarding the property at 5318 SW Pacific Coast Hwy. On the complaint form, I have suggest remedies that Vacasa management can do at your direction to solve the problems.

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: Kathleen Koehnen <kkoehnen@hotmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 12/03/2018 09:02

Thank you for your response. My interest is that Vacasa renters enjoy what they rent and me enjoy my home/property. The request for the signs is minor compared to the name calling and other issues.

Please just drop that line on the request for signs. I can do without it. You/compliance deputy have done so much to help already.

Regards,
Kathy Koehnen

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Monday, March 12, 2018 8:46 AM
To: Kathleen Koehnen
Subject: Re: complaint form: 5318 SW Pacific Coast Hwy (new complaint)

Ms. Koehnen,

Our office will follow-up directly with Vacasa regarding your complaints. I will have to take a look at the right-of-way in front of your residence. I would guess that if you do not own it, you cannot post "reserved parking."

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Kathleen Koehnen

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Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867
Tel: (541) 265-4912

SUBJECT: Fwd: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: mari.silva@vacasa.com
BCC: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 12/03/2018 11:18
ATTACHMENTS (20180312-111809-0001033): "[2018.3.9_current Vacasa renter_5318 PCH.jpg](#)", "[2018.3.5_Vacasa employee blocking road.jpg](#)", "[Vacasa required house posting.jpg](#)", "[5315 SW Pacific Coast Hwy_complaint form_3.10.18.pdf](#)"

Mari,

Thank you for your phone call this morning. Attached is a complaint and photos regarding the property located at 5318 SW Pacific Coast Highway, Waldport, OR. I believe the roadway in front of these residences is part of ODOT's right-of-way. I have a call in to them to discuss the specifics of allowable parking on this throughway, if any exists. Regardless, vehicles may not park in a manner that hinders the path of emergency vehicles or blocks the driveway of another residence.

The second issue is going to be the local contact phone number found on the outside posting. The Lincoln County Ordinance states in substance that the local contact shall respond by phone or in person within a reasonable period, which shall normally be within one hour, unless circumstances would require a lesser or greater time, upon receiving any complaint. The complainant indicates that on at least one occasion no response was received from Vacasa. Furthermore, when I called this morning at 8:55 AM, I did not receive a call back until around 10:30 AM.

I will get back to you once I have had a chance to follow-up with ODOT regarding the roadway in front of the residences.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-4912 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

----- Forwarded message -----

From: **Kathleen Koehnen** <kkoehnen@hotmail.com>
Date: Sat, Mar 10, 2018 at 11:12 AM
Subject: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

Hello -

Please find attached a new complaint regarding the property at 5318 SW Pacific Coast Hwy. On the complaint form, I have suggest remedies that Vacasa management can do at your direction to solve the problems.

My efforts have not stopped the repeated problems.

Thank you,
Kathleen Koehnen

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: James Belk <david.wilson@vacasa.com>
DATE: 12/03/2018 15:54
ATTACHMENTS (20180312-155437-0001035): "[2018.3.9_current Vacasa renter_5318 PCH.jpg](#)", "[2018.3.5_Vacasa employee blocking road.jpg](#)", "[Vacasa required house posting.jpg](#)", "[5315 SW Pacific Coast Hwy_complaint form_3.10.18.pdf](#)"

David,

Below is the information we discussed.

Lisa Combs

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Mar 12, 2018 at 11:18 AM
Subject: Fwd: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
To: mari.silva@vacasa.com

Mari,

Thank you for your phone call this morning. Attached is a complaint and photos regarding the property located at 5318 SW Pacific Coast Highway, Waldport, OR. I believe the roadway in front of these residences is part of ODOT's right-of-way. I have a call in to them to discuss the specifics of allowable parking on this throughway, if any exists. Regardless, vehicles may not park in a manner that hinders the path of emergency vehicles or blocks the driveway of another residence.

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Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: [\(541\)265-4912](tel:(541)265-4912) | Fax: [\(541\)265-4917](tel:(541)265-4917)
Email: ecombs@co.lincoln.or.us

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Date: Sat, Mar 10, 2018 at 11:12 AM
Subject: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

12/30/2020

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FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: James Belk <david.wilson@vacasa.com>
CC: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 13/03/2018 09:24

David,

I spoke with ODOT this morning and there are no parking restrictions for that road in front of 5318 SW Pacific Coast Hwy, Waldport, other than those outlined under ORS 811.550, 811.555, and/or hindering the path of emergency vehicles. Technically, parking in front of Ms. Koehnen's residence is not unlawful as long as it does not violate other statutes; however, maintaining an amicable relationship with neighbors is going to be important moving forward into busy summer months. If I were you, I would encourage renters to not park in front of her house.

I will contact Ms. Koehnen regarding parking on that road, so she is aware there are limited restrictions.

I will have Kerry keep me updated on the beach access issue (permitting) and when you get the property lines dialed in, please feel free to let us know.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

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To: mari.silva@vacasa.com

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Thank you,
Kathleen Koehnen

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

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Tel: (541) 265-4912

SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: David Wilson <david.wilson@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 13/03/2018 09:30

Hi Lisa,

Thank you for the information. I also believe in creating a relationship that is suitable for the neighbor. I am working with a local contractor to get a second parking space in front of the house. In theory this should stop this complaint. I have told my staff to stop parking in front of the house and use another house we have on the same street. When the complaint was called in I did reach out to the neighbor thanking her for letting me know. I do not remember her number so I am having a hard time searching for when that call took place. I will continue to do everything we can to make sure we are following the rules. Please feel free to reach out to me if there is anything else.

Thanks,

David Wilson | General Manager Oregon Coast
My top priority is ensuring owner and guest happiness.


www.vacasa.com
David.Wilson@vacasa.com
[503-812-8148](tel:503-812-8148)

On Tue, Mar 13, 2018 at 9:24 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
David,

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I will contact Ms. Koehnen regarding parking on that road, so she is aware there are limited restrictions.

I will have Kerry keep me updated on the beach access issue (permitting) and when you get the property lines dialed in, please feel free to let us know.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

[225 W. Olive Street | Newport, OR 97365](#)
Tel: [\(541\) 265-0660](tel:(541)265-0660) | Fax: [\(541\) 265-4917](tel:(541)265-4917)
Email: ecombs@co.lincoln.or.us

On Mon, Mar 12, 2018 at 3:54 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
David,

Below is the information we discussed.

Lisa Combs

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>

Date: Mon, Mar 12, 2018 at 11:18 AM

Subject: Fwd: complaint form: 5318 SW Pacific Coast Hwy (new complaint)

To: mari.silva@vacasa.com

Mari,

Thank you for your phone call this morning. Attached is a complaint and photos regarding the property located at [5318 SW Pacific Coast Highway, Waldport, OR](#). I believe the roadway in front of these residences is part of ODOT's right-of-way. I have a call in to them to discuss the specifics of allowable parking on this throughway, if any exists. Regardless, vehicles may not park in a manner that hinders the path of emergency vehicles or blocks the driveway of another residence.

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Email: ecombs@co.lincoln.or.us

----- Forwarded message -----

From: **Kathleen Koehnen** <kkoehnen@hotmail.com>

Date: Sat, Mar 10, 2018 at 11:12 AM

Subject: complaint form: [5318 SW Pacific Coast Hwy](#) (new complaint)

To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

Hello -

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SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: David Wilson <david.wilson@vacasa.com>
DATE: 13/03/2018 09:32

Sounds good to me. Did you decide whether or not you were going to change the phone number on the outside signage?

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Hi Lisa,

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Lincoln County Sheriff's Office

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Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

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David,

Below is the information we discussed.

Lisa Combs

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From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Mar 12, 2018 at 11:18 AM
Subject: Fwd: complaint form: [5318 SW Pacific Coast Hwy](#) (new complaint)
To: mari.silva@vacasa.com

Mari,

Thank you for your phone call this morning. Attached is a complaint and photos regarding the property located at [5318 SW Pacific Coast Highway, Waldport, OR](#). I believe the roadway in front of these residences is part of ODOT's right-of-way. I have a call in to them to discuss the specifics of allowable parking on this throughway, if any exists. Regardless, vehicles may not park in a manner that hinders the path of emergency vehicles or blocks the driveway of another residence.

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I will get back to you once I have had a chance to follow-up with ODOT regarding the roadway in front of the residences.

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Email: ecombs@co.lincoln.or.us

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From: **Kathleen Koehnen** <kkoehnen@hotmail.com>
Date: Sat, Mar 10, 2018 at 11:12 AM
Subject: complaint form: [5318 SW Pacific Coast Hwy](#) (new complaint)
To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

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SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: David Wilson <david.wilson@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 13/03/2018 09:39

Will it work to leave the Vacasa sign but also add a sign with the local contact?

Thanks,

David Wilson | General Manager Oregon Coast
My top priority is ensuring owner and guest happiness.



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Date: Mon, Mar 12, 2018 at 11:18 AM
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To: mari.silva@vacasa.com

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Email: ecombs@co.lincoln.or.us

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From: **Kathleen Koehnen** <kkoehnen@hotmail.com>

Date: Sat, Mar 10, 2018 at 11:12 AM

Subject: complaint form: [5318 SW Pacific Coast Hwy.](#) (new complaint)

To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

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SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: David Wilson <david.wilson@vacasa.com>
DATE: 13/03/2018 09:40

Yes, that will be fine.

On Tue, Mar 13, 2018 at 9:39 AM, David Wilson <david.wilson@vacasa.com> wrote:

Will it work to leave the Vacasa sign but also add a sign with the local contact?

Thanks,

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Lisa Combs

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Date: Mon, Mar 12, 2018 at 11:18 AM
Subject: Fwd: complaint form: [5318 SW Pacific Coast Hwy](#) (new complaint)
To: mari.silva@vacasa.com

Mari,

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Tel: [\(541\) 265-4912](#) | Fax: [\(541\) 265-4917](#)
Email: ecombs@co.lincoln.or.us

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From: **Kathleen Koehnen** <kkoehnen@hotmail.com>
Date: Sat, Mar 10, 2018 at 11:12 AM
Subject: complaint form: [5318 SW Pacific Coast Hwy](#) (new complaint)
To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

Hello -

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SUBJECT: Re: complaint form: 5318 SW Pacific Coast Hwy (new complaint)
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kathleen Koehnen <kkoehnen@hotmail.com>
CC: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 13/03/2018 09:50

Ms. Koehnen,

The Oregon Department of Transportation (ODOT) owns that access road in front of your residence. I spoke with them this morning and there are no parking restrictions, other than those outlined under ORS 811.550, 811.555, and/or hindering the path of emergency vehicles. Technically, anyone can park on that road as long as there is no violation of law. I encouraged Vacasa to alert their renters to the parking limitations on that road; however, I cannot restrict them from parking in front of your residence. In an effort to maintain good relationships, I further encouraged them to not park there. Vacasa advised me they were working with a local contractor to get an additional parking space in front of the house located at 5318 SW Pacific Coast Hwy. Hopefully, this will solve the parking dilemma.

I don't believe there should be any additional issues regarding vehicles blocking the roadway.. I also spoke with them regarding timely responses to phone calls and they intend to update their signage with a new local contact number to accommodate better response times.

I believe this wraps up most of what we have been discussing, please feel free to contact us with any additional issues that might arise.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

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Email: ecombs@co.lincoln.or.us

On Mon, Mar 12, 2018 at 9:02 AM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Thank you for your response. My interest is that Vacasa renters enjoy what they rent and me enjoy my home/property. The request for the signs is minor compared to the name calling and other issues.

Please just drop that line on the request for signs. I can do without it. You/compliance deputy have done so much to help already.

Regards,
Kathy Koehnen

From: ecombs@co.lincoln.or.us <ecombs@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Monday, March 12, 2018 8:46 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#) (new complaint)

Ms. Koehnen,

Our office will follow-up directly with Vacasa regarding your complaints. I will have to take a look at the right-of-way in front of your residence. I would guess that if you do not own it, you cannot post "reserved parking."

12/30/2020

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

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SUBJECT: Fw: complaint form: 5318 SW Pacific Coast Hwy
FROM: Kathleen Koehnen <kkoehnen@hotmail.com>
TO: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 25/03/2018 23:48
ATTACHMENTS (20180325-234833-0001029): "[2018.3.23_renters at drop-off, then to trespass.jpg](#)", "[2018.3.24_renters trespassing_dune damage 1.jpg](#)", "[2018.3.24_renters trespassing_dune damage 2.jpg](#)", "[2018.3.25_renter using gate at drop-off.jpg](#)"

Please be aware that the problem of trespassing at the Vacasa-managed property at 5318 SW Pacific Coast Hwy, Waldport, has continued almost non-stop.

Friday, the renters, a family of 5, went through the small gate which leads to the choice of the 4-5 foot drop off, or trespassing at 5330 or my property. This family decided to step over my "no trespassing" sign and trespass on my property. I went outside and spoke with them. The man argued with me and said among other things that he had to do it because if he used the Vacasa property, his child might be injured. They continued on my property even after I spoke with them. This is exactly the point of my original complaint: danger of the 4-5 foot drop of OR trespassing.

I do not walk in this part of my property, because it was badly damaged during the January 18 storm, which damaged properties up and down the Oregon Coast. This storm also created the drop-off at 5318. Much of the beach grass disappeared in the storm and just now, it has barely started to re-grow in some spots. The renters caused additional damage on my property to the already damaged dune.

Recently I have had to call Vacasa on these dates: March 21, March 22, March 24, which is on my phone log. Vacasa still has their national reservation number posted outside the house and the phone has gone to an answer machine every time. In this series of calls, I received a call back from a different person each time. None of the calls were returned within the required hour under the Short Term Renters Ordinance. Two of the people were in Portland and had no knowledge of the property issues.

Vacasa may be calling each renter after my call, but since the small gate at ocean-side gives every appearance of the access to the beach, the next renter uses it too. Then I have to call Vacasa again.

I should not have to call Vacasa every couple days when a new renter comes, nor should I have to continually have their renters trespass on my property.

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To: Kathleen Koehnen
Subject: Re: complaint form: 5318 SW Pacific Coast Hwy

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SUBJECT: Fwd: Fw: complaint form: 5318 SW Pacific Coast Hwy
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: James Belk <david.wilson@vacasa.com>
DATE: 27/03/2018 07:34
ATTACHMENTS (20180327-073413-0001025): "[2018.3.23_renters at drop-off, then to trespass.jpg](#)", "[2018.3.24_renters trespassing_dune damage 1.jpg](#)", "[2018.3.24_renters trespassing_dune damage 2.jpg](#)", "[2018.3.25_renter using gate at drop-off.jpg](#)"

David,

Please see attached complaint from the neighbor for the property located at 5318 SW Pacific Coast Hwy, Waldport, OR. It doesn't sound like Vacasa is responding timely to her phone calls. I thought you were going to update your signs? Once we have the property lines dialed in we can better address the actual trespassing complaint.

Lisa Combs | Support Services Director

Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365

----- Forwarded message -----

From: **Kathleen Koehnen** <kkoehnen@hotmail.com>
Date: Sun, Mar 25, 2018 at 11:48 PM
Subject: Fw: complaint form: 5318 SW Pacific Coast Hwy
To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

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12/30/2020

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TO: Kathleen Koehnen <kkoehnen@hotmail.com>
DATE: 27/03/2018 08:57
ATTACHMENTS (20180327-085723-0001017): ["5304 SW PACIFIC COAST HWY_WALDPORT.PNG"](#)

Kathleen,

It appears we have two issues to address.

1) Trespassing. At this point, we really need to determine if trespassing is truly occurring. When you purchased your residence, did you have a land survey done? Technically, anything west of the vegetation line is considered State land and open to the public. Attached is an aerial map of your property (selected in blue) that I obtained from the Lincoln County GIS system. This is also available online on the County website, if you want to look at it. The gray dashed line that runs through your property on the west side of your house is the vegetation line as dictated by the State of Oregon. As you can see, there is not a lot of space between your house and the vegetation line. I have a call into our county attorney to discuss the matter, so we can make a determination on how we are going to proceed.

2) Timely Response from Vacasa. I have contacted David Wilson with Vacasa regarding their failure to respond within an hour to your calls. I will keep you posted on what I find out and how I'm going to proceed with the complaint and their continued failure to respond.

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SUBJECT: Fwd: Fw: complaint form: 5318 SW Pacific Coast Hwy
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 28/03/2018 06:55
ATTACHMENTS (20180328-065501-0000965): ["5304 SW PACIFIC COAST HWY_WALDPORT.PNG"](#)

Hi Tony,

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1) Trespassing. At this point, we really need to determine if trespassing is truly occurring. When you purchased your residence, did you have a land survey done? Technically, anything west of the vegetation line is considered State land and open to the public. Attached is an aerial map of your property (selected in blue) that I obtained from the Lincoln County GIS system. This is also available online on the County website, if you want to look at it. The gray dashed line that runs through your property on the west side of your house is the vegetation line as dictated by the State of Oregon. As you can see, there is not a lot of space between your house and the vegetation line. I have a call into our county attorney to discuss the matter, so we can make a determination on how we are going to proceed.

2) Timely Response from Vacasa. I have contacted David Wilson with Vacasa regarding their failure to respond within an hour to your calls. I will keep you posted on what I find out and how I'm going to proceed with the complaint and their continued failure to respond.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Email: ecombs@co.lincoln.or.us

On Sun, Mar 25, 2018 at 11:48 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

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FROM: David Wilson <david.wilson@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 29/03/2018 15:19

Thank you for this. Guests and neighbor have been calling me directly. If signs are missing I will get them back up.

Thank you,

David Wilson | General Manager Oregon Coast
My top priority is ensuring owner and guest happiness.


www.vacasa.com
David.Wilson@vacasa.com
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On Thu, Feb 22, 2018 at 1:57 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Kathleen,

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Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, Feb 19, 2018 at 10:38 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Hello -

Please find attached my complaint regarding renters at [5318 SW Pacific Coast Hwy.](#) On the complaint form, I have suggested easy remedies that Vacasa management can do at your direction to solve the problem. My attempts to solve the problems (repeated) have resulted in NO CHANGE.

Thank you.

Kathleen Koehnen

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Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)
[Newport, OR 97365](#)-3867

Tel: (541) 265-4912

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SUBJECT: Re: Fw: complaint form: 5318 SW Pacific Coast Hwy
FROM: David Wilson <david.wilson@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 06/04/2018 15:28

Hello,

Ocean Shores Permit Coordinator
(Ocean Shore Altera on Permits)
Jay Sennewald

jay.sennewald@oregon.gov
[12735 NW Pacific Coast Hwy](#)
[Seal Rock](#), OR 97376
Voice: 541-563-8504
Fax: 541-563-8508

We had Jay Sennewald come out to the property to discuss getting permits for beach access. He is fully aware of the complaints from the neighbor because she went to Salem to complain about this issue. Jay mentioned to us that the no trespassing signs are not allowed where she has them. The public access is actually in the yards of the property. He is willing to speak with you about the situation and where the property lines are. According to him guests can walk behind the neighbors fence and access the beach legally.

That doesn't mean we aren't going to continue with our plans (to be good neighbors). We are getting a permit to move 50 yards of sand to make it accessible for the guests. Where we stand now we can park in front of the house as long as we aren't blocking access for emergency vehicles, and guests can get to the beach either going left or right. Please let me know if you have any questions or concerns. Thank you for all your help on this.

Best,

David Wilson | *General Manager Oregon Coast*
My top priority is ensuring owner and guest happiness.



www.vacasa.com
David.Wilson@vacasa.com
[503-812-8148](tel:503-812-8148)

On Tue, Mar 27, 2018 at 7:34 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
David,

Please see attached complaint from the neighbor for the property located at [5318 SW Pacific Coast Hwy, Waldport, OR](#). It doesn't sound like Vacasa is responding timely to her phone calls. I thought you were going to update your signs? Once we have the property lines dialed in we can better address the actual trespassing complaint.

Lisa Combs | Support Services Director

Lincoln County Sheriff's Office

[225 W. Olive Street | Newport, OR 97365](#)

----- Forwarded message -----

From: **Kathleen Koehnen** <kkoehnen@hotmail.com>

Date: Sun, Mar 25, 2018 at 11:48 PM

Subject: Fw: complaint form: 5318 SW Pacific Coast Hwy

To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

Please be aware that the problem of trespassing at the Vacasa-managed property at 5318 SW Pacific Coast Hwy, Waldport, has continued almost non-stop.

Friday, the renters, a family of 5, went through the small gate which leads to the choice of the 4-5 foot drop off, or trespassing at 5330 or my property. This family decided to step over my "no trespassing" sign and trespass on my property. I went outside and spoke with them. The man argued with me and said among other things that he had to do it because if he used the Vacasa property, his child might be injured. They continued on my property even after I spoke with them. This is exactly the point of my original complaint: danger of the 4-5 foot drop of OR trespassing.

I do not walk in this part of my property, because it was badly damaged during the January 18 storm, which damaged properties up and down the Oregon Coast. This storm also created the drop-off at 5318. Much of the beach grass disappeared in the storm and just now, it has barely started to re-grow in some spots. The renters caused additional damage on my property to the already damaged dune.

Recently I have had to call Vacasa on these dates: March 21, March 22, March 24, which is on my phone log. Vacasa still has their national reservation number posted outside the house and the phone has gone to an answer machine every time. In this series of calls, I received a call back from a different person each time. None of the calls were returned within the required hour under the Short Term Renters Ordinance. Two of the people were in Portland and had no knowledge of the property issues.

Vacasa may be calling each renter after my call, but since the small gate at ocean-side gives every appearance of the access to the beach, the next renter uses it too. Then I have to call Vacasa again.

I should not have to call Vacasa every couple days when a new renter comes, nor should I have to continually have their renters trespass on my property.

RESOLUTION REQUESTED: One Vacasa person asked if there was a lock on the gate. There is not, as the renters use it regularly. Please direct Vacasa to lock the gate until they get the permit and install the stairs.

Attached documentation.

- photo of father and child already through the small gate above the drop-off and on their way to my property. March 23, 2018.
- 2 photos showing part of where the renter family walked on my property; also shows struggling-to-grow-back beach grass. March 24, 2018.
- photo of renter going through gate. Today, March 25, 2018.

Regards, Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Thursday, March 8, 2018 8:52 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#).

Thank you for the additional information, Kathy. I will notify our compliance deputy so he is aware of this as he communicates with Vacasa's representative.

I do not know how long the permitting process is expected to take; however, I will let you know as soon as I hear back from Vacasa.

Best regards,
Kerry

On Tue, Mar 6, 2018 at 9:55 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Thank you for this update.

- I am very pleased to learn that Vacasa is pursuing the permit for steps to the beach. This is likely to eliminate (along with the fence) all the trespassing and danger.
- The notation and map inside the house should lead to increased safety in the meantime, and hopefully decrease the trespassing.
- I am glad to see Vacasa is interested in following all the direction you have given them, to completion.

For the record, there has been trespassing on my property within the last two days. I did not see the renters, but discovered these footprints on my property leading to the 5318 property. It is in an area where I do not ever walk.

You'all down there at the Civil Division are just great!

Regards, Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Tuesday, March 6, 2018 11:27 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#).

Hi Kathy,

I was advised Vacasa is working with the Oregon State Parks to get a permit for guests to use the gate and get down safely to the beach. Currently, they do not have "level beach path leads directly to the sand" listed on their website for this property. They advised they will put a note inside the house as well to not use the gate. There will be a map inside the house showing where guests can access the beach. They have expressed their desire to rectify the issues that have been brought to their attention.

Our compliance deputy will be working with them until the issues are resolved.

Best,

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Thank you for the information and photo, Kathleen. I have communicated with both Vacasa and our compliance deputy. I will let you know when I receive feedback to resolve the listed issues.

Kerry

On Mon, Mar 5, 2018 at 10:09 AM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Hi Kerry -

Thank you for this information and I really appreciate the help from you and the compliance officer. These are good steps, but the problems of danger and trespassing remain.

1 - Yes, they put in a very good quality fence on Friday. I spoke with the fence guys because I wanted to be sure their construction was not on my property, which I had surveyed last fall by Gary Nyus, a certified surveyor from Alsea. There is history in that the Vacasa people build their previous fence over onto my property by about 3 feet last September. I spoke with them at that time and I paid someone to remove their fence section/post off my property.

2 - This does not resolve the trespassing or danger issue in this way: Their fence (photo attached taken from my living room) has a nice gate on the ocean side. Rightfully renters see the gate and think it is beach access. They go out the gate and are standing at the drop-off. The only way down to the beach from there is to go left (onto 5330) or right (onto my property). Since the fence was put in, the renters have trespassed going left every single time, more often than before the fence, because the gate just puts them there. The owners at 5330 have "no trespassing" signs posted on their property but the renters just climb over these signs. I have seen the renters look and point at my property as a way down, but the one to the left is closer.

I asked the fence guys how the renters would get to the beach safely. One said there would be steps down, but they'd need a permit (yes from State Parks).

3 - Yes, I see that Vacasa has changed their website. This is a good step.

Thank you again for your help. I know you are very busy and do important work. The gate to no beach access still has to be resolved in some way so the trespassing and danger do not continue.

Regards,
Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Monday, March 5, 2018 9:37 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#)

Hi Kathleen,

A Vacasa representative advised they have "rebuilt the fence and put in their guest notes not to trespass in the neighbor's yard." In addition, it appears they have modified the description of the property on

their website.

Best regards,
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SUBJECT: Re: Fw: complaint form: 5318 SW Pacific Coast Hwy
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: David Wilson <david.wilson@vacasa.com>
DATE: 09/04/2018 14:44

David,

I will follow up with Jay Sennewald regarding the no trespassing signs and the property line issue.

Another issue was brought to my attention today. The owners of 5330 SW Pacific Coast Hwy contacted a deputy regarding a criminal mischief complaint on April 8, 2018, stating the people cleaning the hot tub at 5318 SW Pacific Coast Highway had a hose set up that was dumping the tub water under their residence at 5330. They further advised that they have tried contacting Vacasa in the past about this problem with no resolution. Based on the information provided, the deputy felt this was a civil issue and encouraged them to seek legal advice regarding the damage they are reporting.

While I was inspecting the short term rental file for the property located at 5318 SW Pacific Coast Hwy, Waldport, I noticed that the property was sold on June 21, 2017 to a Pamela K. Berns. Our records show that the owner of the current short term rental license issued on May 2, 2017 was Tony Hauser. Short term rental licenses are not transferable to new owners. New owners are required to submit a new license application with the required fees.

You are currently operating the residence at 5318 SW Pacific Coast Hwy in violation of Lincoln County Ordinances #487 and #490. You must immediately stop operating this residence as a short term rental until a license has been issued to the new owner. If you continue to operate the residence in violation of Lincoln County Ordinances #487 and #490, I will move forward with contacting our County Counsel to proceed with enforcement action.

I will be sending a letter to Pamela Berns today notifying her of same.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

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SUBJECT: Re: Fw: complaint form: 5318 SW Pacific Coast Hwy
FROM: David Wilson <david.wilson@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/04/2018 15:23

Hello,

I have removed guests from the home until the permits are in the proper name. We have done an inspection of the how the hot tub is drained. We will get a longer hose but please be advised that no water is running into their area. The neighbors home does not have any gutters and the rain water is pouring off the roof which is causing erosion. We will take this up if a civil matter is created.

Thank you,

David Wilson | General Manager Oregon Coast
My top priority is ensuring owner and guest happiness.


www.vacasa.com
David.Wilson@vacasa.com
[503-812-8148](tel:503-812-8148)

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Lincoln County Sheriff's Office

[225 W. Olive Street | Newport, OR 97365](#)
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Email: ecombs@co.lincoln.or.us

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Hello,

Ocean Shores Permit Coordinator
(Ocean Shore Altera on Permits)

Jay Sennewald

jay.sennewald@oregon.gov

[12735 NW Pacific Coast Hwy.](#)

[Seal Rock, OR 97376](#)

Voice: 541-563-8504

Fax: 541-563-8508

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My top priority is ensuring owner and guest happiness.



www.vacasa.com

David.Wilson@vacasa.com

[503-812-8148](tel:503-812-8148)

On Tue, Mar 27, 2018 at 7:34 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

David,

Please see attached complaint from the neighbor for the property located at [5318 SW Pacific Coast Hwy, Waldport, OR](#). It doesn't sound like Vacasa is responding timely to her phone calls. I thought you were going to update your signs? Once we have the property lines dialed in we can better address the actual trespassing complaint.

Lisa Combs | Support Services Director

Lincoln County Sheriff's Office

[225 W. Olive Street | Newport, OR 97365](#)

----- Forwarded message -----

From: **Kathleen Koehnen** <kkoehnen@hotmail.com>

Date: Sun, Mar 25, 2018 at 11:48 PM

Subject: Fw: complaint form: [5318 SW Pacific Coast Hwy](#)

To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

Please be aware that the problem of trespassing at the Vacasa-managed property at 5318 SW Pacific Coast Hwy, Waldport, has continued almost non-stop.

Friday, the renters, a family of 5, went through the small gate which leads to the choice of the 4-5 foot drop off, or trespassing at 5330 or my property. This family decided to step over my "no trespassing" sign and trespass on my property. I went outside and spoke with them. The man argued with me and said among other things that he had to do it because if he used the Vacasa property, his child might be injured. They continued on my property even after I spoke with them. This is exactly the point of my original complaint: danger of the 4-5 foot drop of OR trespassing.

I do not walk in this part of my property, because it was badly damaged during the January 18 storm, which damaged properties up and down the Oregon Coast. This storm also created the drop-off at 5318. Much of the beach grass disappeared in the storm and just now, it has barely started to re-grow in some spots. The renters caused additional damage on my property to the already damaged dune.

Recently I have had to call Vacasa on these dates: March 21, March 22, March 24, which is on my phone log. Vacasa still has their national reservation number posted outside the house and the phone has gone to an answer machine every time. In this series of calls, I received a call back from a different person each time. None of the calls were returned within the required hour under the Short Term Renters Ordinance. Two of the people were in Portland and had no knowledge of the property issues.

Vacasa may be calling each renter after my call, but since the small gate at ocean-side gives every appearance of the access to the beach, the next renter uses it too. Then I have to call Vacasa again.

I should not have to call Vacasa every couple days when a new renter comes, nor should I have to continually have their renters trespass on my property.

RESOLUTION REQUESTED: One Vacasa person asked if there was a lock on the gate. There is not, as the renters use it regularly. Please direct Vacasa to lock the gate until they get the permit and install the stairs.

Attached documentation.

- photo of father and child already through the small gate above the drop-off and on their way to my property. March 23, 2018.
- 2 photos showing part of where the renter family walked on my property; also shows struggling-to-grow-back beach grass. March 24, 2018.
- photo of renter going through gate. Today, March 25, 2018.

Regards, Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Thursday, March 8, 2018 8:52 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#)

Thank you for the additional information, Kathy. I will notify our compliance deputy so he is aware of this as he communicates with Vacasa's representative.

I do not know how long the permitting process is expected to take; however, I will let you know as soon as I hear back from Vacasa.

Best regards,
Kerry

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- The notation and map inside the house should lead to increased safety in the meantime, and hopefully decrease the trespassing.
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For the record, there has been trespassing on my property within the last two days. I did not see the renters, but discovered these footprints on my property leading to the 5318 property. It is in an area where I do not ever walk.

You'all down there at the Civil Division are just great!

Regards, Kathy Koehnen

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Thank you again for your help. I know you are very busy and do important work. The gate to no beach access still has to be resolved in some way so the trespassing and danger do not continue.

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To: Kathleen Koehnen

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[Newport, OR 97365](#)-3867

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SUBJECT: Re: Fw: complaint form: 5318 SW Pacific Coast Hwy
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: David Wilson <david.wilson@vacasa.com>
DATE: 09/04/2018 15:39

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I will be sending a letter to Pamela Berns today notifying her of same.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

[225 W. Olive Street | Newport, OR 97365](#)
Tel: (541) 265-0660 | Fax: (541) 265-4917
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12/30/2020

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Voice: 541-563-8504

Fax: 541-563-8508

We had Jay Sennewald come out to the property to discuss getting permits for beach access. He is fully aware of the complaints from the neighbor because she went to Salem to complain about this issue. Jay mentioned to us that the no trespassing signs are not allowed where she has them. The public access is actually in the yards of the property. He is willing to speak with you about the situation and where the property lines are. According to him guests can walk behind the neighbors fence and access the beach legally.

That doesn't mean we aren't going to continue with our plans (to be good neighbors). We are getting a permit to move 50 yards of sand to make it accessible for the guests. Where we stand now we can park in front of the house as long as we aren't blocking access for emergency vehicles, and guests can get to the beach either going left or right. Please let me know if you have any questions or concerns. Thank you for all your help on this.

Best,

David Wilson | General Manager Oregon Coast
My top priority is ensuring owner and guest happiness.



www.vacasa.com

David.Wilson@vacasa.com

[503-812-8148](tel:503-812-8148)

On Tue, Mar 27, 2018 at 7:34 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
David,

Please see attached complaint from the neighbor for the property located at [5318 SW Pacific Coast Hwy, Waldport, OR](#). It doesn't sound like Vacasa is responding timely to her phone calls. I thought you were going to update your signs? Once we have the property lines dialed in we can better address the actual trespassing complaint.

Lisa Combs | Support Services Director

Lincoln County Sheriff's Office

[225 W. Olive Street | Newport, OR 97365](#)

----- Forwarded message -----

From: **Kathleen Koehnen** <kkoehnen@hotmail.com>

Date: Sun, Mar 25, 2018 at 11:48 PM

Subject: Fw: complaint form: [5318 SW Pacific Coast Hwy](#)

To: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

Please be aware that the problem of trespassing at the Vacasa-managed property at 5318 SW Pacific Coast Hwy, Waldport, has continued almost non-stop.

Friday, the renters, a family of 5, went through the small gate which leads to the choice of the 4-5 foot drop off, or trespassing at 5330 or my property. This family decided to step over my "no trespassing" sign and trespass on my property. I went outside and spoke with them. The man argued with me and said among other things that he had to do it because if he used the Vacasa property, his child might be injured. They continued on my property even after I spoke with them. This is exactly the point of my original complaint: danger of the 4-5 foot drop of OR trespassing.

I do not walk in this part of my property, because it was badly damaged during the January 18 storm, which damaged properties up and down the Oregon Coast. This storm also created the drop-off at 5318. Much of the beach grass disappeared in the storm and just now, it has barely started to re-grow in some spots. The renters caused additional damage on my property to the already damaged dune.

Recently I have had to call Vacasa on these dates: March 21, March 22, March 24, which is on my phone log. Vacasa still has their national reservation number posted outside the house and the phone has gone to an answer machine every time. In this series of calls, I received a call back from a different person each time. None of the calls were returned within the required hour under the Short Term Renters Ordinance. Two of the people were in Portland and had no knowledge of the property issues.

Vacasa may be calling each renter after my call, but since the small gate at ocean-side gives every appearance of the access to the beach, the next renter uses it too. Then I have to call Vacasa again.

I should not have to call Vacasa every couple days when a new renter comes, nor should I have to continually have their renters trespass on my property.

RESOLUTION REQUESTED: One Vacasa person asked if there was a lock on the gate. There is not, as the renters use it regularly. Please direct Vacasa to lock the gate until they get the permit and install the stairs.

[Attached documentation.](#)

- photo of father and child already through the small gate above the drop-off and on their way to my property. March 23, 2018.
- 2 photos showing part of where the renter family walked on my property; also shows struggling-to-grow-back beach grass. March 24, 2018.
- photo of renter going through gate. Today, March 25, 2018.

Regards, Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Thursday, March 8, 2018 8:52 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy.](#)

Thank you for the additional information, Kathy. I will notify our compliance deputy so he is aware of this as he communicates with Vacasa's representative.

I do not know how long the permitting process is expected to take; however, I will let you know as soon as I hear back from Vacasa.

Best regards,
Kerry

On Tue, Mar 6, 2018 at 9:55 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

[Thank you for this update.](#)

- I am very pleased to learn that Vacasa is pursuing the permit for steps to the beach. This is likely to eliminate (along with the fence) all the trespassing and danger.
- The notation and map inside the house should lead to increased safety in the meantime, and hopefully decrease the trespassing.
- I am glad to see Vacasa is interested in following all the direction you have given them, to completion.

For the record, there has been trespassing on my property within the last two days. I did not see the renters, but discovered these footprints on my property leading to the 5318 property. It is in an area where I do not ever walk.

You'all down there at the Civil Division are just great!

Regards, Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Tuesday, March 6, 2018 11:27 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#).

Hi Kathy,

I was advised Vacasa is working with the Oregon State Parks to get a permit for guests to use the gate and get down safely to the beach. Currently, they do not have "level beach path leads directly to the sand" listed on their website for this property. They advised they will put a note inside the house as well to not use the gate. There will be a map inside the house showing where guests can access the beach. They have expressed their desire to rectify the issues that have been brought to their attention.

Our compliance deputy will be working with them until the issues are resolved.

Best,
Kerry

On Tue, Mar 6, 2018 at 9:26 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Thank you for the information and photo, Kathleen. I have communicated with both Vacasa and our compliance deputy. I will let you know when I receive feedback to resolve the listed issues.

Kerry

On Mon, Mar 5, 2018 at 10:09 AM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:
[Hi Kerry -](#)

[Thank you for this information and I really appreciate the help from you and the compliance officer. These are good steps, but the problems of danger and trespassing remain.](#)

[1 - Yes, they put in a very good quality fence on Friday. I spoke with the fence guys because I wanted to be sure their construction was not on my property, which I had surveyed last fall by Gary Nyus, a certified surveyor from Alsea. There is history in that the Vacasa people build their previous fence over onto my property by about 3 feet last September. I spoke with them at that time and I paid someone to remove their fence section/post off my property.](#)

[2 - This does not resolve the trespassing or danger issue in this way: Their fence \(photo attached taken from my living room\) has a nice gate on the ocean side. Rightfully renters see the gate and think it is beach access. They go out the gate and are standing at the drop-off. The only way down to the beach from there is to go left \(onto 5330\) or right \(onto my property\). Since the fence was put in, the renters have trespassed going left every single time, more often than before the fence, because the gate just puts them there. The owners at 5330 have "no trespassing" signs posted on their property but the renters just climb over these signs. I have seen the renters look and point at my property as a way down, but the one to the left is closer.](#)

[I asked the fence guys how the renters would get to the beach safely. One said there would be steps down, but they'd need a permit \(yes from State Parks\).](#)

[3 - Yes, I see that Vacasa has changed their website. This is a good step.](#)

[Thank you again for your help. I know you are very busy and do important work. The gate to no beach access still has to be resolved in some way so the trespassing and danger do not continue.](#)

Regards,
Kathy Koehnen

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Monday, March 5, 2018 9:37 AM

To: Kathleen Koehnen

Subject: Re: complaint form: [5318 SW Pacific Coast Hwy](#).

Hi Kathleen,

A Vacasa representative advised they have "rebuilt the fence and put in their guest notes not to trespass in the neighbor's yard." In addition, it appears they have modified the description of the property on their website.

Best regards,
Kerry

On Thu, Feb 22, 2018 at 1:57 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Kathleen,

Thank you for your communication. Our compliance deputy visited the site yesterday and we will be reaching out to the necessary parties in an effort to come to a positive resolution promptly.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, Feb 19, 2018 at 10:38 PM, Kathleen Koehnen <kkoehnen@hotmail.com> wrote:

Hello -

Please find attached my complaint regarding renters at [5318 SW Pacific Coast Hwy](#). On the complaint form, I have suggested easy remedies that Vacasa management can do at your direction to solve the problem. My attempts to solve the problems (repeated) have resulted in NO CHANGE.

Thank you.

Kathleen Koehnen

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)
[Newport, OR 97365-3867](#)

Tel: (541) 265-4912

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: questions
FROM: Sarah <sarahjanedesigns@msn.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 30/04/2018 14:24

Hi Kerry, I now understand you volunteered to call me and speak to me. I appreciate that. At the time, it was VERY confusing and frustrating as to why, when my issue had nothing to do with short term rentals, but simply a question regarding the Lincoln County noise ordinance. I called to verify some information that Peter and Theresa said that the Sheriff told them in person. Michele suggested a deputy come by and look at the situation and speak to us. When I called the number to request a deputy and explained why I was making the request, the man was very understanding, polite and in agreement with my request. So, to get a call from you was surprising when the issue had nothing to do with the short term rental situation, but simply a clarification on the noise ordinance. After I spent 1/2 an hour on the phone, canceled my plans for the entire day so as to (gladly) be available at the convenience of a deputy to stop by) it was upsetting to be told that it was not happening. I apologize for being abrupt with you. I truly appreciate your efforts in being fair to all parties and all the time that you have put into this issue.

I have been told that I need to follow all complaints up in writing, to the address listed on the rental application. Deputy Abby Dalton(SP?) said that Possibly you could provide me with that information? Also, could you please let me know if Owners or contact persons have access to the online complaints? We are concerned about retaliation regarding our official complaints. Things unfortunately have escalated to very uncomfortable communications with them and we are experiencing ramifications from our call to them to please quiet down. Abby suggested I not go into that online on the complaint form and I agree - but - I am curious if they have access to the complaints.

Thank you again for all your hard work.

Sarah Smith

SUBJECT: Re: 1366 SW Seawoods
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jerry Coopmans <Jerry@quarter.to>
DATE: 30/04/2018 15:55
ATTACHMENTS (20180430-155522-0001009): ["Short Term Rental License_Complaint Form_Fillable_2017_01.pdf"](#)

Mr. Coopmans,

I sent a notice of noncompliance to Mr. Tooley & Ms. Chartz, owners of 1366 SW Seawoods Terrace, as you advised they failed to respond to your complaint on 4/29/2018 regarding parking on private property. The short term rental license for this property authorizes occupancy for up to eleven people. While our office cannot address vehicles that are parked legally, please call our non-emergency dispatch at (541) 265-0777 if vehicles are parked illegally (blocking fire hydrants, double parked, etc). If vehicles are parked on private property, the property owners may want to review ORS 98.830 to see what options are available in order to have a vehicle removed.

If you have any further issues in the future that are not addressed by the property owners, please fill out the attached complaint form and send it to us at your earliest convenience.

Best regards,

Kerry de Lisser
Support Services Specialist

On Sun, Apr 29, 2018 at 8:21 AM, Jerry Coopmans <Jerry@quarter.to> wrote:
Bryan,

This is regarding your short term rental at 1366 SW Seawoods across the street from us at 1381 SW Seawoods.

At 7 a.m. this morning (4/29/18) we called the local contact number we were given to report the following issues:

- * Six cars parked overnight, two parked on neighboring private property
- * More than eight people staying overnight
- * Several additional cars and trucks Saturday during their party
- * People walking around with open beer cans

We received no response.

We are forced to be in the position of "on-site monitor" by current Lincoln Co. VRD regulations. Please advise your clients we will continue to monitor your operation.

Respectfully,
Jerry & Yvonne Coopmans
Seawoods Residents Assoc.

cc. Mary Campbell
Jean Weaklin
Lincoln Co. Sheriff Dept.

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1366 SW Seawoods
FROM: Jerry Coopmans <Jerry@Quarter.to>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 30/04/2018 16:56

Kerry,

Thank you for your response. I will pass this on to my neighbors for further discussion.

Best regards,
Jerry Coopmans

On 04/30/2018 03:55 PM, sheriff strlicensing wrote:

> Mr. Coopmans,
> I sent a notice of noncompliance to Mr. Tooley & Ms. Chartz, owners of
> 1366 SW Seawoods Terrace, as you advised they failed to respond to your
> complaint on 4/29/2018 regarding parking on private property. The short
> term rental license for this property authorizes occupancy for up to
> eleven people. While our office cannot address vehicles that are parked
> legally, please call our non-emergency dispatch at (541) 265-0777 if
> vehicles are parked illegally (blocking fire hydrants, double parked,
> etc). If vehicles are parked on private property, the property owners
> may want to review ORS 98.830 to see what options are available in order
> to have a vehicle removed.
>
> If you have any further issues in the future that are not addressed by
> the property owners, please fill out the attached complaint form and
> send it to us at your earliest convenience.
>
>
> Best regards,
>
>
> Kerry de Lisser
> Support Services Specialist
>
> On Sun, Apr 29, 2018 at 8:21 AM, Jerry Coopmans <Jerry@quarter.to
> <mailto:Jerry@quarter.to>> wrote:
>
> Bryan,
>
> This is regarding your short term rental at 1366 SW Seawoods across
> the street from us at 1381 SW Seawoods.
>
> At 7 a.m. this morning (4/29/18) we called the local contact number
> we were given to report the following issues:
>
> * Six cars parked overnight, two parked on neighboring private property
> * More than eight people staying overnight
> * Several additional cars and trucks Saturday during their party
> * People walking around with open beer cans

12/30/2020

>
> We received no response.
>
> We are forced to be in the position of "on-site monitor" by current
> Lincoln Co. VRD regulations. Please advise your clients we will
> continue to monitor your operation.
>
> Respectfully,
> Jerry & Yvonne Coopmans
> Seawoods Residents Assoc.
>
> cc. Mary Campbell
> Jean Weaklin
> Lincoln Co. Sheriff Dept.
>
>
>
>
> --
>
> *Short Term Rental Licensing*
> Lincoln County Sheriff's Office
>
> 225 W. Olive Street | Room 203
>
> Newport, OR 97365-3867
>
> Tel:(541) 265-4912
>

SUBJECT: Re: questions
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Sarah <sarahjanedesigns@msn.com>
DATE: 30/04/2018 17:07

Sarah,

I will pass along your email to Kerry.

In response to your questions:

1) The owner information for the property located at 1206 NW Oceania is: Peter Owens, 935 NW Camellia Drive, Corvallis, OR 97330 Phone: 541-745-5774 Email: petercowens@me.com. The local contact person is: Heidi Dalton, PO Box 2023, Waldport, OR 97394 Phone: 541-740-0987.

2) Everything associated with the short term rental program would be considered a public record and anyone who requested the information would be able to obtain it from our office.

The complaint process in the ordinance is relatively straight forward, but it is not a confidential process. Complaint forms for Step Three (as outlined in the ordinance) may be located online at <http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

It sounds like Sgt. Dorsey was able to answer your questions regarding the intent of the noise ordinance. If you have additional questions please feel free to contact us.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-4912 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

On Mon, Apr 30, 2018 at 2:24 PM, Sarah <sarahjanedesigns@msn.com> wrote:

Hi Kerry, I now understand you volunteered to call me and speak to me. I appreciate that. At the time, it was VERY confusing and frustrating as to why, when my issue had nothing to do with short term rentals, but simply a question regarding the Lincoln County noise ordinance. I called to verify some information that Peter and Theresa said that the Sheriff told them in person. Michele suggested a deputy come by and look at the situation and speak to us. When I called the number to request a deputy and explained why I was making the request, the man was very understanding, polite and in agreement with my request. So, to get a call from you was surprising when the issue had nothing to do with the short term rental situation, but simply a clarification on the noise ordinance. After I spent 1/2 an hour on the phone, canceled my plans for the entire day so as to (gladly) be available at the convenience of a deputy to stop by it was upsetting to be told that it was not happening. I apologize for being abrupt with you. I truly appreciate your efforts in being fair to all parties and all the time that you have put into this issue.

I have been told that I need to follow all complaints up in writing, to the address listed on the rental application. Deputy Abby Dalton(SP?) said that Possibly you could provide me with that information? Also, could you please let me know if Owners or contact persons have access to the online complaints? We are concerned about retaliation regarding our official complaints. Things unfortunately have escalated to very uncomfortable communications with them and we are experiencing ramifications from our call to them to

12/30/2020

please quiet down. Abby suggested I not go into that online on the complaint form and I agree - but - I am curious if they have access to the complaints.

Thank you again for all your hard work.

Sarah Smith

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: [FWD: Re: 1806 NW Oceania Drive, Waldport]
FROM: Aaron Linfoot - Meredith Lodging <alinfoot@meredithlodging.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 03/05/2018 17:14

Hello Kerry,

We are confused as to what complaints or litigation you are referencing. In March the Owner unilaterally cancelled the contract and changed the locks. We have multiple written correspondences that have been ignored. The agreement requires a 60 day notice and that existing reservations be honored. Nonetheless, we have been working to mitigate damages for all parties by moving existing reservations and have not been accepting any new reservations.

Bottom line is that if the owner has any issue or complaint we would love to talk to him - hopefully that is not the case. Thank you for providing additional clarity. This has certainly been a unique situation.

Kind Regards,

Aaron

Aaron Linfoot | Vice President of Business Operations
2015 NW 39th Street, Ste. 100 | PO Box 540 | Lincoln City, OR 97367
O: [541.996.2955](tel:541.996.2955) | E: owner@meredithlodging.com | MeredithLodging.com



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----- Original Message -----

Subject: Re: [1806 NW Oceania Drive, Waldport](#)
From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Date: Wed, May 02, 2018 9:51 am
To: Owner <owner@meredithlodging.com>

Thanks, Daniel. I was just seeking clarification, as we have received a few calls from homeowners regarding taking legal action in this matter. If this is the case, any paperwork regarding this will be handled by the Civil Division of the Sheriff's Office and not STRs. Hopefully, the property owners and Meredith Lodging will come to a civil agreement in lieu of litigation, as it seems the resolution should be fairly simple.

Best regards,

Kerry

On Tue, May 1, 2018 at 6:20 PM, <owner@meredithlodging.com> wrote:

Hi Kerry,

How are you doing? The name of the home is called Pacific Sunset. It was briefly represented by Meredith Lodging after we took over all of the Bayshore Vacation Rentals homes, but they gave us contract termination notice & they are now representing the home themselves. The owner's name is Paul Hines (541-741-0326 / hinespaul2@aol.com).

It is only up on our website until we move all of the reservations we have on the schedule for the home to our other comparable homes.

If you have any questions or concerns, please don't hesitate to contact me. Have a great day!

Kind Regards,

Daniel Collier | Owner Relations Coordinator

[2015 NW 39th Street, Ste. 100](#) | PO Box 540 | Lincoln City, OR 97367

O: [541.996.2955](tel:541.996.2955) or [800.224.7660](tel:800.224.7660) | E: owner@meredithlodging.com | MeredithLodging.com

Your Owner Relations Team:

Aaron, Kari, Jennifer, Emma, Kambra, Kelly, Kyle and Daniel



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----- Original Message -----

Subject: Re: [1806 NW Oceania Drive, Waldport](#)

From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Date: Mon, April 30, 2018 2:01 pm

To: Owner <owner@meredithlodging.com>

Hi Emma,

Can you advise if this home is currently listed on your website?

On Mon, Apr 30, 2018 at 10:02 AM, <owner@meredithlodging.com> wrote:

Hello Kerry,

We do not manage that home.

Kind Regards,

Emma

Your Owner Relations Team:

Aaron, Kari, Jennifer, Emma, Kambra, Daniel, Kyle, Kelly

Phone 1(888) 689-7692

www.meredithlodging.com

Email owner@meredithlodging.com

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----- Original Message -----

Subject: [1806 NW Oceania Drive, Waldport](#)

From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Date: Mon, April 30, 2018 8:34 am

To: Owner <owner@meredithlodging.com>

Please advise if Meredith Lodging currently manages [1806 NW Oceania Drive, Waldport](#).

Thanks,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
[225 W. Olive Street | Room 203](#)
[Newport, OR 97365](#)-3867
Tel: (541) 265-4912

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Short Term Rental Licensing
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Tel: (541) 265-4912

SUBJECT: Re: [FWD: Re: 1806 NW Oceania Drive, Waldport]
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Aaron Linfoot - Meredith Lodging <alinfoot@meredithlodging.com>
DATE: 04/05/2018 09:48

Hi Aaron,

Perhaps the owners did not have a clear understanding of the contract they presumably signed with your office. It sounds like they simply are not wanting their homes to remain on your website. There was a different unhappy owner that had the same complaint, however, I explained that we do not have any influence on your business practices. I referred the calls back to your office for clarification. I hope it comes to a satisfactory conclusion for all involved parties soon. (Agreed; this is definitely a unique situation).

Best,
Kerry

On Thu, May 3, 2018 at 5:14 PM, Aaron Linfoot - Meredith Lodging <alinfoot@meredithlodging.com> wrote:
Hello Kerry,

We are confused as to what complaints or litigation you are referencing. In March the Owner unilaterally cancelled the contract and changed the locks. We have multiple written correspondences that have been ignored. The agreement requires a 60 day notice and that existing reservations be honored. Nonetheless, we have been working to mitigate damages for all parties by moving existing reservations and have not been accepting any new reservations.

Bottom line is that if the owner has any issue or complaint we would love to talk to him - hopefully that is not the case. Thank you for providing additional clarity. This has certainly been a unique situation.

Kind Regards,

Aaron

Aaron Linfoot | Vice President of Business Operations
[2015 NW 39th Street, Ste. 100](#) | PO Box 540 | Lincoln City, OR 97367
O: [541.996.2955](tel:541.996.2955) | E: owner@meredithlodging.com | MeredithLodging.com



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 Date: Wed, May 02, 2018 9:51 am
 To: Owner <owner@meredithlodging.com>

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Best regards,
 Kerry

On Tue, May 1, 2018 at 6:20 PM, <owner@meredithlodging.com> wrote:

Hi Kerry,

How are you doing? The name of the home is called Pacific Sunset. It was briefly represented by Meredith Lodging after we took over all of the Bayshore Vacation Rentals homes, but they gave us contract termination notice & they are now representing the home themselves. The owner's name is Paul Hines (541-741-0326 / hinespaul2@aol.com).

It is only up on our website until we move all of the reservations we have on the schedule for the home to our other comparable homes.

If you have any questions or concerns, please don't hesitate to contact me. Have a great day!

Kind Regards,

Daniel Collier | Owner Relations Coordinator
[2015 NW 39th Street, Ste. 100](#) | PO Box 540 | Lincoln City, OR 97367
 O: [541.996.2955](tel:541.996.2955) or [800.224.7660](tel:800.224.7660) | E: owner@meredithlodging.com |
MeredithLodging.com

Your Owner Relations Team:

Aaron, Kari, Jennifer, Emma, Kambra, Kelly, Kyle and Daniel



"An Owner First Company"

NOTE: This e-mail transmission, including any attachments, is intended only for the named recipient(s) and may contain information that is privileged, confidential and/or exempt from disclosure under applicable law. If you have received this transmission in error, or are not the named recipient(s), please notify the sender immediately by return e-mail and permanently delete this transmission, including any attachments.

----- Original Message -----

Subject: Re: [1806 NW Oceania Drive, Waldport](#)

From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, April 30, 2018 2:01 pm
To: Owner <owner@meredithlodging.com>

Hi Emma,
Can you advise if this home is currently listed on your website?

On Mon, Apr 30, 2018 at 10:02 AM, <owner@meredithlodging.com> wrote:
Hello Kerry,

We do not manage that home.

Kind Regards,

Emma

Your Owner Relations Team:

Aaron, Kari, Jennifer, Emma, Kambra, Daniel, Kyle, Kelly

Phone 1(888) 689-7692
www.meredithlodging.com
Email owner@meredithlodging.com

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----- Original Message -----

Subject: [1806 NW Oceania Drive, Waldport](#)
From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, April 30, 2018 8:34 am
To: Owner <owner@meredithlodging.com>

Please advise if Meredith Lodging currently manages [1806 NW Oceania Drive, Waldport](#).

Thanks,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
[225 W. Olive Street | Room 203](#)
[Newport, OR 97365](#)-3867
Tel: (541) 265-4912

--

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Lincoln County Sheriff's Office
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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Check out this listing on Airbnb!
FROM: Joshua Bacher <jbacher@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>, Warren Clauss <wclauss@co.lincoln.or.us>, Quinn Andreas <qandreas@co.lincoln.or.us>
DATE: 04/05/2018 14:00
ATTACHMENTS (20180504-140050-0001023): ["09-11-32-BD-01601 screen print.pdf"](#) , ["09-11-32-BD-01601 and 1602 SEPTIC.pdf"](#)

Hi Kerry,

That's a great question, and I will have to put the feelers out the both Planning (Warren) and On-Site (Quinn). It's odd that they direct the user to the Park bathroom. The zoning is R-1 Residential, and I don't think renting the Cabin out is allowed there, but Warren can confirm that.

I have attached a screen print of this property so we can identify it quicker. I don't see that there's ever been any Land Use Actions to turn it into a "camp".

I don't see that we have had any Code Violation Complaints in the past 10 years or so BUT there was a Septic Complaint back in 1994, and it hints that they were using the cabin for sleeping purposes without Septic.

The Septic file for this property is part 615 2nd St. and 6435 A Ave.

Thank you,

Josh Bacher
Permit Specialist
Lincoln County Planning and Development
210 SW Second Street
Newport, OR 97365
phone (541) 265-0227
fax (541) 265-6945

"Great things in business are never done by one person. They're done by a team of people".
- Steve Jobs

On Fri, May 4, 2018 at 1:37 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Josh,

I feel like the Base Camp without a toilet should be against some rule, somewhere....(?)

Kerry

----- Forwarded message -----

From: **Thomas Kammerer** <thomaswkammerer@gmail.com>

Date: Fri, May 4, 2018 at 12:35 PM

Subject: Check out this listing on Airbnb!

To: sheriffstrlicensing@co.lincoln.or.us

To Carrie,

The Air BnB maps don't show the correct locations for some of them.

Otter Rock Base Camp and Surf Haven Unit S are on the property at [6435 A Ave., Otter Rock](#)

Surf Haven Unit A and Surf Haven Unit B are on the property at 625 2nd St., Otter Rock

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Check out this listing on Airbnb! <https://www.airbnb.com/rooms/13465988?s=1>

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Check out this listing on Airbnb!
FROM: Quinn Andreas <qandreas@co.lincoln.or.us>
TO: Joshua Bacher <jbacher@co.lincoln.or.us>
CC: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>, Warren Clauss <wclauss@co.lincoln.or.us>
DATE: 04/05/2018 14:19

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

--

Quinn Andreas, REHS

Senior Environmental Health Specialist

Lincoln County Planning and Development

210 SW Second St

Newport, OR 97365

(541) 265-0221

SUBJECT: Re: Check out this listing on Airbnb!
FROM: Joshua Bacher <jbacher@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 04/05/2018 14:57
ATTACHMENTS (20180504-145712-0001000): ["CODE VIOLATION COMPLAINT FILLABLE.pdf"](#)

Hi Kerry,

The consensus here is that it is a violation, and is it possible for you to fill out a Code Violation Complaint? Under "Complainant", it would just be "Lincoln County Sheriff"

I suppose the actual violation would be "renting cabin without septic, zoning violation".

Thank you!

Josh Bacher
Permit Specialist
Lincoln County Planning and Development
210 SW Second Street
Newport, OR 97365
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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Check out this listing on Airbnb!
FROM: Warren Clauss <wclauss@co.lincoln.or.us>
TO: Quinn Andreas <qandreas@co.lincoln.or.us>
CC: Joshua Bacher <jbacher@co.lincoln.or.us>, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 04/05/2018 15:22

Kerry,

We do not have any permits verifying this as a habitable structure - which could be a result of these buildings being constructed before building permits were required. However, if septic is not authorized for the unit, then it should not be habitable. The property owner should work with the Planning Department to verify that this use is allowed.

Sincerely,
Warren Clauss
Associate Planner
Lincoln County
(541) 265-0223

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Thank you,

Josh Bacher
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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

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Quinn Andreas, REHS

Senior Environmental Health Specialist

Lincoln County Planning and Development

[210 SW Second St](#)

12/30/2020

[Newport, OR 97365](#)
(541) 265-0221

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TO: Warren Clauss <wclauss@co.lincoln.or.us>
CC: Quinn Andreas <qandreas@co.lincoln.or.us>, Joshua Bacher <jbacher@co.lincoln.or.us>
DATE: 04/05/2018 16:25

Thanks, guys! I will see how we want to approach this & I will let you know.

Kerry

On Fri, May 4, 2018 at 3:22 PM, Warren Clauss <wclauss@co.lincoln.or.us> wrote:

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

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Quinn Andreas, REHS

12/30/2020

Senior Environmental Health Specialist

Lincoln County Planning and Development

[210 SW Second St](#)
[Newport, OR 97365](#)

(541) 265-0221

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
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Tel: (541) 265-4912

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TO: Warren Clauss <wclauss@co.lincoln.or.us>
CC: Quinn Andreas <qandreas@co.lincoln.or.us>, Joshua Bacher <jbacher@co.lincoln.or.us>
DATE: 04/05/2018 17:04
ATTACHMENTS (20180504-170444-0001016): "[6435 A Ave, Otter Rock.pdf](#)" , "[20180504155911.pdf](#)"

Thanks for your assistance.

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Quinn Andreas, REHS

Senior Environmental Health Specialist

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[Newport, OR 97365](#)

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Short Term Rental Licensing

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Short Term Rental Licensing

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Tel: (541) 265-4912

SUBJECT: Re: Check out this listing on Airbnb!
FROM: Joshua Bacher <jbacher@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/05/2018 10:29

Good morning,

We have assigned this case file 22-CV-18. It is with both Hui (Land Use aspect) and Quinn (Septic aspect).

Thank you!

Josh Bacher
Permit Specialist
Lincoln County Planning and Development
210 SW Second Street
Newport, OR 97365
phone (541) 265-0227
fax (541) 265-6945

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From: **Thomas Kammerer** <thomaswkammerer@gmail.com>

Date: Fri, May 4, 2018 at 12:35 PM

Subject: Check out this listing on Airbnb!

To: sheriffstrlicensing@co.lincoln.or.us

To Carrie,

The Air BnB maps don't show the correct locations for some of them.

Otter Rock Base Camp and Surf Haven Unit S are on the property at [6435 A Ave., Otter Rock](#)

Surf Haven Unit A and Surf Haven Unit B are on the property at 625 2nd St., Otter Rock

Check out this listing on Airbnb! <https://www.airbnb.com/rooms/13466023?s=1>

Check out this listing on Airbnb! <https://www.airbnb.com/rooms/13466046?s=1>

Check out this listing on Airbnb! <https://www.airbnb.com/rooms/16000479?s=1>

Check out this listing on Airbnb! <https://www.airbnb.com/rooms/13465988?s=1>

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Quinn Andreas, REHS

Senior Environmental Health Specialist

Lincoln County Planning and Development

[210 SW Second St](#)
[Newport, OR 97365](#)

(541) 265-0221

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Short term rentals
FROM: Jean Weakland <montland@peak.org>
TO: sheriffstrlicensing@co.lincoln.or.us
CC: Weakland Jean <montland@peak.org>
DATE: 14/05/2018 14:29

Good Afternoon I have a new short term rental just near me licensed through Sweet Homes an agent that has outside hot tubs and dogs allowed at ALL their many many rentals. In my case the hot tub is about 25 ft. from my bedroom window! I now have dogs renting at both houses - one on each side. I am 86 and have a dog for my safety when living alone. I am very well insured should one of these renters come onto my property as people have done in past years and get hurt. How can I find out if SweetHomes or Meredity Lodging is well insured should one of their dog renters jumps on me - knocks me down and causes me to break a hip? Further I wonder if this Posting Notice to Renters tells enters they are responsible for any emergency food, water etc they will need in an emergency - like the promised tsunami or will SweetHomes and Meredith Lodging be providing emergency supplies so their renters don't expect to use my emergency food and water. Sooob after Meredity bought out Bayshore I stopped by the office to request a phone message telling me each time a dog was renting. They agreed to do that however no phone message has come through and a dog has rented every time the house is renter so I wonder how helpful these agents will be regarding anything that affects the poor home owner that bought in 1972 in a single family subdivision which now is loaded with these short term rentals.

I have a copy of your complaint form, have a phone number for animal control as well as the agents phone numbers which I intend to use should there be a problem - loud hot tub parties near my bedroom, barking unleashed dog, fireworks or what ever.

•Now I ask if you would please send me a copy of the Sample Posting Notice to Renters which I tried to get on the county web page but the downloaded copy isn't legible. I was able to get the complaint form but not the post notice to see what the agent is telling their clients.

Living on the coast was wonderful until the realtors began selling second homes to people who cannot afford them without ruining life for those who actually live here by renting to many overlarge groups in our area.

Our area just south of the Alsea River mouth is a favorite for renters to bring their aerial fireworks to shoot from the seacliff or the beach. Having those aerial fireworks whirling over the hose is unnerving as well as illegal - then there are the overlarge bonfires left to burn and smoke all night with the NW wind closing the embers to our houses. Hopefully one of the post notes will mention no fireworks and to put out bonfires with WATER not sand. We have had more than one bonfire built in/on beach wood. I am not looking forward to summer.

Thanks for sending the notice copy. I appreciate it. Jean Weakland

SUBJECT: Re: Short term rentals
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jean Weakland <montland@peak.org>
DATE: 15/05/2018 11:26
ATTACHMENTS (20180515-112648-0000999): ["Sample Posting Notice to Renters.docx"](#)

Hi Jean,

Lincoln County's Short Term Rental ordinances #487 & 490 do not address some of the concerns that you have listed. I will forward your suggestions on to our county counsel's office for their consideration. Because you have not heard from the management companies regarding when renters have dogs and it is not a legal requirement that they do so, it would be safe to assume there will be dogs at the nearby short term rentals. While I cannot give legal advice, in the event there is any kind of unfortunate incident involving a dog, it would be best addressed with one of our Animal Services Deputies via our non-emergency dispatch (541) 265-0777 (or 9-1-1 in the event of an emergency), the home owner's insurance, and/or your legal counsel. Please contact our dispatch when you have concerns about illegal fireworks. Public safety (fire & law) will be pushing out public messaging to our community during the summer months regarding fireworks, fire hazards, and burn bans (when applicable).

Please see the example notice to renters you requested, attached below. Should you have any other questions, feel free to contact me.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, May 14, 2018 at 2:29 PM, Jean Weakland <montland@peak.org> wrote:

Good Afternoon I have a new short term rental just near me licensed through Sweet Homes an agent that has outside hot tubs and dogs allowed at ALL their many many rentals. In my case the hot tub is about 25 ft. from my bedroom window! I now have dogs renting at both houses - one on each side. I am 86 and have a dog for my safety when living alone. I am very well insured should one of these renters come onto my property as people have done in past years and get hurt. How can I find out if SweetHomes or Meredity Lodging is well insured should one of their dog renters jumps on me - knocks me down and causes me to break a hip? Further I wonder if this Posting Notice to Renters tells enters they are responsible for any emergency food, water etc they will need in an emergency - like the promised tsunami or will SweetHomes and Meredith Lodging be providing emergency supplies so their renters don't expect to use my emergency food and water. Sooob after Meredity bought out Bayshore I stopped by the office to request a phone message telling me each time a dog was renting. They agreed to do that however no phone message has come through and a dog has rented every time the house is renter so I wonder how helpful these agents will be regarding anything that affects the poor home owner that bought in 1972 in a single family subdivision which now is loaded with these short term rentals.

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them without ruining life for those who actually live here by renting to many overlarge groups in our area.

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Thanks for sending the notice copy. I appreciate it. Jean Weakland

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Example notice to renters
FROM: Jean Weakland <montland@peak.org>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 15/05/2018 15:16

Hi Kerry Thanks for responding to my very long "complaint/coments" I appreciate your response and know full well there is absolutely NOTHING one can do with all these renters - sad to say, best thing to do is sell and leave this place where vacationers have more rights than local home owners. Too bad but it is true.

Now for the copy you sent me - the same thing happens to your copy that happens when I try to download it. The error message says something about the font not available. Actually I have never heard of the font and my IMAC doesn't have it either. So Now I would ask you politely to mail me a paper copy so I can see what these agents are telling their clients. My neighbors are interested in seeing the list too. The font mentioned is Calibri have you heard of it? Anyway I will email you a copy (separate email) of what we get when we download and what you sent so maybe you can get someone to correct the problem. Again I thank you and am happy that I don't have your job dealing with all of us "cranks". Be happy. Jean Weakland

SUBJECT: Re: Example notice to renters
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jean Weakland <montland@peak.org>
DATE: 16/05/2018 14:53
ATTACHMENTS (20180516-145324-0001006): ["Sample Posting Notice to Renters.pdf"](#)

Hi Jean,

Unfortunately, I can't say I understand the complexities of PC to Mac document conversion. I have attached a PDF version of document you requested. If this is not readable, please send me your mailing address & I will send you a hard copy. Some home owners choose to add more information to their notices to renters; it varies. I understand the challenges we face in our community, as we have become a very popular vacation destination. Let's hang on and hope for the best this summer.

Best,
Kerry

On Tue, May 15, 2018 at 3:16 PM, Jean Weakland <montland@peak.org> wrote:

Hi Kerry Thanks for responding to my very long "complaint/coments" I appreciate your response and know fu well there is absolutely NOTHING one can do with all these renters - sad to say, best thing to do is sell and eave this place where vacationers have more rights than local home owners. Too bad but it is true.

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--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Example notice to renters
FROM: Jean Weakland <montland@peak.org>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 16/05/2018 15:53

Thanks Kerry I appreciate getting the poster. Now I need to find out what each property near me was approved for - cars, people etc.

As for hanging on Kerry, I tried that the last many summers now with more rentals holding on even with a large knot at the end of my rope won't be possible. The house just outside my bedroom window has been rented for 2 weeks! how many dogs?? Who knows. Enjoy the weather. Jean

On May 16, 2018, at 2:53 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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On Tue, May 15, 2018 at 3:16 PM, Jean Weakland <montland@peak.org> wrote:

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

<Sample Posting Notice to Renters.pdf>

SUBJECT: Re: Example notice to renters
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jean Weakland <montland@peak.org>
DATE: 16/05/2018 17:00

Jean,

If you would like to provide us with the addresses you are inquiring about, we will conduct a public records search of the data you are requesting. If the search is extensive, we would require a fee, which would be calculated based on the estimated time it would take Kerry to process your request at a rate of \$44.00 per hour.

I would also encourage you to read the ordinance and familiarize yourself with the areas that are regulated by our office. As an example, if a residence has 3 bedrooms, they are allowed an occupancy of 11 persons and are required to provide 4 parking spaces either off street or legally on the street. If the renters invite guests to visit for the afternoon and there are more than 11 people at the residence or more than 4 vehicles at the residence, we do not regulate that.

A copy of the ordinance is available online at:

<http://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

If you have additional questions, please feel free to contact us.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

On Wed, May 16, 2018 at 3:53 PM, Jean Weakland <montland@peak.org> wrote:

Thanks Kerry I appreciate getting the poster. Now I need to find out what each property near me was approved for - cars, people etc.

As for hanging on Kerry, I tried that the last many summers now with more rentals holding on even with a large knot at the end of my rope won't be possible. The house just outside my bedroom window has been renter for 2 weeks! how many dogs?? Who knows. Enjoy the weather. Jean

On May 16, 2018, at 2:53 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Kerry

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--

Short Term Rental Licensing
Lincoln County Sheriff's Office
[225 W. Olive Street](#) | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

<Sample Posting Notice to Renters.pdf>

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 1374 SW Seawoods Terrace
FROM: Jerry Coopmans <Jerry@Quarter.to>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 02/06/2018 12:46
ATTACHMENTS (20180602-124606-0001005): ["Short Term Rental License_Complaint Form_Fillable-1.pdf"](#)

Licensing Authority,

I have attached a LINCOLN COUNTY SHORT TERM RENTAL LICENSE COMPLAINT FORM.

Thank you!
Jerry and Yvonne Coopmans

SUBJECT: 1374 SW Seawoods Terrace
FROM: Jerry Coopmans <Jerry@Quarter.to>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 02/06/2018 12:49
ATTACHMENTS (20180602-124924-0001003): ["Short Term Rental License_Complaint Form_Fillable-1.pdf"](#)

-- corrected typo

Licensing Authority,

I have attached a LINCOLN COUNTY SHORT TERM RENTAL LICENSE COMPLAINT FORM.

Thank you!
Jerry and Yvonne Coopmans

SUBJECT: Fwd: 1374 SW Seawoods Terrace
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kim Miller <kim@sweethomesrentals.com>
DATE: 04/06/2018 08:59
ATTACHMENTS (20180604-085933-0001004): "[Short Term Rental License_Complaint Form_Fillable-1.pdf](#)"

Hi Kim,

Please see the attached complaint from a neighbor advising that on June 2, 2018, guests at the Sweet Homes managed property, 1374 SW Seawoods Terrace, trespassed onto the neighboring property of 1366 SW Seawoods Terrace. I assume 1-800-519-0437 goes to an answering service that would have then contacted a Sweet Homes Rentals employee so the issue could have been addressed. Please advise how this issue would have been handled, should the complainant have called your 1-800 number, please.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Jerry Coopmans** <Jerry@quarter.to>
Date: Sat, Jun 2, 2018 at 12:46 PM
Subject: 1374 SW Seawoods Terrace
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Licensing Authority,

I have attached a LINCOLN COUNTY SHORT TERM RENTAL LICENSE COMPLAINT FORM.

Thank you!
Jerry and Yvonne Coopmans

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1374 SW Seawoods Terrace
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jerry Coopmans <Jerry@quarter.to>
DATE: 04/06/2018 10:11

Jerry & Yvonne,

Thank you for notifying our office regarding the suspected trespassing and dogs at large at 1366 SW Seawoods Terrace by the guests at 1374 SW Seawoods Terrace. We have contacted Sweet Homes Rentals and are awaiting their response. Please be aware that most of the property management companies have an answering service/message phone that either responds with a live person on the phone, or monitors messages left and have a representative call you back. Should you not receive contact in a timely or satisfactory manner, please feel free to advise our office via a complaint form.

The number to contact for 1366 SW Seawoods is 1-800-519-0437. The contact numbers for 1374 SW Seawoods are 530-448-4016 and 971-678-1096.

We appreciate the situational awareness demonstrated in your neighborhood.

Thank you!
Kerry

Kerry de Lisser
Support Services Specialist

On Sat, Jun 2, 2018 at 12:46 PM, Jerry Coopmans <Jerry@quarter.to> wrote:

Licensing Authority,

I have attached a LINCOLN COUNTY SHORT TERM RENTAL LICENSE COMPLAINT FORM.

Thank you!
Jerry and Yvonne Coopmans

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1374 SW Seawoods Terrace
FROM: Kim Miller <kim@sweethomesrentals.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 04/06/2018 11:17

Hi Kerry,

Sorry to hear that we had a problem already! The 800 number is our local contact. From 9am to 5pm (seven days a week) the number goes to our office which is staffed and we get the appropriate property manager on the line. After 5pm and before 9am the next day, they can select "1" to talk to a property manager of which we have someone always carrying the phone. That person would have either gone to the house or talked to the guests, depending on what the person calling wanted addressed. We do not show any calls coming in from these people so I am assuming that they thought the 800 number was not a local contact. I hope that answers your question!

Thanks,
Kim

Sweet Homes Rentals

On Mon, Jun 4, 2018 at 8:59 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Kim,

Please see the attached complaint from a neighbor advising that on June 2, 2018, guests at the Sweet Homes managed property, 1374 SW Seawoods Terrace, trespassed onto the neighboring property of 1366 SW Seawoods Terrace. I assume 1-800-519-0437 goes to an answering service that would have then contacted a Sweet Homes Rentals employee so the issue could have been addressed. Please advise how this issue would have been handled, should the complainant have called your 1-800 number, please.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Jerry Coopmans** <Jerry@quarter.to>
Date: Sat, Jun 2, 2018 at 12:46 PM
Subject: 1374 SW Seawoods Terrace
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Licensing Authority,

I have attached a LINCOLN COUNTY SHORT TERM RENTAL LICENSE COMPLAINT FORM.

Thank you!
Jerry and Yvonne Coopmans

--

12/30/2020

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1374 SW Seawoods Terrace
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kim Miller <kim@sweethomesrentals.com>
DATE: 04/06/2018 13:08

Kim,

It sounds like you have a responsive system in place; if only people would call when they have an issue, that would be great. It may be a good idea to mention the leash law (in public spaces) on the helpful hints page for this home(?). It appears this neighborhood is extremely vigilant and likely to call in issues like suspect trespass and dog at large. Just a thought!

Thanks,
Kerry

On Mon, Jun 4, 2018 at 11:17 AM, Kim Miller <kim@sweethomesrentals.com> wrote:
Hi Kerry,

Sorry to hear that we had a problem already! The 800 number is our local contact. From 9am to 5pm (seven days a week) the number goes to our office which is staffed and we get the appropriate property manager on the line. After 5pm and before 9am the next day, they can select "1" to talk to a property manager of which we have someone always carrying the phone. That person would have either gone to the house or talked to the guests, depending on what the person calling wanted addressed. We do not show any calls coming in from these people so I am assuming that they thought the 800 number was not a local contact. I hope that answers your question!

Thanks,
Kim

Sweet Homes Rentals

On Mon, Jun 4, 2018 at 8:59 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Hi Kim,

Please see the attached complaint from a neighbor advising that on June 2, 2018, guests at the Sweet Homes managed property, [1374 SW Seawoods Terrace](#), trespassed onto the neighboring property of [1366 SW Seawoods Terrace](#). I assume 1-800-519-0437 goes to an answering service that would have then contacted a Sweet Homes Rentals employee so the issue could have have been addressed. Please advise how this issue would have been handled, should the complainant have called your 1-800 number, please.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Jerry Coopmans** <Jerry@quarter.to>
Date: Sat, Jun 2, 2018 at 12:46 PM
Subject: [1374 SW Seawoods Terrace](#)
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Licensing Authority,

I have attached a LINCOLN COUNTY SHORT TERM RENTAL LICENSE COMPLAINT FORM.

Thank you!

Jerry and Yvonne Coopmans

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1374 SW Seawoods Terrace
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jerry Coopmans <Jerry@quarter.to>
DATE: 04/06/2018 13:36

Jerry & Yvonne,

I confirmed the 800 number is Sweet Homes Rentals' local contact number. From 9am to 5pm (seven days a week) the number goes to their office which is staffed, and they will get the appropriate property manager on the line. After 5pm and before 9am the next day, you can select "1" to talk to a property manager; as they have someone always carrying the phone. That manager will either go to the house or talk to the guests to address the issue.

Regarding the dogs, I suggested in the future, they advise their guests (perhaps with a helpful hints/informational page) to have their dogs leashed in public places; due to the potential reporting to an animal services deputy.

Thank you, again, for the information.

Best regards,

Kerry

On Mon, Jun 4, 2018 at 10:11 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Jerry & Yvonne,

Thank you for notifying our office regarding the suspected trespassing and dogs at large at 1366 SW Seawoods Terrace by the guests at 1374 SW Seawoods Terrace. We have contacted Sweet Homes Rentals and are awaiting their response. Please be aware that most of the property management companies have an answering service/message phone that either responds with a live person on the phone, or monitors messages left and have a representative call you back. Should you not receive contact in a timely or satisfactory manner, please feel free to advise our office via a complaint form.

The number to contact for 1366 SW Seawoods is 1-800-519-0437. The contact numbers for 1374 SW Seawoods are 530-448-4016 and 971-678-1096.

We appreciate the situational awareness demonstrated in your neighborhood.

Thank you!

Kerry

Kerry de Lisser
Support Services Specialist

On Sat, Jun 2, 2018 at 12:46 PM, Jerry Coopmans <Jerry@quarter.to> wrote:

Licensing Authority,

I have attached a LINCOLN COUNTY SHORT TERM RENTAL LICENSE COMPLAINT FORM.

Thank you!

Jerry and Yvonne Coopmans

--

12/30/2020

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1374 SW Seawoods Terrace
FROM: Kim Miller <kim@sweethomesrentals.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 04/06/2018 13:46

Hi Kerry,

I guess those guests started out with a sheriff's visit as the people called and said no one should be in the house! Your idea to include obeying the leash laws is a good one. I put it in the check in documents for this house and if they read them, hopefully, they will obey them! I'll eventually add it to all the other houses we have.

Thanks for the input.

Kim

On Mon, Jun 4, 2018 at 1:08 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Kim,

It sounds like you have a responsive system in place; if only people would call when they have an issue, that would be great. It may be a good idea to mention the leash law (in public spaces) on the helpful hints page for this home(?). It appears this neighborhood is extremely vigilant and likely to call in issues like suspect trespass and dog at large. Just a thought!

Thanks,
Kerry

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Sorry to hear that we had a problem already! The 800 number is our local contact. From 9am to 5pm (seven days a week) the number goes to our office which is staffed and we get the appropriate property manager on the line. After 5pm and before 9am the next day, they can select "1" to talk to a property manager of which we have someone always carrying the phone. That person would have either gone to the house or talked to the guests, depending on what the person calling wanted addressed. We do not show any calls coming in from these people so I am assuming that they thought the 800 number was not a local contact. I hope that answers your question!

Thanks,
Kim

Sweet Homes Rentals

On Mon, Jun 4, 2018 at 8:59 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Kim,

Please see the attached complaint from a neighbor advising that on June 2, 2018, guests at the Sweet Homes managed property, [1374 SW Seawoods Terrace](#), trespassed onto the neighboring property of [1366 SW Seawoods Terrace](#). I assume 1-800-519-0437 goes to an answering service that would have then contacted a Sweet Homes Rentals employee so the issue could have have been addressed. Please advise how this issue would have been handled, should the complainant have called your 1-800 number, please.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Jerry Coopmans** <Jerry@quarter.to>

Date: Sat, Jun 2, 2018 at 12:46 PM

Subject: [1374 SW Seawoods Terrace](#)

To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Licensing Authority,

I have attached a LINCOLN COUNTY SHORT TERM RENTAL LICENSE COMPLAINT FORM.

Thank you!

Jerry and Yvonne Coopmans

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1374 SW Seawoods Terrace
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kim Miller <kim@sweethomesrentals.com>
DATE: 04/06/2018 14:20

Kim,

Your guests would have preferred the welcome wagon, but instead they got a deputy! They must have been looking for 1374 SW Seawoods, but wandered up to 1366 SW Seawoods (a different STR); or perhaps they were just exploring and checking out the vacation homes offered in the area. The "Neighborhood Watch" was on duty, thus the visit from our friendly patrolman. Your guests can rest assured this a safe neighborhood! I requested the complainant first call your office at the local contact number before filing a complaint form, should any non-emergent questions or concerns arise in the future.

Thanks for your communication and understanding!

Best,
Kerry

On Mon, Jun 4, 2018 at 1:46 PM, Kim Miller <kim@sweethomesrentals.com> wrote:

Hi Kerry,

I guess those guests started out with a sheriff's visit as the people called and said no one should be in the house! Your idea to include obeying the leash laws is a good one. I put it in the check in documents for this house and if they read them, hopefully, they will obey them! I'll eventually add it to all the other houses we have.

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Support Services Specialist

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12/30/2020

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SUBJECT: Re: 1374 SW Seawoods Terrace
FROM: Jerry Coopmans <Jerry@Quarter.to>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 04/06/2018 14:31

Kerry,

We and the other residents in Seawoods Park greatly appreciate your efforts and concerns to these matters. It at least makes us feel as if someone is actually listening.

We received our license notification for 1374 SW Seawoods in today's mail and had noticed the Sweet Homes sign later Saturday. Thanks for explaining Sweet Homes' phone procedures which we will follow in the future.

Kind regards,
Jerry Coopmans

On 06/04/2018 01:36 PM, sheriff strlicensing wrote:

> Jerry & Yvonne,
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> which is staffed, and they will get the appropriate property manager on
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> (perhaps with a helpful hints/informational page) to have their dogs
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> services deputy.
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> Thank you, again, for the information.
>
> Best regards,
>
> Kerry
>
> On Mon, Jun 4, 2018 at 10:11 AM, sheriff strlicensing
> <sheriffstrlicensing@co.lincoln.or.us
> <mailto:sheriffstrlicensing@co.lincoln.or.us>> wrote:
>
> Jerry & Yvonne,
> Thank you for notifying our office regarding the suspected
> trespassing and dogs at large at 1366 SW Seawoods Terrace by the
> guests at 1374 SW Seawoods Terrace. We have contacted Sweet Homes
> Rentals and are awaiting their response. Please be aware that most
> of the property management companies have an answering
> service/message phone that either responds with a live person on the
> phone, or monitors messages left and have a representative call you

> back. Should you not receive contact in a timely or satisfactory
> manner, please feel free to advise our office via a complaint form.
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> The number to contact for 1366 SW Seawoods is 1-800-519-0437. The
> contact numbers for 1374 SW Seawoods are 530-448-4016 and 971-678-1096.
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> We appreciate the situational awareness demonstrated in your
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> Thank you!
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> Support Services Specialist
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12/30/2020

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SUBJECT: Re: 1374 SW Seawoods Terrace
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jerry Coopmans <Jerry@quarter.to>
DATE: 04/06/2018 15:19

No problem, Jerry! A safe neighborhood is one in which we look out for each other. Feel free to contact us if you have concerns in the future.

Best,
Kerry

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Regarding the dogs, I suggested in the future, they advise their guests (perhaps with a helpful hints/informational page) to have their dogs leashed in public places; due to the potential reporting to an animal services deputy.

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Support Services Specialist

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FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jerry Coopmans <Jerry@quarter.to>
DATE: 04/06/2018 15:51

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SUBJECT: Re: 1374 SW Seawoods Terrace
FROM: Kim Miller <kim@sweethomesrentals.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 04/06/2018 16:15

Kerry,

Thanks for having them call us, hopefully, first. Our people respond to the calls and can usually take care of most situations. I appreciate your help!

Kim

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SUBJECT: Short Term Rental Complaint Form - Sea Elk Cottage in Yachats
FROM: "Christopher Carlson" <spndrftyachats@comcast.net>
TO: <sheriffstrlicensing@co.lincoln.or.us>
DATE: 01/07/2018 13:12
ATTACHMENTS (20180701-131243-0000994): ["Sea-Elk-Cottage20180701-short_term_rental_license_complaint.doc"](#)

Chris Carlson

SUBJECT: Re: Short Term Rental Complaint Form - Sea Elk Cottage in Yachats
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Christopher Carlson <spndrftyachats@comcast.net>
DATE: 02/07/2018 13:30
ATTACHMENTS (20180702-133042-0000986): "[381520.pdf](#)"

Mr. Carlson,

I received your complaint regarding the property located at 3176 Highway 101, Yachats. Please find attached a copy of the application provided by the owners of that property, in the event you need to contact them directly regarding problems at the property. We finally received a completed application from them on June 25, 2018 and the file has been referred to one of our Compliance Deputies who will be contacting them to conduct an inspection. We will address the missing outside posting as part of the licensing inspection.

Please feel free to contact us with any additional issues at this location.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-4912 | Fax: (541) 265-4917

On Sun, Jul 1, 2018 at 1:12 PM, Christopher Carlson <spndrftyachats@comcast.net> wrote:

Chris Carlson

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: Short Term Rental Complaint Form - Sea Elk Cottage in Yachats
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 02/07/2018 13:35
ATTACHMENTS (20180702-133530-0000989): "[381520.pdf](#)" , "[3176 Hwy 101_Yachats_Complaint_07022018.pdf](#)"

Tony,

I believe this inspection was routed to you. Just FYI, they have been less than responsive in getting a completed application submitted. Since there are people complaining, would you be willing to make this one a priority?

Thanks. Lisa

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Jul 2, 2018 at 1:30 PM
Subject: Re: Short Term Rental Complaint Form - Sea Elk Cottage in Yachats
To: Christopher Carlson <spndrftyachats@comcast.net>

Mr. Carlson,

I received your complaint regarding the property located at 3176 Highway 101, Yachats. Please find attached a copy of the application provided by the owners of that property, in the event you need to contact them directly regarding problems at the property. We finally received a completed application from them on June 25, 2018 and the file has been referred to one of our Compliance Deputies who will be contacting them to conduct an inspection. We will address the missing outside posting as part of the licensing inspection.

Please feel free to contact us with any additional issues at this location.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-4912 | Fax: (541) 265-4917

On Sun, Jul 1, 2018 at 1:12 PM, Christopher Carlson <spndrftyachats@comcast.net> wrote:

Chris Carlson

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: VRD Complaint
FROM: Diane Ostrander <d7643516@aol.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 19/07/2018 13:52

Unable to open complaint form: Please change to PDF file.

From: Diane Ostrander 3620 Lincoln Ave. Depoe Bay, Or. 97341
Email: d7643516@aol.com Phone: 541-764-3516

VRD Location: 3815 Lincoln Ave. Sign indicates Meridith Property, however, was unable to locate property on their VRD site.

Map 08-11-28-BC Lot 4600 Closest intersection: Sea View/Lincoln Ave.

Trash bin full, additional trash bags next to bin: Seagulls have already ripped apart bag and scattered trash. Trash pick up is on Mondays, which is five days out.

Tues. & Wed. 7 to 8 cars, WA. plates parked at location: exceeded allowed parking.

Thank you for your assistance, email response requested.
Diane Ostrander

SUBJECT: Re: VRD Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: David Wilson <david.wilson@vacasa.com>, Taxes@vacasa.com
DATE: 19/07/2018 16:42

Please disregard; this is a Meredith Lodging property.

Kerry

On Thu, Jul 19, 2018 at 4:39 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Attn: Vacasa,
Please see the complaint below and advise when this issue is addressed

Thank you

----- Forwarded message -----

From: **Diane Ostrander** <d7643516@aol.com>
Date: Thu, Jul 19, 2018 at 1:52 PM
Subject: VRD Complaint
To: sheriffstrlicensing@co.lincoln.or.us

Unable to open complaint form: Please change to PDF file.

From: Diane Ostrander [3620 Lincoln Ave. Depoe Bay, Or. 97341](mailto:d7643516@aol.com)
Email: d7643516@aol.com Phone: 541-764-3516

VRD Location: [3815 Lincoln Ave.](#) Sign indicates Meridith Property, however, was unable to locate property on their VRD site.

Map 08-11-28-BC Lot 4600 Closest intersection: Sea View/Lincoln Ave.

Trash bin full, additional trash bags next to bin: Seagulls have already ripped apart bag and scattered trash. Trash pick up is on Mondays, which is five days out.

Tues. & Wed. 7 to 8 cars, WA. plates parked at location: exceeded allowed parking.

Thank you for your assistance, email response requested.

Diane Ostrander

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: VRD Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Owner <owner@meredithlodging.com>
DATE: 19/07/2018 16:44

Please see the complaint below and advise when this issue is addressed

Thank you

Kerry de Lisser
Support Services Specialist
----- Forwarded message -----
From: **Diane Ostrander** <d7643516@aol.com>
Date: Thu, Jul 19, 2018 at 1:52 PM
Subject: VRD Complaint
To: sheriffstrlicensing@co.lincoln.or.us

Unable to open complaint form: Please change to PDF file.

From: Diane Ostrander [3620 Lincoln Ave. Depoe Bay, Or. 97341](mailto:d7643516@aol.com)
Email: d7643516@aol.com Phone: 541-764-3516

VRD Location: [3815 Lincoln Ave.](#) Sign indicates Meredith Property, however, was unable to locate property on their VRD site.

Map 08-11-28-BC Lot 4600 Closest intersection: Sea View/Lincoln Ave.

Trash bin full, additional trash bags next to bin: Seagulls have already ripped apart bag and scattered trash. Trash pick up is on Mondays, which is five days out.

Tues. & Wed. 7 to 8 cars, WA. plates parked at location: exceeded allowed parking.

Thank you for your assistance, email response requested.
Diane Ostrander

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: VRD Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Diane Ostrander <d7643516@aol.com>
DATE: 19/07/2018 17:06
ATTACHMENTS (20180719-170645-0000998): "[Short Term Rental License Complaint Form Fillable 2017_01.pdf](#)"

Diane,

Thank you for your communication regarding the Meredith Lodging property located at 3815 Lincoln Ave, Depoe Bay. I called them at 888-689-7692 and their staff advised they would get the garbage removed as soon as possible today. I also requested they leave me a message when they had the property cleaned up. Meredith Lodging has an additional phone number of 800-224-7660. We would advise you to first contact the property management company with your concerns when they are occurring so they may have the opportunity to correct the issues in a timely manner.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

On Thu, Jul 19, 2018 at 1:52 PM, Diane Ostrander <d7643516@aol.com> wrote:

[Unable to open complaint form: Please change to PDF file.](#)

From: Diane Ostrander [3620 Lincoln Ave. Depoe Bay, Or. 97341](#)
Email: d7643516@aol.com Phone: 541-764-3516

VRD Location: [3815 Lincoln Ave.](#) Sign indicates Meridith Property, however, was unable to locate property on their VRD site.

Map 08-11-28-BC Lot 4600 Closest intersection: Sea View/Lincoln Ave.

Trash bin full, additional trash bags next to bin: Seagulls have already ripped apart bag and scattered trash. Trash pick up is on Mondays, which is five days out.

Tues. & Wed. 7 to 8 cars, WA. plates parked at location: exceeded allowed parking.

Thank you for your assistance, email response requested.
Diane Ostrander

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: RE: Fwd: VRD Complaint
FROM: <owner@meredithlodging.com>
TO: "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 19/07/2018 18:56

Hello,

Thank you for letting us know of the trash and additional vehicles parked at the property, we have sent a member from our staff to pick-up the trash and check on the vehicles. I also reach out to our guest and let them know they will get a penalty fee if they have more than 4 vehicles.

Kind Regards,

Luis A.

Owner Success Team

Aaron, Kari, Jennifer, Emma, Kambra, Luis, Daniel, Alex, Kelly

Phone 1(888) 689-7692

www.meredithlodging.com

Email owner@meredithlodging.com

NOTE: This e-mail transmission, including any attachments, is intended only for the named recipient(s) and may contain information that is privileged, confidential and/or exempt from disclosure under applicable law. If you have received this transmission in error, or are not the named recipient(s), please notify the sender immediately by return e-mail and permanently delete this transmission, including any attachments.

----- Original Message -----

Subject: Fwd: VRD Complaint

From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Date: Thu, July 19, 2018 4:44 pm

To: Owner <owner@meredithlodging.com>

Please see the complaint below and advise when this issue is addressed

Thank you

Kerry de Lisser

Support Services Specialist

----- Forwarded message -----

From: **Diane Ostrander** <d7643516@aol.com>

Date: Thu, Jul 19, 2018 at 1:52 PM

Subject: VRD Complaint

To: sheriffstrlicensing@co.lincoln.or.us

Unable to open complaint form: Please change to PDF file.

From: Diane Ostrander [3620 Lincoln Ave. Depoe Bay, Or. 97341](mailto:d7643516@aol.com)

Email: d7643516@aol.com Phone: 541-764-3516

VRD Location: [3815 Lincoln Ave.](http://3815LincolnAve.com) Sign indicates Meredith Property, however, was unable to locate property on their VRD site.

Map 08-11-28-BC Lot 4600 Closest intersection: Sea View/Lincoln Ave.

Trash bin full, additional trash bags next to bin: Seagulls have already ripped apart bag and scattered trash. Trash pick up is on Mondays, which is five days out.

Tues. & Wed. 7 to 8 cars, WA. plates parked at location: exceeded allowed parking.

Thank you for your assistance, email response requested.

Diane Ostrander

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867
Tel: (541) 265-4912

SUBJECT: Re: VRD Complaint Kerry de Lisser
FROM: Diane Ostrander <d7643516@aol.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 19/07/2018 20:00

Thank you for your assistance. Very nice to work with a very courteous officer. As of seven this evening the trash has been removed. The total number of cars allowed is five and there are five in the designated parking area for that property. Thank you for verifying the property management company and providing the phone numbers.

Your assistance and service is greatly appreciated.

Diane

-----Original Message-----

From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
To: Diane Ostrander <d7643516@aol.com>
Sent: Thu, Jul 19, 2018 5:07 pm
Subject: Re: VRD Complaint

Diane,

Thank you for your communication regarding the Meredith Lodging property located at 3815 Lincoln Ave, Depoe Bay. I called them at 888-689-7692 and their staff advised they would get the garbage removed as soon as possible today. I also requested they leave me a message when they had the property cleaned up. Meredith Lodging has an additional phone number of 800-224-7660. We would advise you to first contact the property management company with your concerns when they are occurring so they may have the opportunity to correct the issues in a timely manner.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

On Thu, Jul 19, 2018 at 1:52 PM, Diane Ostrander <d7643516@aol.com> wrote:

Unable to open complaint form: Please change to PDF file.

From: Diane Ostrander 3620 Lincoln Ave. Depoe Bay, Or. 97341
Email: d7643516@aol.com Phone: 541-764-3516

VRD Location: 3815 Lincoln Ave. Sign indicates Meridith Property, however, was unable to locate property on their VRD site.

Map 08-11-28-BC Lot 4600 Closest intersection: Sea View/Lincoln Ave.

Trash bin full, additional trash bags next to bin: Seagulls have already ripped apart bag and scattered trash. Trash pick up is on Mondays, which is five days out.

Tues. & Wed. 7 to 8 cars, WA. plates parked at location: exceeded allowed parking.

Thank you for your assistance, email response requested.
Diane Ostrander

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: VRD Complaint Kerry de Lisser
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Diane Ostrander <d7643516@aol.com>
DATE: 20/07/2018 09:09

Diane,

I received a message from Damian at Meredith Lodging at 5:26 pm on 7/19, advising the garbage had been taken care of at the property in question. While they only observed two cars at the home at the time, he said they would follow up by sending a security team later in the evening to be sure there were no more than five vehicles on the premises; we appreciate your observation confirming this information.

We are thankful this came to a positive resolution. We rely on our partnership with alert neighbors and responsive property management companies to maintain the livability of our community!

Best regards,
Kerry

On Thu, Jul 19, 2018 at 8:00 PM, Diane Ostrander <d7643516@aol.com> wrote:

Thank you for your assistance. Very nice to work with a very courteous officer. As of seven this evening the trash has been removed. The total number of cars allowed is five and there are five in the designated parking area for that property. Thank you for verifying the property management company and providing the phone numbers.

Your assistance and service is greatly appreciated.

Diane

-----Original Message-----

From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
To: Diane Ostrander <d7643516@aol.com>
Sent: Thu, Jul 19, 2018 5:07 pm
Subject: Re: VRD Complaint

Diane,

Thank you for your communication regarding the Meredith Lodging property located at [3815 Lincoln Ave, Depoe Bay](#). I called them at 888-689-7692 and their staff advised they would get the garbage removed as soon as possible today. I also requested they leave me a message when they had the property cleaned up. Meredith Lodging has an additional phone number of 800-224-7660. We would advise you to first contact the property management company with your concerns when they are occurring so they may have the opportunity to correct the issues in a timely manner.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

On Thu, Jul 19, 2018 at 1:52 PM, Diane Ostrander <d7643516@aol.com> wrote:

Unable to open complaint form: Please change to PDF file.

From: Diane Ostrander [3620 Lincoln Ave. Depoe Bay, Or. 97341](#)
Email: d7643516@aol.com Phone: 541-764-3516

VRD Location: 3815 Lincoln Ave. Sign indicates Meridith Property, however, was unable to locate property on their VRD site.

Map 08-11-28-BC Lot 4600 Closest intersection: Sea View/Lincoln Ave.

Trash bin full, additional trash bags next to bin: Seagulls have already ripped apart bag and scattered trash. Trash pick up is on Mondays, which is five days out.

Tues. & Wed. 7 to 8 cars, WA. plates parked at location: exceeded allowed parking.

Thank you for your assistance, email response requested.

Diane Ostrander

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

[225 W. Olive Street](#) | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Fwd: VRD Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Owner <owner@meredithlodging.com>
DATE: 20/07/2018 09:22

Luis,

Thank you for your communication regarding the reported concerns. I spoke with Damian from your office at 5:07 pm on 7/19 and received a message from him at 5:27 pm advising the garbage had been cleaned up and two cars were observed on the premises. Additionally, he said your security team would be following up that evening to check on the parking issue. Damian was both professional and responsive. The complainant was satisfied with the positive outcome and will contact your office directly, should any future concerns arise.

Thank you for your help with this matter.

Best regards.
Kerry

Kerry de Lisser
Support Services Specialist

On Thu, Jul 19, 2018 at 6:56 PM, <owner@meredithlodging.com> wrote:

Hello,

Thank you for letting us know of the trash and additional vehicles parked at the property, we have sent a member fro our staff to pick-up the trash and check on the vehicles. I also reach out to our guest and let them know they will get a penalty fee if they have more than 4 vehicles.

Kind Regards,

Luis A.

Owner Success Team

Aaron, Kari, Jennifer, Emma, Kambra, Luis, Daniel, Alex, Kelly

Phone 1(888) 689-7692

www.meredithlodging.com

Email owner@meredithlodging.com

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----- Original Message -----

Subject: Fwd: VRD Complaint

From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Date: Thu, July 19, 2018 4:44 pm

To: Owner <owner@meredithlodging.com>

Please see the complaint below and advise when this issue is addressed

Thank you

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Diane Ostrander** <d7643516@aol.com>

Date: Thu, Jul 19, 2018 at 1:52 PM

Subject: VRD Complaint

To: sheriffstrlicensing@co.lincoln.or.us

Unable to open complaint form: Please change to PDF file.

From: Diane Ostrander [3620 Lincoln Ave. Depoe Bay, Or. 97341](mailto:d7643516@aol.com)

Email: d7643516@aol.com Phone: 541-764-3516

VRD Location: [3815 Lincoln Ave.](#) Sign indicates Meridith Property, however, was unable to locate property on their VRD site.

Map 08-11-28-BC Lot 4600 Closest intersection: Sea View/Lincoln Ave.

Trash bin full, additional trash bags next to bin: Seagulls have already ripped apart bag and scattered trash. Trash pick up is on Mondays, which is five days out.

Tues. & Wed. 7 to 8 cars, WA. plates parked at location: exceeded allowed parking.

Thank you for your assistance, email response requested.

Diane Ostrander

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)

[Newport, OR 97365](#)-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: CitCon re 1237 Hwy 101 S and the rest of the "neighborhood"
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 31/07/2018 16:33

Hi Tony,

Just got a call from Minx Ravenwood. She would like a call from you to discuss some STR issues in her neighborhood with regard to parking. She would specifically like clarification as to how 1237 Hwy 101 S, Yachats was able to show 6 parking spaces.

Her chief complaint is overburdening of her easement, but I told her that's not our department. She would still like contact regarding the parking at the given address because she claims that there is no way they have six safe parking spaces.

541-921-9970

Have fun,
Michelle

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: CitCon re 1237 Hwy 101 S and the rest of the "neighborhood"
FROM: Anthony Lorange <alorange@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>, Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
DATE: 01/08/2018 14:50
ATTACHMENTS (20180801-145026-0001001): ["1237 HWY 101 S complaint.pub"](#)

Hi

I checked with Sweet Home Rentals regarding the property at 1237 Hwy 101 S, Yachats. Employee Kim advised me that they have only rented this property once since managing it. That the advertised allowed parking spaces were reduced from six to four. This allows one car to park in the double garage, two in a gravel parking area at the north side of the driveway and one car to park in front of the unused garage door.

At approx. 2:25 PM I called the number provide for Ms Ravenwood and got a recording stating that she was not available.

Tony

On Tue, Jul 31, 2018 at 4:33 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

Just got a call from Minx Ravenwood. She would like a call from you to discuss some STR issues in her neighborhood with regard to parking. She would specifically like clarification as to how 1237 Hwy 101 S, Yachats was able to show 6 parking spaces.

Her chief complaint is overburdening of her easement, but I told her that's not our department. She would still like contact regarding the parking at the given address because she claims that there is no way they have six safe parking spaces.

541-921-9970

Have fun,
Michelle

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Anthony Lorange, Deputy
Short Term Rental Compliance Section
Lincoln County Sheriff's Office
Newport, Oregon
541-265-4912

12/31/2020

alorange@co.lincoln.or.us

SUBJECT: Re: 1360 SW Seawoods Terrace
FROM: Jerry Coopmans <Jerry@Quarter.to>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/08/2018 11:27
ATTACHMENTS (20180807-112709-0001002): ["Short Term Rental License_Complaint Form 1360 SW Seawoods.pdf"](#)

Attached is a Short Term Rental License Complaint Form submitted on the behalf of residents of Seawoods Park in Waldport.

Thanks for your attention,
Jerry Coopmans

SUBJECT: Re: 1360 SW Seawoods Terrace
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jerry Coopmans <Jerry@quarter.to>
DATE: 07/08/2018 11:44

Thank you for the information, Jerry. Is there a second page that was not included in the attachment?

Kerry

Kerry de Lisser
Support Services Specialist

On Tue, Aug 7, 2018 at 11:27 AM, Jerry Coopmans <Jerry@quarter.to> wrote:

Attached is a Short Term Rental License Complaint Form submitted on the behalf of residents of Seawoods Park in Waldport.

Thanks for your attention,
Jerry Coopmans

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 1360 SW Seawoods Terrace
FROM: Jerry Coopmans <Jerry@Quarter.to>
TO: sheriffstrlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/08/2018 12:04

Yes, it should all be in the form if you click on the test. I will paste in the text below:

=====
This report concerns the property at 1360 S.W. Seawoods Ter. in Waldport.

At 6:45 p.m. on July 20 we called the Meridith Lodging phone number to report their customers at 1360 parking in a neighbor's driveway. While there was no answer, we left a detailed message. Thirty minutes later we had a voice mail indicating that the Waldport office would take care of this matter. The next morning the vehicle was still in the neighbor's driveway. Later that day we called Sheriff VRD line which directed us to the Sheriff non-emergency number. After discussing the situation with the dispatcher and a Sheriff deputy, we learned they handle only criminal issues and not VRD complaints. The owner did not respond to a call, but later the vehicle was moved back to the 1360 property.

While this is a small issue, it exposes the larger problem with 1360. The license for the property allows for parking of three vehicles, two off-street and one on-street. The off-street parking is one in the garage and one in front of the garage. It is the on-street parking which is a problem.

Briefly, the assumed on-street parking is along the side of a stone wall on an acute bend on this gravel road with a 30% grade. Three fire chiefs have looked at this parking situation and agreed it is problematic and violates state fire code. In 2015 the Central Coast chief ordered a Fire Lane sign for the location, but passed the request to Yachats V.F.D. because of jurisdiction. Chief Petrick's request ended stalled in the Lincoln Co. legal department. She did attend a homeowners' meeting in 2015 and stated clearly that "there can be no vehicle parking along the stone wall". Two requests from the Seawoods Residents Assoc. through Lincoln County Commissioner Hall's office resulted in agreement and advancing them to the Lincoln Co. Legal office. As of this date, there is still no signage at this location. Legal Department's Jerry Herbage stated that they were waiting to see if Ordinance #487 would eliminate the problem. It has not.

The short-term rental ordinance #487 states that off-street parking must be used if physically available. This would be the garage and the space in-front of it, but our members have been told by some guests that they were asked either to not use the garage or that it was not available. In addition, recommendations from Chief Petrick of marking parking areas have been frustrated by property management employees removing or defacing them.

There are two close on-street parking available at the end of LaBarre just below the property. But if off-street parking is used first, they

would seldom be needed. I've discussed improving the parking in front of the garage with the out-of-state owner several years ago, one of which was moving the address marker to the north a few feet. This would allow easier parking and for larger vehicles to get closer to the garage. To this date, nothing has happened. Another suggestion is to add a keypad for the garage door to make it easier for guests who are using the garage.

The Seawoods Residents Association is composed of full-time residents of Seawoods Park who are also registered to vote in Lincoln County. We care about issues like these since we experience them every day. We respectfully ask this parking anywhere along this wall not be allowed.

=====

Thank you,
Jerry Coopmans

On 08/07/2018 11:44 AM, sheriff strlicensing wrote:

> Thank you for the information, Jerry. Is there a second page that was
> not included in the attachment?
>
> Kerry
>
> Kerry de Lisser
> Support Services Specialist
>
> On Tue, Aug 7, 2018 at 11:27 AM, Jerry Coopmans <Jerry@quarter.to
> <mailto:Jerry@quarter.to>> wrote:
>
> Attached is a Short Term Rental License Complaint Form submitted on
> the behalf of residents of Seawoods Park in Waldport.
>
> Thanks for your attention,
> Jerry Coopmans
>
>
>
>
> --
>
> *Short Term Rental Licensing*
> Lincoln County Sheriff's Office
>
> 225 W. Olive Street | Room 203
>
> Newport, OR 97365-3867
>
> Tel:(541) 265-4912
>

SUBJECT: Re: 1360 SW Seawoods Terrace
 FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
 TO: Jerry Coopmans <Jerry@quarter.to>
 DATE: 07/08/2018 14:49

Mr. Coopmans,

I did some followup with Meredith Lodging regarding the parking complaint on July 20, 2018. According to their records, the owner of the residence at 1360 SW Seawoods Terrace had friends staying at the residence and had obtained permission from the neighbor for the guests to park a vehicle there. Sheriff Deputies are able to followup on complaints regarding illegal parking, but since this was on private property and the owner of the residence was not making the complaint, the deputy would be unlikely to take action.

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If you have any additional questions or concerns, please feel free to contact us again.

Lisa Combs | Support Services Director
 Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
 Tel: (541) 265-4912 | Fax: (541) 265-4917

On Tue, Aug 7, 2018 at 12:04 PM, Jerry Coopmans <Jerry@quarter.to> wrote:

Yes, it should all be in the form if you click on the test. I will paste in the text below:

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This report concerns the property at [1360 S.W. Seawoods Ter.](#) in Waldport.

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While this is a small issue, it exposes the larger problem with 1360. The license for the property allows for parking of three vehicles, two off-street and one on-street. The off-street parking is one in the garage and one in front of the garage. It is the on-street parking which is a problem.

Briefly, the assumed on-street parking is along the side of a stone wall on an acute bend on this gravel road with a 30% grade. Three fire chiefs have looked at this parking situation and agreed it is problematic and violates state fire code. In 2015 the Central Coast chief ordered a Fire Lane sign for the location, but passed the request to Yachats V.F.D. because of jurisdiction. Chief Petrick's request ended stalled in the Lincoln Co. legal department. She did attend a homeowners' meeting in 2015 and stated clearly that "there can be no vehicle parking along the stone wall". Two requests from the Seawoods Residents Assoc. through Lincoln County Commissioner Hall's office resulted in agreement and advancing them to the Lincoln Co. Legal office. As of this date, there is still no signage at this location. Legal Department's Jerry Herbage stated that they

were waiting to see if Ordinance #487 would eliminate the problem. It has not.

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There are two close on-street parking available at the end of LaBarre just below the property. But if off-street parking is used first, they would seldom be needed. I've discussed improving the parking in front of the garage with the out-of-state owner several years ago, one of which was moving the address marker to the north a few feet. This would allow easier parking and for larger vehicles to get closer to the garage. To this date, nothing has happened. Another suggestion is to add a keypad for the garage door to make it easier for guests who are using the garage.

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Thank you,
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On 08/07/2018 11:44 AM, sheriff strlicensing wrote:

Thank you for the information, Jerry. Is there a second page that was not included in the attachment?

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Support Services Specialist

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Thanks for your attention,
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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

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SUBJECT: Re: 1360 SW Seawoods Terrace
FROM: Jerry Coopmans <Jerry@Quarter.to>
TO: sheriffstrlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 08/08/2018 08:24

Thanks, Kelly. If I click in the text in my PDF reader, I get scroll bars to read the entire form. I'll keep the .docx handy, but hope I won't need it.

Best regards,
Jerry Coopmans

On 08/07/2018 02:00 PM, sheriffstrlicensing wrote:

> Jerry,
> I can see the complete text in your email. I will attach a Word version
> (rather than the PDF version) of the form in the event you need the form
> in the future. I will share the information in your complaint with a
> compliance deputy and forward it on to my supervisor to review. Thank
> you for the patience as we try to to address this issue.
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> Best regards,
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12/31/2020

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FROM: Jerry Coopmans <Jerry@Quarter.to>
TO: sheriffstrlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 08/08/2018 08:41

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SUBJECT: Re: 1360 SW Seawoods Terrace
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jerry Coopmans <Jerry@quarter.to>
DATE: 08/08/2018 16:10

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> employees removing or defacing them.
>
> There are two close on-street parking available at the end of
> LaBarre just below the property. But if off-street parking
> is used
> first, they would seldom be needed. I've discussed
> improving the
> parking in front of the garage with the out-of-state owner
> several
> years ago, one of which was moving the address marker to
> the north a

> few feet. This would allow easier parking and for larger
> vehicles to
> get closer to the garage. To this date, nothing has happened.
> Another suggestion is to add a keypad for the garage door
> to make it
> easier for guests who are using the garage.

>
> The Seawoods Residents Association is composed of full-time
> residents of Seawoods Park who are also registered to vote in
> Lincoln County. We care about issues like these since we
> experience
> them every day. We respectfully ask this parking anywhere
> along this
> wall not be allowed.

> =====

>
> Thank you,
> Jerry Coopmans

> On 08/07/2018 11:44 AM, sheriff strlicensing wrote:

>
> Thank you for the information, Jerry. Is there a second
> page
> that was not included in the attachment?

> Kerry

> Kerry de Lisser
> Support Services Specialist

> On Tue, Aug 7, 2018 at 11:27 AM, Jerry Coopmans
> <Jerry@quarter.to <mailto:Jerry@quarter.to>>
> <mailto:Jerry@quarter.to <mailto:Jerry@quarter.to>>>
> <mailto:Jerry@quarter.to <mailto:Jerry@quarter.to>>
> <mailto:Jerry@quarter.to <mailto:Jerry@quarter.to>>>> wrote:

>
> Attached is a Short Term Rental License Complaint Form
> submitted on
> the behalf of residents of Seawoods Park in Waldport.

> Thanks for your attention,
> Jerry Coopmans

> --
> *Short Term Rental Licensing*
> Lincoln County Sheriff's Office
>
> 225 W. Olive Street | Room 203
>
> Newport, OR 97365-3867

12/31/2020

> Tel:(541) 265-4912
>
>
>
>
>
> --
>
> *Short Term Rental Licensing*
> Lincoln County Sheriff's Office
>
> 225 W. Olive Street | Room 203
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> Newport, OR 97365-3867
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> Tel:(541) 265-4912
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> --
>
> *Short Term Rental Licensing*
> Lincoln County Sheriff's Office
>
> 225 W. Olive Street | Room 203
>
> Newport, OR 97365-3867
>
> Tel:(541) 265-4912
>

SUBJECT: Fwd: 120 Willow St, Depoe Bay - Unlicensed STR
FROM: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 20/08/2018 13:20
ATTACHMENTS (20180820-132045-0000952): "[07-CV-14 2006 PERMIT.pdf](#)" , "[07-CV-14 PHOTOS.pdf](#)" , "[07-CV-14 Putnam_ Alvarez 2nd Dwelling Letter 01.doc](#)" , "[07-CV-14 Putnam_ Alvarez 2nd Dwelling Letter 02.doc](#)"

Kerry de Lisser-Shanks
Support Services - Lincoln County Sheriff's Office
225 W. Olive Street, #203
Newport, OR 97365
Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

----- Forwarded message -----

From: **Joshua Bacher** <jbacher@co.lincoln.or.us>
Date: Mon, Aug 20, 2018 at 11:51 AM
Subject: Re: 120 Willow St, Depoe Bay - Unlicensed STR
To: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>

Correct. Please see email I just sent. Ha ha.

I am the keeper of the CV files!

I literally just took one in, too, for an RV.

You know it's summertime when the Residential RVs are a thing...

Josh Bacher
Permit Specialist
Lincoln County Planning and Development
210 SW Second Street
Newport, OR 97365
phone (541) 265-0227
fax (541) 265-6945

"The secret to success is good leadership, and good leadership is all about making the lives of your team members or workers better" Tony Dungy

On Mon, Aug 20, 2018 at 11:45 AM, Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> wrote:
<https://www.vacasa.com/unit.php?UnitID=531>

This appears to be an unlicensed short term rental.

12/31/2020

Kerry de Lissier-Shanks
Support Services - Lincoln County Sheriff's Office
[225 W. Olive Street, #203](#)
[Newport, OR 97365](#)
Office: (541) 265-0671 Fax: (541) 265-4917
kdelissier-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

SUBJECT: Parking at 6885 Neptune ave Gleneden Beach
FROM: Ardys Schimmel <amae18@sbcglobal.net>
TO: Sheriff <sheriffstrlicensing@co.lincoln.or.us>
DATE: 22/08/2018 11:17
ATTACHMENTS (20180822-111706-0000945): ["IMG_3281.jpg"](#) , ["IMG_3286.jpg"](#)

This car parked illegally outside of designated parking area for VRD in county property. Sherriff office notified.
Remained in same parked position next day

This is a complaint on this licensed vacation rental-6885 Neptune Ave Gleneden Beach

Ardys Schimmel
916-606-9910

Sent from my iPhone

SUBJECT: Re: Parking at 6885 Neptune ave Gleneden Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Ardys Schimmel <amael8@sbcglobal.net>
DATE: 22/08/2018 14:16

Ardys,
Received, thank you. I will forward this to our compliance deputy to follow up.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Wed, Aug 22, 2018 at 11:17 AM Ardys Schimmel <amael8@sbcglobal.net> wrote:

This car parked illegally outside of designated parking area for VRD in county property. Sherriff office notified. Remained in same parked position next day

This is a complaint on this licensed vacation rental-6885 Neptune Ave Gleneden Beach

Ardys Schimmel
916-606-9910

Sent from my iPhone

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: Parking at 6885 Neptune ave Gleneden Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 22/08/2018 14:24
ATTACHMENTS (20180822-142449-0000944): "[IMG_3281.jpg](#)", "[IMG_3286.jpg](#)", "[6885 Neptune.pdf](#)"

Hi Bob,

Please advise if the parking situation depicted in the attached photo is legal. It may help if you can visit the site when you have time to go North.

Thanks,
Kerry

----- Forwarded message -----

From: **Ardys Schimmel** <amae18@sbcglobal.net>
Date: Wed, Aug 22, 2018 at 11:17 AM
Subject: Parking at 6885 Neptune ave Gleneden Beach
To: Sheriff <sheriffstrlicensing@co.lincoln.or.us>

This car parked illegally outside of designated parking area for VRD in county property. Sherriff office notified. Remained in same parked position next day

This is a complaint on this licensed vacation rental-6885 Neptune Ave Gleneden Beach

Ardys Schimmel
916-606-9910

Sent from my iPhone

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Fwd: Parking at 6885 Neptune ave Gleneden Beach
FROM: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 22/08/2018 14:31

I will go up tomorrow morning and check it and 6640 Neptune Av. I'm stuck out at the Davis property till end of shift

On Aug 22, 2018 2:25 PM, "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Bob,

Please advise if the parking situation depicted in the attached photo is legal. It may help if you can visit the site when you have time to go North.

Thanks,
Kerry

----- Forwarded message -----

From: **Ardys Schimmel** <amae18@sbcglobal.net>
Date: Wed, Aug 22, 2018 at 11:17 AM
Subject: Parking at 6885 Neptune ave Gleneden Beach
To: Sheriff <sheriffstrlicensing@co.lincoln.or.us>

This car parked illegally outside of designated parking area for VRD in county property. Sherrieff office notified. Remained in same parked position next day

This is a complaint on this licensed vacation rental-6885 Neptune Ave Gleneden Beach

Ardys Schimmel
916-606-9910

Sent from my iPhone

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Fwd: Parking at 6885 Neptune ave Gleneden Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 22/08/2018 14:45

Thank you!

On Wed, Aug 22, 2018 at 2:31 PM Robert Jozwiak <rjozwiak@co.lincoln.or.us> wrote:

I will go up tomorrow morning and check it and 6640 Neptune Av. I'm stuck out at the Davis property till end of shift

On Aug 22, 2018 2:25 PM, "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Bob,

Please advise if the parking situation depicted in the attached photo is legal. It may help if you can visit the site when you have time to go North.

Thanks,
Kerry

----- Forwarded message -----

From: **Ardys Schimmel** <amael8@sbcglobal.net>
Date: Wed, Aug 22, 2018 at 11:17 AM
Subject: Parking at 6885 Neptune ave Gleneden Beach
To: Sheriff <sheriffstrlicensing@co.lincoln.or.us>

This car parked illegally outside of designated parking area for VRD in county property. Sherriff office notified. Remained in same parked position next day

This is a complaint on this licensed vacation rental-6885 Neptune Ave Gleneden Beach

Ardys Schimmel
916-606-9910

Sent from my iPhone

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

12/31/2020

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Fwd: Parking at 6885 Neptune ave Gleneden Beach
FROM: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 23/08/2018 08:06

That parking appears legal. The access to the home is on the side that the car is parked on.

On Aug 22, 2018 2:46 PM, "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us> wrote:

Thank you!

On Wed, Aug 22, 2018 at 2:31 PM Robert Jozwiak <rjozwiak@co.lincoln.or.us> wrote:

I will go up tomorrow morning and check it and 6640 Neptune Av. I'm stuck out at the Davis property till end of shift

On Aug 22, 2018 2:25 PM, "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Bob,

Please advise if the parking situation depicted in the attached photo is legal. It may help if you can visit the site when you have time to go North.

Thanks,
Kerry

----- Forwarded message -----

From: **Ardys Schimmel** <amae18@sbcglobal.net>

Date: Wed, Aug 22, 2018 at 11:17 AM

Subject: Parking at [6885 Neptune ave Gleneden Beach](#)

To: Sheriff <sheriffstrlicensing@co.lincoln.or.us>

This car parked illegally outside of designated parking area for VRD in county property. Sherriff office notified. Remained in same parked position next day

This is a complaint on this licensed vacation rental-[6885 Neptune Ave Gleneden Beach](#)

Ardys Schimmel
916-606-9910

Sent from my iPhone

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Fwd: Parking at 6885 Neptune ave Gleneden Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 23/08/2018 10:58

Ok, thanks.

Kerry

On Thu, Aug 23, 2018 at 8:06 AM Robert Jozwiak <rjozwiak@co.lincoln.or.us> wrote:

That parking appears legal. The access to the home is on the side that the car is parked on.

On Aug 22, 2018 2:46 PM, "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us> wrote:
Thank you!

On Wed, Aug 22, 2018 at 2:31 PM Robert Jozwiak <rjozwiak@co.lincoln.or.us> wrote:

I will go up tomorrow morning and check it and 6640 Neptune Av. I'm stuck out at the Davis property till end of shift

On Aug 22, 2018 2:25 PM, "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Bob,

Please advise if the parking situation depicted in the attached photo is legal. It may help if you can visit the site when you have time to go North.

Thanks,
Kerry

----- Forwarded message -----

From: **Ardys Schimmel** <amael8@sbcglobal.net>

Date: Wed, Aug 22, 2018 at 11:17 AM

Subject: Parking at [6885 Neptune ave Gleneden Beach](#)

To: Sheriff <sheriffstrlicensing@co.lincoln.or.us>

This car parked illegally outside of designated parking area for VRD in county property. Sherriff office notified. Remained in same parked position next day

This is a complaint on this licensed vacation rental-[6885 Neptune Ave Gleneden Beach](#)

Ardys Schimmel
916-606-9910

Sent from my iPhone

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

12/31/2020

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

**Short Term Rental Licensing
Lincoln County Sheriff's Office**

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--

**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Parking at 6885 Neptune ave Gleneden Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Ardys Schimmel <amae18@sbcglobal.net>
DATE: 23/08/2018 11:23

Hi Ardys,

Thank you for the information. Our compliance deputy has advised the vehicle appears to be legally parked on property that is not posted as "no parking". While the spaces in driveways are counted for the purposes of licensing, our office cannot prohibit vehicles from parking legally on the street.

Thank you for checking.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Wed, Aug 22, 2018 at 11:17 AM Ardys Schimmel <amae18@sbcglobal.net> wrote:

This car parked illegally outside of designated parking area for VRD in county property. Sherriff office notified. Remained in same parked position next day

This is a complaint on this licensed vacation rental-6885 Neptune Ave Gleneden Beach

Ardys Schimmel
916-606-9910

Sent from my iPhone

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Parking at 6885 Neptune ave Gleneden Beach
FROM: Ardys Schimmel <amae18@sbcglobal.net>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 23/08/2018 16:55

Hello Kerry,

I will send a video of county posted signage prohibiting overnight parking. This same sign is found 1 block north at the parking area where Laurel curves into Neptune. Near the water company has a small building. Please consider local full time residents are appreciative of these signs prohibiting overnight parking. I sure am

Best. regards,
Ardys Schimmel

Sent from my iPhone

On Aug 23, 2018, at 11:23 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Ardys,

Thank you for the information. Our compliance deputy has advised the vehicle appears to be legally parked on property that is not posted as "no parking". While the spaces in driveways are counted for the purposes of licensing, our office cannot prohibit vehicles from parking legally on the street.

Thank you for checking.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Wed, Aug 22, 2018 at 11:17 AM Ardys Schimmel <amae18@sbcglobal.net> wrote:

This car parked illegally outside of designated parking area for VRD in county property. Sheriff office notified. Remained in same parked position next day

This is a complaint on this licensed vacation rental-6885 Neptune Ave Gleneden Beach

Ardys Schimmel
916-606-9910

Sent from my iPhone

--

12/31/2020

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: Parking at 6885 Neptune ave Gleneden Beach
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 27/08/2018 10:31

----- Forwarded message -----

From: **Ardys Schimmel** <amae18@sbcglobal.net>
Date: Thu, Aug 23, 2018 at 4:55 PM
Subject: Re: Parking at 6885 Neptune ave Gleneden Beach
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Hello Kerry,

I will send a video of county posted signage prohibiting overnight parking. This same sign is found 1 block north at the parking area where Laurel curves into Neptune. Near the water company has a small building. Please consider local full time residents are appreciative of these signs prohibiting overnight parking. I sure am

Best. regards,
Ardys Schimmel

Sent from my iPhone

On Aug 23, 2018, at 11:23 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Ardys,

Thank you for the information. Our compliance deputy has advised the vehicle appears to be legally parked on property that is not posted as "no parking". While the spaces in driveways are counted for the purposes of licensing, our office cannot prohibit vehicles from parking legally on the street.

Thank you for checking.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Wed, Aug 22, 2018 at 11:17 AM Ardys Schimmel <amae18@sbcglobal.net> wrote:

This car parked illegally outside of designated parking area for VRD in county property. Sherrieff office notified. Remained in same parked position next day

This is a complaint on this licensed vacation rental-6885 Neptune Ave Gleneden Beach

Ardys Schimmel
916-606-9910

Sent from my iPhone

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 3701 NW Oceania Dr., Waldport - Signage Violation 1(?)
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 06/09/2018 14:24
ATTACHMENTS (20180906-142408-0000939): "[3701 APP.pdf](#)" , "[20180906141937.pdf](#)"

According to the complaint, the sign is inside a front window. The complainant did not state if the sign is visible from the street. Also the complainant is concerned about the amount of cars parking there will hinder the ability for emergency vehicles to get through.

On Thu, Sep 6, 2018 at 2:12 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Tony,

The short term license for Kevin Lichy's STR at 3701 NW Oceania Drive is due to expire on 12/22/2018. Please advise if the signage is currently visible from the street.

Thank you,
Kerry

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 5143 NE 50th Street Neotsu, OR 97364
FROM: "M. Hurl" <eagle0017@gmail.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 13/09/2018 12:42
ATTACHMENTS (20180913-124255-0000933): "[icon.png](#)"

The other night, we had enough with a certain station wagon and my husband walked up to the first vacation rental and saw the car. I called Oregon Beach Vacations and spoke to an answering service. I lodged my complaint as a full time year round resident. She said she would pass it on. No response in 45 mins and that is when I called the sheriff dispatch to complain about the speeder who had just roared down the narrow gravel road. He stated they would contact him if they had time. Oregon Beach vacations did not call me the next day. I called them again and complained about their renters. They said they couldn't do anything about it, They stated their contract does not have a clause about obeying laws, they assume the people have "common sense." I said something about her staff tearing up the road and speeding. She said her staff complained about the road. I told her to keep them the 50th and go up "K" Ave. Then I had to give her turn by turn instructions because she's not in the Lincoln City area.

NE 50th St is a one lane gravel road on a hill that is maintained by the homeowners. My husband will not grade the road because of the VRD idiots from "Lee's Place" and huge one on K ave. I think the address is 5053 K Ave. and "super Host" Brandon.

Thank you For your assistance

Marge Hurl
5245 NE 50th ST
Neotsu, OR 97364
(541) 992-4706



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12/31/2020

SUBJECT: Re: 5143 NE 50th Street Neotsu, OR 97364
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: eagle0017@gmail.com
DATE: 13/09/2018 16:49

Hi Marge,

Thank you for your communication. We will follow up with Oregon Beach Vacations to see why they were not responsive to your initial complaint. In a case such as this, one would hope the management company would have made contact with the guest to request they drive on the gravel road in an appropriate manner; and then ultimately followed up with a call to you to inform you of the action. We understand your frustration and will document this in the file for this property.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Thu, Sep 13, 2018 at 12:42 PM M. Hurl <eagle0017@gmail.com> wrote:

The other night, we had enough with a certain station wagon and my husband walked up to the first vacation rental and saw the car. I called Oregon Beach Vacations and spoke to an answering service. I lodged my complaint as a full time year round resident. She said she would pass it on. No response in 45 mins and that is when I called the sheriff dispatch to complain about the speeder who had just roared down the narrow gravel road. He stated they would contact him if they had time. Oregon Beach vacations did not call me the next day. I called them again and complained about their renters. They said they couldn't do anything about it, They stated their contract does not have a clause about obeying laws, they assume the people have "common sense." I said something about her staff tearing up the road and speeding. She said her staff complained about the road. I told her to keep the 50th and go up "K" Ave. Then I had to give her turn by turn instructions because she's not in the Lincoln City area.

NE 50th St is a one lane gravel road on a hill that is maintained by the homeowners. My husband will not grade the road because of the VRD idiots from "Lee's Place" and huge one on K ave. I think the address is 5053 K Ave. and "super Host" Brandon.

Thank you For your assistance

Marge Hurl
5245 NE 50th ST
Neotsu, OR 97364
(541) 992-4706



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--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 6640 Neptune Ave - Sign complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Marvin Taylor <marvtaylor@gmail.com>, Carolyn Taylor <taycarrie@gmail.com>
DATE: 17/09/2018 13:58
ATTACHMENTS (20180917-135835-0000934): "[6640.pdf](#)"

Marvin & Carolyn,

Our compliance deputy is requesting you please move your sign to a location that is visible from the street before October 8, 2018. Please see attached.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 5143 NE 50th St, Neotsu - Complaint1
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Katy Adamson <katy@oregonvacationrentals.com>
DATE: 17/09/2018 16:29
ATTACHMENTS (20180917-162917-0000935): "[5143 NE 50th St - Complaint1.pdf](#)"

Hi Katy,

Please see the attached document detailing a complaint regarding 5143 NE 50th St, Neotsu.

Thanks,
Kerry

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 5143 NE 50th St, Neotsu - Complaint1
FROM: Katy Adamson <katy@oregonvacationrentals.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 17/09/2018 16:37

Hi Kerry,

Thank you, we already talked to the neighbor and the guest during the time they were there. Neighbor stated she hates vacation rentals.

Thank you,

Katy Adamson
Branch Manager

4786 SE Hwy 101
Lincoln City OR, 97367

503-528-7480 ex 1009

katy@oregonvacationrentals.com

On Mon, Sep 17, 2018 at 4:29 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Katy,

Please see the attached document detailing a complaint regarding 5143 NE 50th St, Neotsu.

Thanks,
Kerry

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 5143 NE 50th St, Neotsu - Complaint1
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Katy Adamson <katy@oregonvacationrentals.com>
DATE: 17/09/2018 16:46

Ok, thanks. A main issue is that complainants should receive a call back within an hour.

Kerry

On Mon, Sep 17, 2018 at 4:37 PM Katy Adamson <katy@oregonvacationrentals.com> wrote:

Hi Kerry,

Thank you, we already talked to the neighbor and the guest during the time they were there. Neighbor stated she hates vacation rentals.

Thank you,

*Katy Adamson
Branch Manager*

4786 SE Hwy 101
Lincoln City OR, 97367

503-528-7480 ex 1009
katy@oregonvacationrentals.com

On Mon, Sep 17, 2018 at 4:29 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Katy,

Please see the attached document detailing a complaint regarding 5143 NE 50th St, Neotsu.

Thanks,
Kerry

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203

12/31/2020

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 5143 NE 50th St, Neotsu - Complaint1
FROM: Katy Adamson <katy@oregonvacationrentals.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 17/09/2018 16:49

She called us multiple times and we told her we would take care of it.

Thank you,

*Katy Adamson
Branch Manager*

4786 SE Hwy 101
Lincoln City OR, 97367

503-528-7480 ex 1009

katy@oregonvacationrentals.com

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Tel: (541) 265-4912

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FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Katy Adamson <katy@oregonvacationrentals.com>
DATE: 17/09/2018 17:07

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Branch Manager

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Lincoln City OR, 97367

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Branch Manager

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Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 6640 Neptune Ave - Sign complaint
FROM: Marvin Taylor <marvtaylor@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 17/09/2018 21:31

Ok we will get something made . When we originally signed up we were told that the window sign was sufficient ?

Marv Taylor

(C) 503-201-5760

From: <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing
<sheriffstrlicensing@co.lincoln.or.us>

Date: Monday, September 17, 2018 at 1:59 PM

To: Marvin Taylor <marvtaylor@gmail.com>, Carolyn Taylor <taycarrie@gmail.com>

Subject: 6640 Neptune Ave - Sign complaint

Marvin & Carolyn,

Our compliance deputy is requesting you please move your sign to a location that is visible from the street before October 8, 2018. Please see attached.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 6640 Neptune Ave - Sign complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Marvin Taylor <marvtaylor@gmail.com>
DATE: 18/09/2018 14:05

Marvin,

As the the licensing process has gone on, we have found having a sign that is not easily readable from the street has been a major sticking point with neighbors and the main reason behind many complaints. Although it may not have been a requirement when the program first started, the Sheriff's Office, as the Licensing Authority, has made it a requirement that the sign is readable from the street. It enables the complainant to obtain your contact your information without trespassing on your property. Neighbors will be able to contact you if they have any issues with your guests and they will also be able to call if they note anything suspicious that you should be aware of. As a reminder, you may have both your local contact's name and number as well as your name and number on the sign. Thanks for complying with this rule.

Best regards,
Kerry

On Mon, Sep 17, 2018 at 9:31 PM Marvin Taylor <marvtaylor@gmail.com> wrote:

Ok we will get something made . When we originally signed up we were told that the window sign was sufficient ?

Marv Taylor

(C) 503-201-5760

From: <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Date: Monday, September 17, 2018 at 1:59 PM
To: Marvin Taylor <marvtaylor@gmail.com>, Carolyn Taylor <taycarrie@gmail.com>
Subject: 6640 Neptune Ave - Sign complaint

Marvin & Carolyn,

Our compliance deputy is requesting you please move your sign to a location that is visible from the street before October 8, 2018. Please see attached.

Regards,

Kerry

Kerry de Lisser

Support Services Specialist

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

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--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: VR renewals
FROM: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 25/10/2018 11:49
ATTACHMENTS (20181025-114958-0000914): ["2018-10-25 Tax Status.xlsx"](#)

Kerry de Lisser-Shanks
Support Services - Lincoln County Sheriff's Office
225 W. Olive Street, #203
Newport, OR 97365
Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

----- Forwarded message -----

From: **Kerry deLisser-Shanks** <kdelisser-shanks@co.lincoln.or.us>
Date: Thu, Oct 25, 2018 at 11:48 AM
Subject: Re: VR renewals
To: Kimberly Herring <kaherring@co.lincoln.or.us>

Great, thanks!

Kerry de Lisser-Shanks
Support Services - Lincoln County Sheriff's Office
225 W. Olive Street, #203
Newport, OR 97365
Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

On Thu, Oct 25, 2018 at 11:41 AM Kimberly Herring <kaherring@co.lincoln.or.us> wrote:
Yes, I'm getting to write them emails to see what the deal is for each of them.

I'll keep you posted.

Kim Herring
Lincoln County Treasurer's Office
Email: kaherring@co.lincoln.or.us
Phone: 541-265-0355

On Thu, Oct 25, 2018 at 11:20 AM, Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> wrote:
Are they all late in reporting to you?

Kerry de Lisser-Shanks
Support Services - Lincoln County Sheriff's Office
[225 W. Olive Street, #203](#)
[Newport, OR 97365](#)
Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

On Thu, Oct 25, 2018 at 11:14 AM Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> wrote:

It's a mixture!

Kerry de Lisser-Shanks
 Support Services - Lincoln County Sheriff's Office
[225 W. Olive Street, #203](#)
[Newport, OR 97365](#)
 Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

On Thu, Oct 25, 2018 at 9:46 AM Kimberly Herring <kaherring@co.lincoln.or.us> wrote:
 Do the following location have valid STR licenses?

Stoliker, Catherine

[3735 Hwy 101 N., Yachats OR](#)

VOMACKA, LAURA & MOORE, JEFF

[3208 NW Sandpiper Way, Waldport OR 97394](#)

The last report submitted says that the property sold but OTC still has the same owner.

CLIPPER BY THE SEA

[2006 NW Clipper, Waldport OR 97394](#)

OCEANIA HOUSE

[906 NW Oceania, Waldport OR 97394](#)

Godsey, Catharine

[6690 Salal Pl, Gleneden Beach OR 97388](#)

Dock Holiday - Michael & Susan Harris

[3179 NE Loop Dr, Otis, OR 97368](#)

I think that's all for now ..

Kim Herring
Lincoln County Treasurer's Office
 Email: kaherring@co.lincoln.or.us
 Phone: 541-265-0355

SUBJECT: 5318 SW Pacific Coast Hwy Renters
FROM: Sharlene <sharlenembrown@aol.com>
TO: sheriffstrlicensing@co.lincoln.or.us
CC: Mitch <mhiggo@aol.com>, John Higgins <jshig@sbcglobal.net>
DATE: 20/12/2018 19:06
ATTACHMENTS (20181220-190659-0000915): ["image1.jpeg"](#) , ["image2.jpeg"](#) , ["image3.jpeg"](#)

Dear Officers,

I am co-owner with my brothers on the property located at 5330 SW Pacific Coast Hwy. I have cc'd them on this complaint email.

The house just to the north of us is 5318 SW Pacific Coast Hwy which is managed by Vacasa Properties. That house does not have good access to the beach. There is a gate leading to a drop off. The renters then pass across our yard to access stairs located at our neighbors property to the south.

This happens with every renter. We are not okay with this and we have repeatedly talked to Vacasa about this issue and many others.

This is the reason for the formal complaint. Trespassing is not allowed and it is posted stating so.

Attached please find pictures showing the areas involved.

My suggestion to solve this issue would be to have the owner of 5318 install permitted stairs which line up with their gate.

Please help assist us on this issue before property is damaged or someone is injured on our property. It is very uneven ground.

The first photo is the beach gate with drop off. Second and third photos show renters trespassing on our property.

Respectfully,

Sharlene Brown

Mitch Higgins

John Higgins

Sharlene

SUBJECT: Re: 5318 SW Pacific Coast Hwy Renters
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Sharlene <sharlenembrown@aol.com>
DATE: 21/12/2018 08:20

Dear Ms. Brown,

This email is to confirm receipt of your complaint. We appreciate the photographs accompanying the complaint to clarify. The complaint will be investigated, but likely not until after the Christmas holiday, as most of our compliance officers and office staff are out of the office until after Christmas. Someone from the compliance team will contact you as soon as they are able.

Sincerely,
Michelle Maresco
Support Services Specialist

On Thu, Dec 20, 2018 at 7:07 PM Sharlene <sharlenembrown@aol.com> wrote:

Dear Officers,

I am co-owner with my brothers on the property located at 5330 SW Pacific Coast Hwy. I have cc'd them on this complaint email.

The house just to the north of us is 5318 SW Pacific Coast Hwy which is managed by Vacasa Properties. That house does not have good access to the beach. There is a gate leading to a drop off. The renters then pass across our yard to access stairs located at our neighbors property to the south.

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Respectfully,
Sharlene Brown
Mitch Higgins
John Higgins

Sharlene

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 5318 SW Pacific Coast Hwy Renters
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>, Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 27/12/2018 11:13
ATTACHMENTS (20181227-111336-0000868): "[image1.jpeg](#)" , "[image2.jpeg](#)" , "[image3.jpeg](#)"

Hi Lisa,

We have received this complaint in the past, although from a different complainant. How would one confirm if this is a public easement? The property the home owners are claiming as theirs may be preserved for public access and belong to the state of Oregon, correct? If I remember correctly, the vegetation line does not necessarily mean where the vegetation is currently growing and the exact ownership of land needs to be determined by a survey.

<https://www.oregon.gov/LCD/OCMP/Pages/Public-Access.aspx>

The Oregon Beach Bill declares that all "wet sand" within sixteen vertical feet of the low tide line belongs to the state of Oregon. In addition, it recognizes public easements of all beach areas up to the line of vegetation, regardless of underlying property rights. The public has "free and uninterrupted use of the beaches," and property owners are required to seek state permits for building and other uses of the ocean shore.

Should we refer the complainant to the Oregon Department of Land Conservation & Development or a different state agency?

Kerry

----- Forwarded message -----

From: **Sharlene** <sharlenembrown@aol.com>
Date: Thu, Dec 20, 2018 at 7:07 PM
Subject: 5318 SW Pacific Coast Hwy Renters
To: <sheriffstrlicensing@co.lincoln.or.us>
Cc: Mitch <mhiggo@aol.com>, John Higgins <jshig@sbcglobal.net>

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12/31/2020

John Higgins

Sharlene

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Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
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Tel: (541) 265-4912

SUBJECT: Re: 5318 SW Pacific Coast Hwy Renters
FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>
TO: sharlenembrown@aol.com
CC: mhiggo@aol.com, jshig@sbcglobal.net, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 27/12/2018 14:21
ATTACHMENTS (20181227-142134-0000918): "[GoogleEarth_Image.jpg](#)"

Shalene,

When you purchased your residence, did you have a land survey completed? It is my understanding that anything west of the vegetation line is considered State land and is open to the public. I think it would be beneficial for you to reach out to Jay Sennewald, who is the Oregon Shores Permit Coordinator for the State. His phone number is 541-563-8504 or you can email him at jay.sennewald@oregon.gov. He supplied me with the attached aerial map. The red line running through your property on the west side of your house is the vegetation line.

Short of a land survey, Jay is going to be the next best person to give you a ballpark estimate of where that vegetation line is on your property.

Unfortunately, from a criminal perspective, it's difficult for the Sheriff's Office to enforce criminal trespass if you don't have a physical barrier (e.g., some type of fencing) in addition to the no trespassing signage. I spoke with a patrol sergeant and he advised our deputies would not arrest and/or cite someone without both elements being in place.

I will reach out to Vacasa and discuss your frustration with the neighbors continuing to travel across your property. It seems like I remember the owner had considered obtaining the permits for creating appropriate beach access from their yard, but it doesn't sound like they completed that.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

----- Forwarded message -----

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Date: Thu, Dec 20, 2018 at 7:07 PM
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To: <sheriffstrlicensing@co.lincoln.or.us>
Cc: Mitch <mhiggo@aol.com>, John Higgins <jshig@sbcglobal.net>

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John Higgins

Sharlene

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 5318 SW Pacific Coast Hwy Renters
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 27/12/2018 14:25
ATTACHMENTS (20181227-142521-0000919): "[GoogleEarth_Image.jpg](#)"

----- Forwarded message -----

From: **Elisabeth Combs** <ecombs@co.lincoln.or.us>
Date: Thu, Dec 27, 2018 at 2:21 PM
Subject: Re: 5318 SW Pacific Coast Hwy Renters
To: <sharlenembrown@aol.com>
Cc: <mhiggo@aol.com>, <jshig@sbcglobal.net>, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Shalene,

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Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

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Subject: 5318 SW Pacific Coast Hwy Renters
To: <sheriffstrlicensing@co.lincoln.or.us>
Cc: Mitch <mhiggo@aol.com>, John Higgins <jshig@sbcglobal.net>

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Mitch Higgins

John Higgins

Sharlene

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
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Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Vacation Rental problems - Waldport
FROM: Laurie Fischer <lauriesfischer@msn.com>
TO: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 20/01/2019 18:52

Hello. I've tried on numerous occasions to get a vacation rental property management company and/or their owners to reduce the noise levels at their property, which is next door to ours. Their only solution is to post a notice in the house, asking renters to be quiet. It has not worked; the house is set up as a party house, and parties - along with all the attendant noise - is what we are being exposed to every weekend.

I understand that I can file a complaint with Lincoln County. Would you please tell me how to proceed? Is there a complaint form online to file with Lincoln County?

Thank you,
Laurie Fischer

SUBJECT: Re: Vacation Rental problems - Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Laurie Fischer <lauriesfischer@msn.com>
DATE: 22/01/2019 08:57

Hi Laurie,

I'm sorry to hear you have been disturbed by the noise levels at the short term rental next to your property. Please advise if you need the mailing address of the property management company and the owner(s) to let them know in writing what is occurring. If you do not get a satisfactory resolution, please attach a copy of your letter to them to the complaint form at the bottom of this link and send it to our office (Attn: Short Term Rental Licensing) <https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing> .

Feel free to contact me if you have any questions.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Sun, Jan 20, 2019 at 6:52 PM Laurie Fischer <lauriesfischer@msn.com> wrote:

Hello. I've tried on numerous occasions to get a vacation rental property management company and/or their owners to reduce the noise levels at their property, which is next door to ours. Their only solution is to post a notice in the house, asking renters to be quiet. It has not worked; the house is set up as a party house, and parties - along with all the attendant noise - is what we are being exposed to every weekend.

I understand that I can file a complaint with Lincoln County. Would you please tell me how to proceed? Is there a complaint form online to file with Lincoln County?

Thank you,
Laurie Fischer

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Vacation Rental problems - Waldport
FROM: Laurie Fischer <lauriesfischer@msn.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 23/01/2019 13:51

Hi Kerry:

Thank you for your prompt response.

The property management company - Meredith - wanted to communicate in person only. I told them I wanted to communicate via email, so there wouldn't be any "he said/she said" issues. They wrote one email, and have ignored my emails since. And, at the bottom of their single email, they have a disclaimer stating that their email to me is confidential.

If I read your message, below, correctly, I have to start over and send them, and the owners, our concerns via US Mail. Is that correct? Given that they, nor the owners, won't respond to emails any more, I haven't much faith in their response to a letter. Is there a waiting period I have to go through until I may file a complaint if they will not respond?

Thank you for your help. I know it's a messy thing, dealing with these issues. My next door neighbors are pretty weary of all the noise, too, and are hopeful of joining in the complaint. Any info you can provide would be very useful to us both.

Best Regards,
Laurie Fischer

Address of vacation home: 2205 NW Parker, Waldport Or. Owners are Chuck and Kathy Wilson.

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Tuesday, January 22, 2019 8:57 AM
To: Laurie Fischer
Subject: Re: Vacation Rental problems - Waldport

Hi Laurie,
I'm sorry to hear you have been disturbed by the noise levels at the short term rental next to your property. Please advise if you need the mailing address of the property management company and the owner(s) to let them know in writing what is occurring. If you do not get a satisfactory resolution, please attach a copy of your letter to them to the complaint form at the bottom of this link and send it to our office (Attn: Short Term Rental Licensing) <https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>.

Feel free to contact me if you have any questions.

Best regards,
Kerry

Kerry de Lisser

Support Services Specialist

On Sun, Jan 20, 2019 at 6:52 PM Laurie Fischer <lauriesfischer@msn.com> wrote:

Hello. I've tried on numerous occasions to get a vacation rental property management company and/or their owners to reduce the noise levels at their property, which is next door to ours. Their only solution is to post a notice in the house, asking renters to be quiet. It has not worked; the house is set up as a party house, and parties - along with all the attendant noise - is what we are being exposed to every weekend.

I understand that I can file a complaint with Lincoln County. Would you please tell me how to proceed? Is there a complaint form online to file with Lincoln County?

Thank you,
Laurie Fischer

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Vacation Rental problems - Waldport
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Laurie Fischer <lauriesfischer@msn.com>
DATE: 23/01/2019 15:11

Hi Laurie,

It sounds like the short term rental may be violating the county's noise ordinance. Because we cannot judge the level of noise that occurred in the past, I would ask that you call our non-emergency dispatch center at (541) 265-0777 the next time you feel the noise is at an unacceptable level. Unless they are responding to a more urgent call, one of our deputies should be able to go to the location and document what they hear. The data we collect from these calls is what we will need (when the complaints are specifically regarding the county's noise ordinance).

<https://www.co.lincoln.or.us/sheriff/page/noise-ordinance-0>

Thank you,
Kerry

On Wed, Jan 23, 2019 at 1:51 PM Laurie Fischer <lauriesfischer@msn.com> wrote:

Hi Kerry:

Thank you for your prompt response.

The property management company - Meredith - wanted to communicate in person only. I told them I wanted to communicate via email, so there wouldn't be any "he said/she said" issues. They wrote one email, and have ignored my emails since. And, at the bottom of their single email, they have a disclaimer stating that their email to me is confidential.

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From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Sent: Tuesday, January 22, 2019 8:57 AM

To: Laurie Fischer

Subject: Re: Vaca on Rental problems - Waldport

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Best regards,
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Kerry de Lisser
Support Services Specialist

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Thank you,
Laurie Fischer

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Vacation Rental problems - Waldport
FROM: Laurie Fischer <lauriesfischer@msn.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 24/01/2019 09:00

Thank you.
Fischers

Sent from my iPhone

On Jan 23, 2019, at 3:11 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Laurie,

It sounds like the short term rental may be violating the county's noise ordinance. Because we cannot judge the level of noise that occurred in the past, I would ask that you call our non-emergency dispatch center at (541) 265-0777 the next time you feel the noise is at an unacceptable level. Unless they are responding to a more urgent call, one of our deputies should be able to go to the location and document what they hear. The data we collect from these calls is what we will need (when the complaints are specifically regarding the county's noise ordinance).

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Thank you,
Kerry

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Hi Kerry:

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Kerry de Lisser
Support Services Specialist

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Thank you,
Laurie Fischer

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

**Short Term Rental Licensing
Lincoln County Sheriff's Office**

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Lincoln County STRs
FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: Monica Kirk <monicakirk@mac.com>
DATE: 28/01/2019 07:02

Monica,

I reviewed your request and I do have several questions. We have about 475 active short term rentals, not to mention another 400 inactive (which include prior year licensing for some of the active rentals). Are you wanting copies of everyone's initial applications, all of our inspection paperwork, and any associated complaints?

We have no report that would supply all of that information. Kerry, would have to do a hand search of each file, pull the requested documentation and redact anything that is not releasable under Oregon Public Records Law. I would expect that type of search would take about 10 minutes per file. Kerry's hourly wage for such searches is \$44.00 per hour. If you only wanted the active short term rentals that would require a \$3,483.00 deposit.

Additionally, is this request including emails associated with complaints or just those involved the formal complaint process as outlined in the ordinance? We actually haven't had anyone go through the entire complaint process outlined in the ordinance. Typically, basic complaints are handled long before that formal process starts. If you wanted me to search emails, I would need additional information about how you want me to search that databases and additional fees would be assessed based on the search criteria.

Please just let me know how you want to proceed.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

On Thu, Jan 24, 2019 at 5:15 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Monica,

Please see the attached list of Lincoln County short term rentals you requested today. I'm going to forward your additional request for public records to my supervisor, Lisa Combs, who I have copied on this email. She will be back in the office on Monday, January 28th, at which time she may request additional clarification on your request. She will also be able to provide you with an estimate of the fees associated with producing the public records.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Lincoln County STRs
FROM: Monica Kirk <monicakirk@mac.com>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>
CC: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 28/01/2019 10:13

Hi Lisa,

I'm wrapping up a project at the Airport and can stop by on my way home to Depoe Bay today, if you are available.

If not today, I'll be in Newport tomorrow, early afternoon.

However, I will accommodate your schedule.

Thanks for your prompt reply.

Monica

Sent from my iPhone

On Jan 28, 2019, at 7:02 AM, Elisabeth Combs <ecombs@co.lincoln.or.us> wrote:

Monica,

I reviewed your request and I do have several questions. We have about 475 active short term rentals, not to mention another 400 inactive (which include prior year licensing for some of the active rentals). Are you wanting copies of everyone's initial applications, all of our inspection paperwork, and any associated complaints?

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Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

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Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: Lincoln County STRs
FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
CC: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 28/01/2019 10:16

We close for lunch between Noon and 1PM, but I should be here otherwise. I have one errand that I need to run, so just give me a ball park when you think you might be here.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

On Mon, Jan 28, 2019 at 10:14 AM Monica Kirk <monicakirk@mac.com> wrote:

Hi Lisa,

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If not today, I'll be in Newport tomorrow, early afternoon.

However, I will accommodate your schedule.

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Sent from my iPhone

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Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
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Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Fwd: 10485 NW Rhoda St / 12-12-25-AD-02800
FROM: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/02/2019 13:24
ATTACHMENTS (20190207-132409-0000930): "[12-12-25-AD-02800 screen print.pdf](#)" , "[06-CV-19.pdf](#)" , "[12-12-25-AD-02800 SEPTIC IL.pdf](#)" , "[12-12-25-AD-02800 SEPTIC.pdf](#)" , "[KELLY HUGGINS - PHONE CALL IN.pdf](#)"

Kerry de Lisser-Shanks
Support Services - Lincoln County Sheriff's Office
225 W. Olive Street, #203
Newport, OR 97365
Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

----- Forwarded message -----

From: **Joshua Bacher** <jbacher@co.lincoln.or.us>
Date: Thu, Feb 7, 2019 at 1:11 PM
Subject: 10485 NW Rhoda St / 12-12-25-AD-02800
To: Jesse Hess <jhess@co.lincoln.or.us>, Onno Husing <ohusing@co.lincoln.or.us>, Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>, Al Eames <AEames@co.lincoln.or.us>, Quinn Andreas <qandreas@co.lincoln.or.us>

Good afternoon folks!

Today I received this Code Violation Complaint in the mail after speaking to the Complainant, Mr. Jim Elliott, over the phone (541-410-2887) and advising him to send us a Complaint. Mr. Elliott alleges that the Owner, Kelly Huggins, has built a "tiny home" without the benefit of permits, and is renting it on Air B&B.

<https://www.airbnb.com/rooms/31364877?guests=1&adults=1>

After a cursory search, yes, that is accurate. Yes, Mr. Huggins did build a small (540 square foot) permitted single family dwelling on that same parcel within the past year, but as we know, there is a newer Text Amendment (02-TA-18, also known as Ordinance #507) which does allow the Accessory Dwelling Units within the Urban Growth Boundary. However; this particular ADU did not receive the required permits prior to placement. It's also alleged that he's tapping into the existing (updated) Septic system.

The backstory here, which is important should any of us have any contact with Mr. Huggins, is that he has called into Planning, very agitated, making statements to the effect of "well, why should I have to get permits if Al Hoehl doesn't" (please see attached email).

I have created File # 06-CV-19 in the interim.

Thank you very much,

Josh Bacher
Permit Technician
Lincoln County Planning and Development
210 SW Second Street
Newport, OR 97365
phone (541) 265-0227

12/31/2020

fax (541) 265-6945

"The only way to do great work is to love what you do." --Steve Jobs

SUBJECT: Fwd: 10485 NW Rhoda St / 12-12-25-AD-02800
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kimberly Herring <kaherring@co.lincoln.or.us>
DATE: 11/02/2019 08:31
ATTACHMENTS (20190211-083145-0000931): "[12-12-25-AD-02800 screen print.pdf](#)" , "[06-CV-19.pdf](#)" , "[12-12-25-AD-02800 SEPTIC IL.pdf](#)" , "[12-12-25-AD-02800 SEPTIC.pdf](#)" , "[KELLY HUGGINS - PHONE CALL IN.pdf](#)"

Hi Kim,
Are the Hugginses paying transient lodging taxes?

Kerry

----- Forwarded message -----

From: **Kerry deLisser-Shanks** <kdelisser-shanks@co.lincoln.or.us>
Date: Thu, Feb 7, 2019 at 1:24 PM
Subject: Fwd: 10485 NW Rhoda St / 12-12-25-AD-02800
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Kerry de Lisser-Shanks
Support Services - Lincoln County Sheriff's Office
225 W. Olive Street, #203
Newport, OR 97365
Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

----- Forwarded message -----

From: **Joshua Bacher** <jbacher@co.lincoln.or.us>
Date: Thu, Feb 7, 2019 at 1:11 PM
Subject: 10485 NW Rhoda St / 12-12-25-AD-02800
To: Jesse Hess <jhess@co.lincoln.or.us>, Onno Husing <ohusing@co.lincoln.or.us>, Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>, Al Eames <AEames@co.lincoln.or.us>, Quinn Andreas <qandreas@co.lincoln.or.us>

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<https://www.airbnb.com/rooms/31364877?guests=1&adults=1>

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12/31/2020

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Permit Technician
Lincoln County Planning and Development
210 SW Second Street
Newport, OR 97365
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--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 10485 NW Rhoda St / 12-12-25-AD-02800
FROM: Kimberly Herring <kaherring@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 11/02/2019 08:38

That is a newly registered property as of 1/24/19 so no transient lodging taxes are due yet.

Kim Herring
Lincoln County Treasurer's Office
Email: kaherring@co.lincoln.or.us
Phone: 541-265-0355

On Mon, Feb 11, 2019 at 8:32 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Kim,
Are the Hugginses paying transient lodging taxes?

Kerry

----- Forwarded message -----

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Date: Thu, Feb 7, 2019 at 1:24 PM
Subject: Fwd: 10485 NW Rhoda St / 12-12-25-AD-02800
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Kerry de Lisser-Shanks
Support Services - Lincoln County Sheriff's Office
225 W. Olive Street, #203
Newport, OR 97365
Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

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Josh Bacher
Permit Technician
Lincoln County Planning and Development
210 SW Second Street
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"The only way to do great work is to love what you do." --Steve Jobs

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: Re: 10485 NW Rhoda St / 12-12-25-AD-02800
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kimberly Herring <kaherring@co.lincoln.or.us>
CC: Al Eames <aeames@co.lincoln.or.us>
DATE: 11/02/2019 08:39

Thanks, Kim!

On Mon, Feb 11, 2019 at 8:38 AM Kimberly Herring <kaherring@co.lincoln.or.us> wrote:
That is a newly registered property as of 1/24/19 so no transient lodging taxes are due yet.

Kim Herring
Lincoln County Treasurer's Office
Email: kaherring@co.lincoln.or.us
Phone: 541-265-0355

On Mon, Feb 11, 2019 at 8:32 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Hi Kim,
Are the Hugginses paying transient lodging taxes?

Kerry

----- Forwarded message -----

From: **Kerry deLisser-Shanks** <kdelisser-shanks@co.lincoln.or.us>
Date: Thu, Feb 7, 2019 at 1:24 PM
Subject: Fwd: 10485 NW Rhoda St / 12-12-25-AD-02800
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Kerry de Lisser-Shanks
Support Services - Lincoln County Sheriff's Office
225 W. Olive Street, #203
Newport, OR 97365
Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

----- Forwarded message -----

From: **Joshua Bacher** <jbacher@co.lincoln.or.us>
Date: Thu, Feb 7, 2019 at 1:11 PM
Subject: 10485 NW Rhoda St / 12-12-25-AD-02800
To: Jesse Hess <jhess@co.lincoln.or.us>, Onno Husing <ohusing@co.lincoln.or.us>, Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>, Al Eames <AEames@co.lincoln.or.us>, Quinn Andreas <gandreas@co.lincoln.or.us>

Good afternoon folks!

Today I received this Code Violation Complaint in the mail after speaking to the Complainant, Mr. Jim Elliott, over the phone (541-410-2887) and advising him to send us a Complaint. Mr. Elliott alleges that the Owner, Kelly Huggins, has built a "tiny home" without the benefit of permits, and is renting it on Air B&B.

<https://www.airbnb.com/rooms/31364877?guests=1&adults=1>

After a cursory search, yes, that is accurate. Yes, Mr. Huggins did build a small (540 square foot) permitted single family dwelling on that same parcel within the past year, but as we know, there is a newer Text Amendment (02-TA-18, also known as Ordinance #507) which does allow the Accessory Dwelling Units within the Urban Growth Boundary. However; this particular ADU did not receive the required permits prior to placement. It's also alleged that he's tapping into the existing (updated) Septic system.

The backstory here, which is important should any of us have any contact with Mr. Huggins, is that he has called into Planning, very agitated, making statements to the effect of "well, why should I have to get permits if Al Hoehl doesn't" (please see attached email).

I have created File # 06-CV-19 in the interim.

Thank you very much,

Josh Bacher
Permit Technician
Lincoln County Planning and Development
210 SW Second Street
Newport, OR 97365
phone (541) 265-0227
fax (541) 265-6945

"The only way to do great work is to love what you do." --Steve Jobs

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Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: STR Licensing
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: jeff.anderson@noaa.gov
DATE: 11/02/2019 10:00
ATTACHMENTS (20190211-100012-0000920): "[165.pdf](#)"

Hi Jeff,

Per our conversation, I have attached a copy of the notice our office sent on 8/2/2018 regarding the licensing of 165 NE 122nd. Should you not have a satisfactory response from the local contact in the future, please see the link below for access to the complaint form you may choose to submit to our office.

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

--

Short Term Rental Licensing
Lincoln County Sheriff's Office
225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

SUBJECT: 3638 SW Pacific Coast Hwy, Walport, OR
FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>
TO: lawmorrow@gmail.com
CC: Onno Husing <ohusing@co.lincoln.or.us>, Wayne Belmont <wbelmont@co.lincoln.or.us>, Janet Harrison <jharrison@co.lincoln.or.us>, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 14/03/2019 09:12
ATTACHMENTS (20190314-091236-0000921): "[3638 Pacific Coast Hwy, Waldport.pdf](#)", "[Short Term Rental License Application_Fillable_2018_02.pdf](#)", "[2018_Lincoln County Code_STR.pdf](#)"

Dear Mr. Morrow,

I am providing you with a copy of the letter and forms that I am sending out in the mail today. Please contact me with any questions you might have.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

SUBJECT: VRD Complaint
FROM: Diane Ostrander <d7643516@aol.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 15/03/2019 19:40

VRD located at 3815 Lincoln Ave. has an overflowing garbage container for the past two days. Meredith Property Management was in charge of property a year ago. Three different phone numbers were tried to contact them directly. Number disconnected, no forwarding number, no voice mail available. Numbers on web site for Property Management division are not active.

Is a data base available for public use that lists VRD's by address and their management company? As a citizen it would be helpful, and we could report common problems directly to the management company. Please share the phone number and management company for this property for future action as needed.

Thank you,

*Diane Ostrander
3620 Lincoln Ave.
541-764-3516*

SUBJECT: Re: VRD Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Diane Ostrander <d7643516@aol.com>
DATE: 18/03/2019 09:07

Hi Diane,

I confirmed Meredith Lodging is the management company for 3815 Lincoln Ave, Depoe Bay. The contact numbers we have for them are (541) 996-2955 (x5) and 800-224-7660. This information was distributed to neighbors within 250 feet of the rental on 5/8/2017, however, I do not see your name on the list of neighbors we contacted. The name and phone number of the management company should also be listed on a sign that is readable from the street. From what I understand, they have people available to answer the phone or return messages within a reasonable amount of time when issues arise. It does not sound like you were able to get through on any of their numbers and you were not able to leave a message(?) I will call you to get further details. I was told renters are notified that Monday is trash pick-up day and any overflow can be picked up by their maintenance crew if they are contacted.

Regarding the list of Property Management companies, that list changes as properties are added, sold, etc. We can run a search of all properties and produce a current list, however there is a fee involved. Please let me know if you are in need of this and I can forward a Records Request Form to you. If you just have a question about a particular property and the sign is not visible, please contact me & I will be able to look up the particular property, give you the information, and have a compliance deputy investigate further if the signage is not present.

I will follow up with you later today to see if we can resolve your garbage complaint.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Fri, Mar 15, 2019 at 7:40 PM Diane Ostrander <d7643516@aol.com> wrote:

VRD located at 3815 Lincoln Ave. has an overflowing garbage container for the past two days. Meredith Property Management was in charge of property a year ago. Three different phone numbers were tried to contact them directly. Number disconnected, no forwarding number, no voice mail available. Numbers on web site for Property Management division are not active.

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Thank you,

Diane Ostrander
3620 Lincoln Ave.
541-764-3516

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: VRD Complaint
FROM: Diane Ostrander <d7643516@aol.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 18/03/2019 09:22

Kerry,

Thank you for your quick response, and phone numbers. The garbage was picked up in a very timely manner and greatly appreciated. The property does not have a very visible sign for Meredith property management which would be helpful. Property is located more than 250 feet north of my property, but on a daily dog walk path.

The problem is resolved so no need to follow up per phone, email information is greatly appreciated. Thank you for your quick, professional response and resolution. It is greatly appreciated.

Diane

-----Original Message-----

From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
To: Diane Ostrander <d7643516@aol.com>
Sent: Mon, Mar 18, 2019 9:08 am
Subject: Re: VRD Complaint

Hi Diane,

I confirmed Meredith Lodging is the management company for 3815 Lincoln Ave, Depoe Bay. The contact numbers we have for them are (541) 996-2955 (x5) and 800-224-7660. This information was distributed to neighbors within 250 feet of the rental on 5/8/2017, however, I do not see your name on the list of neighbors we contacted. The name and phone number of the management company should also be listed on a sign that is readable from the street. From what I understand, they have people available to answer the phone or return messages within a reasonable amount of time when issues arise. It does not sound like you were able to get through on any of their numbers and you were not able to leave a message(?) I will call you to get further details. I was told renters are notified that Monday is trash pick-up day and any overflow can be picked up by their maintenance crew if they are contacted.

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I will follow up with you later today to see if we can resolve your garbage complaint.

Best regards,
Kerry

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Support Services Specialist

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Thank you,

Diane Ostrander
3620 Lincoln Ave.
541-764-3516

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: VRD Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Diane Ostrander <d7643516@aol.com>
DATE: 18/03/2019 09:36

Hi Diane,

I am glad to hear the problem was resolved! I will send a note to one of our compliance deputies to look into the placement of the signage.

Thank you,
Kerry

On Mon, Mar 18, 2019 at 9:22 AM Diane Ostrander <d7643516@aol.com> wrote:

Kerry,

Thank you for your quick response, and phone numbers. The garbage was picked up in a very timely manner and greatly appreciated. The property does not have a very visible sign for Meredith property management which would be helpful. Property is located more than 250 feet north of my property, but on a daily dog walk path.

The problem is resolved so no need to follow up per phone, email information is greatly appreciated. Thank you for your quick, professional response and resolution. It is greatly appreciated.

Diane

-----Original Message-----

From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
To: Diane Ostrander <d7643516@aol.com>
Sent: Mon, Mar 18, 2019 9:08 am
Subject: Re: VRD Complaint

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Kerry

Kerry de Lisser
Support Services Specialist

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Thank you,

*Diane Ostrander
3620 Lincoln Ave.
541-764-3516*

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Fwd: VRD Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Marvin Combs <mcombs@co.lincoln.or.us>
DATE: 18/03/2019 09:47

Hi Marv,
The next time you are in the area, would you mind checking out the signage at 3815 Lincoln Ave, Depoe Bay, please? It sounds like it wasn't visible to this neighbor.

Thank you,
Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Mar 18, 2019 at 9:36 AM
Subject: Re: VRD Complaint
To: Diane Ostrander <d7643516@aol.com>

Hi Diane,
I am glad to hear the problem was resolved! I will send a note to one of our compliance deputies to look into the placement of the signage.

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The problem is resolved so no need to follow up per phone, email information is greatly appreciated. Thank you for your quick, professional response and resolution. It is greatly appreciated.

Diane

-----Original Message-----

From: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
To: Diane Ostrander <d7643516@aol.com>
Sent: Mon, Mar 18, 2019 9:08 am
Subject: Re: VRD Complaint

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when issues arise. It does not sound like you were able to get through on any of their numbers and you were not able to leave a message(?) I will call you to get further details. I was told renters are notified that Monday is trash pick-up day and any overflow can be picked up by their maintenance crew if they are contacted.

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Thank you,

Diane Ostrander
3620 Lincoln Ave.
541-764-3516

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867
Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

12/31/2020

SUBJECT: 3763 Rocky Creek Ave., Depoe Bay - Notice of Noncompliance
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: travshomes@gmail.com
BCC: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 08/04/2019 11:03
ATTACHMENTS (20190408-110310-0000863): "[3763 - NO LOCAL CONTACT_1Notice NonCompliance.pdf](#)"

Mr. Beard,

Per our conversation, please send your contact change form, a copy of updated fire registration and applicable fee to the Lincoln County Sheriff's Office (address below).

Local Contact Change Form:

https://www.co.lincoln.or.us/sites/default/files/fileattachments/sheriff039s_office/page/4612/short_term_rental_license_contact_change_form_fillable_2017_01.pdf

Depoe Bay Fire Registration:

https://docs.google.com/forms/d/e/1FAIpQLScIO8wHBRh8VPQrQD6lGgZ0_fSM1AnO0LRbChmqNjPO5RAkdg/viewform?c=0&w=1

Regards,
Kerry

Kerry de Lisser
Support Services Specialist

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

12/31/2020

SUBJECT: Fwd: 3763 Rocky Creek Ave., Depoe Bay - Notice of Noncompliance
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Robert Jozwiak <rjozwiak@co.lincoln.or.us>
DATE: 08/04/2019 11:16
ATTACHMENTS (20190408-111628-0000864): "[3763 - NO LOCAL CONTACT_1Notice NonCompliance.pdf](#)"

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Apr 8, 2019 at 11:03 AM
Subject: 3763 Rocky Creek Ave., Depoe Bay - Notice of Noncompliance
To: <travshomes@gmail.com>

Mr. Beard,

Per our conversation, please send your contact change form, a copy of updated fire registration and applicable fee to the Lincoln County Sheriff's Office (address below).

Local Contact Change Form:

https://www.co.lincoln.or.us/sites/default/files/fileattachments/sheriff039s_office/page/4612/short_term_rental_license_contact_change_form_fillable_2017_01.pdf

Depoe Bay Fire Registration:

https://docs.google.com/forms/d/e/1FAIpQLScIO8wHBRh8VPQrqD6lGgZ0_fSM1AnO0LRbChmqNjPO5RAkdg/viewform?c=0&w=1

Regards,
Kerry

Kerry de Lisser
Support Services Specialist

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Too many cars parking at vacation rental
FROM: Dennis Hunt <alfaman101@gmail.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 16/04/2019 11:54

This complaint is about vacation renters at 3806 NW Shore View Drive. This past weekend there were 7 vehicles parked at or near this rental. Two vehicles were partly on road and property of 3810 Shore View. There is only room for 4 vehicles in dedicated driveway and one or two parallel to road in front of 3806, if parked properly off Shore View pavement. We have complained to Meredith Vacation Rentals about excessive parking before but that has not stopped the problem.

Respectfully,

Dennis Hunt

3805 NW Shore View Dr., Waldport

541-343-2765

SUBJECT: Re: Too many cars parking at vacation rental
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Dennis Hunt <alfaman101@gmail.com>
DATE: 16/04/2019 12:05

Mr. Hunt,

Lincoln County Code does not regulate parking. Short term rental owners must be able to accommodate a certain number of parking spaces based on the number of approved sleeping areas within a short term rental, but if renters invite someone over for a gathering and it exceeds the minimum number of parking spaces, we are not regulating that. Having said that, vehicles cannot be parked illegally as outlined in Oregon Revised Statutes ORS 811.550 through 811.585. If you have complaints regarding illegal parking, please contact our non-emergency dispatch center at 541-265-0777 and a deputy will respond accordingly.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365

Tel: (541) 265-4912 | Fax: (541) 265-4917

On Tue, Apr 16, 2019 at 11:55 AM Dennis Hunt <alfaman101@gmail.com> wrote:

This complaint is about vacation renters at 3806 NW Shore View Drive. This past weekend there were 7 vehicles parked at or near this rental. Two vehicles were partly on road and property of 3810 Shore View. There is only room for 4 vehicles in dedicated driveway and one or two parallel to road in front of 3806, if parked properly off Shore View pavement. We have complained to Meredith Vacation Rentals about excessive parking before but that has not stopped the problem.

Respectfully,

Dennis Hunt

3805 NW Shore View Dr., Waldport
541-343-2765

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: FORMAL COMPLAINT: 3751 Rocky Creek Avenue: STR Complaint for Occupancy and Parking Exceedances, recurring
FROM: Monica Kirk <monicakirk@mac.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 22/04/2019 17:39

Attachments available until May 22, 2019

Greetings:

I do not know the Local Contact's email or snail mail address. Please forward on my behalf.

I am pursuing the violations of 4.440(4) (Parking) and 4.440(6) (Occupancy) by the Formal Complaint Process at Section 4.445(3) because Vacasa's response is not satisfactory.

In total, I called Vacasa 4 times. Two of these calls are more than a year old. Two other calls are less than 1 month old. Local Contacts have not responded to my phone calls.

Thank you
Monica Kirk
3755 Rocky Creek Ave
Depoe Bay, OR 97341
503-515-6149 (cell/text)

[Click to Download](#)

Complaint 3751 RCA_Multiple Exceedances_2017-2019 .pdf
61 KB

[Click to Download](#)

Attachment A.zip
5.4 MB

[Click to Download](#)

Attachment B.zip
1 MB

[Click to Download](#)

Attachment C.zip
10 MB

[Click to Download](#)

Attachment D.zip
2.6 MB

[Click to Download](#)

Attachment E.zip
4.8 MB

[Click to Download](#)

Attachment F.zip
49 KB

[Click to Download](#)

Attachment G.zip
2.6 MB

SUBJECT: FORMAL COMPLAINT: 3751 Rocky Creek Avenue: Operating without a License from July 22, 2017-November 8, 2017; Falsifying the number of bedrooms on the STR Application
FROM: Monica Kirk <monicakirk@mac.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 22/04/2019 20:43
ATTACHMENTS (20190422-204350-0000865): ["3751 Unlicensed Operations.pdf"](#) , ["Attachment A.zip"](#)

Greetings:

I do not know the Local Contact's email or snail mail address. Please forward on my behalf.

I am pursuing the violations of 4.430 (Issuance of a License), 440 (Operating Standards, and 4.440(6) (Occupancy) by the Formal Complaint Process at Section 4.445(3) because these are serious violations by the Owner and/or by an experienced international Property Manager (Vacasa) that knew, or should have known, and failed to report the Owner's noncompliance with Operational Standards and/or failed to comply with comply with the definition of "sleeping areas" when the Application was completed by the owner or by the Property Manager.

I have not directly contacted Vacasa. I contacted the Licensing Program that contacted Vacasa and revised the Maximum Occupancy. I would like Vacasa to explain whether it was managing the property prior to the November 8, 2017 approval. If not, I would like the Owner to explain the authority under which the property was managed as an STR prior to the Approval. I would like the County to consider the suspension or revocation of the STR License, as appropriate, for this property.

Thank you
Monica Kirk
3755 Rocky Creek Ave
Depoe Bay, OR 97341
503-515-6149 (cell/text)

SUBJECT: Re: FORMAL COMPLAINT: 3751 Rocky Creek Avenue: Operating without a License from July 22, 2017-November 8, 2017; Falsifying the number of bedrooms on the STR Application
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
BCC: Janet Harrison <jharrison@co.lincoln.or.us>, Wayne Belmont <wbelmont@co.lincoln.or.us>
DATE: 23/04/2019 08:47

Monica,

It's my understanding this property is currently in compliance with licensing and maximum occupancy. Our compliance deputies do inspect every home during initial licensing and then again during licensing of renewals. I am not going back in time to pursue sanctions on the owner and/or Vacasa nor am I willing to revoke this property's current short term rental license. Our overall goal is to gain compliance with Lincoln County Code Sections 4.405 through 4.460, not to go back and cite every owner who operated for a period of time without a license. Citations for violations of the County Code are typically reserved for situations in which owners have been notified by our office that they are in violation and then continue to remain in a noncompliant state.

If you have additional questions, please feel free to contact me or Lincoln County Legal Counsel.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917

On Mon, Apr 22, 2019 at 8:43 PM Monica Kirk <monicakirk@mac.com> wrote:

Greetings:

I do not know the Local Contact's email or snail mail address. Please forward on my behalf.

I am pursuing the violations of 4.430 (Issuance of a License), 440 (Operating Standards, and 4.440(6) (Occupancy) by the Formal Complaint Process at Section 4.445(3) because these are serious violations by the Owner and/or by an experienced international Property Manager (Vacasa) that knew, or should have known, and failed to report the Owner's noncompliance with Operational Standards and/or failed to comply with comply with the definition of "sleeping areas" when the Application was completed by the owner or by the Property Manager.

I have not directly contacted Vacasa. I contacted the Licensing Program that contacted Vacasa and revised the Maximum Occupancy. I would like Vacasa to explain whether it was managing the property prior to the November 8, 2017 approval. If not, I would like the Owner to explain the authority under which the property was managed as an STR prior to the Approval. I would like the County to consider the suspension or revocation of the STR License, as appropriate, for this property.

Thank you
Monica Kirk
3755 Rocky Creek Ave
Depoe Bay, OR 97341
503-515-6149 (cell/text)

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: FORMAL COMPLAINT: 3751 Rocky Creek Avenue: STR Complaint for Occupancy and Parking Exceedances, recurring
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
BCC: Wayne Belmont <wbelmont@co.lincoln.or.us>, Janet Harrison <jharrison@co.lincoln.or.us>
DATE: 23/04/2019 09:04

Monica,

Lincoln County Code does not regulate parking. Short term rental owners must be able to accommodate a certain number of parking spaces based on the number of approved sleeping areas within a short term rental, but if renters invite someone over for a gathering and it exceeds the minimum number of parking spaces, we are not regulating that. Having said that, vehicles cannot be parked illegally as outlined in Oregon Revised Statutes ORS 811.550 through 811.585.

If you have complaints regarding illegal parking, please contact our non-emergency dispatch center at 541-265-0777 and a deputy will respond accordingly.

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917

On Mon, Apr 22, 2019 at 5:39 PM Monica Kirk <monicakirk@mac.com> wrote:

Attachments available until May 22, 2019

Greetings:

I do not know the Local Contact's email or snail mail address. Please forward on my behalf.

I am pursuing the violations of 4.440(4) (Parking) and 4.440(6) (Occupancy) by the Formal Complaint Process at Section 4.445(3) because Vacasa's response is not satisfactory.

In total, I called Vacasa 4 times. Two of these calls are more than a year old. Two other calls are less than 1 month old. Local Contacts have not responded to my phone calls.

Thank you
Monica Kirk
3755 Rocky Creek Ave
Depoe Bay, OR 97341
503-515-6149 (cell/text)

[Click to Download](#)

Complaint 3751 RCA_Multiple Exceedances_2017-2019 .pdf
61 KB

[Click to Download](#)

Attachment A.zip
5.4 MB

[Click to Download](#)

Attachment B.zip
1 MB

[Click to Download](#)

Attachment C.zip
10 MB

[Click to Download](#)

Attachment D.zip
2.6 MB

[Click to Download](#)

Attachment E.zip
4.8 MB

[Click to Download](#)

Attachment F.zip
49 KB

[Click to Download](#)

Attachment G.zip
2.6 MB

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Short term rental complaint
FROM: William Ten Pas <william.tenpas@gmail.com>
TO: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 06/05/2019 15:28

My name is Bill Ten Pas and my address is 6805 Neptune in Gleneden Beach. The rental is at 6765 Neptune in Gleneden Beach. The rental is managed by Sweet Homes of Newport. On May 4th my wife called the number on the notice you sent us. No one answered and we left a message. We got a 1 800 number from the recording and called that number. We were concerned because the house is only supposed to have 4 cars. There were 7 with 4 parked on the street (2 on each side of the road)making it possible for only one car to pass at a time with difficulty. The Property manager called us back and told us she informed the renters of the concern. She told us the renters were a wedding party and that she had talked to the bride and she was very upset. That night there were 5 cars at the place overnight and another car came and parked the next morning making 3 cars on the road. We called the number you listed for the property. Again, no answer but a recorded message was left. We did not hear back from Sweet Homes after that. It is our understanding they are required to call back. Neptune is a narrow road and when one car is parked on the road passage is difficult.

Also the house at 155 Fern is a short term rental but there is no name or number to call posted on the property.

Thank you for you help with this matter.

Bill Ten Pas

SUBJECT: Re: Short term rental complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: William Ten Pas <william.tenpas@gmail.com>
DATE: 06/05/2019 16:22

Mr. Ten Pas,

Lincoln County Code does not regulate parking. Short term rental owners must be able to accommodate a certain number of parking spaces based on the number of approved sleeping areas within a short term rental, but if renters invite someone over for a gathering and it exceeds the minimum number of parking spaces, we are not regulating that. Having said that, vehicles cannot be parked illegally as outlined in Oregon Revised Statutes ORS 811.550 through 811.585. If you have complaints regarding illegal parking, please contact our non-emergency dispatch center at 541-265-0777 and a deputy will respond accordingly.

Thank you for the information regarding 155 Fern St. We will send it out with a compliance deputy to follow-up.

Best regards,
Kerry

Kerry de Lisser
Support Service Specialist

On Mon, May 6, 2019 at 3:29 PM William Ten Pas <william.tenpas@gmail.com> wrote:

My name is Bill Ten Pas and my address is 6805 Neptune in Gleneden Beach. The rental is at 6765 Neptune in Gleneden Beach. The rental is managed by Sweet Homes of Newport. On May 4th my wife called the number on the notice you sent us. No one answered and we left a message. We got a 1 800 number from the recording and called that number. We were concerned because the house is only supposed to have 4 cars. There were 7 with 4 parked on the street (2 on each side of the road)making it possible for only one car to pass at a time with difficulty. The Property manager called us back and told us she informed the renters of the concern. She told us the renters were a wedding party and that she had talked to the bride and she was very upset. That night there were 5 cars at the place overnight and another car came and parked the next morning making 3 cars on the road. We called the number you listed for the property. Again, no answer but a recorded message was left. We did not hear back from Sweet Homes after that. It is our understanding they are required to call back. Neptune is a narrow road and when one car is parked on the road passage is difficult.

Also the house at 155 Fern is a short term rental but there is no name or number to call posted on the property.

Thank you for you help with this matter.

Bill Ten Pas

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: Short term rental complaint
FROM: William Ten Pas <william.tenpas@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 06/05/2019 20:06

Thank you for your response. There is also a responsibility of the renter or their agent to get back to concerned neighbors in a set time. That is also in the regulations. Also, their license is dependent on the number of complaints in a given time period. Have I misread or misunderstood the regulations?

Bill Ten Pas

On Mon, May 6, 2019 at 4:23 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Mr. Ten Pas,

Lincoln County Code does not regulate parking. Short term rental owners must be able to accommodate a certain number of parking spaces based on the number of approved sleeping areas within a short term rental, but if renters invite someone over for a gathering and it exceeds the minimum number of parking spaces, we are not regulating that. Having said that, vehicles cannot be parked illegally as outlined in Oregon Revised Statutes ORS 811.550 through 811.585. If you have complaints regarding illegal parking, please contact our non-emergency dispatch center at 541-265-0777 and a deputy will respond accordingly.

Thank you for the information regarding 155 Fern St. We will send it out with a compliance deputy to follow-up.

Best regards,
Kerry

Kerry de Lisser
Support Service Specialist

On Mon, May 6, 2019 at 3:29 PM William Ten Pas <william.tenpas@gmail.com> wrote:

My name is Bill Ten Pas and my address is 6805 Neptune in Gleneden Beach. The rental is at 6765 Neptune in Gleneden Beach. The rental is managed by Sweet Homes of Newport. On May 4th my wife called the number on the notice you sent us. No one answered and we left a message. We got a 1 800 number from the recording and called that number. We were concerned because the house is only supposed to have 4 cars. There were 7 with 4 parked on the street (2 on each side of the road)making it possible for only one car to pass at a time with difficulty. The Property manager called us back and told us she informed the renters of the concern. She told us the renters were a wedding party and that she had talked to the bride and she was very upset. That night there were 5 cars at the place overnight and another car came and parked the next morning making 3 cars on the road. We called the number you listed for the property. Again, no answer but a recorded message was left. We did not hear back from Sweet Homes after that. It is our understanding they are required to call back. Neptune is a narrow road and when one car is parked on the road passage is difficult.

Also the house at 155 Fern is a short term rental but there is no name or number to call posted on the property.

Thank you for you help with this matter.

Bill Ten Pas

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)

[Newport, OR 97365-3867](#)

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: Short term rental complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: William Ten Pas <william.tenpas@gmail.com>
DATE: 07/05/2019 09:33

Your communication with the local contact will hopefully lead to a positive resolution. Please provide us with a copy of the written complaint you provide to the management company. (It is a normal expectation to leave a message for the local contact and then receive a call back. In your written complaint to the local contact, please advise the date & time you made each call; the time the management company called you back; and their response. The management company should call complainants back within a reasonable amount of time; however, please indicate the amount of time it took them to return your call.)

The copy of your written complaint to Sweet Homes Rentals that you provide us should document this information and would then be available for review by the Licensing Authority. Please note, vehicles parked legally along the road would not be cited or towed by law enforcement. If the cars are parked illegally, you would want to call dispatch so a deputy can investigate and cite/tow if warranted.

Local contact:
Sweet Homes Rentals
PO Box 53
Yachats, OR 97498
info@sweethomesrentals.com

Owners:
Russell & Nancy Hendrickson
176 N. Tenmile Lake
Lakeside, OR 97449

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, May 6, 2019 at 8:07 PM William Ten Pas <william.tenpas@gmail.com> wrote:

Thank you for your response. There is also a responsibility of the renter or their agent to get back to concerned neighbors in a set time. That is also in the regulations. Also, their license is dependent on the number of complaints in a given time period. Have I misread or misunderstood the regulations?

Bill Ten Pas

On Mon, May 6, 2019 at 4:23 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Mr. Ten Pas,

Lincoln County Code does not regulate parking. Short term rental owners must be able to accommodate a certain number of parking spaces based on the number of approved sleeping areas within a short term rental, but if renters invite someone over for a gathering and it exceeds the minimum number of parking spaces, we are not regulating that. Having said that, vehicles cannot be parked illegally as outlined in Oregon Revised Statutes ORS 811.550 through 811.585. If you have complaints regarding illegal parking, please contact our non-emergency dispatch center at 541-265-0777 and a deputy will respond accordingly.

Thank you for the information regarding 155 Fern St. We will send it out with a compliance deputy to follow-up.

Best regards,
Kerry

Kerry de Lisser
Support Service Specialist

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Also the house at 155 Fern is a short term rental but there is no name or number to call posted on the property.

Thank you for you help with this matter.

Bill Ten Pas

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)
[Newport, OR 97365](#)-3867

Tel: (541) 265-4912

| | <https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203
Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: Short term rental complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: William Ten Pas <william.tenpas@gmail.com>
DATE: 07/05/2019 13:34
ATTACHMENTS (20190507-133444-0000866): "[Short Term Rental License_Complaint Form_2017_01.docx](#)"

I've attached the complaint form for you in case you need it.

Kerry

On Tue, May 7, 2019 at 9:33 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Your communication with the local contact will hopefully lead to a positive resolution. Please provide us with a copy of the written complaint you provide to the management company. (It is a normal expectation to leave a message for the local contact and then receive a call back. In your written complaint to the local contact, please advise the date & time you made each call; the time the management company called you back; and their response. The management company should call complainants back within a reasonable amount of time; however, please indicate the amount of time it took them to return your call.)

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Local contact:

Sweet Homes Rentals

PO Box 53

Yachats, OR 97498

info@sweethomesrentals.com

Owners:

Russell & Nancy Hendrickson

176 N. Tenmile Lake

Lakeside, OR 97449

Best regards,

Kerry

Kerry de Lisser

Support Services Specialist

On Mon, May 6, 2019 at 8:07 PM William Ten Pas <william.tenpas@gmail.com> wrote:

Thank you for your response. There is also a responsibility of the renter or their agent to get back to concerned neighbors in a set time. That is also in the regulations. Also, their license is dependent on the number of complaints in a given time period. Have I misread or misunderstood the regulations?

Bill Ten Pas

On Mon, May 6, 2019 at 4:23 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Mr. Ten Pas,

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Thank you for the information regarding 155 Fern St. We will send it out with a compliance deputy to follow-up.

Best regards,
Kerry

Kerry de Lisser
Support Service Specialist

On Mon, May 6, 2019 at 3:29 PM William Ten Pas <william.tenpas@gmail.com> wrote:

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Also the house at 155 Fern is a short term rental but there is no name or number to call posted on the property.

Thank you for your help with this matter.

Bill Ten Pas

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

[225 W. Olive Street | Room 203](#)

[Newport, OR 97365-3867](#)

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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Short Term Rental Licensing

Lincoln County Sheriff's Office

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street | Room 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Short Term Rental Complaints

FROM: Bruce Trent <DBSalmonBake@outlook.com>

TO: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>

DATE: 22/05/2019 12:18

Good a. ernoon,

My name is Bruce Trent and I live in the Miroco district of Lincoln County. I also own a licensed short term rental here. A few of my neighbors have indicated they are not in favor of STR's and that they have caused issues in our neighborhood. I am trying to understand if there is a tenant problem or not, I have never received a complaint on any of our rentals.

I am hoping that the Sheriffs office can provide me an indication or specific knowledge of complaints filed against the four rentals I am aware of in Miroco. Mine, managed by Oregon Beach Vacations, two others managed by Vacasa and the last self-managed I believe.

Property Addresses:

3425 Rocky Creek Ave.
3510 Rocky Creek Ave.
3751 Rocky Creek Ave.
3771 Rocky Creek Ave.

Thank you!

Bruce Trent
3425 Rocky Creek Ave.
Depoe Bay, OR 97341

SUBJECT: Re: Short Term Rental Complaints
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Bruce Trent <DBSalmonBake@outlook.com>
DATE: 22/05/2019 14:21
ATTACHMENTS (20190522-142142-0000841): "[Short Term Rental License Complaint Form 2017_01.docx](#)"

Hi Bruce,

When a neighbor has a complaint, they are advised to call the local contact/management company. Ideally within an hour or as soon as possible, the local contact addresses the issue (noise, parking, garbage, etc.) and returns the call from the complainant. If the problem is not addressed appropriately, the complainant can follow-up with a written communication to the local contact and/or owner. If there is still an unresolved problem, the complainant can fill out a complaint form (attached), send it to our office, and include a copy of the written communication they sent to the local contact. Presumably, most complaints are addressed within the first hour and the Sheriff's Office is not involved or notified. We would have no record of these complaints.

Please see our website to fill out a records request form if you would like our office to conduct a search of records like the one you have described:
https://www.co.lincoln.or.us/sites/default/files/fileattachments/sheriff039s_office/page/868/records_request_form_fillable.pdf

Feel free to contact me if you would like further clarification (541) 265-0671.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Wed, May 22, 2019 at 12:18 PM Bruce Trent <DBSalmonBake@outlook.com> wrote:

Good afternoon,

My name is Bruce Trent and I live in the Miroco district of Lincoln County. I also own a licensed short term rental here. A few of my neighbors have indicated they are not in favor of STR's and that they have caused issues in our neighborhood. I am trying to understand if there is a tenant problem or not, I have never received a complaint on any of our rentals.

I am hoping that the Sheriff's office can provide me an indication or specific knowledge of complaints filed against the four rentals I am aware of in Miroco. Mine, managed by Oregon Beach Vacations, two others managed by Vacasa and the last self-managed I believe.

Property Addresses:

3425 Rocky Creek Ave.

3510 Rocky Creek Ave.

3751 Rocky Creek Ave.

3771 Rocky Creek Ave.

Thank you!

Bruce Trent

3425 Rocky Creek Ave.

Depoe Bay, OR 97341

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street, Ste. 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: RE: Short Term Rental Complaints
FROM: Bruce Trent <DBSalmonBake@outlook.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 23/05/2019 09:47

Kerry,

Thank you for the response. My only question is on how to pay any fee's. The form doesn't allow for that. Does that mean I can not do any other submission other than in person? Since my records request doesn't have a case number looks like it would be a minimum of \$15.

Thank you,

Bruce

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing

Sent: Wednesday, May 22, 2019 2:22 PM

To: Bruce Trent <DBSalmonBake@outlook.com>

Subject: Re: Short Term Rental Complaints

Hi Bruce,

When a neighbor has a complaint, they are advised to call the local contact/management company. Ideally within an hour or as soon as possible, the local contact addresses the issue (noise, parking, garbage, etc.) and returns the call from the complainant. If the problem is not addressed appropriately, the complainant can follow-up with a written communication to the local contact and/or owner. If there is still an unresolved problem, the complainant can fill out a complaint form (attached), send it to our office, and include a copy of the written communication they sent to the local contact. Presumably, most complaints are addressed within the first hour and the Sheriff's Office is not involved or notified. We would have no record of these complaints.

Please see our website to fill out a records request form if you would like our office to conduct a search of records like the one you have described:

https://www.co.lincoln.or.us/sites/default/files/file_attachments/sheriff039s_office/page/868/records_request_form_fillable

Feel free to contact me if you would like further clarification (541) 265-0671.

Best regards,

Kerry

Kerry de Lisser

Support Services Specialist

On Wed, May 22, 2019 at 12:18 PM Bruce Trent <DBSalmonBake@outlook.com> wrote:

Good afternoon,

My name is Bruce Trent and I live in the Miroco district of Lincoln County. I also own a licensed short term rental here. A few of my neighbors have indicated they are not in favor of STR's and that they have caused issues in our neighborhood. I am trying to understand if there is a tenant problem or not, I have never received a complaint on any of our rentals.

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Property Addresses:

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Thank you!

Bruce Trent
3425 Rocky Creek Ave.
Depoe Bay, OR 97341

--

Short Term Rental Licensing

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225 W. Olive Street, Ste. 203
Newport, OR 97365-3867
Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: Short Term Rental Complaints
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Bruce Trent <DBSalmonBake@outlook.com>
DATE: 23/05/2019 10:35

Bruce,

Feel free to mail us the request form with a check for \$15.00. If you choose to stop by, our doors are open 8:30-12, M-Fri or 1-5, M-Thu. We can take cash, check, or credit card in-person. Please be sure to include your email address on the request form.

Best,
Kerry

On Thu, May 23, 2019 at 9:47 AM Bruce Trent <DBSalmonBake@outlook.com> wrote:

Kerry,

Thank you for the response. My only question is on how to pay any fee's. The form doesn't allow for that. Does that mean I can not do any other submission other than in person? Since my records request doesn't have a case number looks like it would be a minimum of \$15.

Thank you,

Bruce

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Wednesday, May 22, 2019 2:22 PM
To: Bruce Trent <DBSalmonBake@outlook.com>
Subject: Re: Short Term Rental Complaints

Hi Bruce,

When a neighbor has a complaint, they are advised to call the local contact/management company. Ideally within an hour or as soon as possible, the local contact addresses the issue (noise, parking, garbage, etc.) and returns the call from the complainant. If the problem is not addressed appropriately, the complainant can follow-up with a written communication to the local contact and/or owner. If there is still an unresolved problem, the complainant can fill out a complaint form (attached), send it to our office, and include a copy of the written communication they sent to the local contact. Presumably, most complaints are addressed within the first hour and the Sheriff's Office is not involved or notified. We would have no record of these complaints.

Please see our website to fill out a records request form if you would like our office to conduct a search of records like the one you have described:

https://www.co.lincoln.or.us/sites/default/files/fileattachments/sheriff039s_office/page/868/records_request_form_fillable.pdf

Feel free to contact me if you would like further clarification (541) 265-0671.

Best regards,

Kerry

Kerry de Lisser

Support Services Specialist

On Wed, May 22, 2019 at 12:18 PM Bruce Trent <DBSalmonBake@outlook.com> wrote:

Good afternoon,

My name is Bruce Trent and I live in the Miroco district of Lincoln County. I also own a licensed short term rental here. A few of my neighbors have indicated they are not in favor of STR's and that they have caused issues in our neighborhood. I am trying to understand if there is a tenant problem or not, I have never received a complaint on any of our rentals.

I am hoping that the Sheriffs office can provide me an indication or specific knowledge of complaints filed against the four rentals I am aware of in Miroco. Mine, managed by Oregon Beach Vacations, two others managed by Vacasa and the last self-managed I believe.

Property Addresses:

3425 Rocky Creek Ave.

3510 Rocky Creek Ave.

3751 Rocky Creek Ave.

3771 Rocky Creek Ave.

Thank you!

Bruce Trent

3425 Rocky Creek Ave.

Depoe Bay, OR 97341

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street, Ste. 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street, Ste. 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
FROM: Monica Kirk <monicakirk@mac.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 31/05/2019 11:16

Good morning,

This is about spilled garbage and no local contact.

May 31, 2019

7:50 am

Garbage Bin had been opened and garbage bags strewn on the drive way and street, including and gray egg carton with whole eggs; broken eggs, egg shells spread around. Something was large enough to open the bin even though corralled, and lift out a garbage bag that contained a carton of eggs and meat packaging. Meat is gone. Birds having a great time.

I called Vacasa. I described the problem to "Allison" and said that garbage pick up is Friday at 8 am. She said she'd contact the Local Contact.

I took photos.

7:45 am

Garbage bin emptied by Trash Company. Eggs, plastic bags, meat packaging, etc not picked up. I took a movie to illustrate that sanitary services does not pick up debris.

11:15

No Vacasa representative has arrived.

Admittedly, Vacasa took steps in January to secure the bin with a corral and a chain. On this occasion, the 32 gal bin was sufficient. The problem was not overflowing or tipped over. The issue is that they were notified over 3 hours ago and no local contact has arrived.

We are over "3 strikes" on this property. Do you need me to complete the Form and drop it off?

In the meantime, maybe you could notify Vacasa about this problem.

Thanks,
Monica Kirk
503-515-6149

SUBJECT: Fwd: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jack Larcade <jackl@vacasa.com>
DATE: 31/05/2019 11:57

Jack,
Can you advise when this will be rectified, please? If there is another representative I need to reach out to, please advise.

Thanks,
Kerry

Kerry de Lisser
Support Services Specialist
Lincoln County Sheriff's Office

----- Forwarded message -----

From: **Monica Kirk** <monicakirk@mac.com>
Date: Fri, May 31, 2019 at 11:17 AM
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To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

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Short Term Rental Licensing

Lincoln County Sheriff's Office
225 W. Olive Street, Ste. 203
Newport, OR 97365-3867
Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Fwd: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
FROM: Monica Kirk <monicakirk@mac.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 31/05/2019 12:27

I called Vacasa at 6:50 am, not 7:50. M

Begin forwarded message:

From: Monica Kirk <monicakirk@mac.com>
Subject: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
Date: May 31, 2019 at 11:16:56 AM PDT
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

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503-515-6149

SUBJECT: Re: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
FROM: Jack Larcade <jack.larcade@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 31/05/2019 12:42

Hi Kerry,

Staff will be there in roughly 20 minutes. Pardon, I am out today, I see there was a call in this morning and a work order created, home is held for owner use and trash service should have picked up all trash shortly after the call. I was contacted by a male neighbor at 11:35am and arranged for staff to visit even though it is being used by the owner where we wouldn't visit the property without authorization from them, we haven't been able to connect yet.

Not sure how this can occur with the corral, we'll look into it more and see what else can be done to prevent this from happening again.

Thank you,



Jack Larcade | General Manager - Lincoln City, Neskowin, and Pacific City OR

o: 503-345-9399 c: 541-921-9109

vacasa.com

On Fri, May 31, 2019 at 11:58 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Jack,

Can you advise when this will be rectified, please? If there is another representative I need to reach out to, please advise.

Thanks,
Kerry

Kerry de Lisser
Support Services Specialist
Lincoln County Sheriff's Office

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Short Term Rental Licensing

Lincoln County Sheriff's Office
225 W. Olive Street, Ste. 203
Newport, OR 97365-3867
Tel: (541) 265-4912
<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
FROM: Jack Larcade <jack.larcade@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 31/05/2019 13:05
ATTACHMENTS (20190531-130510-0000922): "[IMG_0473 \(1\).jpg](#)", "[IMG_0474 \(1\).jpg](#)", "[IMG_0475 \(1\).jpg](#)"

Follow up with photos, we added an additional board across the top of the lid to prevent critters from being able to open the lid.

Please let me know if we can provide anything further.

Thank you,



Jack Larcade | General Manager - Lincoln City, Neskowin, and Pacific City OR

o: 503-345-9399 c: 541-921-9109

vacasa.com

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vacasa.com

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Thanks,
Kerry

Kerry de Lisser
Support Services Specialist

Lincoln County Sheriff's Office

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street, Ste. 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>



SUBJECT: Re: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 31/05/2019 14:45
ATTACHMENTS (20190531-144536-0000818): ["Short Term Rental License_Complaint Form_2017_01.docx"](#)

Hi Monica,

At 12:42pm, Vacasa representative Jack Larcade advised that staff will be responding in-person in roughly 20 minutes. There may have been some confusion as they normally do not respond to the home unless they have authorization from the owner when the home is being held for use by the owner and they apparently had not connected with the owner yet.

Vacasa:
PO Box 10130
Portland, OR 97296

Owner:
James Vestigo
14081 SE Rust Way
Damascus, OR 97089

If the issue is not fixed to your satisfaction, please send a copy of the correspondence you send to Vacasa to us along with your written complaint form (attached).

I see a complaint on October 3, 2018 of missing signage that was replaced the same day. My understanding is that the revised ordinance will not make the outdoor signage sound optional (as the current code can be interpreted).

Best regards,
Kerry

On Fri, May 31, 2019 at 12:27 PM Monica Kirk <monicakirk@mac.com> wrote:
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Subject: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
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Short Term Rental Licensing

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225 W. Olive Street, Ste. 203

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Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
FROM: Monica Kirk <monicakirk@mac.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 31/05/2019 14:55

Hi Kerry,

I noticed Vacasa was here by 12:45. They are reconfiguring the corral when I left.

I will still write up today's incident as a Garbage/Local Owner and see what happens.

Thanks.
Monica

Sent from my iPhone

On May 31, 2019, at 2:45 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Monica,
At 12:42pm, Vacasa representative Jack Larcade advised that staff will be responding in-person in roughly 20 minutes. There may have been some confusion as they normally do not respond to the home unless they have authorization from the owner when the home is being held for use by the owner and they apparently had not connected with the owner yet.

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street, Ste. 203

Newport, OR 97365-3867

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<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

<Short Term Rental License_Complaint Form_2017_01.docx>

SUBJECT: Re: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jack Larcade <jack.larcade@vacasa.com>
DATE: 31/05/2019 16:11

Hi Jack,

The complainant noted your staff was on scene by 12:45 pm "reconfiguring the corral." Thank you for your response and photos.

Best regards,
Kerry

On Fri, May 31, 2019 at 1:05 PM Jack Larcade <jack.larcade@vacasa.com> wrote:

Follow up with photos, we added an additional board across the top of the lid to prevent critters from being able to open the lid.

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vacasa.com

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vacasa.com

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Lincoln County Sheriff's Office

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SUBJECT: Re: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jack Larcade <jackl@vacasa.com>
DATE: 03/06/2019 08:25

Jack,

Someone is required to respond within 60 minutes. If what she is saying is true, this property is getting close to having it's license revoked.



Lisa Combs
Support Services Director, Lincoln County Sheriff's Office
Phone: 541-265-0660 | Fax: 541-265-4917
225 W. Olive Street, Newport, OR 97365
www.lincolncountysheriff.net

On Fri, May 31, 2019 at 11:57 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Can you advise when this will rectified, please? If there is another representative I need to reach out to, please advise.

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Support Services Specialist
Lincoln County Sheriff's Office

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225 W. Olive Street, Ste. 203
Newport, OR 97365-3867
Tel: (541) 265-4912
<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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Short Term Rental Licensing

Lincoln County Sheriff's Office
225 W. Olive Street, Ste. 203
Newport, OR 97365-3867
Tel: (541) 265-4912
<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
FROM: Jack Larcade <jack.larcade@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 03/06/2019 11:24

Hello Lisa,

The contact she reached out to did answer and create a work order. Local staff received the work order and began attempting to reach the homeowner who was in possession of the property at the time of the incident - we need permission to visit properties while occupied. This neighbor has my cell number, our Housekeeping Manager's Cell number, and our Maintenance Lead cell number who she contacts for various concerns constantly. This is our efforts to provide prompt response by providing direct contact with the local employees where she has had no concerns reaching us previously.

What can we do? As soon as I got a call, I had staff there within 20 minutes, I was scheduled off this day. Is the directive to resolve all issues within 60 minutes or contact within then and resolve in a reasonable time frame? Seems reasonable to assume the trash provider would take away the trash as they're paid to do this service and we weren't aware they did not until the second call, and from that, it was resolved with more steps to stop this from happening again.

What are the other "strikes"? We reduced the occupancy from the previous concern and have always promptly responded with efforts to resolve in a peaceful manner. Please do not share, but we are now setting up game cams to catch who is doing this, there is no way a "critter" can access the trash bin or remove our signage that is bolted to the wall and missing weekly.

Please advise.

Thank you,



Jack Larcade | General Manager - Lincoln City, Neskowin, and Pacific City OR

o: 503-345-9399 c: 541-921-9109

vacasa.com

On Mon, Jun 3, 2019 at 8:25 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Jack,

Someone is required to respond within 60 minutes. If what she is saying is true, this property is getting close to having it's license revoked.



Lisa Combs

Support Services Director, Lincoln County Sheriff's Office

Phone: 541-265-0660 | Fax: 541-265-4917

225 W. Olive Street, Newport, OR 97365

www.lincolncountysheriff.net

On Fri, May 31, 2019 at 11:57 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Jack,

Can you advise when this will be rectified, please? If there is another representative I need to reach out to, please advise.

Thanks,
Kerry

Kerry de Lisser
Support Services Specialist
Lincoln County Sheriff's Office

----- Forwarded message -----

From: **Monica Kirk** <monicakirk@mac.com>
Date: Fri, May 31, 2019 at 11:17 AM
Subject: STR Complaint: 3751 Rocky Creek Ave, Depoe Bay
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Good morning,

This is about spilled garbage and no local contact.

May 31, 2019

7:50 am

Garbage Bin had been opened and garbage bags strewn on the drive way and street, including and gray egg carton with whole eggs; broken eggs, egg shells spread around. Something was large enough to open the bin even though corralled, and lift out a garbage bag that contained a carton of eggs and meat packaging. Meat is gone. Birds having a great time.

I called Vacasa. I described the problem to "Allison" and said that garbage pick up is Friday at 8 am. She said she'd contact the Local Contact.
I took photos.

7:45 am

Garbage bin emptied by Trash Company. Eggs, plastic bags, meat packaging, etc not picked up.
I took a movie to illustrate that sanitary services does not pick up debris.

11:15

No Vacasa representative has arrived.

Admittedly, Vacasa took steps in January to secure the bin with a corral and a chain. On this occasion, the 32 gal bin was sufficient. The problem was not overflowing or tipped over. The issue is that they were notified over 3 hours ago and no local contact has arrived.

We are over "3 strikes" on this property. Do you need me to complete the Form and drop it off?

In the meantime, maybe you could notify Vacasa about this problem.

Thanks,
Monica Kirk
503-515-6149

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SUBJECT: Re: 7470 SW Surfland, Southbeach
FROM: Monica Kirk <monicakirk@mac.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 13/06/2019 09:19

Hi Kerry,

I forward the advice RE: contact Planning about the failure, the remodel that (from Planning Septic records) may not have inspected, and the drain field.

In the meantime, although the owner advertises as 10 occupants on VRBO, <https://www.vrbo.com/311206>, he either lied or did not correct the number of bedrooms on his renewal. As you know, the application is sworn, although not penalty is stated.

I know is not the type of violation that falls under the Complaint process. However, it goes to the heart of the licensing program: How can the Sheriff issue a license if the application is false?

This is my question: Generally, is there a penalty when the Sheriff discovers that a sworn application is false? For instance, if I lied on my application for a CHL, would it be revoked if discovered? What about a Drivers' License?

I'm poking around about these issues so that the Ordinance amendments are fact-based. The BOC seems interested in compliance and enforcement of violations. These falsely sworn applications or occupancy exceedences are not among them. Maybe the penalty for a false statement on, or failure to update (like Local Contact), an STR application should be more explicit and substantial, e.g. revocation for ? months/years?

Thanks,
Monica

On Jun 13, 2019, at 8:36 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Monica,

Please feel free to forward your documentation to the Planning Department. With Quinn Andreas resigning recently, I'm unsure who is handling septic concerns. You might give them a call at 541-265-4192.

On a side note, until the County Commissioners in conjunction with County Counsel determine what amendments we will be making to the Lincoln County Code, the Short Term Rental Licensing Program will not be enforcing the septic guidelines we have discussed to date.



Lisa Combs
Support Services Director, Lincoln County Sheriff's Office
Phone: 541-265-0660 | Fax: 541-265-4917
225 W. Olive Street | Newport, OR 97365
www.lincolncountysheriff.net

On Wed, Jun 12, 2019 at 5:45 PM Monica Kirk <monicakirk@mac.com> wrote:
Hi Kerry,

7470 SW Surfland, Southbeach, is one of the 50 Septic STRs that have either no or incomplete septic records. We gave the list below to each Commissioners at our meetings last week and

requested urgent action.

The licensed occupancy of this Septic STR is 11 (3 bedroom). I've learned from a neighbor that a dormer was added and the drain field has been paved over. I forgot to ask the date of the remodel. It is an approved renewal.

Pre-Remodel https://www.realtor.com/realestateandhomes-detail/7470-SW-Surfland-St_South-Beach_OR_97366_M22475-79966 3 bedrooms, 4 baths

Post Remodel: https://www.zillow.com/homedetails/7470-SW-Surfland-St-South-Beach-OR-97366/60372659_zpid/ 6 bedrooms, and 6 baths

The Owner lives in Albany. The Local Contact is Erica Patten, Toledo. No phone number. This STR is in bold, below.

Please let me know what follow up your Program plans and whether you will ... or I should ... forward this information on to Planning.

Thanks,
Monica
503-515-6149 cell

50 Septic STRs with no or incomplete records, based on April 30 STR Planning Report. It has not been updated with the June 3 data.

1st Priority because they are licensed for 16 occupants

3806 Shoreview NW, Waldport

1602 Oceanview NW, Waldport

4010 Hwy 101, Yachats

7520 M Pacific Coast, Waldport

7520 Coast Highway,

2nd Priority because they are licensed for 14

1133 Knoxville Yachats

1381 East Devils Lake NE, Os

8578 Coast NW, Seal Rock

1343 Sherwood SW, Waldport

3rd Priority because they are licensed for 11

8510 Marine View, Southbeach

7470 Surfland, South Beach

92423 Grand, Seal Rock

6633 Finisterre, Yachats

1351 Devils Lake, Lincoln City

7732 Surfland, Southbeach

3751 South Beach, Depoe Bay.

116 115th NE , Newport

11623 Avery NE, Newport

178 68th SW, Southbeach

666 Seawoods SW, Waldport

3751 Rocky Creek Ave, Depoe Bay

4th Priority because they are licensed for 9 or fewer: 31 STRs

--

Short Term Rental Licensing

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TO: Monica Kirk <monicakirk@mac.com>
DATE: 13/06/2019 10:24

Monica,

I'm happy to reach out to the owner of this property regarding the discrepancy, because I don't believe it was his intent to be deceptive. I know the owner requested a maximum occupancy under what he is allowed based on the ordinance calculation. Our office does not regulate the owner's advertisement on their bedrooms but, they cannot advertise for more than their allowed maximum occupancy.



Lisa Combs
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3751 South Beach, Depoe Bay.

116 115th NE , Newport

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178 68th SW, Southbeach

666 Seawoods SW, Waldport

3751 Rocky Creek Ave, Depoe Bay

4th Priority because they are licensed for 9 or fewer: 31 STRs

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Short Term Rental Licensing

Lincoln County Sheriff's Office

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Short Term Rental Licensing

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12/31/2020

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: additional complaint re STR 11710 NE Beverly Drive
FROM: "Lee J. Siegel" <leesiegel@earthlink.net>
TO: <sheriffstrlicensing@co.lincoln.or.us>
DATE: 22/07/2019 16:17

Dear LCSO,

I just became aware that my neighbors, Keith and Pam Fork, complained to you about a party the weekend of July 19-20 at the STR at 11710 NE Beverly, which is directly north of their house across a private lane. They tell me that in addition to loud music, there were nine cars when only four are allowed.

I live at the east dead end of the private lane. At about 1 or 2 a.m. in the morning (I believe Saturday), I was awakened by a car driving down the lane toward my house and turning around. I assume the car was associated with the party. They were driving on private property and should have been exiting in the other direction.

I am sending this so you know the Forks were not alone in being disturbed. On Sunday, I saw Vacasa assistant general manager Rose Lupton on the property and also complained to her.

Lee J. Siegel
11730 NE Beverly Drive
Newport, OR 97365-9540
801-272-3331

SUBJECT: Re: additional complaint re STR 11710 NE Beverly Drive
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: "Lee J. Siegel" <leesiegel@earthlink.net>
DATE: 22/07/2019 17:13
ATTACHMENTS (20190722-171358-0000858): ["Short Term Rental License Complaint Form 2017_01.docx"](#)

Hi Lee,

Your neighbor may have called dispatch or Vacasa when they had concerns this past weekend. As of July 22, 2019, our office has not received a written complaint with a copy of the complaint that may have been provided to Vacasa.

To clarify, Vacasa would be the appropriate number to call for noise during quiet hours (10pm-7am)/parking/garbage concerns (503) 345-9399 or 855-448-1906. Dispatch (541) 265-0777 would be the appropriate number to call if the vehicles are parked illegally (double parked/too close to fire hydrants/etc.). If Vacasa did not respond appropriately within approximately an hour (or did not respond at all), the complainant would then submit their written concern to Vacasa. If the matter is still not resolved, a copy of the written communication to Vacasa could then be turned in to the Sheriff's Office with a complaint form (attached). Vacasa's mailing address is PO Box 10130, Portland, OR 97296.

Lincoln County Code does not regulate parking. Short term rental owners must be able to accommodate a certain number of parking spaces based on the number of approved sleeping areas within a short term rental, but if renters invite someone over for a gathering and it exceeds the minimum number of parking spaces, we do not regulate that. Having said that, vehicles cannot be parked illegally as outlined in Oregon Revised Statutes ORS 811.550 through 811.585. If you have complaints regarding illegal parking, please contact our non-emergency dispatch center at 541-265-0777 and a deputy will respond accordingly.

If you need further clarification, please contact our office during business hours (541) 265-0671.

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, Jul 22, 2019 at 4:17 PM Lee J. Siegel <leesiegel@earthlink.net> wrote:

Dear LCSO,

I just became aware that my neighbors, Keith and Pam Fork, complained to you about a party the weekend of July 19-21 at the STR at 11710 NE Beverly, which is directly north of their house across a private lane. They tell me that in addition to loud music, there were nine cars when only four are allowed.

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Lee J. Siegel

11730 NE Beverly Drive

Newport, OR 97365-9540

801-272-3331

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SUBJECT: RE: additional complaint re STR 11710 NE Beverly Drive
FROM: "Lee J. Siegel" <leesiegel@earthlink.net>
TO: "sheriff strlicensing" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 22/07/2019 22:52

Kerry,

I did contact Vacasa, Please put a notation in the file for this home that there was a loud party the weekend of July 19-21 with nine cars instead of the allowed four, with some of the cars illegally parked on Keith Fork's property and trespassing on the private lane to the homes of myself and two other neighbors.

Thank you,

Lee J. Siegel
11730 NE Beverly Drive
Newport 97365

From: kdelisser-shanks@co.lincoln.or.us [mailto:kdelisser-shanks@co.lincoln.or.us] **On Behalf Of** sheriff strlicensing

Sent: Monday, July 22, 2019 5:14 PM

To: Lee J. Siegel

Subject: Re: additional complaint re STR 11710 NE Beverly Drive

Hi Lee,

Your neighbor may have called dispatch or Vacasa when they had concerns this past weekend. As of July 22, 2019, our office has not received a written complaint with a copy of the complaint that may have been provided to Vacasa.

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Short Term Rental Licensing

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<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: 3763 Rocky Creek Ave, Depoe Bay (Travis Beard, owner): Local Contact
FROM: Monica Kirk <monicakirk@mac.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 29/07/2019 12:21

Hi Kerry,

My responses are in red. I have the texts, but no records of the phone calls.

Although each of these problems was resolved by Travis, he does not live in Oregon and is not a Local Contact.

My Complaint is that there is no Local Contact available in Lincoln County, as required by the STR Code. I notified your office of lack of a Local Contact once before. Does that count as a violation, for purposes of 3/year, even though Travis reported a new Local Contact? How would you count the 4 “No Local Contact” complaints below (3 are mine, 1 the renters’)? Does the Garbage complaint count as a violation even though it was resolved by Travis?

I have another question. With the exception of the garbage issue on April 7, the other problems (over occupancy, parking, noise between 7 am and 1 pm) are not enforceable violations. But just because a problem that interferes with the neighborhood isn’t enforceable doesn’t mean that a Local Contact can’t be notified, does it? Although the issue can’t be the subject of a complaint, I would argue that I should still be able to get timely relief from a reasonable problem by calling the Local Contact which is why a Local Contact is important. Amendments to the Code should address this by explicitly clarifying that the Local Contact is available to respond to reasonable problems that affect the , not just those that are enforceable violations. Property Managers and Owners will not like this anymore than we neighbors like living next to an STR that engages in all kinds of un-neighborly conduct that is a violation of the Ordinance, but would a violation of reasonable “quiet enjoyment” expectation in residential neighborhoods.

Perhaps adding a “quiet enjoyment” clause to the Ordinance and requiring that it be included in a “model” addendum for Lincoln County STRs rental agreements. A “quiet enjoyment” clause could be tailored to the STR Industry to provide assurance to the neighborhood that the STR and uses of the STR conform with zoning and community-adopted regulations in a Good Neighbor Agreement. Paramount must be enforcement of licensed occupancy, 24/7 (no more than the licensed occupancy at any time, not just at night). The amendments could also waive permission (for Local Contacts) and warrants (for the Sheriff’s STR Deputy) to inspect for over occupancy issues, something that is not done now even with probable cause such as photographs or videos.

Thanks for following up. Is the Sheriff’s STR program compiling a list of proposed amendments?

Best regards,
Monica

On Jul 29, 2019, at 9:18 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Monica,
What date/time did you call the listed local contact (when he failed to respond to your call)? What date did the renters say they tried to call the local contact (and they also failed to get a response from the local contact)?

Thanks,
Kerry

On Thu, Jul 25, 2019 at 3:45 PM Monica Kirk <monicakirk@mac.com> wrote:
Hi!

1. WEDNESDAY & THURSDAY, July 24 and/or 25, 2019

Two men who said they were renters from the above address went to my elderly (90 yo) neighbor Marge Hammond's house this morning and asked to use her WIFI. They said the code to access their STR didn't work. She said she would place a call for them. Like all full-time, and most part-time Miroco residents, she has a landline. They replied they had no number for her to call. (This may have meant that they did not have the Local Contact WITH them to give to Marge.) Marge lives more than 250 feet away from Travis and did not have Travis' Local Contact (Kim) name/number. She said she gave them access to her Secured WiFi. After thinking about it, she called me. She asked me if she did the right thing; I told her no. That's when I learned she did not receive the Notice of Approval and did not know who to call.

I sent Travis and his Local Contact Kim a text on July 25, 2019 asking whether there were renters this weekend. I also asked whether they had a list of registered guests and whether it was OK to call the NonEmergency Sheriff to stop by and confirm who there were, if they did not. Travis called to confirm that renters had reserved July 24, but he was concerned they were unable to access wifi and that they were bothering neighbors. He agreed to look into this. In a subsequent phone text exchange with Travis, he said he left a message (text? phone call?) for them to call him. Travis later replied by text that it was OK to call the Sheriff, if I still had concerns. The Local Contact Kim never replied to me. Is this because Travis told him he would handle it? Perhaps, but we know Travis does not live in Lincoln County.

I then talked with the renters. They had forgotten to bring the Airbnb instructions they downloaded and could not get a WiFi or data signal, not uncommon in Miroco, to download them. That's why they went to Marge's for help, also a common occurrence in Miroco. They assured me they only used her signal and didn't need her password. They said they did not come next door (to my house) because they thought it was an STR. These renters use Airbnb and are unfamiliar with local signage requirements. I showed them the Local Contact info posted by the door and asked why they did not call the Local Contact for help. They said they did, but no one replied. Because I didn't clarify dates, they may have called on either July 24, the day Travis said they could have checked in, or the morning of July 25, before they went to Marge's. I didn't ask. They were surprised to learn that Travis was trying to reach them. However, if there was no data signal, they would not have received his call.

2. SATURDAY, JULY 20, 2019

I called the Local Contact Kim last weekend because there were 20+ people and 5-6 cars all day and all night. There was also noise loud enough for us to hear inside our home which is about 20 feet away from their back patio, but it was before 11 p.m. I didn't notify the NonEmergency Sheriff or send an email to your office because neither of these are enforceable violations, but both disrupt our enjoyment of our residential community. However, Travis has been willing to address problems in the past, so I called Local Contact Kim. Kim answered to say he was at the Portland Airport. He said he would call Travis. Travis replied to me by text that he contacted the Renters and told them that "if he has over 11 people the sheriff will be coming by and ask people to leave." Even though these are no enforceable violations, shouldn't I be able to contact the Local Contact for help? Travis does not live in Lincoln County.

3. SUNDAY, APRIL 7, 2019

I called the Local Contact Kim on Sunday about the overflowing garbage, suggesting that the housekeeper come out and pick it up. (Photo below). He said he was at PDX, just getting off the airplane. He said there wasn't anything he could do about it for a few days. I told Kim that would not work because the next garbage pick up day was on Friday, April 12. (FYI, Miroco residents do not leave our garbage bins out during the week. Raccoons knock over garbage bins that are not corralled. Even if corralled, raccoons will open the bins, take out and tear through bags.) I asked him whether he lived in Lincoln County. He demurred, and said he'd talk with Travis.



Travis text his reply on June 14 to say they now had 2 large garbage bins. Travis does not live in Lincoln County. Are you sure the Local Contact Kim lives in Lincoln City?

As regards the lack of reliable WiFi and cell phone access, we'll propose a change to the Code's Operating Standards when the Ordinance is amended. Until then, there really is no remedy for this.

But would please you confirm that Kim Blackerby, Travis' Local Contact, really lives in Lincoln City?

Thanks,
Monica

"The most wasted of all days is one without laughter." ee cummings

--

Short Term Rental Licensing

Lincoln County Sheriff's Office
225 W. Olive Street, Ste. 203
Newport, OR 97365-3867
Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: 3651 Rocky Creek Have, Depoe Bay: Parking, Garbage
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
CC: "Wayne Belmont, Esq" <wbelmont@co.lincoln.or.us>, Richard Carpenter <richardpcarpenter@gmail.com>
DATE: 31/07/2019 13:09

Monica,

Please keep in mind that illegal parking complaints may also be called in to the non-emergency dispatch number at 541-265-0777. The pictures are helpful. Our office will keep track of the illegal parking complaint for future reference.

The owner is approved at a maximum occupancy of 8 and they are advertising the same (see link below):

<https://www.vacasa.com/unit.php?UnitID=9862>



Lisa Combs
Support Services Director, Lincoln County Sheriff's Office
Phone: 541-265-4912 | Fax: 541-265-4917
225 W. Olive Street | Newport, OR 97365
www.lincolncountysheriff.net

On Tue, Jul 30, 2019 at 12:54 PM Monica Kirk <monicakirk@mac.com> wrote:

Dear Kerry and Lisa,

As you know, there have been problems ... many problems, and recurring problems ... at the Vacasa property at 3751 Rocky Creek Ave.

While most violations are about garbage, Miroco neighbors have reported (a) misrepresentation of the number of bedrooms on the STR application (a violation that I understood was corrected, but today's renters told me it was still licensed for 11), (b) over-licensed occupancy (not a violation although the STR is on septic), (c) illegal parking (3750 Rocky Creek Ave and on Rocky Creek Ave itself), and (4) people trespassing over private property (3723 Rocky Creek Ave) to access the dangerous basalt shoreline (Miroco posted "Hazard, Stay off the Rocks" signage).

Last weekend, renters' unattended pre-teen kids played on the grassy lawn that had just been sprayed with pesticides (3520 Rocky Creek Have). The home at 3520 is yellow and depicted in the photo below. This property is posted "no trespassing" and has large rocks placed around the property as a type of fence, consistent with the neighborhood.

Today, the issue is illegal parking and the belligerent "attitude" of renters towards neighbors. This is what occurred and was reported to Vacasa:

The renters at 3751 Rocky Creek Ave had parked their grey station wagon across the street in the driveway of 3750 Rocky Creek Ave, the home of summer residents Richard & Marianna Carpenter. I had noticed the car about 10 minutes earlier, called Vacasa (Jack), and left a message. I also asked them (2 men to move the wagon. They replied "in a minute" and explained they were waiting for a woman with a baby to come out.

Mr Carpenter, the Owner of 3750 Rocky Creek Ave, then walked across the street and asked these two men to move the station wagon from his driveway. These renters had finished hitching their pontoon boat to their truck and we're hanging out in the STR driveway, talking.

When Richard politely told them they could not park in his driveway, the younger man (early 20 s?) argued back. They said they were going crabbing and it would just be "a minute". They were very argumentative in defending their right to park in a neighbor's driveway even after being politely asked to move. The younger man, in particular, was disrespectful. (In the culture of most neighborhoods, and especially Miroco, his conduct was belligerent.) Mr Carpenter left after saying he was going to call Vacasa. He also took photos of the station wagon parked in his driveway. I called Vacasa (Jack) a 2nd time, leaving a message.

As soon as Mr Carpenter started photographing the station wagon that was parked in his driveway, the older man went inside the STR and a woman rushed out to move it. Rather than parking the car legally at the STR, she now parked it in the street where it was now blocking our driveway. It was clear that the men intended to park there for more than "a minute" because the older man began to remove supplies from the wagon's trunk. You can see this in my photo, below.

I once again went out, this time to tell them to not to park in the street and not to block our driveway. I said I didn't know what they expected when they rented here, but this was a residential neighborhood, not a resort or campground.

The woman replied it would be "just a minute" and then "I am afraid to pull into the driveway" because she would "not be able to make the angle" given how the truck/pontoon were parked. I reiterated that the men would need to move the truck/boat so she could pull into the STR driveway because no car could legally park in the street. One of the men walked over, exchanged places with her, and moved the car into the driveway.

When my spouse left about 15 minutes later, she noticed and photographed trash in the driveway. About that same time Vacasa (Brent) showed up, taking photos. He said Jack had tried calling the renters, but because no one picked up, he sent Brent.

By the time Brett arrived, the truck/boat was gone and the wagon was in the STR's driveway.

I explained what I had watched, heard, and said. I said that Richard had photos of the wagon parked in his driveway and I had a photo of the wagon parked in the street, blocking our driveway. He didn't ask for them. Brett had no photos (except of garbage) because the men had driven off. He took no notes.

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After the men left, the woman came to our house to apologize. She said the men were her uncle and cousin and the cousin was hot-headed. She said the uncle and cousin were not even staying there. The truck and the pontoon were parked at the STR because there wasn't parking space where the uncle and his family were staying at Bella Beach.

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- (1) Did this illegal parking and garbage problem get fixed? Yes, but not until neighbors intervened.
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On Feb 6, 2019, I was notified by email that occupancy had been reduced from 11 to 8. I do not know how many are staying there now, only that they are here for a family reunion. Based on the renter's statement, I am concerned that on some platform, somewhere, this STR is advertised as licensed for 11 people. This is

important because occupancy is not an enforceable violation, according to your office, and impossible to monitor, according to Vacasa. Advertising occupancy at 11 people for this STR should count as a knowing violation by the Owner because they presumably were notified in Feb that the licensed occupancy had changed.

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bcc: Miroco STR Committee

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DATE: 31/07/2019 14:01

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<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: 3763 Rocky Creek Ave, Depoe Bay (Travis Beard, owner): Local Contact
 FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
 TO: Monica Kirk <monicakirk@mac.com>
 DATE: 31/07/2019 14:25

Monica,

According to Assessor records, the local contact for this property does live in Lincoln County. The Code does not require the local contact to be the only person who can handle complaints. The local contact has to be able to respond timely to the property should circumstances dictate that. I think it's very reasonable for the owner to return phone calls, especially regarding things like WIFI.

Based on the Lincoln County Code requirements, I am not seeing where your picture of the garbage would be considered a violation. The garbage is in the bin and the overflow is bagged for pick up. I do understand your concern about critters getting into it, but any private citizen could leave their garbage in that manner awaiting removal by the garbage company with zero recourse.

Quiet time is between 10PM and 7AM. You may contact the non-emergency dispatch number at 541-265-0777 for any noise ordinance violations and a Sheriff's deputy will respond to the complaint.

I'm not sure that I am in agreement with you on the timely response of local contacts/owners regarding complaints on non-violations of County Code. I don't see any reason why you cannot contact them; however, our office is not going to require that they "respond within a reasonable period of time."

Wayne Belmont is currently working on amendments to the Code regarding the STR program. I believe he plans to propose a few initial amendments at the Wednesday, August 7th BOC meeting, but I have not confirmed that yet.



Lisa Combs
 Support Services Director, Lincoln County Sheriff's Office
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 225 W. Olive Street | Newport, OR 97365
www.lincolncountysheriff.net

On Mon, Jul 29, 2019 at 12:22 PM Monica Kirk <monicakirk@mac.com> wrote:
 Hi Kerry,

My responses are in red. I have the texts, but no records of the phone calls.

Although each of these problems was resolved by Travis, he does not live in Oregon and is not a Local Contact.

My Complaint is that there is no Local Contact available in Lincoln County, as required by the STR Code. I notified your office of lack of a Local Contact once before. Does that count as a violation, for purposes of 3/year, even though Travis reported a new Local Contact? How would you count the 4 "No Local Contact" complaints below (3 are mine, 1 the renters')? Does the Garbage complaint count as a violation even though it was resolved by Travis?

I have another question. With the exception of the garbage issue on April 7, the other problems (over occupancy, parking, noise between 7 am and 1 pm) are not enforceable violations. But just because a problem that interferes with the neighborhood isn't enforceable doesn't mean that a Local Contact can't be notified, does it? Although the issue can't be the subject of a complaint, I would argue that I should still be able to get timely relief from a reasonable problem by calling the Local Contact which is why a Local Contact is

important. Amendments to the Code should address this by explicitly clarifying that the Local Contact is available to respond to reasonable problems that affect the , not just those that are enforceable violations. Property Managers and Owners will not like this anymore than we neighbors like living next to an STR that engages in all kinds of un-neighborly conduct that is a violation of the Ordinance, but would a violation of reasonable “quiet enjoyment” expectation in residential neighborhoods.

Perhaps adding a “quiet enjoyment” clause to the Ordinance and requiring that it be included in a “model” addendum for Lincoln County STRs rental agreements. A ‘quiet enjoyment” clause could be tailored to the STR Industry to provide assurance to the neighborhood that the STR and uses of the STR conform with zoning and community-adopted regulations in a Good Neighbor Agreement. Paramount must be enforcement of licensed occupancy, 24/7 (no more than the licensed occupancy at any time, not just at night). The amendments could also waive permission (for Local Contacts) and warrants (for the Sheriff’s STR Deputy) to inspect for over occupancy issues, something that is not done now even with probable cause such as photographs or videos.

Thanks for following up. Is the Sheriff’s STR program compiling a list of proposed amendments?

Best regards,
Monica

On Jul 29, 2019, at 9:18 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Monica,

What date/time did you call the listed local contact (when he failed to respond to your call)?
What date did the renters say they tried to call the local contact (and they also failed to get a response from the local contact)?

Thanks,
Kerry

On Thu, Jul 25, 2019 at 3:45 PM Monica Kirk <monicakirk@mac.com> wrote:
Hi!

1. WEDNESDAY & THURSDAY, July 24 and/or 25, 2019

Two men who said they were renters from the above address went to my elderly (90 yo) neighbor Marge Hammond’s house this morning and asked to use her WIFI. They said the code to access their STR didn’t work. She said she would place a call for them. Like all full-time, and most part-time Miroco residents, she has a landline. They replied they had no number for her to call. (This may have meant that they did not have the Local Contact WITH them to give to Marge.) Marge lives more than 250 feet away from Travis and did not have Travis’ Local Contact (Kim) name/number. She said she gave them access to her Secured WiFi. After thinking about it, she called me. She asked me if she did the right thing; I told her no. That’s when I learned she did not receive the Notice of Approval and did not know who to call.

I sent Travis and his Local Contact Kim a text on July 25, 2019 asking whether there were renters this weekend. I also asked whether they had a list of registered guests and whether it was OK to call the NonEmergency Sheriff to stop by and confirm who there were, if they did not. Travis called to confirm that renters had reserved July 24, but he was concerned they were unable to access wifi and that they were bothering neighbors. He agreed to look into this. In a

subsequent phone text exchange with Travis, he said he left a message (text? phone call?) for them to call him. Travis later replied by text that it was OK to call the Sheriff, if I still had concerns. The Local Contact Kim never replied to me. Is this because Travis told him he would handle it? Perhaps, but we know Travis does not live in Lincoln County.

I then talked with the renters. They had forgotten to bring the Airbnb instructions they downloaded and could not get a WiFi or data signal, not uncommon in Miroco, to download them. That's why they went to Marge's for help, also a common occurrence in Miroco. They assured me they only used her signal and didn't need her password. They said they did not come next door (to my house) because they thought it was an STR. These renters use Airbnb and are unfamiliar with local signage requirements. I showed them the Local Contact info posted by the door and asked why they did not call the Local Contact for help. They said they did, but no one replied. Because I didn't clarify dates, they may have called on either July 24, the day Travis said they could have checked in, or the morning of July 25, before they went to Marge's. I didn't ask. They were surprised to learn that Travis was trying to reach them. However, if there was no data signal, they would not have received his call.

2. SATURDAY, JULY 20, 2019

I called the Local Contact Kim last weekend because there were 20+ people and 5-6 cars all day and all night. There was also noise loud enough for us to hear inside our home which is about 20 feet away from their back patio, but it was before 11 p.m. I didn't notify the NonEmergency Sheriff or send an email to your office because neither of these are enforceable violations, but both disrupt our enjoyment of our residential community. However, Travis has been willing to address problems in the past, so I called Local Contact Kim. Kim answered to say he was at the Portland Airport. He said he would call Travis. Travis replied to me by text that he contacted the Renters and told them that "if he has over 11 people the sheriff will be coming by and ask people to leave." Even though these are no enforceable violations, shouldn't I be able to contact the Local Contact for help? Travis does not live in Lincoln County.

3. SUNDAY, APRIL 7, 2019

I called the Local Contact Kim on Sunday about the overflowing garbage, suggesting that the housekeeper come out and pick it up. (Photo below). He said he was at PDX, just getting off the airplane. He said there wasn't anything he could do about it for a few days. I told Kim that would not work because the next garbage pick up day was on Friday, April 12. (FYI, Miroco residents do not leave our garbage bins out during the week. Raccoons knock over garbage bins that are not corralled. Even if corralled, raccoons will open the bins, take out and tear through bags.) I asked him whether he lived in Lincoln County. He demurred, and said he'd talk with Travis.



Travis text his reply on June 14 to say they now had 2 large garbage bins. Travis does not live in Lincoln County. Are you sure the Local Contact Kim lives in Lincoln City?

As regards the lack of reliable WiFi and cell phone access, we'll propose a change to the Code's Operating Standards when the Ordinance is amended. Until then, there really is no remedy for this.

But would please you confirm that Kim Blackerby, Travis' Local Contact, really lives in Lincoln City?

Thanks,
Monica

"The most wasted of all days is one without laughter." ee cummings

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TO: Monica Kirk <monicakirk@mac.com>
DATE: 31/07/2019 14:35

I will keep the illegal parking complaint in the file as a valid complaint/violation, so the answer is yes, that will count against them.

Lisa

On Wed, Jul 31, 2019 at 2:01 PM Monica Kirk <monicakirk@mac.com> wrote:

Lisa,

Thank you.

Although this violation resolved with pressure from neighbors before Vacasa responded, I am grateful Vacasa did. A few minutes after the renters left, a contractor showed up at Richard's and my spouse left for a medical appointment. In other words, both needed to leave.

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After the men left, the woman came to our house to apologize. She said the men were her uncle and cousin and the cousin was hot-headed. She said the uncle and cousin were not even staying there. The truck and the pontoon were parked at the STR because there wasn't parking space where the uncle and his family were staying at Bella Beach.

I explained to the woman that residents are sensitive because there were 2 vacation rentals on our loop, one licensed for 11 and 3751 for 8 people. She corrected me and said 3751 is licensed for 11 people.

(1) Did this illegal parking and garbage problem get fixed? Yes, but not until neighbors intervened.

(2) Was Vacasa responsive? Yes.

(3) Will these problems recur with subsequent renters? Of course.

(4) Is this STR licensed for 8 or 11 occupants?

On Feb 6, 2019, I was notified by email that occupancy had been reduced from 11 to 8. I do not know how many are staying there now, only that they are here for a family reunion. Based on the renter's statement, I am concerned that on some platform, somewhere, this STR is advertised as licensed for 11 people. This is important because occupancy is not an enforceable violation, according to your office, and impossible to monitor, according to Vacasa. Advertising occupancy at 11 people for this STR should count as a knowing violation by the Owner because they presumably were notified in Feb that the licensed occupancy had changed.

Finally, will this report of illegal parking count as one of the 3 violations in a year?

Thanks,
Monica

bcc: Miroco STR Committee

--

Short Term Rental Licensing
Lincoln County Sheriff's Office

225 W. Olive Street, Ste. 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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SUBJECT: 120 Bella Beach Dr. - Occupancy Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 09/08/2019 16:55

Sidney Ovist (503) 939-4093 called to advise that she & another neighbor watched 20+ children/adults get out of a school bus to stay at 120 Bella Beach on 8/9/18 at approximately 4:20 pm. She will document if she receives a call back from Vacasa. The home is license for a max of 16.

I left a message with Vacasa requesting the manager call Sidney back within the hour regarding the occupancy complaint.

Kerry

--

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SUBJECT: Re: 120 Bella Beach Dr. - Occupancy Complaint
FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 12/08/2019 07:24

Kerry,

Please let me know which Vacasa manager was suppose to be handling this and whether or not it was handled.



Lisa Combs
Support Services Director, Lincoln County Sheriff's Office
Phone: 541-265-0660 | Fax: 541-265-4917
225 W. Olive Street | Newport, OR 97365
www.lincolncountysheriff.net

On Fri, Aug 9, 2019 at 4:56 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Sidney Ovist (503) 939-4093 called to advise that she & another neighbor watched 20+ children/adults get out of a school bus to stay at 120 Bella Beach on 8/9/18 at approximately 4:20 pm. She will document if she receives a call back from Vacasa. The home is license for a max of 16.

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Tel: (541) 265-4912
<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: 120 Bella Beach Dr. - Occupancy Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 12/08/2019 08:51

Hi Lisa.

Jack Larcade (541) 921-9109 returned my call at 4:50pm & 5:23pm on 8/9. The first message indicated the guests were compliant at 16 and the bus was just dropping off the guests. In the second message, Jack indicated they had 20 people at the property and he told them they would need to make other arrangements for at least 4 of the people or vacate. I left a message with Jack on 8/12 at 8:22 am to find out the outcome.

8/12/19 @ 8:30 am, I called Sidney Ovist and she said she never received a call back. She advised she did not see a reduction of the people on the beach at the "leadership camp". She advised she will fill out a complaint form. Their HOA is going to have an emergency board meeting because of the level of occupancy.

On Mon, Aug 12, 2019 at 7:24 AM Elisabeth Combs <ecombs@co.lincoln.or.us> wrote:

Kerry,

Please let me know which Vacasa manager was suppose to be handling this and whether or not it was handled.



Lisa Combs

Support Services Director, Lincoln County Sheriff's Office

Phone: 541-265-0660 | Fax: 541-265-4917

225 W. Olive Street | Newport, OR 97365

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12/31/2020

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Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: 120 Bella Beach Drive
FROM: sydney <sydney@tradeandshow.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 12/08/2019 13:15

Please find the complaint form for the above address filled out and submitted with additional information -

Please contact me with additional questions if needed.

Regards,

Sydney Ovist

SUBJECT: Re: 120 Bella Beach Drive
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: sydney <sydney@tradeandshow.com>
DATE: 12/08/2019 14:08

Hi Sydney,
I don't see the attachment form. Please save it and attach it at your convenience.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, Aug 12, 2019 at 1:15 PM sydney <sydney@tradeandshow.com> wrote:

Please find the complaint form for the above address filled out and submitted with additional information -

Please contact me with additional questions if needed.

Regards,

Sydney Ovist

--

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<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: 120 Bella Beach Drive
FROM: Sydney Ovist <sydney@tradeandshow.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 12/08/2019 14:24

Damn it!

Sent from my iPhone

On Aug 12, 2019, at 2:08 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Sydney,
I don't see the attachment form. Please save it and attach it at your convenience.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

On Mon, Aug 12, 2019 at 1:15 PM sydney <sydney@tradeandshow.com> wrote:
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Please contact me with additional questions if needed.

Regards,

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SUBJECT: 120 Bella Beach Drive
FROM: sydney <sydney@tradeandshow.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 12/08/2019 15:07
ATTACHMENTS (20190812-150757-0000860): ["short_term_rental_license_complaint_form_2017_01.docx"](#)

find attached complaint form.

Sydney Ovist

ps heard from Jack with Vacasa - he hung up on me...oh well.

SUBJECT: Re: 120 Bella Beach Drive
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: sydney <sydney@tradeandshow.com>
DATE: 13/08/2019 09:26

Ms. Ovist,

Kerry is out this morning and I am unsure what all she may have discussed with you, but I wanted to give you some additional resources. Noise, illegal parking, and illegal fireworks complaints may be called in to our non-emergency dispatch center at 541-265-0777. Patrol deputies will respond to those complaints. I completely understand your frustration and I would encourage you to utilize the police dispatch number for those types of complaints, so we can document and investigate the incidents.



Lisa Combs
Support Services Director, Lincoln County Sheriff's Office
Phone: 541-265-4912 | Fax: 541-265-4917
225 W. Olive Street | Newport, OR 97365
www.lincolncountysheriff.net

On Mon, Aug 12, 2019 at 3:07 PM sydney <sydney@tradeandshow.com> wrote:
find attached complaint form.

Sydney Ovist

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SUBJECT: Re: Unlicensed STR
FROM: traci burks <2beverlybeachbums@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 13/08/2019 12:32

Hi Kerry,

Apparently the address that the website located for the Hideaway STR was not accurate and glad to see that it is licensed. I was wondering why there is no penalty for operating without a license? Doesn't this promote keeping STRs unlicensed unless caught and then told to get a license? Also, if homeowners are required to show a copy of written complaint that was filed with local contacts where do we get the addresses of these local contacts since they aren't posted on the STRs? Just trying to help my community be able to deal with influx of STRs. Seems like maybe not enough resources to regulate well.

Thanks for your help. Please let me know the status of the other 2 STRs I sent you information on.

Traci Burks

On Aug 13, 2019, at 11:09 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Traci,

Just to keep you updated, 11511 NE Avery St is currently licensed as a short term rental with Lincoln County. https://www.airbnb.com/rooms/18753219?source_impression_id=p3_1565717673_aS5f5VqF3niCh5Qj .

Thanks,
Kerry

On Tue, Aug 13, 2019 at 10:59 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Traci,

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Kerry

On Tue, Aug 13, 2019 at 10:46 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Tracy,

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If you have additional questions, feel free to contact me at (541) 265-0671

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Sun, Aug 11, 2019 at 1:59 PM traci burks <2beverlybeachbums@gmail.com> wrote:

I am a homeowner in the Beverly Beach Community. I have identified 3 homes in my neighborhood that are operating STRs without a license according to Lincoln County's STR list published July 2019. They are the following homes:

The Blue Whale
133 NE 122nd
Newport, OR
Property #1017829
VRBO 888-640-7927

Bluff Cottage
11429 Avery
Newport, OR
Owner: John Lowry (253-841-4948)

Beverly Beach Hideaway
180 NE 122nd
Newport, OR
hideawaybb.com 206-999-4906

I also request that you check with the Lincoln County Commissioners and legal counselor Wayne Belmont before issuing new licenses in unincorporated Lincoln County as there is new regulations that are under discussion since a vast number of STRs are in areas of septic systems with either no or inadequate records of the working order of their septic including many in my neighborhood.

I would appreciate an email or phone call to notify me that my concern was addressed and what action will be taken.

Sincerely,

Traci Burks
11345 NE Benton ST
Newport, OR 97365
503-559-6024

--

Short Term Rental Licensing

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FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: traci burks <2beverlybeachbums@gmail.com>
DATE: 13/08/2019 15:45

Hi Traci,

I spoke to the owners of 133 NE 122nd and explained the process to them. They had completed the tax registration process with the Treasurer's Office and received a tax certificate. They were just not aware of the additional process needed in order to obtain a license from our office. They have seven days in which to submit the additional paperwork to our office.

Thank you again for alerting us to this property. I will let you know about the final property after I prepare their noncompliance notice.

Kerry

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Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

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TO: traci burks <2beverlybeachbums@gmail.com>
DATE: 13/08/2019 17:19

Hi Traci,

I've sent a noncompliance letter and left a message for the owners of 11429 NE Avery St and hope to receive a prompt response.

I will keep you updated.

Thanks,
Kerry

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Kerry

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SUBJECT: Re: Unlicensed STR
FROM: traci burks <2beverlybeachbums@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 14/08/2019 06:08

Thanks Kerry. The house on 122nd has been an STR for at least 2 years and the Avery house for longer. Just wondering if you know why unlicensed STR do not receive a penalty since licensing has been required since 2016. There is no reason why they would not know since regulations are well posted on LC website. Do these homes have to have inspection prior to receiving license to document fire and safety, and show local contact sign is clearly posted in viewing area of STR exterior? What about proof of insurance and hard copy documentation showing transient tax has been paid?

Thanks again for your help.

Traci Burks

On Aug 13, 2019, at 5:19 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

On Sun, Aug 11, 2019 at 1:59 PM traci burks <2beverlybeachbums@gmail.com> wrote:

I am a homeowner in the Beverly Beach Community. I have identified 3 homes in my neighborhood that are operating STRs without a license according to Lincoln County's STR list published July 2019. They are the following homes:

The Blue Whale
133 NE 122nd
Newport, OR
Property #1017829
VRBO 888-640-7927

Bluff Cottage
11429 Avery
Newport, OR
Owner: John Lowry (253-841-4948)

Beverly Beach Hideaway
180 NE 122nd
Newport, OR
hideawaybb.com 206-999-4906

I also request that you check with the Lincoln County Commissioners and legal counselor Wayne Belmont before issuing new licenses in unincorporated Lincoln County as there is new regulations that are under discussion since a vast number of STRs are in areas of septic systems with either no or inadequate records of the working order of their septic systems including many in my neighborhood.

I would appreciate an email or phone call to notify me that my concern was addressed and what action will be taken.

Sincerely,

Traci Burks
11345 NE Benton ST
Newport, OR 97365
503-559-6024

--

Short Term Rental Licensing

Lincoln County Sheriff's Office
225 W. Olive Street, Ste. 203
Newport, OR 97365-3867
Tel: (541) 265-4912
<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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SUBJECT: 3510 Rocky Creek Ave: Request to Revoke STR License
FROM: Kirk Monica <centralcoastceasefire@gmail.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
CC: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>, Riley Michele & Jay <purseonality4@gmail.com>
DATE: 14/08/2019 17:05
ATTACHMENTS (20190814-170544-0000861): ["3510 Revocation Request.zip"](#)

Greetings:

The Complaint Form provided by the STR program can't be used because the complainant does not have an address for the Local Contact. As documented in the attached, Vacasa was notified in each instance by a phone call once we obtained a Local Contact phone number. Note that "Jack" is not available 24/7.

Photos have been previously provided, but are available upon request.

Best regards,
Monica Kirk

SUBJECT: Re: Unlicensed STR
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: traci burks <2beverlybeachbums@gmail.com>
DATE: 15/08/2019 06:46
ATTACHMENTS (20190815-064649-0000862): "[STR Inspection Checklist.pdf](#)" , "[2018-lcc-chapter-10_final.pdf](#)"

Traci,

Chapter 10 of the Lincoln County Code outlines how we are required to handle Code violations (attached). My preference is to start issuing citations (see section 10.305 attached). I spoke with Wayne Belmont yesterday morning and he is in agreement that we need to really increase the enforcement piece of this Code. Many times, we do not know the home is unlicensed until a neighbor brings it to our attention. We are currently looking into utilizing a third party software vendor to assist with this process.

Yes, homes go through an inspection. A copy of our checklist is attached. We only regulate the items outlined in the short term rental portion of Lincoln County County Code.



Lisa Combs
Support Services Director, Lincoln County Sheriff's Office
Phone: 541-265-0660 | Fax: 541-265-4917
225 W. Olive Street | Newport, OR 97365
www.lincolncountysheriff.net

On Wed, Aug 14, 2019 at 6:08 AM traci burks <2beverlybeachbums@gmail.com> wrote:

Thanks Kerry. The house on 122nd has been an STR for at least 2 years and the Avery house for longer. Just wondering if you know why unlicensed STR do not receive a penalty since licensing has been required since 2016. There is no reason why they would not know since regulations are well posted on LC website. Do these homes have to have inspection prior to receiving license to document fire and safety, and show local contact sign is clearly posted in viewing area of STR exterior? What about proof of insurance and hard copy documentation showing transient tax has been paid?

Thanks again for your help.

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I will keep you updated.

Thanks,
Kerry

On Tue, Aug 13, 2019 at 3:45 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Traci,

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Thank you again for alerting us to this property. I will let you know about the final property after I prepare their noncompliance notice.

Kerry

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Apparently the address that the website located for the Hideaway STR was not accurate and glad to see that it is licensed. I was wondering why there is no penalty for operating without a license? Doesn't this promote keeping STRs unlicensed unless caught and then told to get a license? Also, if homeowners are required to show a copy of written complaint that was filed with local contacts where do we get the addresses of these local contacts since they aren't posted on the STRs? Just trying to help my community be able to deal with influx of STRs. Seems like maybe not enough resources to regulate well.

Thanks for your help. Please let me know the status of the other 2 STRs I sent you information on.

Traci Burks

On Aug 13, 2019, at 11:09 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Traci,

Just to keep you updated, 11511 NE Avery St is currently licensed as a short term rental with Lincoln County. https://www.airbnb.com/rooms/18753219?source_impression_id=p3_1565717673_aS5f5VqF3niCh5Qj .

Thanks,
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Tracy,

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Support Services Specialist

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Newport, OR 97365
503-559-6024

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Short Term Rental Licensing

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Newport, OR 97365-3867
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<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: 3510 Rocky Creek Ave: Request to Revoke STR License
FROM: Janet Harrison <jharrison@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: Wayne Belmont <wbeltmont@co.lincoln.or.us>, Kristin Yuille <kyuille@co.lincoln.or.us>
DATE: 15/08/2019 08:37

Hi, thanks for forwarding. Sounds like a good idea to chat, I'll check Wayne's calendar for a time to meet. It may not be until Monday....

Thanks for your interest in Lincoln County!

**Janet Harrison, Paralegal
Lincoln County Counsel's Office/Risk Management
225 West Olive St, Room 110
Newport, OR 97365
541-265-4108 - phone
541-265-4176 - fax**

On Thu, Aug 15, 2019 at 7:48 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

This email went to Wayne, but I see no one else got copied on it. Wayne and I should probably chat since they are requesting the license be revoked. Maybe we need to incorporate community mediation resources under 4.445(3).

Lisa Combs

----- Forwarded message -----

From: **Kirk Monica** <centralcoastceasefire@gmail.com>
Date: Wed, Aug 14, 2019 at 5:05 PM
Subject: 3510 Rocky Creek Ave: Request to Revoke STR License
To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>
Cc: Belmont, Esq Wayne <wbeltmont@co.lincoln.or.us>, Riley Michele & Jay <purseonality4@gmail.com>

Greetings:

The Complaint Form provided by the STR program can't be used because the complainant does not have an address for the Local Contact. As documented in the attached, Vacasa was notified in each instance by a phone call once we obtained a Local Contact phone number. Note that "Jack" is not available 24/7.

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Best regards,
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SUBJECT: Re: 3510 Rocky Creek Ave: Request to Revoke STR License
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kirk Monica <centralcoastceasefire@gmail.com>
CC: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>, "Riley Michele & Jay" <purseonality4@gmail.com>
DATE: 15/08/2019 08:41

Monica,

Wayne and I will be meeting to discuss your request. It may not happen until next week based on both of our schedules. We will be contacting you to follow up once we've reviewed all the documentation.



Lisa Combs
Support Services Director, Lincoln County Sheriff's Office
Phone: 541-265-0660 | Fax: 541-265-4917
225 W. Olive Street | Newport, OR 97365
www.lincolncountysheriff.net

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FROM: Kirk Monica <centralcoastceasefire@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>, Riley Michele & Jay <purseonality4@gmail.com>
DATE: 15/08/2019 09:13

Thanks. M

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<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: Re: Unlicensed STR
FROM: traci burks <2beverlybeachbums@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 15/08/2019 19:28

Thank you. Hopefully your department will push for stiff fine for unlicensed STR. If it's too nominal no one will think twice about being unlicensed. I appreciate the attachments, it helps to see the process and better identify areas where regulation needs to be improved.

Traci Burks

On Aug 15, 2019, at 6:46 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Traci,

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<STR Inspection Checklist.pdf>

<2018-lcc-chapter-10_final.pdf>

SUBJECT: Vaca Rental complaint process
FROM: Dean _ <agopman@hotmail.com>
TO: "sheriffstrlicensing@co.lincoln.or.us" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 17/08/2019 20:51

Dear Sir or Madam:

What is the shortest route to getting complaints registered with the county?

I have the downloaded form from the Sheriff, but it is asking for a copy of written complaint to manager?

I want to know for our HOA owners reference what exactly needs to be done, and in what order to get complaints on record with the County Sheriff that may lead to a pulling of the license of repeat offenders.

Thank you,
Dean Gissel
Waldport, OR

SUBJECT: Fwd: 3510 Rocky Creek Ave: Request to Revoke STR License
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Janet Harrison <jharrison@co.lincoln.or.us>
DATE: 19/08/2019 09:53
ATTACHMENTS (20190819-095344-0000844): "[3510 Revocation Request.zip](#)"

----- Forwarded message -----

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Date: Wed, Aug 14, 2019 at 5:05 PM
Subject: 3510 Rocky Creek Ave: Request to Revoke STR License
To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>
Cc: Belmont, Esq Wayne <wbelmont@co.lincoln.or.us>, Riley Michele & Jay <purseonality4@gmail.com>

Greetings:

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SUBJECT: Re: Vaca Rental complaint process
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Dean _ <agopman@hotmail.com>
DATE: 19/08/2019 10:54
ATTACHMENTS (20190819-105409-0000909): ["2018_Lincoln County Code_STR.pdf"](#)

Mr. Gissel,

The complaint procedure is outline in Lincoln County Code Sections 4.405 through 4.460 (attached). Maybe you can clarify the nature of the complaint and the involved property and we might be able to better assist you.



Lisa Combs
Support Services Director, Lincoln County Sheriff's Office
Phone: 541-265-0660 | Fax: 541-265-4917
225 W. Olive Street | Newport, OR 97365
www.lincolncountysheriff.net

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SUBJECT: Re: Vaca Rental complaint process
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Dean _ <agopman@hotmail.com>
DATE: 19/08/2019 12:08

Mr. Gissel,

What neighborhood do you live in? I can probably provide you with the local contact name, phone number and email address for the Vacasa employee because they work in districts. Written complaints can be as simple as an email or letter to the local contact and I would also encourage you to communicate with the owners. Again, owner contact information is public record and our office is happy to provide that information. Many times, the property management companies attempt to handle complaints without the owners being aware of ongoing issues. I think it's helpful to involve the owners in the problem solving on many of these complaints. Always keep track of dates/times that you make complaints to the local contact and/or owner for any future documentation.

If complaints on properties involve noise ordinance violations or illegal parking, you may contact the non-emergency dispatch number for the Lincoln County Sheriff's Office at 541-265-0777 and a patrol deputy will respond. If the complaint involves issues regarding occupancy or loose garbage, please contact the local contact person by telephone. I would use the telephone number on their signage. If the local contact does not respond and the complaint is not addressed, please call us at 541-265-4912 or email us at the address that you are using right now.

I encourage neighbors to not wait until "issues" become overly irritating and build up. Please address problems as they arise by following the guidelines outlined above. Feel free to call us with any questions you might have.

Lisa Combs

On Mon, Aug 19, 2019 at 11:42 AM Dean _ <agopman@hotmail.com> wrote:

Thank you for the reply.

I have read through the Sheriff's complaint form, and your web page dedicated to the new ordinance, but I want to divine what the shortest path is to getting issues into the hands of the sheriff's records. As it is, the form states that I have to show a copy of the written complaint that I have sent to the rental agency, but nowhere does it show how that is to be done, in what form, nor where to email or send the complaint. The only info I see is the sheriff's form.

I do not currently have a complaint to file, but the issues in our neighborhood with VACAs are rising in number and severity, and as chairman of our HOA's Architectural Review Committee, I want to post on our site simple steps that homeowners can take to get a complaint into your system.

Thank you again for your time.

Sincerely,
Dean Gissel
503-880-8155

On Aug 19, 2019, at 10:54 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Mr. Gissel,

The complaint procedure is outline in Lincoln County Code Sections 4.405 through 4.460 (attached). Maybe you can clarify the nature of the complaint and the involved property and we might be able to better assist you.



Lisa Combs

Support Services Director, Lincoln County Sheriff's Office

Phone: 541-265-0660 | Fax: 541-265-4917

225 W. Olive Street | Newport, OR 97365

www.lincolncountysheriff.net

On Sat, Aug 17, 2019 at 8:51 PM Dean _ <agopman@hotmail.com> wrote:

Dear Sir or Madam:

What is the shortest route to getting complaints registered with the county?

I have the downloaded form from the Sheriff, but it is asking for a copy of written complaint to manager?

I want to know for our HOA owners reference what exactly needs to be done, and in what order to get complaints on record with the County Sheriff that may lead to a pulling of the license of repeat offenders.

Thank you,

Dean Gissel

Waldport, OR

--

Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street, Ste. 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

<2018_Lincoln County Code_STR.pdf>

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Short Term Rental Licensing

Lincoln County Sheriff's Office

225 W. Olive Street, Ste. 203

Newport, OR 97365-3867

Tel: (541) 265-4912

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

SUBJECT: 3510 Rocky Creek Avenue / Complaint Resolution

FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>

TO: Monica Kirk <monicakirk@mac.com>

CC: ryan king <ryangnik@yahoo.com>, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>, Jack Larcade <jack.larcade@vacasa.com>, Wayne Belmont <wbelmont@co.lincoln.or.us>, Kristin Yuille <kyuille@co.lincoln.or.us>, Janet Harrison <jharrison@co.lincoln.or.us>, purseonality4@gmail.com

DATE: 20/08/2019 11:01

Monica,

The overall goal of the Short Term Rental Licensing Program is to gain compliance with the regulations outlined in the Lincoln County Code. After I received your email last week, I reached out to the owner of 3510 Rocky Creek Avenue. Mr. King was unaware of ongoing garbage problems since March 2019. He immediately contacted the garbage company and asked that they provide him with a larger receptacle and more frequent garbage service for the property. I also encouraged him to consider using the company's "carry out" service, so the garbage receptacle will not sit on the street for too long prior to pick up.

At this point, the owner is actively participating in resolving the issues; therefore, I would not consider these three garbage complaints as being unresolved. As outlined in Section 4.445(3) of the Lincoln County Code, the Licensing Authority shall attempt to resolve the complaint with the parties, which we are doing. The goal is to discontinue the problem of loose garbage on the property or in the roadway. The Sheriff's Office also has the ability to use community mediation resources, if we determine such resources would resolve the complaint. Such services may be considered if the problems are not adequately resolved over the next few months.

Signage for property management companies is still under discussion between our office and County Counsel. Oftentimes, the companies have several employees who are local contacts. A local contact for a property may change to another employee within their business over the course of time. Additionally, different local contacts may respond to complaints on a property for which they are not "technically" listed as the local contact. The current language in County Code makes it difficult for the business owner to adequately comply with the signage regulation and it further inhibits enforcement. The business phone number for the local contact is currently located on the sign, it is only the name of the employee that is currently absent. To date, the Sheriff's Office has not required the employee's name be on the sign, so I would not consider this to be a violation on the part of the property management company or the owner.

In summary, we are not moving forward with revocation of the short term rental license. The ordinance allows the Sheriff's Office to resolve compliance issues with the owner, and those issues are being addressed.



Lisa Combs

Lincoln County Sheriff's Office

Support Services Director

Phone 541-265-0660 | Fax 541-265-4917

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: 3763 Rocky Creek Ave, Depoe Bay, a VRBO rental, licensed for 3 bedrooms
FROM: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 20/08/2019 13:41

----- Forwarded message -----

From: **Kerry deLisser-Shanks** <kdelisser-shanks@co.lincoln.or.us>
Date: Mon, Apr 8, 2019 at 3:47 PM
Subject: Re: 3763 Rocky Creek Ave, Depoe Bay, a VRBO rental, licensed for 3 bedrooms
To: Monica Kirk <monicakirk@mac.com>

No problem, Monica!

Kerry de Lisser-Shanks
Support Services - Lincoln County Sheriff's Office
225 W. Olive Street, #203
Newport, OR 97365
Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

On Mon, Apr 8, 2019 at 3:17 PM Monica Kirk <monicakirk@mac.com> wrote:

Thanks, Kerry.

Sent from my iPhone

On Apr 8, 2019, at 1:07 PM, Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> wrote:

Hi Monica,
I successfully made contact with the owner and he will be working towards compliance. Thank you for the information.

Best regards,
Kerry

Kerry de Lisser-Shanks
Support Services - Lincoln County Sheriff's Office
225 W. Olive Street, #203
Newport, OR 97365
Office: (541) 265-0671 Fax: (541) 265-4917
kdelisser-shanks@co.lincoln.or.us
[facebook](#) | [twitter](#) | [website](#) | [emergency alerts](#) | [contact/newsbites](#)

On Mon, Apr 8, 2019 at 12:15 PM Monica Kirk <monicakirk@mac.com> wrote:

Hi Lisa,

Thanks.

I hope Travis (Owner) reaches out to you to update the Local Contact. Getting the Local Contact updated will make the informal complaint process work. We can call the person. I gave him a friendly prompt on Sat.

We want to work with him. Without a local contact, its limited to neighbors calling me and me texting him.

Yesterday, I sent Travis a text and photo of the overloaded bin and 2 white garbage bags from the big weekend party. I asked whether his housekeeper will pick it up when she next comes. Hope soon. I'll suggest a second bin b/c he has maximum occupancy of 11 and a corral.

Monica

Sent from my iPhone

On Apr 8, 2019, at 7:47 AM, Elisabeth Combs <ecombs@co.lincoln.or.us> wrote:

Monica,

We currently do not regulate parking. STR owners have to be able to accommodate a certain number of parking spaces based on sleeping areas, but if they invite someone over for a gathering and it exceeds the minimum number of parking spaces, we are not regulating that. As we discussed, vehicles cannot be parked illegally (ORS 811.550 through 811.585).

Our office will follow up with the owner regarding the change in their local contact, because we have not been notified that there was a change. Yes, we send out new notices when there is a change in local contact.

Our office will not be discussing the septic issue with the owner until he/she applies for their renewal. Additionally, whatever lighting is allowed to any homeowner would also be afforded to any STR. If the lighting does not violate any other area of Lincoln County Code, then we will not be amending the ordinance to accommodate stricter lighting requirements for STRs.

Was there a garbage issue associated with 3763 as well?

Lisa Combs | Support Services Director
Lincoln County Sheriff's Office

225 W. Olive Street | Newport, OR 97365
Tel: (541) 265-0660 | Fax: (541) 265-4917
Email: ecombs@co.lincoln.or.us

On Sat, Apr 6, 2019 at 10:15 PM Monica Kirk <monicakirk@mac.com> wrote:
Hi Lisa,

I wanted to bring this one to your attention because there is no Local Contact.

The Complaint:

My 89 yo neighbor, who is a member of the Miroco STR Committee and, therefore, very familiar with the STR Ordinance requirements, emailed me around noon today, Saturday, April 6. Her property line is more than 250 feet from 3763 so she did not receive the Notice of STR Approval. She has a clear

view of the STR's parking and garbage area and the impact is greater on her than on us. The signage is not visible from the street, as the Ordinance requires, and she had never noticed it.

She photographed 5 cars in the parking area today. She thought there may have been more than 11 people milling around, but did not have time to sit and count.

When I arrived home @ 1:30, only 3 cars were present. By evening, however, there were once again 5 cars. I walked to 3763 and confirmed this. It was too dark to photograph.

I called the Local Contact Deena Campbell (541-992-9172) who is listed on the **Notice of STR Approval (below)** because my neighbor was afraid of reprisal. (I probably should be, too. We share a property line with the STR. The house is about 15 feet from ours. When renters leave the patio light on at night, it shines in our house. Until now, I have simply sent the Owner a text, he sends me the STR lock code, and trusts me to go in and turn it off. That will no doubt change when he learns I am the Complainant. The Ordinance does not consider outdoor lights to be a violation when left on after 10 am. Nor does it safeguard Complainants from reprisal. Probably both need to be added to an amendment.

However, when I called Deena Campbell, and she told me she is not the Local Contact and has not been for some time, I realized it was important to report this STR. **I sent the Owner an email (attached)**. The signage on the STR still lists Deena Campbell as the Local Contact. I photographed it a few days ago to give to another member of the Miroco STR Committee who lives within 250 feet of 3763, but never received the Notice of STR Approval. She lives at 3768 Rocky Creek Avenue. Consequently, she didn't know to whom she should report spilled garbage.

Because the Local Contact was wrong, and that is the first step in the compliance/enforcement process, I view this as a significant violation of the STR Ordinance. I called the Non-Emergency Sheriff to ensure it was reported. I said that this 3 bedroom STR had 5 cars and, perhaps, more than 11 occupants. He said he would contact Mr. Jozwiak.. (Mr Jozwiak had responded to a garbage complaint at 3510 Rocky Creek Ave, a Vacasa STR, on March 10.)

I think also significant is that this is a Miroco STR with a potential septic issue, according to the Planning Department records. Miroco STR Committee member Jim Peterson's notes, from his January 2019 review of the septic files, read: "**[1942, 1972, 2018] 9.11.19 DA 4700=2 bedroom, 300 gpd, 1000 gal tank, 10'x20' seepage bed as of 2002. This is before the 2018 remodel. Note in file says existing field does not appear to be as shown in records.**" Throughout 2016 when a family of 5 lived here as a long-term rental, the septic failed. My spouse said the tank was replaced during the 2018 remodel from a 2 to a 3 bedroom home. The remodel tripled the size of the graveled parking area. Where it originally was dirt and grass and large enough for 2 cars, it is now graveled and large enough to accommodate least 5+ cars. He has also changed the configuration of the entrance and exit. I believe the septic system is under the gravel. Given the configuration of the lot, it is the only area large enough to accommodate a 10'x20' seepage bed. A year round stream runs through his property, across the road, through a culvert, and into the Ocean. It rages during rainy winter months.

<https://www.vrbo.com/1290455?adultsCount=11&arrival=2019-04-08&departure=2019-04-12&petIncluded=false> You can see our house in photos 12, 13, and 14. Very close.

These are the violations today, April 6;

1. 5 cars **(neighbor has photos from @ noon)**
2. Incorrect Local Contact on the STR Sign **(have 3 recent photos, attached)**
3. The STR sign is not visible from the street and does not identify the property as a STR. **(size is obvious from the 3 Local Contact photos)**
4. If the owner “provided a new written notice to the local fire chief and the Lincoln County Sheriff’s Office each time there is a change to the name or phone number of the contact person,” we did not receive it. **Attached is the only Notice we have received.** Query: When an Owner notifies the STR Licensing Program with a change, is a new Notice of Approval mailed?
5. About 3 hours have passed since I sent the email. The Owner has not replied.

Respectfully,
Monica Kirk
503-515-6149



Kerry de Lisser
Lincoln County Sheriff's Office
Support Services Specialist
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: 3510 Rocky Creek Ave: Request to Revoke STR License
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kevin Renfrow <krenfrow@co.lincoln.or.us>
DATE: 23/08/2019 15:15
ATTACHMENTS (20190823-151558-0000911): ["3510 Revocation Request.zip"](#)

Hi Kevin,
Help ticket to follow!

Kerry

----- Forwarded message -----

From: **Kirk Monica** <centralcoastceasefire@gmail.com>
Date: Wed, Aug 14, 2019 at 5:05 PM
Subject: 3510 Rocky Creek Ave: Request to Revoke STR License
To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>
Cc: Belmont, Esq Wayne <wbelmont@co.lincoln.or.us>, Riley Michele & Jay <purseonality4@gmail.com>

Greetings:

The Complaint Form provided by the STR program can't be used because the complainant does not have an address for the Local Contact. As documented in the attached, Vacasa was notified in each instance by a phone call once we obtained a Local Contact phone number. Note that "Jack" is not available 24/7.

Photos have been previously provided, but are available upon request.

Best regards,
Monica Kirk

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Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: Doc delivered
FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
CC: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 26/08/2019 08:58
ATTACHMENTS (20190826-085823-0000912): ["Doc from MKirk.pdf"](#)

Monica,

I took a look at your document.

Keep in mind that Vacasa is using a business number not Jack's cell number. In the event that Jack is on vacation or out of the area, they are going to be using a different local contact for the property. If you don't use that number, you might not get a response.

Complainants should only use the non-emergency dispatch number for illegal parking (ORS 811.555), noise ordinance violations, or other criminal complaints. The new dispatch number is 541-265-0777. Dispatch will send a patrol deputy to handle those complaints. Dispatch does not communicate with any of our short term rental deputies.

Parking must be illegal under statute for a deputy to respond. If someone parks on the street and it's not illegal under statute, then there is no violation. If a renter parks unlawfully on someone else's private property, then the owner of that property needs to call in the complaint to dispatch, not a third party.

The ordinance does not restrict renters from inviting guests over. For example, you might have an occupancy of 8 and there might be 10 people in the house for a dinner party. That is not a violation under the current code and our office won't treat it as a violation.

Our patrol deputies will deal with trespassing and speeding as allowed by state statute.



Lisa Combs
Lincoln County Sheriff's Office
Support Services Director
Phone 541-265-0660 | Fax 541-265-4917
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



----- Forwarded message -----

From: **Kerry deLisser-Shanks** <kdelisser-shanks@co.lincoln.or.us>
Date: Fri, Aug 23, 2019 at 2:25 PM
Subject: Doc delivered
To: Elisabeth Combs <ecombs@co.lincoln.or.us>

2 pg doc delivered to our office from MKirk for our review/comment.



Kerry de Lisser
Lincoln County Sheriff's Office
Support Services Specialist
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Complaint - 290 Bunchberry Way - "Camelot"
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Owner <owner@meredithlodging.com>
BCC: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 26/08/2019 11:42
ATTACHMENTS (20190826-114250-0000913): ["Short Term Rental License New Application 2019_08.pdf"](#)

I wanted to reach out regarding several issues regarding 290 Bunchberry Way that will need to be addressed at your earliest convenience:

1. We received \$75.00 for a change of local contact for this property on 3/18/2019; however, this property has never been licensed as a short term rental. Please forward the balance of \$275.00 along with a new application so we can bring this property into compliance as soon as possible.
2. We received a complaint that the home, which advertises for 14, had 19 occupants this past weekend.
3. The complainant advised she called Meredith Lodging to report the over-occupancy on 8/24/2019; however, the complainant did not receive a call back from a Meredith Lodging representative as required by Lincoln County Code 4.445(2). The complainant is Sydney Ovist (503) 939-4093.

Please address the listed issues at your earliest convenience.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Complaint - 350 Bella Beach Dr - "Bella Bear"
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Owner <owner@meredithlodging.com>
DATE: 26/08/2019 12:15

I am reach out regarding several issues regarding 350 Bella Beach Dr. - "Bella Bear" that will need to be addressed at your earliest convenience:

1. We received \$75.00 for a change of local contact for this property on 3/18/2019; however, this property has never been licensed as a short term rental. Please forward the balance of \$275.00 along with a new application so we can bring this property into compliance as soon as possible.
2. We received a complaint that the home currently has numerous garbage bags near the street not enclosed in garbage bins that are being compromised by crows.
3. The complainant advised he called Meredith Lodging to report the garbage issue; however, the complainant did not receive a call back from a Meredith Lodging representative as required by Lincoln County Code 4.445(2). The complainant is Rick Bostwick (206) 799-3160.

Please address the listed issues at your earliest convenience.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Complaint - 350 Bella Beach Dr - "Bella Bear"
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Owner <owner@meredithlodging.com>
DATE: 26/08/2019 13:19
ATTACHMENTS (20190826-131937-0000916): ["350 Bella Beach.JPG"](#) , ["350.JPG"](#)

(reaching...) Sorry about that typo. Please see the attached photos & advise when the garbage situation is rectified.

Thank you,
Kerry

On Mon, Aug 26, 2019 at 12:15 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

I am reach out regarding several issues regarding 350 Bella Beach Dr. - "Bella Bear" that will need to be addressed at your earliest convenience:

1. We received \$75.00 for a change of local contact for this property on 3/18/2019; however, this property has never been licensed as a short term rental. Please forward the balance of \$275.00 along with a new application so we can bring this property into compliance as soon as possible.
2. We received a complaint that the home currently has numerous garbage bags near the street not enclosed in garbage bins that are being compromised by crows.
3. The complainant advised he called Meredith Lodging to report the garbage issue; however, the complainant did not receive a call back from a Meredith Lodging representative as required by Lincoln County Code 4.445(2). The complainant is Rick Bostwick (206) 799-3160.

Please address the listed issues at your earliest convenience.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365





Phone 541-265-4912

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Complaint - 350 Bella Beach Dr - "Bella Bear"
FROM: Owner Relations - Meredith Lodging <owner@meredithlodging.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 26/08/2019 15:55
ATTACHMENTS (20190826-155528-0000869): ["text.htm"](#)

Hi Kerry,

Thank you for your email. I wanted to let you know that the issue has been taken care of and is now resolved. We apologize for the matter. The guests were not aware that they were supposed to put the garbage in the garage and not on the street. We have made sure that the instructions in the home will be much clearer going forward regarding this matter.

We apologize for this. We know how serious this is.

Kind Regards,

Jeanne

Jeanne Koontz | Owner Relations Coordinator

O: [541.996.2955](tel:541.996.2955) | MeredithLodging.com



"An Owner First Company"

NOTE: This e-mail transmission, including any attachments, is intended only for the named recipient(s) and may contain information that is privileged, confidential and/or exempt from disclosure under applicable law. If you have received this transmission in error, or are not the named recipient(s), please notify the sender immediately by return e-mail and permanently delete this transmission, including any attachments.

From: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Date: Monday, August 26, 2019 at 1:20 PM

To: "owner@meredithlodging.com" <owner@meredithlodging.com>

Subject: Re: Complaint - 350 Bella Beach Dr - "Bella Bear"

(reaching...) Sorry about that typo. Please see the attached photos & advise when the garbage situation is rectified.

Thank you,
Kerry

On Mon, Aug 26, 2019 at 12:15 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

I am reach out regarding several issues regarding 350 Bella Beach Dr. - "Bella Bear" that will need to be addressed at your earliest convenience:

1. We received \$75.00 for a change of local contact for this property on 3/18/2019; however, this property has never been licensed as a short term rental. Please forward the balance of \$275.00 along with a new application so we can

2. We received a complaint that the home currently has numerous garbage bags near the street not enclosed in garbage bins that are being compromised by crows.

3. The complainant advised he called Meredith Lodging to report the garbage issue; however, the complainant did not receive a call back from a Meredith Lodging representative as required by Lincoln County Code 4.445(2). The complainant is Rick Bostwick (206) 799-3160.

Please address the listed issues at your earliest convenience.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



--



Lincoln County Sheriff's Office
Short Term Rental Licensing
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225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Complaint - 350 Bella Beach Dr - "Bella Bear"
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Owner Relations - Meredith Lodging <owner@meredithlodging.com>
DATE: 26/08/2019 16:26

Thank you for your response regarding issue (2), Jeanne. We unfortunately received three complaints from neighbors in the Bella Beach community four hours ago and we did not receive a timely response to the messages we left with your answering service and on the Meredith answering machine at 2:00 pm today. Can you advise if a member of your team can address issues (1) and (2), please?

Thank you,
Kerry

On Mon, Aug 26, 2019 at 3:55 PM Owner Relations - Meredith Lodging <owner@meredithlodging.com> wrote:

Hi Kerry,

Thank you for your email. I wanted to let you know that the issue has been taken care of and is now resolved. We apologize for the matter. The guests were not aware that they were supposed to put the garbage in the garage and not on the street. We have made sure that the instructions in the home will be much clearer going forward regarding this matter.

We apologize for this. We know how serious this is.

Kind Regards,

Jeanne

Jeanne Koontz | Owner Relations Coordinator

O: [541.996.2955](tel:541.996.2955) | MeredithLodging.com



"An Owner First Company"

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From: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Date: Monday, August 26, 2019 at 1:20 PM
To: "owner@meredithlodging.com" <owner@meredithlodging.com>
Subject: Re: Complaint - 350 Bella Beach Dr - "Bella Bear"

(reaching...) Sorry about that typo. Please see the attached photos & advise when the garbage situation is rectified.

Thank you,

Kerry

On Mon, Aug 26, 2019 at 12:15 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

I am reach out regarding several issues regarding 350 Bella Beach Dr. - "Bella Bear" that will need to be addressed at your earliest convenience:

1. We received \$75.00 for a change of local contact for this property on 3/18/2019; however, this property has never been licensed as a short term rental. Please forward the balance of \$275.00 along with a new application so we can bring this property into compliance as soon as possible.

2. We received a complaint that the home currently has numerous garbage bags near the street not enclosed in garbage bins that are being compromised by crows.

3. The complainant advised he called Meredith Lodging to report the garbage issue; however, the complainant did not receive a call back from a Meredith Lodging representative as required by Lincoln County Code 4.445(2). The complainant is Rick Bostwick (206) 799-3160.

Please address the listed issues at your earliest convenience.

Regards,

Kerry

Kerry de Lisser

Support Services Specialist

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-4912

www.lincolncountysheriff.net

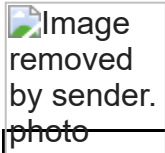
225 W. Olive St. Newport, OR 97365



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Lincoln County Sheriff's Office

Short Term Rental Licensing



Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



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SUBJECT: Re: 120 Bella Beach Dr. - Occupancy Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Elisabeth Combs <ecombs@co.lincoln.or.us>
DATE: 27/08/2019 16:19
ATTACHMENTS (20190827-161908-0000871): "[120 Bella Beach Dr - Occup Vio.docx](#)"

Hi Lisa,
Just wanted to run this doc by you before sending to Vacasa & the owners.

Kerry

On Mon, Aug 12, 2019 at 8:51 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Lisa.

Jack Larcade (541) 921-9109 returned my call at 4:50pm & 5:23pm on 8/9. The first message indicated the guests were compliant at 16 and the bus was just dropping off the guests. In the second message, Jack indicated they had 20 people at the property and he told them they would need to make other arrangements for at least 4 of the people or vacate. I left a message with Jack on 8/12 at 8:22 am to find out the outcome.

8/12/19 @ 8:30 am, I called Sidney Ovist and she said she never received a call back. She advised she did not see a reduction of the people on the beach at the "leadership camp". She advised she will fill out a complaint form. Their HOA is going to have an emergency board meeting because of the level of occupancy.

On Mon, Aug 12, 2019 at 7:24 AM Elisabeth Combs <ecombs@co.lincoln.or.us> wrote:

Kerry,

Please let me know which Vacasa manager was suppose to be handling this and whether or not it was handled.



Lisa Combs
Support Services Director, Lincoln County Sheriff's Office
Phone: 541-265-0660 | Fax: 541-265-4917
225 W. Olive Street | Newport, OR 97365
www.lincolncountysheriff.net

On Fri, Aug 9, 2019 at 4:56 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Sidney Ovist (503) 939-4093 called to advise that she & another neighbor watched 20+ children/adults get out of a school bus to stay at 120 Bella Beach on 8/9/18 at approximately 4:20 pm. She will document if she receives a call back from Vacasa. The home is license for a max of 16.

I left a message with Vacasa requesting the manager call Sidney back within the hour regarding the occupancy complaint.

Kerry

--

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Tel: (541) 265-4912
<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

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225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Complaint - 290 Bunchberry Way - "Camelot"
FROM: Owner Relations - Meredith Lodging <owner@meredithlodging.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 27/08/2019 17:20
ATTACHMENTS (20190827-172029-0000872): ["text.htm"](#)

Hi Kerry,

My apologies! I have sent the paperwork on to the owner who will be sending it back shortly.

Please let me know if you need anything else.

Kind Regards,

Emma John | Owner Relations Manager

Owner Success Team

Jennifer, Jordan, Emma, Luis, Jeanne, Kambra, Savannah, Sara, Ari, Kelly, Amy, Aaron, Kari

O: 1(888)689-7692 | MeredithLodging.com



From: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Date: Monday, August 26, 2019 at 11:43 AM

To: "owner@meredithlodging.com" <owner@meredithlodging.com>

Subject: Complaint - 290 Bunchberry Way - "Camelot"

I wanted to reach out regarding several issues regarding 290 Bunchberry Way that will need to be addressed at your earliest convenience:

1. We received \$75.00 for a change of local contact for this property on 3/18/2019; however, this property has never been licensed as a short term rental. Please forward the balance of \$275.00 along with a new application so we can bring this property into compliance as soon as possible.
2. We received a complaint that the home, which advertises for 14, had 19 occupants this past weekend.
3. The complainant advised she called Meredith Lodging to report the over-occupancy on 8/24/2019; however, the complainant did not receive a call back from a Meredith Lodging representative as required by Lincoln County Code 4.445(2). The complainant is Sydney Ovist (503) 939-4093.

Please address the listed issues at your earliest convenience.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist



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SUBJECT: Re: Complaint - 290 Bunchberry Way - "Camelot"
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Owner Relations - Meredith Lodging <owner@meredithlodging.com>
DATE: 28/08/2019 09:57

Thank you for facilitating the licensing of this property. If you can answer the following questions, I would be most appreciative:

Can you advise if the owners, Philip or Peggy Ruth were told your office received a complaint of over-occupancy (19) on 8/24/2019?

Will your office return calls to complainants within a reasonable amount of time in the future?

Regards,
Kerry

On Tue, Aug 27, 2019 at 5:20 PM Owner Relations - Meredith Lodging <owner@meredithlodging.com> wrote:

Hi Kerry,

My apologies! I have sent the paperwork on to the owner who will be sending it back shortly.

Please let me know if you need anything else.

Kind Regards,

Emma John | Owner Relations Manager

Owner Success Team

Jennifer, Jordan, Emma, Luis, Jeanne, Kambra, Savannah, Sara, Ari, Kelly, Amy, Aaron, Kari

O: 1(888)689-7692 | MeredithLodging.com



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Kerry de Lisser

Support Services Specialist

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SUBJECT: Re: 120 Bella Beach Dr. - Occupancy Complaint
FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 29/08/2019 08:09

Looks fine.



Lisa Combs
Lincoln County Sheriff's Office
Support Services Director
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Kerry

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Kerry

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225 W. Olive St. Newport, OR 97365



SUBJECT: Complaint1_120 Bella Beach Dr
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jack Larcade <jack.larcade@vacasa.com>
CC: Cathy Larson <cathyllarson@gmail.com>
DATE: 29/08/2019 10:59
ATTACHMENTS (20190829-105946-0000874): ["Complaint1_120 Bella Beach Dr.pdf"](#)

Hi Jack,

Thank you for addressing the occupancy issue the same evening the complaint was received regarding 120 Bella Beach Drive. This is the first documented complaint our office has had for this property, although neighbors have reported needing to contact Vacasa and TCB Security regarding late night/early morning noise complaints in the past.

Regards,
Kerry

--



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SUBJECT: Re: Rec Req
FROM: Elisabeth Combs <ecombs@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
CC: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 29/08/2019 17:24
ATTACHMENTS (20190829-172411-0000875): "[STR Update_BOC_06202018.pdf](#)" , "[20190823101502\(1\).pdf](#)"

Monica,

I did find the statistics that I provided during the BOC meeting on June 20, 2018, regarding the short term rental licensing program (see attached). The video kept by the BOC will document anything else that was discussed at the meeting. That should conclude item number 2 on your records request.

I took a quick look at our email account (sheriffstrlicensing@co.lincoln.or.us) and found that we received 1,718 emails over the last year as of today. Even if it only took Kerry 1 minute to review every email, it would still take her 28.63 hours to review them all and determine if they were related to a complaint or not. Kerry's hourly rate is \$47.00 per hour for these types of "hand search" records requests, which would make this request a minimum of \$1,345.00. Additionally, our office would not summarize the emails, we would just provide them to you to read "as is."

Our software program provides minimal report options for documenting violations; however, there are a few that we could run, but they would just show the property address, owner, local contact, and violation type.

Please let me know how you want to proceed.



Lisa Combs
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On Mon, Aug 26, 2019 at 7:37 AM Elisabeth Combs <ecombs@co.lincoln.or.us> wrote:
Monica,

I am in receipt of your public records request; however, I need clarification on the request. Are you wanting complaints on all properties for the last 12 months throughout the entire county or a specific property within Miroco?

Request #2 is also not clear. What internal memoranda are you referring to? Anything presented in a BOC meeting is going to be on their website.



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On Fri, Aug 23, 2019 at 2:22 PM Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> wrote:



Kerry de Lisser
Lincoln County Sheriff's Office
Support Services Specialist
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
FROM: Monica Kirk <mkirk1949@gmail.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 03/09/2019 08:48

Hello,

Photo of garbage this morning taken from our window. I called (409) 539-5030, the Guest Services number, not Jack, at 8:30 am.

Thank you,
Monica



"The most wasted of all days is one without laughter." ee cummings

SUBJECT: Fwd: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jack Larcade <jack.larcade@vacasa.com>
DATE: 03/09/2019 09:05

----- Forwarded message -----

From: **Monica Kirk** <mkirk1949@gmail.com>
Date: Tue, Sep 3, 2019 at 8:48 AM
Subject: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>

Hello,

Photo of garbage this morning taken from our window. I called (409) 539-5030, the Guest Services number, not Jack, at 8:30 am.

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SUBJECT: Fwd: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: jimrv2@gmail.com
DATE: 03/09/2019 09:09

Please see attached.

----- Forwarded message -----

From: **Monica Kirk** <mkirk1949@gmail.com>
Date: Tue, Sep 3, 2019 at 8:48 AM
Subject: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>

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SUBJECT: Re: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
FROM: Jim Vestigo <jimrv2@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: Jack Larcade <jack.larcade@vacasa.com>, Nancy Vestigo <nvestigo@comcast.net>
DATE: 03/09/2019 09:23

Dear Sir,

Thank you for your email. I will have the property manager attend to this matter immediately. I would note that there has been a significant problem with racoons in the neighborhood. I was there last week and saw several other residents whose garbage bins had been broken into by racoons with more garbage than seen here strewn about. Nonetheless, we will do all possible to combat this racoon problem.

Sincerely,

Jim Vestigo,

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Jim Vestigo

SUBJECT: Re: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jim Vestigo <jimrv2@gmail.com>
CC: Jack Larcade <jack.larcade@vacasa.com>, Nancy Vestigo <nvestigo@comcast.net>
DATE: 03/09/2019 09:27

Thank you for your prompt response.

Best regards,

Kerry

Kerry de Lisser
Support Services Specialist

On Tue, Sep 3, 2019 at 9:25 AM Jim Vestigo <jimrv2@gmail.com> wrote:

Dear Sir,

Thank you for your email. I will have the property manager attend to this matter immediately. I would note that there has been a significant problem with racoons in the neighborhood. I was there last week and saw several other residents whose garbage bins had been broken into by racoons with more garbage than seen here strewn about. Nonetheless, we will do all possible to combat this racoon problem.

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Jim Vestigo



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FROM: Jim Vestigo <jimrv2@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: Jack Larcade <jack.larcade@vacasa.com>, Nancy Vestigo <nvestigo@comcast.net>
DATE: 03/09/2019 10:47

Hi Kerry,

I talked to Eric at Vacasa and authorized him to add sides and a hinged front with a latch on the front of the existing garbage structure that we have. Hopefully that will keep the racoons out. Please let me know if you have any further suggestions that we can accomplish.

Thank you for your assistance.

Jim Vestigo

On Tue, Sep 3, 2019 at 9:28 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Thank you for your prompt response.

Best regards,

Kerry

Kerry de Lisser
Support Services Specialist

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Jim Vestigo

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12/31/2020

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Jim Vestigo

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FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Jim Vestigo <jimrv2@gmail.com>
CC: Jack Larcade <jack.larcade@vacasa.com>, Nancy Vestigo <nvestigo@comcast.net>
DATE: 03/09/2019 10:54

Thank you for the update, Jim.

Kerry

On Tue, Sep 3, 2019 at 10:48 AM Jim Vestigo <jimrv2@gmail.com> wrote:

Hi Kerry,

I talked to Eric at Vacasa and authorized him to add sides and a hinged front with a latch on the front of the existing garbage structure that we have. Hopefully that will keep the racoons out. Please let me know if you have any further suggestions that we can accomplish.

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Jim Vestigo

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SUBJECT: Re: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <mkirk1949@gmail.com>
DATE: 03/09/2019 11:02

Hi Monica,

The owner has authorized Vacasa to build a hinged corral with a latch to try to thwart the raccoons' efforts. Hopefully the trash will be cleaned up and the new contraption is installed quickly. Please let us know.

Thanks,

Kerry

On Tue, Sep 3, 2019 at 8:48 AM Monica Kirk <mkirk1949@gmail.com> wrote:

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Monica



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SUBJECT: Fwd: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
FROM: Monica Kirk <monicakirk@mac.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 03/09/2019 11:36

Hello,

The garbage was picked up by 9:30, within an hour.

When does an increase in rats around spilled garbage become a public health problem? We now see rats active in daytime.

This weekend we saw 2 poisoned rats, one in our yard and one on a path through BLM forest land that abuts our backyard.

Understandably, someone has set out poison. I would do it myself but for the risk of poisoning dogs and cats or wildlife that eat the rats and ingest the toxin.

What Country Agency responds to vermin complaints?

Thank you,
Monica Kirk

Begin forwarded message:

From: Monica Kirk <mkirk1949@gmail.com>
Date: September 3, 2019 at 8:48:33 AM PDT
To: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
Subject: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay

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"The most wasted of all days is one without laughter." ee cummings

SUBJECT: Re: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 03/09/2019 11:48

Hi Monica,

I imagine you might be able to communicate with the Environmental Health division of Public Health, perhaps. (541) 265-4127.

Kerry

On Tue, Sep 3, 2019 at 11:36 AM Monica Kirk <monicakirk@mac.com> wrote:

Hello,

The garbage was picked up by 9:30, within an hour.

When does an increase in rats around spilled garbage become a public health problem? We now see rats active in daytime.

This weekend we saw 2 poisoned rats, one in our yard and one on a path through BLM forest land that abuts our backyard.

Understandably, someone has set out poison. I would do it myself but for the risk of poisoning dogs and cats or wildlife that eat the rats and ingest the toxin.

What Country Agency responds to vermin complaints?

Thank you,
Monica Kirk

Begin forwarded message:

From: Monica Kirk <mkirk1949@gmail.com>
Date: September 3, 2019 at 8:48:33 AM PDT
To: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
Subject: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay

Hello,

Photo of garbage this morning taken from our window. I called (409) 539-5030, the Guest Services number, not Jack, at 8:30 am.

Thank you,
Monica



"The most wasted of all days is one without laughter." ee cummings



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay
FROM: Monica Kirk <mkirk1949@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 03/09/2019 14:32

Thanks, Kerrie. M

"The most wasted of all days is one without laughter." ee cummings

"The most wasted of all days is one without laughter." ee cummings

On Sep 3, 2019, at 11:48 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Kerry

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To: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
Subject: Garbage Complaint; 3751 Rocky Creek Have, Depoe Bay

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Thank you,
Monica

<IMG_4789.jpg>

"The most wasted of all days is one without laughter." ee cummings

--



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SUBJECT: Your issue has been submitted
FROM: "Airbnb" <automated@airbnb.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 05/09/2019 11:19



Hi,

Thank you for reporting this issue. Here is your case number: **67135417**

Our team will review your complaint and may send your message to the host.

Here's the information we received:

Issue type:

General concerns with my neighbor hosting

Airbnb listing web address:

[https://www.airbnb.com/rooms/32162539?](https://www.airbnb.com/rooms/32162539?c=.pi80.pkY2l0aWVzL25laWdoYm9yc19jb25maXJtX2NvbXBsYWludF9yZWNIaXZlZA%3D%3D&euid=a0bc47d1-b74f-a09e-24be-48298921c8c4)

[c=.pi80.pkY2l0aWVzL25laWdoYm9yc19jb25maXJtX2NvbXBsYWludF9yZWNIaXZlZA%3D%3D&euid=a0bc47d1-b74f-a09e-24be-48298921c8c4](https://www.airbnb.com/rooms/32162539?c=.pi80.pkY2l0aWVzL25laWdoYm9yc19jb25maXJtX2NvbXBsYWludF9yZWNIaXZlZA%3D%3D&euid=a0bc47d1-b74f-a09e-24be-48298921c8c4)

Issue date & time:

August 31, 2019, 12 pm

Message to host:

This property is operating without a license in violation of Lincoln County Code 4.405-4.460. It must be licensed as a short term rental before it is advertised and rented. <https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Private message to Airbnb:

This property is operating without a license in violation of Lincoln County Code 4.405-4.460. It must be licensed as a short term rental before it is advertised and rented. <https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Share contact information with the host:

Yes

Thanks,
The Airbnb Team

Sent with ♥ from Airbnb

Airbnb, Inc., 888 Brannan St, San Francisco, CA 94103

SUBJECT: Boat complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: pargue@hotmail.com, Owner <owner@meredithlodging.com>
DATE: 06/09/2019 09:39
ATTACHMENTS (20190906-093902-0000886): ["3501 NW Oceania Dr.pdf"](#)

Mr. Argue & Meredith Team,

This boat/parking complaint is not an offense enforceable by our office. Forwarding for your information.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist



Lincoln County Sheriff's Office
Short Term Rental Licensing
Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Occupancy & vehicle complaint - 3501 NW Oceania Dr
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: pargue@hotmail.com, Owner <owner@meredithlodging.com>
DATE: 06/09/2019 09:52
ATTACHMENTS (20190906-095242-0000936): ["Occupancy & vehicle complaint.pdf"](#)

Mr. Argue & Meredith Team,

We received a complaint of over-occupancy and excessive vehicles at 3501 NW Oceania Drive on 8/2-8/3/2019. It appears the Meredith Team dealt with the issue once they were notified on 8/3/2019.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--



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SUBJECT: Re: 5090 Twinberry Ln, Depoe Bay - (OWL) Operating Without a License
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kimberly Herring <kaherring@co.lincoln.or.us>
DATE: 06/09/2019 09:57

I filed a complaint via AirBnB & sent a noncompliance letter to the owners.

Kerry

On Thu, Sep 5, 2019 at 1:34 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Ok, thank you.

On Thu, Sep 5, 2019 at 1:10 PM Kimberly Herring <kaherring@co.lincoln.or.us> wrote:
Not that I am aware of.

Kim Herring
Lincoln County Treasurer's Office
Email: kaherring@co.lincoln.or.us
Phone: 541-265-0355

On Thu, Sep 5, 2019 at 11:08 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Hi Kim,
Tyler Westlund & Roselynn Itti have an unlicensed STR at 5090 Twinberry Lane, Depoe Bay. Are they paying transient lodging taxes? https://www.airbnb.com/rooms/32162539?source_impression_id=p3_1567705770_vnVfoOmMcPpzYHIB

Kerry

--



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225 W. Olive St. Newport, OR 97365



SUBJECT: Airbnb: We're following up on a neighbor's complaint
FROM: response@airbnb.com
TO: Sheriff Support Services Lincoln County STR Licensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 10/09/2019 11:07



Airbnb Community Support

Cale, Sep 10, 11:07 PDT:

Hi Kerry,

We shared your complaint with your neighbor, but we're unable to take further action or mediate disputes regarding violations of local laws or 3rd party agreements.

If you're in the same building or neighborhood, we recommend contacting your landlord, homeowner's association, housing authority, or other party to help resolve this issue.

We also shared your contact information with your neighbor, as you requested. They may follow up with you to discuss your concerns. Whenever possible, we want to encourage hosts and neighbors to connect directly to resolve their issues. We've found this is often the fastest way to get the concerns addressed.

Thank you for helping to improve our community.

Thanks,

Cale

www.airbnb.com/help

THIS EMAIL IS A SERVICE FROM AIRBNB COMMUNITY SUPPORT



THIS EMAIL IS A SERVICE FROM AIRBNB CUSTOMER EXPERIENCE.

For more information visit our [Help Center](#)

[XZ33W2-2DOO]

SUBJECT: Fwd: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
FROM: Monica Kirk <monicakirk@mac.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 13/09/2019 17:11
ATTACHMENTS (20190913-171144-0000888): ["CODE VIOLATION COMPLAINT for 3771 Rocky Creek Ave, Depoe Bay 97341.pdf"](#)

Greetings:

I do not know how the STR Program would like to handle this Complaint about septic failure. I would like it included with other complaints about 3771 Rocky Creek Ave.

I saw Travis on Monday. He said it was too hard to manage from Portland (I knew there was no actual Local Contact!) and that Vacasa was going to take over management.

I would like your advice about next steps. By text, I notified Travis that there seemed to be a failure and the private property down gradient of this drain field had toilet paper and smelly seepage. I've signed a Code Enforcement Complaint for Planning that I am also providing to you. I want operation of this STR to cease until the County responds to my Complaint. Is this when you step in to mediate either with Travis or with Vacasa, pending a decision by Code Enforcement?

Thanks,
Monica Kirk
3755 Rocky Creek Ave
503-515-6149 cell

Begin forwarded message:

From: Monica Kirk <monicakirk@mac.com>
Subject: **Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay**
Date: September 13, 2019 at 4:40:10 PM PDT
To: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>
Cc: Hall Claire Elizabeth <cehall@co.lincoln.or.us>

Hi Wayne,

It appears that the septic has failed at 3771 Rocky Creek Ave, the 11 occupant STR next door to me. It is occupied by renters now.

I called the Planning Department to report this and asked that it be checked out. I was told to complete the fillable Complaint Form, below. Joshua told me it will be given to [the sanitarian?] and, as appropriate, checked out. Because Joshua could not tell me when the County could be expected to respond (it was clear that it would not be immediate), I emphasized that 3771 RCA is an STR both during our phone conversation and while completing the Complaint Form.

In other words, assuming the system has failed, will the STR be allowed to operate pending repairs? Let's assume several days pass before the County is able to respond to the Complaint, will the STR be allowed to operate until the County responds? While the County would not ask the owner/resident to vacate the property pending repair, at what point will the County contact the STR Owner and ask him to cancel his rentals?

12/31/2020

This is one of the “high occupancy” STRs with either no or inadequate records.

Thanks,
Monica

SUBJECT: Fwd: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Wayne Belmont <wbelmont@co.lincoln.or.us>, Kristin Yuille <kyuille@co.lincoln.or.us>
DATE: 16/09/2019 08:32
ATTACHMENTS (20190916-083234-0000889): ["CODE VIOLATION COMPLAINT for 3771 Rocky Creek Ave, Depoe Bay 97341.pdf"](#)

Good morning. Do you have any advice for how we should handle this issue?

Kerry

----- Forwarded message -----

From: **Monica Kirk** <monicakirk@mac.com>
Date: Fri, Sep 13, 2019 at 5:11 PM
Subject: Fwd: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>

Greetings:

I do not know how the STR Program would like to handle this Complaint about septic failure. I would like it included with other complaints about 3771 Rocky Creek Ave.

I saw Travis on Monday. He said it was too hard to manage from Portland (I knew there was no actual Local Contact!) and that Vacasa was going to take over management.

I would like your advice about next steps. By text, I notified Travis that there seemed to be a failure and the private property down gradient of this drain field had toilet paper and smelly seepage. I've signed a Code Enforcement Complaint for Planning that I am also providing to you. I want operation of this STR to cease until the County responds to my Complaint. Is this when you step in to mediate either with Travis or with Vacasa, pending a decision by Code Enforcement?

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Begin forwarded message:

From: Monica Kirk <monicakirk@mac.com>
Subject: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
Date: September 13, 2019 at 4:40:10 PM PDT
To: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>
Cc: Hall Claire Elizabeth <cehall@co.lincoln.or.us>

Hi Wayne,

It appears that the septic has failed at 3771 Rocky Creek Ave, the 11 occupant STR next door to me. It is occupied by renters now.

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complete the fillable Complaint Form, below. Joshua told me it will be given to [the sanitarian?] and, as appropriate, checked out. Because Joshua could not tell me when the County could be expected to respond (it was clear that it would not be immediate), I emphasized that 3771 RCA is an STR both during our phone conversation and while completing the Complaint Form.

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Thanks,
Monica



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-4912

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Monica Kirk <monicakirk@mac.com>
DATE: 16/09/2019 12:02

Hi Monica,
Ronald & Shirlee Welty are the owners of 3771 Rocky Creek Ave (not a STR). Travis Beard is the owner of 3763 Rocky Creek Ave. Which property appears to having a failing septic system?

Kerry

On Fri, Sep 13, 2019 at 5:11 PM Monica Kirk <monicakirk@mac.com> wrote:
Greetings:

I do not know how the STR Program would like to handle this Complaint about septic failure. I would like it included with other complaints about 3771 Rocky Creek Ave.

I saw Travis on Monday. He said it was too hard to manage from Portland (I knew there was no actual Local Contact!) and that Vacasa was going to take over management.

I would like your advice about next steps. By text, I notified Travis that there seemed to be a failure and the private property down gradient of this drain field had toilet paper and smelly seepage. I've signed a Code Enforcement Complaint for Planning that I am also providing to you. I want operation of this STR to cease until the County responds to my Complaint. Is this when you step in to mediate either with Travis or with Vacasa, pending a decision by Code Enforcement?

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Date: September 13, 2019 at 4:40:10 PM PDT
To: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>
Cc: Hall Claire Elizabeth <cehall@co.lincoln.or.us>

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SUBJECT: Re: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
FROM: Monica Kirk <monicakirk@mac.com>
TO: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>
DATE: 16/09/2019 12:05

Yes, 3763. Thanks for catching that. I'll correct this with the Sheriff. Duh.
Monica

On Sep 13, 2019, at 5:11 PM, Monica Kirk <monicakirk@mac.com> wrote:

Greetings:

I do not know how the STR Program would like to handle this Complaint about septic failure. I would like it included with other complaints about 3771 Rocky Creek Ave.

I saw Travis on Monday. He said it was too hard to manage from Portland (I knew there was no actual Local Contact!) and that Vacasa was going to take over management.

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To: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>
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Thanks,
Monica

SUBJECT: Re: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Kristin Yuille <kyuille@co.lincoln.or.us>
DATE: 16/09/2019 12:06

Will do. I'm first trying to clarify which home has the failing system. The address Monica provided is not a STR. Travis Beard is the owner of 3763 Rocky Creek Ave.

Kerry

On Mon, Sep 16, 2019 at 9:02 AM Kristin Yuille <kyuille@co.lincoln.or.us> wrote:

I would speak with the Sanitarian in Planning, and inquire if he made contact with the owner.

Kristin H. Yuille | Assistant County Attorney
Office of Lincoln County Legal Counsel

225 W. Olive Street, Room 110 | Newport, OR 97365
Tel: (541) 265-4108 | Fax: (541) 265-4176
Email: kyuille@co.lincoln.or.us | Website: www.co.lincoln.or.us

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On Mon, Sep 16, 2019 at 8:33 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Good morning. Do you have any advice for how we should handle this issue?

Kerry

----- Forwarded message -----

From: **Monica Kirk** <monicakirk@mac.com>

Date: Fri, Sep 13, 2019 at 5:11 PM

Subject: Fwd: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay

To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>

Greetings:

I do not know how the STR Program would like to handle this Complaint about septic failure. I would like it included with other complaints about 3771 Rocky Creek Ave.

I saw Travis on Monday. He said it was too hard to manage from Portland (I knew there was no actual Local Contact!) and that Vacasa was going to take over management.

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3755 Rocky Creek Ave
503-515-6149 cell

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From: Monica Kirk <monicakirk@mac.com>
Subject: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
Date: September 13, 2019 at 4:40:10 PM PDT
To: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>
Cc: Hall Claire Elizabeth <cehall@co.lincoln.or.us>

Hi Wayne,

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Thanks,
Monica

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SUBJECT: Fwd: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Brian Crawford <bcrawford@co.lincoln.or.us>
DATE: 16/09/2019 13:10

Hi Brian,
Please advise if action was taken at 3763 Rocky Creek Ave, Depoe Bay.

Thanks,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Sep 16, 2019 at 12:06 PM
Subject: Re: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
To: Kristin Yuille <kyuille@co.lincoln.or.us>

Will do. I'm first trying to clarify which home has the failing system. The address Monica provided is not a STR. Travis Beard is the owner of 3763 Rocky Creek Ave.

Kerry

On Mon, Sep 16, 2019 at 9:02 AM Kristin Yuille <kyuille@co.lincoln.or.us> wrote:
I would speak with the Sanitarian in Planning, and inquire if he made contact with the owner.

Kristin H. Yuille | Assistant County Attorney
Office of Lincoln County Legal Counsel

225 W. Olive Street, Room 110 | Newport, OR 97365
Tel: (541) 265-4108 | Fax: (541) 265-4176
Email: kyuille@co.lincoln.or.us | Website: www.co.lincoln.or.us

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On Mon, Sep 16, 2019 at 8:33 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Good morning. Do you have any advice for how we should handle this issue?

Kerry

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From: **Monica Kirk** <monicakirk@mac.com>
Date: Fri, Sep 13, 2019 at 5:11 PM

Subject: Fwd: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
 To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>

Greetings:

I do not know how the STR Program would like to handle this Complaint about septic failure. I would like it included with other complaints about 3771 Rocky Creek Ave.

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I would like your advice about next steps. By text, I notified Travis that there seemed to be a failure and the private property down gradient of this drain field had toilet paper and smelly seepage. I've signed a Code Enforcement Complaint for Planning that I am also providing to you. I want operation of this STR to cease until the County responds to my Complaint. Is this when you step in to mediate either with Travis or with Vacasa, pending a decision by Code Enforcement?

Thanks,
 Monica Kirk
 3755 Rocky Creek Ave
 503-515-6149 cell

Begin forwarded message:

From: Monica Kirk <monicakirk@mac.com>
Subject: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
Date: September 13, 2019 at 4:40:10 PM PDT
To: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>
Cc: Hall Claire Elizabeth <cehall@co.lincoln.or.us>

Hi Wayne,

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This is one of the "high occupancy" STRs with either no or inadequate records.

Thanks,

Monica



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SUBJECT: Re: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
FROM: Brian Crawford <brcrawford@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 17/09/2019 09:02

I will be conducting a site visit today.

Thanks,
Brian

On Mon, Sep 16, 2019 at 1:11 PM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Hi Brian,
Please advise if action was taken at 3763 Rocky Creek Ave, Depoe Bay.

Thanks,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Mon, Sep 16, 2019 at 12:06 PM
Subject: Re: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
To: Kristin Yuille <kyuille@co.lincoln.or.us>

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Kristin H. Yuille | Assistant County Attorney
Office of Lincoln County Legal Counsel

225 W. Olive Street, Room 110 | Newport, OR 97365
Tel: (541) 265-4108 | Fax: (541) 265-4176
Email: kyuille@co.lincoln.or.us | Website: www.co.lincoln.or.us

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Good morning. Do you have any advice for how we should handle this issue?

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From: **Monica Kirk** <monicakirk@mac.com>

Date: Fri, Sep 13, 2019 at 5:11 PM

Subject: Fwd: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay

To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>

Greetings:

I do not know how the STR Program would like to handle this Complaint about septic failure. I would like it included with other complaints about 3771 Rocky Creek Ave.

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3755 Rocky Creek Ave
503-515-6149 cell

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From: Monica Kirk <monicakirk@mac.com>

Subject: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay

Date: September 13, 2019 at 4:40:10 PM PDT

To: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>

Cc: Hall Claire Elizabeth <cehall@co.lincoln.or.us>

Hi Wayne,

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SUBJECT: Re: New STR Rules

FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

TO: Elizabeth Johnston <lizzytelford24@gmail.com>

DATE: 17/09/2019 09:22

ATTACHMENTS (20190917-092241-0000890): "[ordinance_509_amendment_to_lcc_section_4.405_-_4.460.pdf](#)"

Hi Lizzy,

The latest amendment indicates there are to be no more than 16 people in the home at any one time, not including children under the age of 2. There are a few properties that were grandfathered at a higher occupancy, however, effective January 6, 2020, a few of those will have reductions in occupancy due to their septic capacity. If you have a certain property you have occupancy questions about, I could look it up for you.

Kerry

On Mon, Sep 16, 2019 at 3:27 PM Elizabeth Johnston <lizzytelford24@gmail.com> wrote:

Hello!

I am confused on the new occupancy rules for Short term rentals! Are rentals allowed to host more than 16 ppl if they are approved by your department?!

Thank you so much!!

Lizzy



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SUBJECT: Re: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Brian Crawford <bcrawford@co.lincoln.or.us>
DATE: 17/09/2019 09:23

Great, thanks for the update.

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 To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>

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1/5/2021



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SUBJECT: Re: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
FROM: Brian Crawford <bcrawford@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>, Joshua Bacher <jbacher@co.lincoln.or.us>, Jesse Hess <jhess@co.lincoln.or.us>, Vanessa Howard <vhoward@co.lincoln.or.us>
DATE: 18/09/2019 08:24

Kerry,

I was at the site today and spoke with one of the complaintants. Unfortunately the property owners for 3763 and 3771 Rocky Creek Road were not home. Since I don't which dwelling the effluent is coming from I need to gain access to the dwelling and dye the system. I have to go that way again today. I will stop by and continue to monitor the issue.

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TO: Brian Crawford <bcrawford@co.lincoln.or.us>
CC: Joshua Bacher <jbacher@co.lincoln.or.us>, Jesse Hess <jhess@co.lincoln.or.us>, Vanessa Howard <vhoward@co.lincoln.or.us>
DATE: 19/09/2019 08:36

The contact info for Travis Beard, owner of 3763 Rocky Creek Ave, Depoe Bay, is (503) 347-1926, travisbeard1029@gmail.com, 32719 NE Button Dr, La Center, WA 98629.

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CC: Joshua Bacher <jbacher@co.lincoln.or.us>, Jesse Hess <jhess@co.lincoln.or.us>, Vanessa Howard <vhoward@co.lincoln.or.us>
DATE: 19/09/2019 09:54

Kerry,

I stopped by the facility yesterday and place green dye in the plumbing at 3763 with the occupants permission. I spoke with the complaints and asked them to keep me posted if they notice the dye. I will continue to follow up.

Thanks,
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To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>

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Thanks,
Monica Kirk
3755 Rocky Creek Ave
503-515-6149 cell

Begin forwarded message:

From: Monica Kirk <monicakirk@mac.com>
Subject: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
Date: September 13, 2019 at 4:40:10 PM PDT
To: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>
Cc: Hall Claire Elizabeth <cehall@co.lincoln.or.us>

Hi Wayne,

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Monica

--



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www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



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SUBJECT: Re: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
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TO: Brian Crawford <bcrawford@co.lincoln.or.us>
CC: Joshua Bacher <jbacher@co.lincoln.or.us>, Jesse Hess <jhess@co.lincoln.or.us>, Vanessa Howard <vhoward@co.lincoln.or.us>
DATE: 19/09/2019 10:28

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Kerry de Lisser
Support Services Specialist

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Kristin H. Yuille | Assistant County Attorney
Office of Lincoln County Legal Counsel

225 W. Olive Street, Room 110 | Newport, OR 97365
Tel: (541) 265-4108 | Fax: (541) 265-4176
Email: kyuille@co.lincoln.or.us | Website: www.co.lincoln.or.us

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To: Lincoln County: VRD <sheriffstrlicensing@co.lincoln.or.us>

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SUBJECT: No septic seepage at 3763 Rocky Creek, as I alleged in my Code Violation complaint, per Brian Crawford. Just fyi.

FROM: Monica Kirk <monicakirk@mac.com>

TO: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>

CC: "Lincoln County: VRD" <sheriffstrlicensing@co.lincoln.or.us>

DATE: 23/09/2019 12:52

SUBJECT: Re: Probably septic failure at 3771 Rocky Creek Avenue, Depoe Bay
FROM: Brian Crawford <bcrawford@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>, Onno Husing <ohusing@co.lincoln.or.us>
CC: Joshua Bacher <jbacher@co.lincoln.or.us>, Jesse Hess <jhess@co.lincoln.or.us>, Vanessa Howard <vhoward@co.lincoln.or.us>
DATE: 23/09/2019 13:11

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TO: Monica Kirk <monicakirk@mac.com>
CC: "Belmont, Esq Wayne" <wbelmont@co.lincoln.or.us>
DATE: 23/09/2019 16:12

Thank you for the information, Monica.

Kerry

On Mon, Sep 23, 2019 at 12:52 PM Monica Kirk <monicakirk@mac.com> wrote:

--



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SUBJECT: Short Term Rental Complaint
FROM: Mike Thomas <underwatermike101@gmail.com>
TO: sheriffstrlicensing@co.lincoln.or.us
DATE: 27/09/2019 14:51
ATTACHMENTS (20190927-145140-0000849): ["Rental Prop Complaint.pdf"](#)

Attached please find STR complaint form.

Thank you for your help!

Mike Thomas

Lost Creek Road District

SUBJECT: Fwd: Short Term Rental Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Rose Lupton <rose.lupton@vacasa.com>, dgb@darrylbaird.com, Patrick Ryan <patrick.ryan@vacasa.com>
CC: Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 27/09/2019 15:34
ATTACHMENTS (20190927-153429-0000848): ["Rental Prop Complaint.pdf"](#)

Rose & Patrick,

This is the first complaint we have received on 12727 SE 127th Ct, South Beach. Please advise if you will be installing a bear-proof structure (if that is an option) or bringing the garbage out of the garage weekly for pick-up. It sounds like the neighbors are willing to assist with a solution. Please let us know the resolution at your earliest convenience, as we have been informed the garbage is attracting bears in the area. I understand that there is currently trash in the road, although some of the garbage was picked up earlier today.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

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From: **Mike Thomas** <underwatermike101@gmail.com>
Date: Fri, Sep 27, 2019 at 2:50 PM
Subject: Short Term Rental Complaint
To: <sheriffstrlicensing@co.lincoln.or.us>

Attached please find STR complaint form.
Thank you for your help!
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SUBJECT: Re: Short Term Rental Complaint
FROM: Rose Lupton <rose.lupton@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: Patrick Ryan <patrick.ryan@vacasa.com>, dgb <dgb@darrylbaird.com>, Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 27/09/2019 15:39

Kerry,

Thank you for sending this complaint to me. I contacted North Lincoln Sanitation 3 weeks ago and increased the pick up to weekly and it's on the valet service, they are contracted to bring the cans from the home to dump and return them.

I have contacted them several times to ensure this taken care of weekly. I am contacting them again currently to take care of this.

Rose Lupton Assistant General Manager | Oregon

[541.961.0364](tel:541.961.0364)

rose.lupton@vacasa.com

[vacasa.com](https://www.vacasa.com)

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On Fri, Sep 27, 2019 at 3:34 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Rose & Patrick,

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Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Mike Thomas** <underwatermike101@gmail.com>

Date: Fri, Sep 27, 2019 at 2:50 PM

Subject: Short Term Rental Complaint

To: <sheriffstrlicensing@co.lincoln.or.us>

Attached please find STR complaint form.
Thank you for your help!
Mike Thomas
Lost Creek Road District

--



Lincoln County Sheriff's Office

Short Term Rental Licensing

Phone 541-265-4912

www.lincolncountysheriff.net

225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Short Term Rental Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Rose Lupton <rose.lupton@vacasa.com>
CC: Patrick Ryan <patrick.ryan@vacasa.com>, dgb <dgb@darrylbaird.com>, Anthony Lorange <alorange@co.lincoln.or.us>
DATE: 27/09/2019 15:55

Thank you for your quick response, Rose.

Kerry

On Fri, Sep 27, 2019 at 3:39 PM Rose Lupton <rose.lupton@vacasa.com> wrote:

Kerry,

Thank you for sending this complaint to me. I contacted North Lincoln Sanitation 3 weeks ago and increased the pick up to weekly and it's on the valet service, they are contracted to bring the cans from the home to dump and return them.

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Support Services Specialist

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To: <sheriffstrlicensing@co.lincoln.or.us>

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Lost Creek Road District

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SUBJECT: Fwd: Short Term Rental Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: underwatermike101@gmail.com
DATE: 27/09/2019 15:57

Hi Mike,
Please let us know if this issue gets resolved in a timely manner.

Thanks,
Kerry

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Fri, Sep 27, 2019 at 3:55 PM
Subject: Re: Short Term Rental Complaint
To: Rose Lupton <rose.lupton@vacasa.com>
Cc: Patrick Ryan <patrick.ryan@vacasa.com>, dgb <dgb@darrylbaird.com>, Anthony Lorange <alorange@co.lincoln.or.us>

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Lost Creek Road District

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SUBJECT: Fwd: Bella Beach/Meredith
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: "Information N. Lincoln" <information@northlincolnsanitary.com>
DATE: 30/09/2019 08:23
ATTACHMENTS (20190930-082353-0000847): ["IMG_0451.JPG"](#)

Andrea,

One of the residents at Bella Beach sent the attached photo to me. I'm not sure this is in our purview, but perhaps N. Lincoln Sanitary can advise if Meredith Lodging is renting an appropriately sized bin or receiving enough pick-up days (?) I have heard this has been an on-going issue, but I'm not entirely sure what I can do about this complaint. Any suggestions?

Kerry

----- Forwarded message -----

From: **SYDNEY OVIST** <s.ovist@icloud.com>
Date: Mon, Sep 30, 2019 at 7:42 AM
Subject: Bella Beach/Meredith
To: Sheriff Non Emergency.. strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Is there any way to get Meredith to please purchase an additional dumpster- this one is packed!

Sent from my iPhone

--



Lincoln County Sheriff's Office
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225 W. Olive St. Newport, OR 97365



SUBJECT: RE: Bella Beach/Meredith

FROM: "Information N. Lincoln" <information@northlincolnsanitary.com>

TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

DATE: 30/09/2019 10:44

Hi Kerry,

Meredith lodging just reduced their service for the winter to a 6.0 yard dumpster picked up weekly. In the summer they have two 6.0 yard dumpsters picked up twice per week. It doesn't appear that they have had any extra garbage picked up since mid-August. As far as I can tell, their service is adequate.

Andrea Teem
Customer Service Rep.
1726 SE Hwy 101
Lincoln City, OR 97367
541-994-5555
541-994-5525 Fax



From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> **On Behalf Of** sheriff strlicensing
Sent: Monday, September 30, 2019 8:24 AM
To: Informa on N. Lincoln <informa on@northlincolnsanitary.com>
Subject: Fwd: Bella Beach/Meredith

Andrea,

One of the residents at Bella Beach sent the attached photo to me. I'm not sure this is in our purview, but perhaps N. Lincoln Sanitary can advise if Meredith Lodging is renting an appropriately sized bin or receiving enough pick-up days (?). I have heard this has been an on-going issue, but I'm not entirely sure what I can do about this complaint. Any suggestions?

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Date: Mon, Sep 30, 2019 at 7:42 AM
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To: Sheriff Non Emergency.. strlicensing <sheriffstrlicensing@co.lincoln.or.us>

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Sent from my iPhone

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Phone 541-265-4912
www.lincolncountysheriff.net
225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: Bella Beach/Meredith
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: SYDNEY OVIST <s.ovist@icloud.com>
DATE: 01/10/2019 10:05

Hi Sydney,

Unfortunately, the Sheriff's Office does not have the ability to make Meredith Lodging get more trash bins or additional pick-up days; however, I did reach out to the sanitation company and the management company to open the dialog regarding this matter. We are hopeful the amendment to the county code from the Board of Commissioners that goes into effect on 1/6/2020 should alleviate the problem. Until then, it would be up to Meredith or perhaps the HOA to take steps in thwart the crows.

Best,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Information N. Lincoln** <information@northlincolnsanitary.com>
Date: Mon, Sep 30, 2019 at 10:44 AM
Subject: RE: Bella Beach/Meredith
To: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Hi Kerry,

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Andrea Teem

Customer Service Rep.

1726 SE Hwy 101

Lincoln City, OR 97367

541-994-5555

541-994-5525 Fax



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Sent: Monday, September 30, 2019 8:24 AM
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Subject: Fwd: Bella Beach/Meredith

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To: Sheriff Non Emergency.. strlicensing <sheriffstrlicensing@co.lincoln.or.us>

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SUBJECT: Re: Short Term Rental Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Rose Lupton <rose.lupton@vacasa.com>, dgb <dgb@darrylbaird.com>
DATE: 01/10/2019 14:43

Hi Rose,

I received a second complaint from a different neighbor, Jerry Boyd (520) 907-5789. This complaint is that although the trash bin has been put away, there is trash currently in the grass and shrubbery in the cul de sac; leftovers from the most recent visit from the bear. Timeline:

Wednesday, 9/25/19 - Cleaner places trash bin at the end of the road
Thursday, 9/26/19 - The bear arrives and makes a mess
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Friday to present - leftover trash is still in the bushes/grass

To solve the issue, the neighbor suggests that the trash bin should be taken out on Friday mornings and returned to the home afterwards. Please advise if this is part of the plan to address the bear/garbage issue.

Thanks,
Kerry

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Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Mike Thomas** <underwatermike101@gmail.com>
Date: Fri, Sep 27, 2019 at 2:50 PM
Subject: Short Term Rental Complaint
To: <sheriffstrlicensing@co.lincoln.or.us>

Attached please find STR complaint form.
Thank you for your help!
Mike Thomas
Lost Creek Road District

--



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--



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SUBJECT: Occupancy complaint 1 - 232 Bella Beach Drive, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: ramtraml@hotmail.com
DATE: 01/10/2019 15:54

Attn: Royce and Mary Trammell
Re: License #2019-033
Address: 232 Bella Beach Drive, Depoe Bay
Date Sheriff's Office notified of complaint: 10/1/2019
Date of reported violation: On or around 9/28/2019

Complaint: Our office received a complaint of over-occupancy (20 people). The maximum occupancy requested by the homeowner is 12. The maximum occupancy reported to the Depoe Bay Fire Department is 12. This home is currently licensed for a maximum occupancy of 14.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist



Lincoln County Sheriff's Office
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Phone 541-265-4912
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225 W. Olive St. Newport, OR 97365



SUBJECT: Fwd: Occupancy complaint 1 - 232 Bella Beach Drive, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 01/10/2019 16:12

(C) Sydney Ovist

----- Forwarded message -----

From: **sheriff strlicensing** <sheriffstrlicensing@co.lincoln.or.us>
Date: Tue, Oct 1, 2019 at 3:54 PM
Subject: Occupancy complaint 1 - 232 Bella Beach Drive, Depoe Bay
To: <ramtraml@hotmail.com>

Attn: Royce and Mary Trammell
Re: License #2019-033
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Date of reported violation: On or around 9/28/2019

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Support Services Specialist

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SUBJECT: Re: Occupancy complaint 1 - 232 Bella Beach Drive, Depoe Bay
FROM: royce trammell <ramtraml@hotmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 01/10/2019 16:20

The complainant is incorrect. I was there, along with 3 other adults and 10 kids for a total of 14 people. Also, it was on Friday night, 9/27, for one night.

Regards,
Royce Trammell
Owner, BellaVilla

Sent via the Samsung Galaxy S8, an AT&T 5G Evolution capable smartphone
Get [Outlook for Android](#)

From: kdelisser-shanks@co.lincoln.or.us <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
Sent: Tuesday, October 1, 2019 3:54:56 PM
To: ramtraml@hotmail.com <ramtraml@hotmail.com>
Subject: Occupancy complaint 1 - 232 Bella Beach Drive, Depoe Bay

Attn: Royce and Mary Trammell
Re: License #2019-033
Address: 232 Bella Beach Drive, Depoe Bay
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Support Services Specialist

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SUBJECT: Re: Occupancy complaint 1 - 232 Bella Beach Drive, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: royce trammell <ramtraml@hotmail.com>
DATE: 01/10/2019 16:25

Thank you for the clarification.

Kerry

On Tue, Oct 1, 2019 at 4:20 PM royce trammell <ramtraml@hotmail.com> wrote:

The complainant is incorrect. I was there, along with 3 other adults and 10 kids for a total of 14 people. Also, it was on Friday night, 9/27, for one night.

Regards,
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Owner, BellaVilla

Sent via the Samsung Galaxy S8, an AT&T 5G Evolution capable smartphone
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FROM: Rose Lupton <rose.lupton@vacasa.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
CC: dgb <dgb@darrylbaird.com>
DATE: 03/10/2019 17:49

Kerry,

I have ordered a container for the bins to be placed in, bear-proof! that the trash company will still be able to get a take out the trash during pick up times. This should alleviate all garbage around the property and keep the bear off-site.

Rose Lupton Assistant General Manager | Oregon

[541.961.0364](tel:541.961.0364)

rose.lupton@vacasa.com

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Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----

From: **Mike Thomas** <underwatermike101@gmail.com>

Date: Fri, Sep 27, 2019 at 2:50 PM

Subject: Short Term Rental Complaint

To: <sheriffstrlicensing@co.lincoln.or.us>

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Lost Creek Road District

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FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Rose Lupton <rose.lupton@vacasa.com>
CC: dgb <dgb@darrylbaird.com>
DATE: 04/10/2019 08:07

Great, thank you, Rose!

Kerry

On Thu, Oct 3, 2019 at 5:49 PM Rose Lupton <rose.lupton@vacasa.com> wrote:
Kerry,

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Rose Lupton Assistant General Manager | Oregon

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Rose Lupton Assistant General Manager | Oregon

[541.961.0364](tel:541.961.0364)

rose.lupton@vacasa.com

vacasa.com

Vacation rentals made easy®

My top priority is ensuring owner and guest happiness.

On Fri, Sep 27, 2019 at 3:34 PM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Rose & Patrick,

This is the first complaint we have received on 12727 SE 127th Ct, South Beach. Please advise if you will be installing a bear-proof structure (if that is an option) or bringing the garbage out of the garage weekly for pick-up. It sounds like the neighbors are willing to assist with a solution. Please let us know the resolution at your earliest convenience, as we have been informed the garbage is attracting bears in the area. I understand that there is currently trash in the road, although some of the garbage was picked up earlier today.

Thank you,
Kerry

Kerry de Lisser
Support Services Specialist

----- Forwarded message -----
From: **Mike Thomas** <underwatermike101@gmail.com>
Date: Fri, Sep 27, 2019 at 2:50 PM
Subject: Short Term Rental Complaint
To: <sheriffstrlicensing@co.lincoln.or.us>

Attached please find STR complaint form.
Thank you for your help!
Mike Thomas
Lost Creek Road District

--



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Short Term Rental Licensing
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www.lincolncountysheriff.net
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SUBJECT: Re: Short Term Rental Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Mike Thomas <underwatermike101@gmail.com>
DATE: 04/10/2019 08:19

Hi Mike,

The Vacasa representative advised a bear-proof container has been ordered for the trash bin. Please let me know if this solves the issue.

Best,
Kerry

On Fri, Sep 27, 2019 at 2:50 PM Mike Thomas <underwatermike101@gmail.com> wrote:

Attached please find STR complaint form.

Thank you for your help!

Mike Thomas

Lost Creek Road District

--



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SUBJECT: Re: Short Term Rental Complaint
FROM: Mike Thomas <underwatermike101@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 04/10/2019 08:26

The trash has been picked up, a stout bungee cord has been added to the can (much better than the chain they had on it before). I am very happy with your help and the Owner's and Vacasa response and will call and let them know.

Thank you very much for your help with this issue! I am taking it upon myself to pull their trash to the street side on trash day and will pull it back towards the house at that day's end.

Mike Thomas

On Fri, 4 Oct 2019 at 08:20, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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Lost Creek Road District

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SUBJECT: Re: Short Term Rental Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Mike Thomas <underwatermike101@gmail.com>
DATE: 04/10/2019 08:42

Great to hear. What a kind neighbor you are. Watch out for bears!

Kerry

On Fri, Oct 4, 2019 at 8:24 AM Mike Thomas <underwatermike101@gmail.com> wrote:

The trash has been picked up, a stout bungee cord has been added to the can (much better than the chain they had on it before). I am very happy with your help and the Owner's and Vacasa response and will call and let them know.

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Thank you for your help!

Mike Thomas

Lost Creek Road District

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SUBJECT: Re: Short Term Rental Complaint
FROM: Mike Thomas <underwatermike101@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 04/10/2019 12:25

Oh they love me. They give me the courtesy look of guilt and then dive into the trash. I, of course, don't stop them beyond some stupid statement of disdain at their eating habits..

On Fri, 4 Oct 2019 at 08:43, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Great to hear. What a kind neighbor you are. Watch out for bears!

Kerry

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Mike Thomas
Lost Creek Road District

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1/5/2021



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225 W. Olive St. Newport, OR 97365



SUBJECT: Re: Short Term Rental Complaint
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Mike Thomas <underwatermike101@gmail.com>
DATE: 07/10/2019 08:16

Better that they choose the bins over the humans!

On Fri, Oct 4, 2019 at 12:24 PM Mike Thomas <underwatermike101@gmail.com> wrote:

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Mike Thomas

Lost Creek Road District

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SUBJECT: Re: Short Term Rental Complaint
FROM: Mike Thomas <underwatermike101@gmail.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/10/2019 10:36

Excellent point! With all the activity and the proximity some here have been with them I am surprised no one has been rushed or attacked. Very mellow group.

On Mon, 7 Oct 2019 at 08:17, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:
Better that they choose the bins over the humans!

On Fri, Oct 4, 2019 at 12:24 PM Mike Thomas <underwatermike101@gmail.com> wrote:
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Mike Thomas
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SUBJECT: Over-occupancy inquiry
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Owner <owner@meredithlodging.com>
DATE: 09/10/2019 09:45
ATTACHMENTS (20191009-094502-0000852): ["Incomplete files.docx"](#)

Greetings Meredith Team,

On 10/7/2019, I received an over-occupancy complaint regarding Bella Bear, Camelo, & Sunset 389. The complaint is that 34 people from the same group were present. However, the occupancy may have been appropriate if the same group was divided between three houses. Please advise if your records indicate the appropriate amount of guests were assigned to each home. Thank you

Bella Bear - 350 Bell Beach Dr -
Camelot - 290 Bunchberry -
Sunset 389 - 389 Bella Beach Dr -

As a somewhat related matter, I've attached a list of owners we will need to contact, as we received change of contact notices and payments, but never received new applications. I will be reaching out to these owners to request new applications and the \$275 balance in the near future.

Feel free to contact me if you would like clarification.

Regards,
Kerry

Kerry de Lisser
Support Services Specialist

--



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SUBJECT: Re: Over-occupancy inquiry
FROM: Owner Relations - Meredith Lodging <owner@meredithlodging.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 09/10/2019 10:15
ATTACHMENTS (20191009-101557-0000853): ["text.htm"](#)

Good Morning Kerry,

You are correct the occupancy was spread out over three homes. There was a swim team in town for a meet of some kind. Due to the large number of people we required that they rent enough homes for the number of guests.

Please let me know if you have any questions! I hope you have a lovely day!

Kind Regards,

Emma John | Owner Relations Manager

Owner Success Team

Jennifer, Jordan, Emma, Luis, Jeanne, Kambra, Savannah, Sara, Ari, Kelly, Amy, Aaron, Kari

O: 1(888)689-7692 | MeredithLodging.com



From: Kerry deLisser-Shanks <kdelisser-shanks@co.lincoln.or.us> on behalf of sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>

Date: Wednesday, October 9, 2019 at 9:45 AM

To: "owner@meredithlodging.com" <owner@meredithlodging.com>

Subject: Over-occupancy inquiry

Greetings Meredith Team,

On 10/7/2019, I received an over-occupancy complaint regarding Bella Bear, Camelo, & Sunset 389. The complaint is that 34 people from the same group were present. However, the occupancy may have been appropriate if the same group was divided between three houses. Please advise if your records indicate the appropriate amount of guests were assigned to each home. Thank you

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Kerry

Support Services Specialist

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SUBJECT: Re: Over-occupancy inquiry
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: Owner Relations - Meredith Lodging <owner@meredithlodging.com>
DATE: 09/10/2019 10:20

Thank you, Emma!

Kerry

On Wed, Oct 9, 2019 at 10:15 AM Owner Relations - Meredith Lodging <owner@meredithlodging.com> wrote:

Good Morning Kerry,

You are correct the occupancy was spread out over three homes. There was a swim team in town for a meet of some kind. Due to the large number of people we required that they rent enough homes for the number of guests.

Please let me know if you have any questions! I hope you have a lovely day!

Kind Regards,

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Owner Success Team

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Subject: Over-occupancy inquiry

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Kerry

Kerry de Lisser

Support Services Specialist

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SUBJECT: 215 Bunchberry Wy, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: rpregan@onlinenw.com
DATE: 04/11/2019 09:35
ATTACHMENTS (20191104-093554-0000855): ["Short Term Rental License_Complaint Form_2017_01.docx"](#)

Hi Richard,

Please see the attached document and save it to your computer before emailing it to us. (We have received complaint forms that were blank when they were emailed to us, unfortunately).

<https://www.co.lincoln.or.us/sheriff/page/short-term-rental-licensing>

Best regards,
Kerry

Kerry de Lisser
Support Services Specialist

--



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SUBJECT: Re: 215 Bunchberry Wy, Depoe Bay
FROM: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
TO: rpregan@onlinenw.com
DATE: 04/11/2019 10:20
ATTACHMENTS (20191104-102001-0000856): ["2017 diagram.pdf"](#)

Richard,

Can you advise which street has been designated a fire lane by Depoe Bay Fire (Twinberry or Bunchberry?). If there is a sign, perhaps there shouldn't be one vehicle parallel parked there, either? Please see the attached diagram that was in place when the home was under different management. Does it look reasonable or do you have a different suggestion?

Kerry

On Mon, Nov 4, 2019 at 9:35 AM sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

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SUBJECT: Re: 215 Bunchberry Wy, Depoe Bay
FROM: Richard Regan <rpregan@onlinenw.com>
TO: sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us>
DATE: 07/11/2019 16:29

Good Afternoon Kerry,

Bunchberry Way has been designated as a fire/emergency lane, which is technically the front of the house. Only one vehicle will fit when parked parallel. Renters have been parking diagonally there and thus sick out into Bunchberry Way. The map and the description you sent me do not seem to match the designation. Two signs have been posted in that section of Bunchberry Way stating the fire/emergency restriction of no parking on the road. Twinberry is a county road and the HOA owns Bunchberry.

I hope this helps. I can send an image of the current signs when i return to the coast.

I will be submitting the complaint form later tonight.

Thank you for the assistance with this issue.

Richard

On Nov 4, 2019, at 10:20 AM, sheriff strlicensing <sheriffstrlicensing@co.lincoln.or.us> wrote:

Richard,

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<2017 diagram.pdf>